A large green square is positioned in the top left corner of the page. A thin yellow line extends from the bottom right corner of this square, forming a right angle with a vertical line that descends towards the bottom of the page. A thin horizontal line extends from the right side of the green square, passing through the text area.

# **2006 Utah Transportation Survey: Aging and Mobility**

## **Reported Findings of Residents Age 85+**

June 2006



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**Reported Findings of Residents Age 85+**

**Report Prepared by Anita Stowell-Ritter**

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AARP is a nonprofit, nonpartisan membership organization that helps people 50+ have independence, choice and control in ways that are beneficial and affordable to them and society as a whole. We produce *AARP The Magazine*, published bimonthly; *AARP Bulletin*, our monthly newspaper; *AARP Segunda Juventud*, our bimonthly magazine in Spanish and English; *NRTA Live & Learn*, our quarterly newsletter for 50+ educators; and our website, [www.aarp.org](http://www.aarp.org). AARP Foundation is an affiliated charity that provides security, protection, and empowerment to older persons in need with support from thousands of volunteers, donors, and sponsors. We have staffed offices in all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands.

### ***Acknowledgements***

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## Background

Transportation is a major element in maintaining personal independence and a high quality of life. Flexible transportation options are essential for accessing health care services, establishing and maintaining social contacts, and preserving independence and general well being.<sup>1</sup>

Today, older persons are heavily reliant on the automobile to take them where they need and want to go. Even in urban and suburban areas where public transportation is available, older adults maintain a heavy reliance on the car.

As the population ages and more persons experience barriers to driving and riding alternative forms of transportation, more attention must be given to policies that assure persons have flexible and safe mobility options that allow them to get the services they need. The Utah Department of Transportation in collaboration with AARP Utah is examining a myriad of transportation issues that will affect the quality of life of all Utahans as they age.

This study is based on a survey conducted among a random sample of Utah residents aged 50 and older. The survey queried them about a range of transportation issues. A full report on the survey findings, *2006 Utah Transportation Survey: Preliminary Findings*, was released in April 2006. Findings from this survey will be used to help define appropriate policies and strategies to aid residents in accessing transportation.

This report focuses; however, focuses are the needs and options of a subset of the survey sample: respondents age 85 and older. To better capture the mobility issues of persons who are frail and who would typically not answer the phone, proxy interviews were conducted of persons who reside in a household with a person 85 and over who could not come to the phone. A total of 28 proxy interviews were conducted. Note, proxies were not asked the full complement of questions. When identical questions were asked of the full sample as well as the proxies, the number of respondents is equal to 234. When only the full sample was asked questions, the number of respondents equals 206.

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<sup>1</sup> Houser, A. *Community Mobility Options: The Older Person's Interest*. AARP Public Policy Institute, 2005.

## Highlights: Age 85 and Over

- Nearly nine in ten (85%) Utah residents age 85 and over report they have driven in the past month.
- Nearly two in three (63%) residents age 85 and over report driving is their primary mode of getting to where they need and want to go, and two in five (40%) say they get a ride with family and friends.
- More than three in four drivers (77%) report they drive at least three times or more per week.
- About two in five (38%) respondents age 85 and over report that they have a health problem or disability that prevents them from walking, and more than one in five say they have a physical problem that prevents them from driving (28%) or riding public transportation (21%).
- Few residents age 85 and over report they have a physical problem that prevents them from taking a taxi (8%), taking a senior or community van (7%), and transportation for those with disabilities (5%).
- About half (49%) of drivers report they have at least a small problem with driving at night. Notably, about one in five (19%) say they have at least a small problem with confidence in driving.
- Of the nearly three in four (72%) respondents who report public transportation is available in their community, more than nine in ten (93%) report that they never use it.
- More than nine in ten (91%) residents age 85 and over report they have not used a senior or community van in the past two months.
- Most (91%) residents age 85 and over report that during a typical week, they leave their home at least once. Only seven percent say they do not leave their homes at all.
- Slightly more than one in four (28%) residents age 85 and over indicate they miss something they would like to do at least occasionally because they lack transportation.
- Most (90%) residents age 85 and over are satisfied with their ability to get to a place they need and want to go. Those with *poor* HDS and non-drivers are significantly less satisfied than their counterparts.
- Slightly more than three in five residents age 85 and over rate their communities as at least good in terms of providing parking for people with disabilities or health problems (62%) and their ability to get to where they need and want to go (61%).
- About four in ten or more residents age 85 and over rate their communities as at least good in terms of providing a variety of services to help people maintain their independence as they grow older (44%), offering convenient transportation for people with disabilities (42%), and offering dependable public transportation (40%).

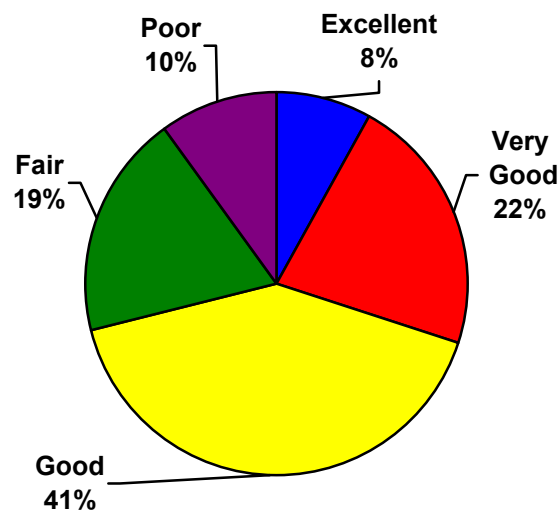
## Detailed Findings

### A. Respondent's Health Reports

**A majority of respondents age 85 and over report that their health is at least good.**

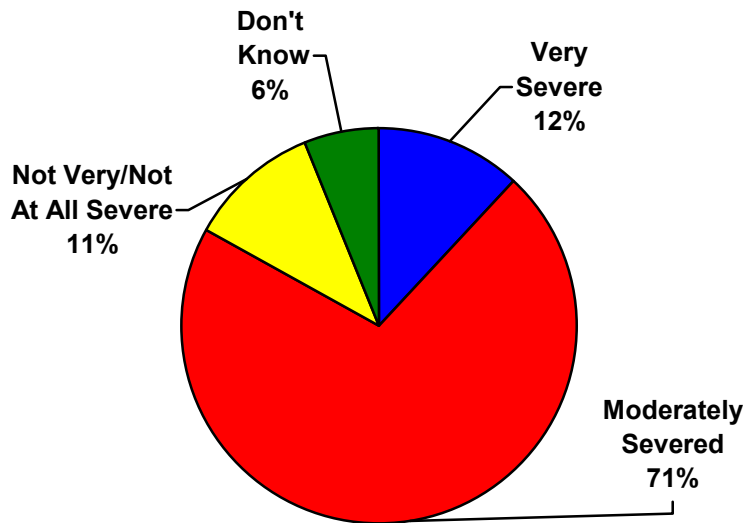
Utah residents age 85 and older were asked to rate their current health as excellent, very good, good, fair, or poor. Three in ten respondents report their health is either excellent or very good, while slightly more than two in five reports that their health is good. Notably, nearly three in ten indicates their health is fair or poor.

**Self-Reported Health Status  
(N=234, includes proxies)**



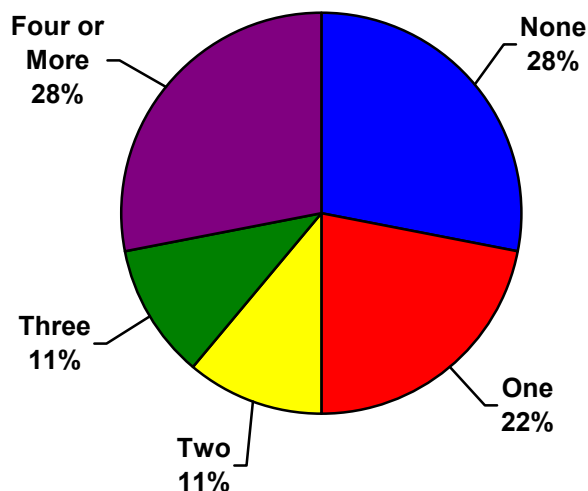
When asked if any disability, handicap, or other chronic disease keeps them from participating fully in work, school, housework, or other activities, more than one in three (35%) report they have such a condition. Those who report such a condition were asked how they would describe the severity of their health difficulties or disabilities. A majority of respondents report that their health difficulties or disabilities are moderately severe.

**Severity of Health Difficulties or Disabilities**  
(n=161, residents age 85 and older who report difficulties,  
excludes proxies)



Residents age 85 and older were also asked whether they had difficulty with seven types of routine activities such as climbing stairs, walking a quarter of a mile, or lifting or carrying something as heavy as ten pounds. Fewer than three in ten (28%) residents age 85 and older report they have no difficulties, and 22 percent indicate they experience difficulty with one of the seven activities. Half of respondents (50%) report two or more difficulties.

**Count of Difficulties with Seven Routine Activities**  
(N=234, includes proxies)



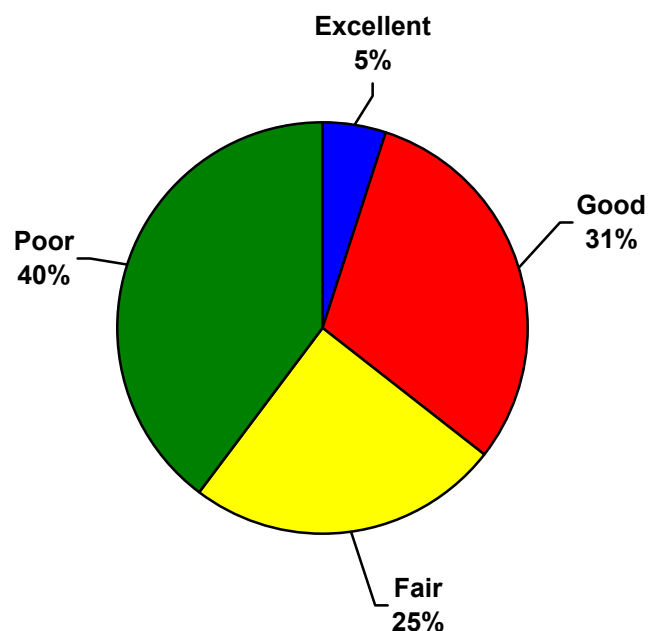
## B. Health and Disability Index

Since health and disability are interrelated, a health and disability status (HDS) index has been created to simultaneously capture the variation in each measure.<sup>2</sup> The HDS index is drawn from two survey questions: *Question 32*, which assesses self-reported health status and *Question 33*, which assesses the difficulties the residents age 85 and older have in seven key routine activities such as reading, hearing, lifting, climbing stairs, and walking (See Appendix I: Annotated Survey Questionnaire).

The health status of a respondent is recorded on a 5-point scale with *excellent* health rated as 5 and *poor* health rated as 1. The count of disabilities is used to describe disability status. For example, a respondent who reports no disabilities gets a disability score of 0, while a respondent with seven disabilities gets a score of 7. The HDS index rating is then calculated by subtracting the number of disabilities from the self-described health rating. Thus, a respondent who reports he/she is in *excellent* health with no disabilities has an HDS score of 5, while a respondent who reports *poor* health and seven disabilities has an HDS score of -6. On the basis of their HDS scores, residents age 85 and older are classified into four groups: *excellent* HDS (a score of 5), *good* HDS (a score of 4 or 3), *fair* HDS (a score of 2 or 1), or *poor* HDS (a score of 0 to -6).

The majority of respondents age 85 and older have *fair* or *poor* HDS. Few have *excellent* HDS.

**Health and Disability Status  
(N=234, includes proxies)**



<sup>2</sup> This Index was created by Edward Evans, AARP Knowledge Management, to account for the influence of both health status and disability on mobility options. This Index was first introduced in *Understanding Senior Transportation: Report and Analysis of a Survey of Consumers Age 50+*, a 2002 publication of the AARP Public Policy Institute.



## C. Transportation Mode and Behavior

### About nine in ten Utah drivers age 85 and older report they have driven in the last month.

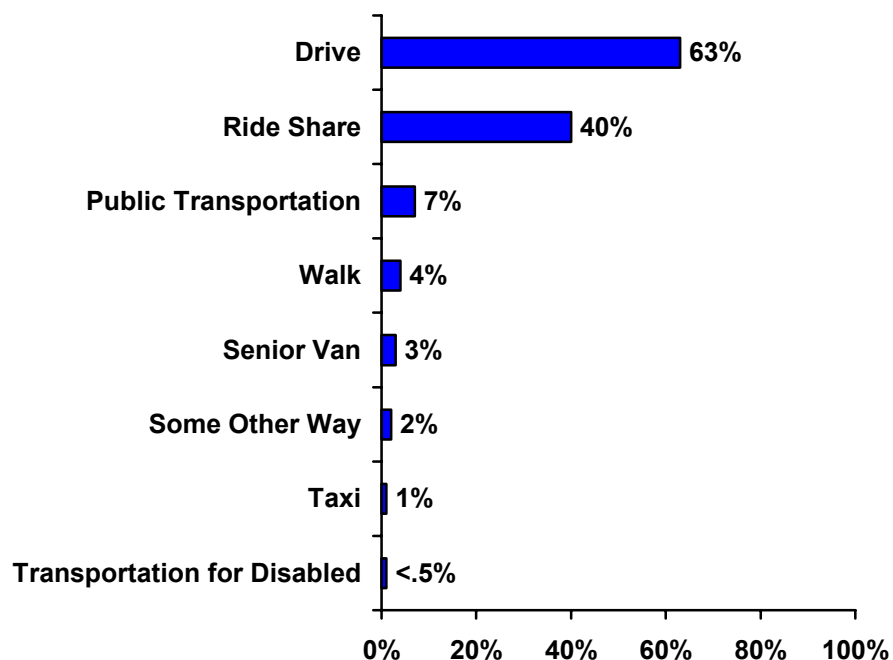
About nine in ten (85%) residents age 85 and older with driver's licenses report they have driven in the last month. About one in seven (14%) of those 85+ indicate they have not driven in the last month. Those residents age 85 and older who have not driven in the past month are considered non-drivers for the purpose of this report.

Slightly more than three in four (76%) of those with *excellent* or *good* HDS status report they have driven during the last month. Fewer of those with *poor* HDS report driving during the last month (28%).

### Nearly two-thirds of residents age 85 and older indicate they usually drive when they need to get somewhere.

Residents age 85 and older were asked in general how they got to somewhere when they needed to go. Nearly two in three respondents age 85 and older report they drive a car. Two in five report that they get a ride with family or friends. Nearly one in ten report they use public transportation. Fewer than five percent use other modes of transportation.

#### Primary Mode of Transportation\* (N=234, includes proxies)



\*Percentages exceed 100% due to multiple responses.

Health and disability status also influences usual mode of transportation. Among those with poor HDS status, slightly less than two in five (38%) drive while nearly three in five (59%) report they get a ride with family and friends. Nine percent indicate they ride public transportation.

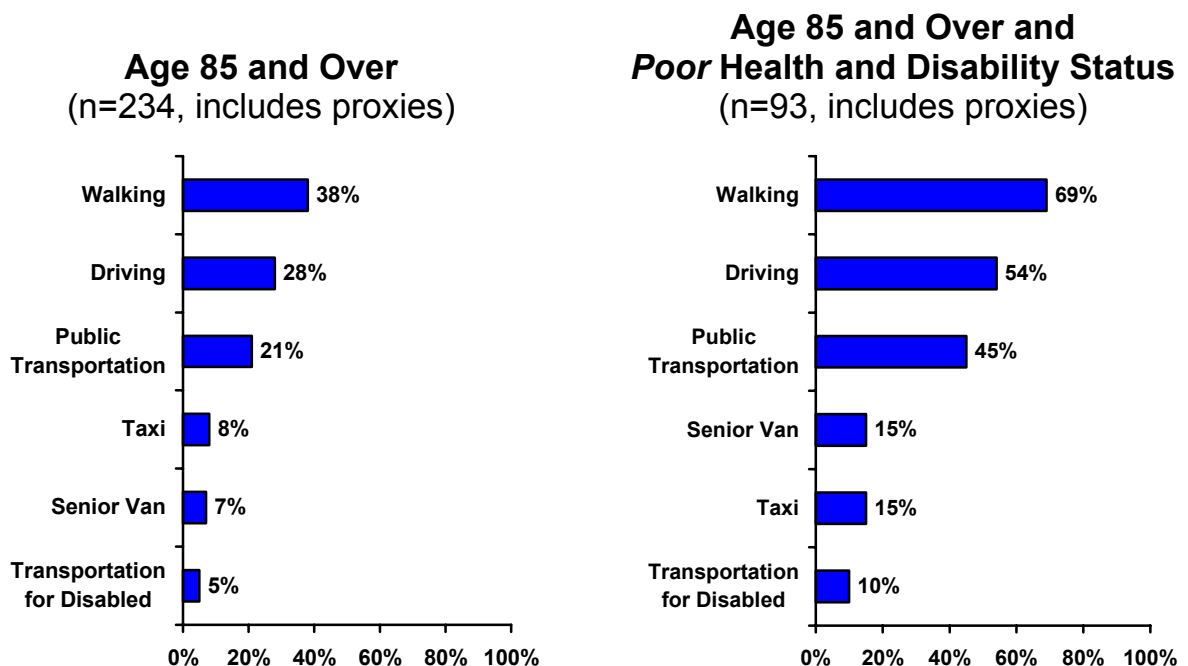
## D. Effects of Age and Disability on Transportation Choice and Use

### Age and disability status have a significant effect on a respondent's ability to use all modes of transportation.

Residents age 85 and older were asked whether they have any health problems or disabilities that prevented them from using six modes of transportation. Nearly two in five report they have a health problem or disability that prevents them from walking, and about three in ten indicate they have a problem that prevents them from driving. More than one in five also say they have a problem that prevents them from riding public transportation. Fewer than one in ten report they have problems that prevent them from using other forms of public transportation such as taxis, senior and community vans, and transportation for those with disabilities.

Health and disability status has a direct effect on use of the various modes of transportation. Nearly seven in ten of those with *poor* HDS indicate they have a health problem or disability that prevents them from walking, and more than half have problems that prevent them from driving.

### Health Problems or Disabilities Prevent Use of Six Modes of Transportation By Age and *Poor* Health and Disability Status

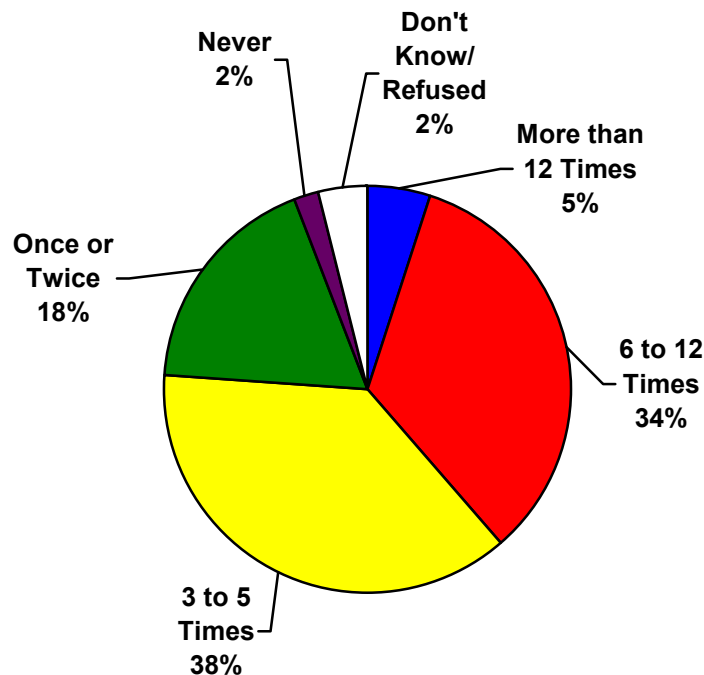


## E. Driving Behavior

**More than three in four residents age 85 and older who are licensed and have driven in the last month indicate they drive to where they want to go at least three times per week.**

Residents age 85 and older who drive were asked: “In a typical week, how often do you drive a car to get to where you want to go?” More than three in four (77%) report they drive at least three times or more per week. Nearly one in five indicate they go out once or twice per week, and two percent report they never go out.

**Frequency of Driving During a Typical Week  
Among Drivers Age 85+  
(n=125 respondents who regularly drive, excluding proxies)**



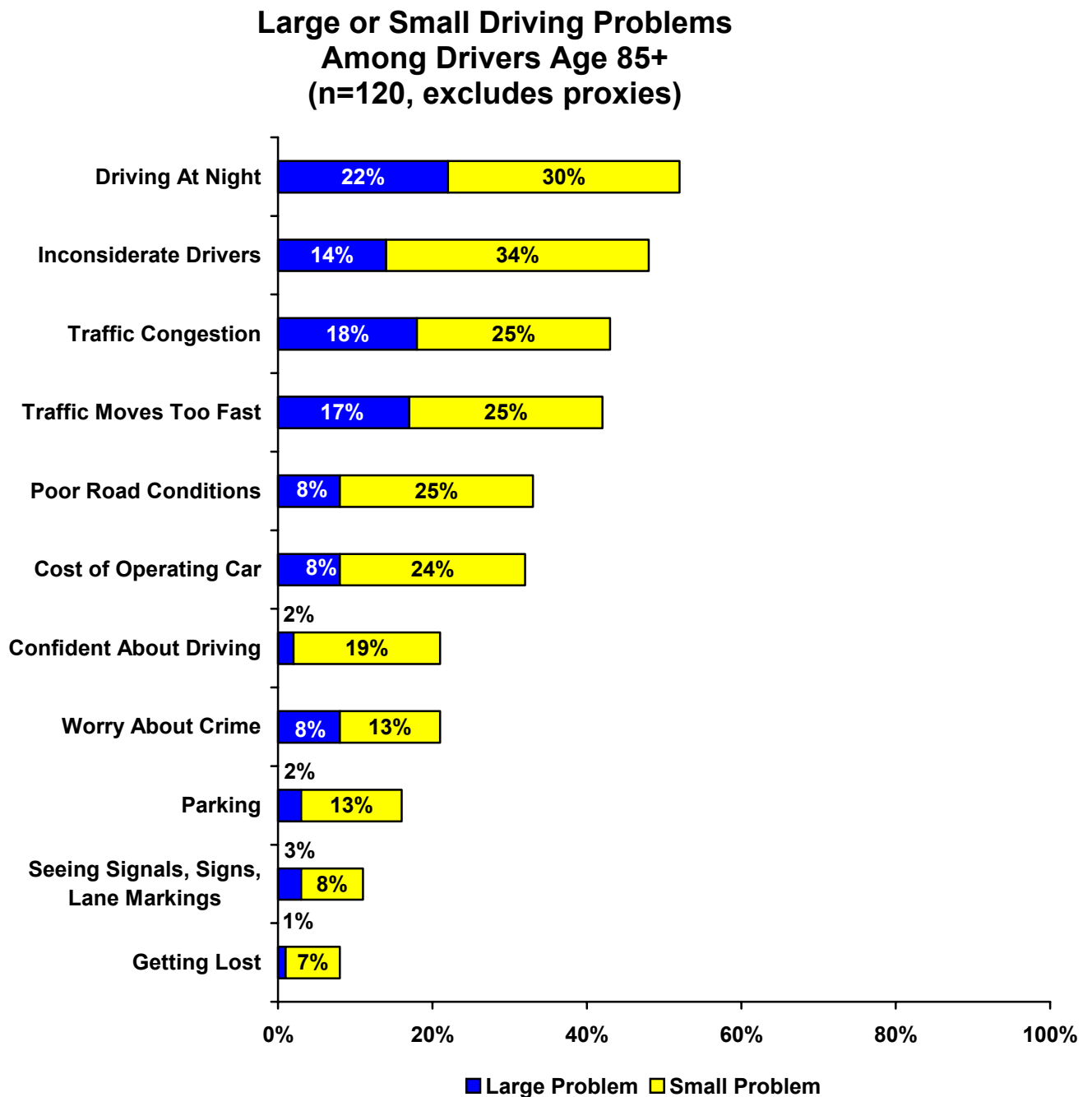
There are no differences between those with *excellent* and *good* HDS and those with *poor* HDS in the number of times they report driving during a typical week.

## About half of drivers report they have at least a small problem with driving at night.

Drivers were presented with a list of 11 difficulties people experience when driving and asked whether each presented a small problem, a large problem, or no problem for them.

The problem most commonly reported by respondents age 85+ is driving at night. The second most common problem is inconsiderate drivers. About one in three report they have at least a small problem with dealing with traffic congestion and traffic moves too fast.

Notably, one in five respondents also report they have at least a small problem in feeling confident about driving.

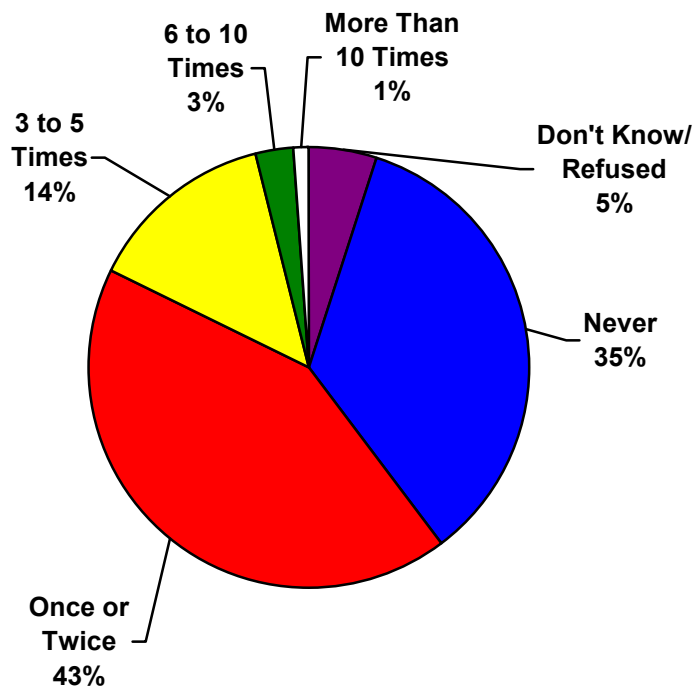


## F. Ride Sharing Experience

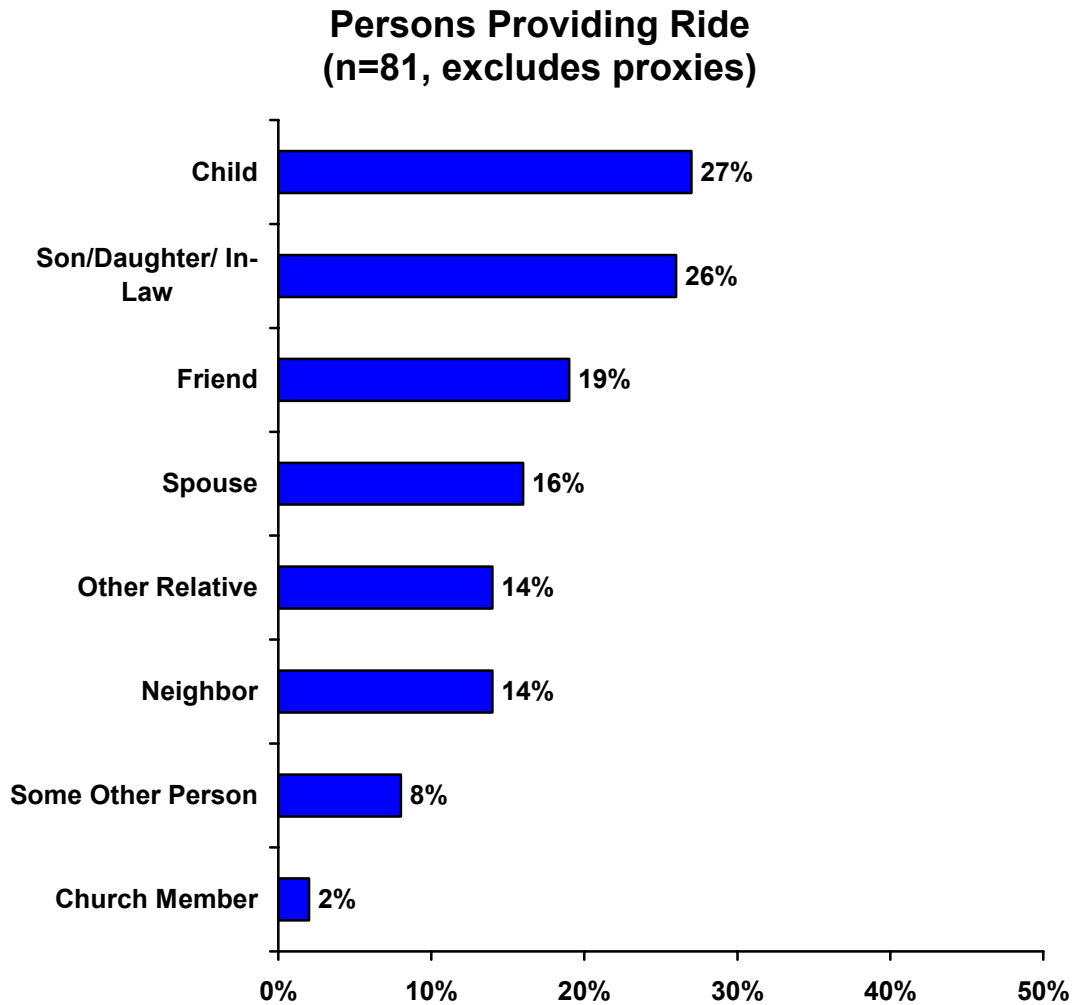
**Three in five Utah residents age 85 and older indicate that in a typical week they ride with someone else to where they need and want to go.**

When respondents were asked how often does someone else drive you to where you need and want to go, a third of respondents report they never ride with someone else, while three in five report they ride with someone at least once or twice or more per week.

**Frequency of Ride Sharing During a Typical Week  
(N=206, excludes proxies)**



A majority of those who ride-share report they ride with an immediate family member or friend.

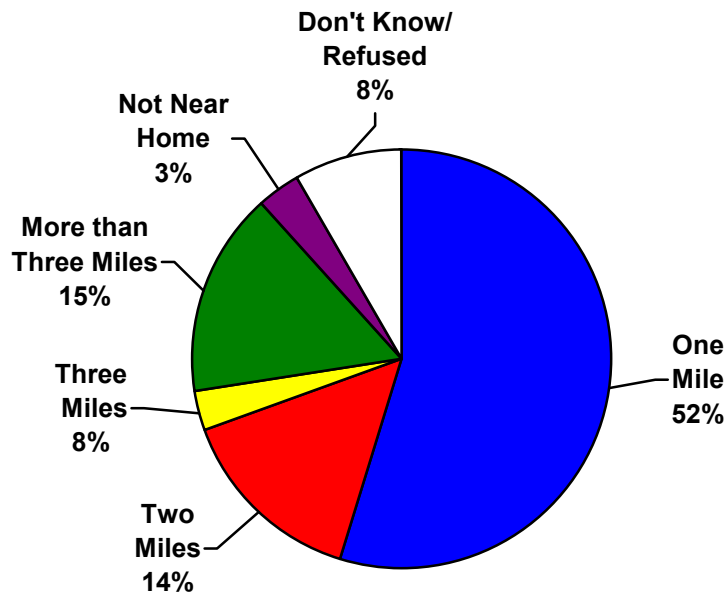


## G. Experience with Public Transportation

**About three in four residents age 85 and older report there is public transportation available in their community.**

Using their best knowledge, residents age 85 and older were asked whether public transportation is available in their community. Nearly three in four (72%) estimate it is available. Slightly more than half indicate the closest public transportation stop is within a mile of their home, and about one in six say it is within two miles. About one in four say it is three or more miles from their home or there is no stop near their home.

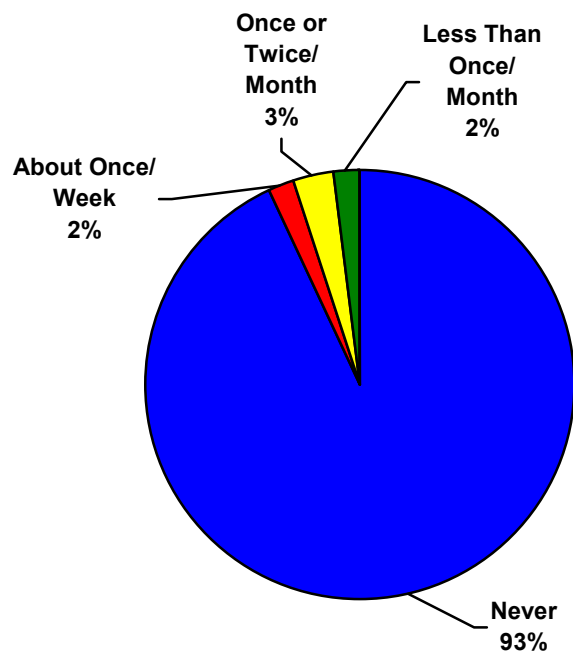
### **Approximate Distance of Nearest Public Transportation Stop (n=148, excludes proxies)**



## **Few residents age 85 and older with access to public transportation use it on a regular basis.**

Respondents who indicate a distance from the nearest transportation stop were asked how often they have used public transportation in the past two months. Most residents age 85 and older indicate they never use public transportation.

### **Frequency of Public Transportation Use among Respondents Age 85+ Who Report the Availability of Public Transportation Near Their Home (n=132, excludes proxies)**



Residents age 85 and older who say they use public transportation (n=9) were provided with a list of 10 situations that may cause them difficulty when using public transportation and asked to indicate if the situation caused them a large problem, small problem, or no problem for them. Four persons indicate they have at least a small problem with: accessibility, difficulty boarding, and public transportation does not go where I need to go. Three persons report that the time it takes to use public transportation is at least a small problem. Two or fewer mention the other situations.



## **H. Experience with Taxicabs**

### **Most Utah residents age 85 and older do not use taxis regularly.**

Respondents were asked how frequently they have used a taxicab in the past two months. Nearly all respondents (96%) indicate they have not taken a taxicab in the past two months. Four percent indicates they have taken it once or twice a month (2%) or less than once a month (2%). Only one percent reports that they use taxis two or more times per week.

Those who report having taken a taxicab during the past two months were asked in an open-ended question, what types of problems they had experienced. Of the eight residents who report using a cab, three persons indicate they have had no problems. One person each reports taxicabs are too expensive and he/she has difficulty communicating with drivers.

## **I. Experience with Senior or Community Vans**

### **More than nine in ten residents age 85 and over indicate they have not used a senior or community van in the past two months.**

Respondents were asked how often they had used a senior or community van during the past two months. More than nine in ten (91%) report they never use a van. One percent says they have used a van every day, and an additional two percent indicate they use it two or more times per week. Five percent reports that they have taken a van once a month or less.

Of the 17 respondents who report using a van during the past two months, none reported any problems using a senior or community van.

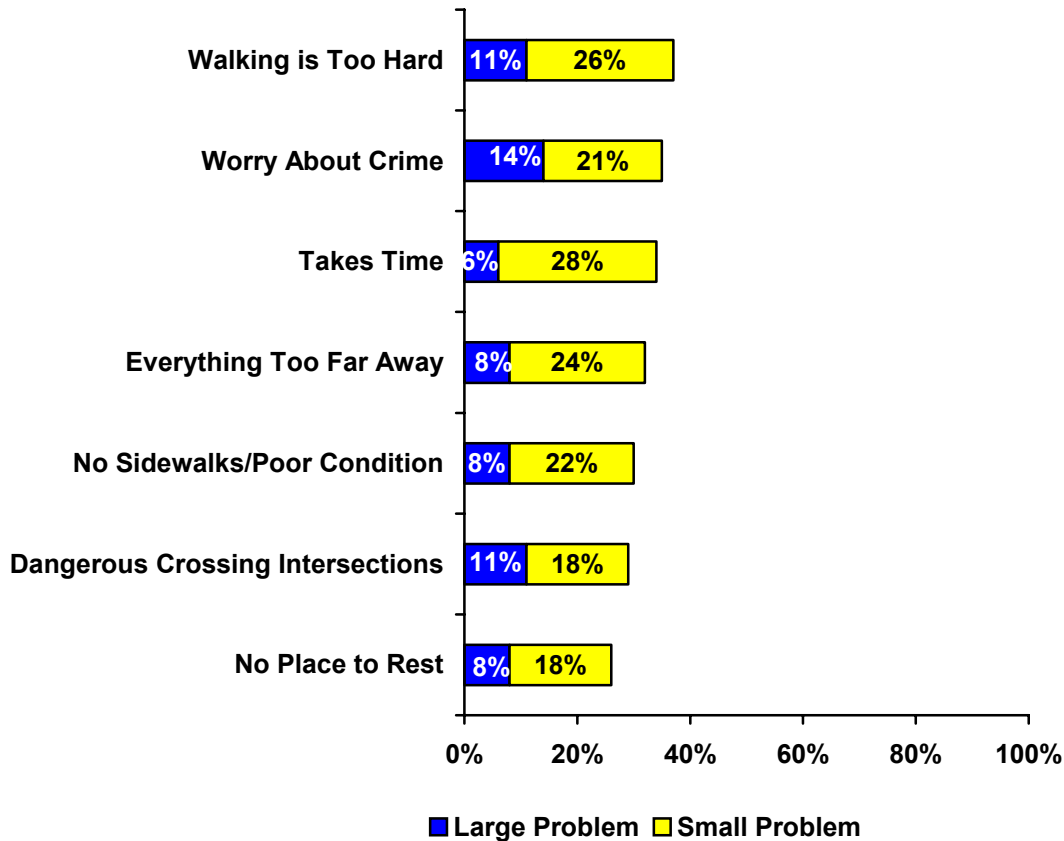
## **J. Experience Walking**

### **More than one in three respondents indicate they have walked to where they wanted to go in the past two months.**

Nearly two in three (62%) respondents say they have never walked to where they wanted to go in the past two months, six percent report they walk every day, and ten percent say they walk two or more times per week. Six percent indicate they have walked somewhere at least once or twice a month. Seven percent say they have walked somewhere they wanted to go less than once a month.

Those respondents who say they have walked to where they wanted to go in the past two months (n=72) were provided with a list of some problems some people experience while walking. They were asked to indicate whether each of the seven items presented a large problem, small problem, or no problem for them. The three problems most frequently cited are walking is too hard, worry about crime, and the time that it takes.

### Large or Small Problems Experienced While Walking Among Those Respondents Who Walk to Where They Want to Go (n=72, excludes proxies)



## K. Experience with Medical Transportation Services

**More than half of respondents report transportation services that take persons to medical appointments are available in their community.**

Respondents were asked to the best of their knowledge whether there are medical transportation services available in their community. More than half (53%) indicates these services are available. About one in four say that it is not available (23%) or are unsure whether they are available (24%).

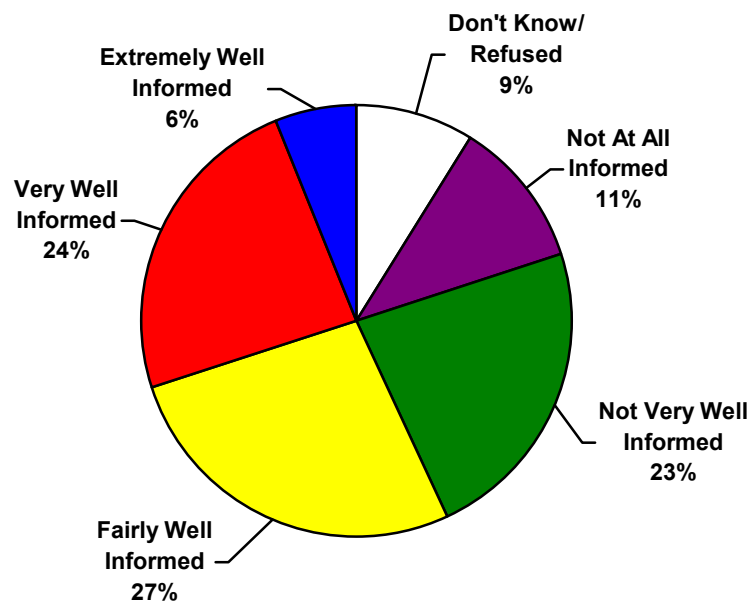
Of those who say services are available (n=109), thirteen percent indicate they have ever used the service. Of those who have used the service (n=14), slightly more than one in three (36%) say they have not used them in the past two months. More than one in three (36%) say they have used the service once or twice a month in the past two months. Twenty-one percent have used the service less than once a month. Those who have used the service during the past two months (n=8) report no problems with using the service.

## L. Informed about Community Transportation Services

**Three in ten respondents report they are extremely or very well informed about transportation services in their community.**

Three in ten (30%) respondents age 85 and over report they are extremely or very well informed about transportation services in their community, while more than two in five (44%) say they are not well or not at all informed about transportation services or say they don't know.

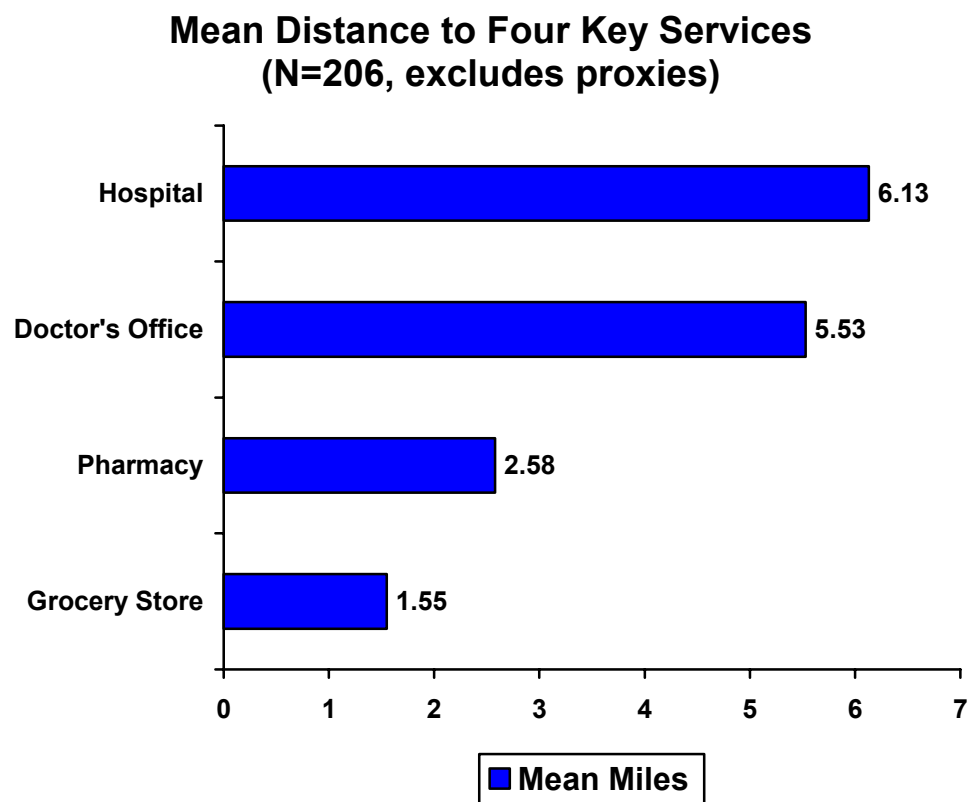
**Informed About Community Transportation Services  
(N=206)**



## M. Distance from Necessary Goods and Services

**Most Utah residents age 85 and older live two miles or more from four critical services.**

Respondents were asked to estimate the distance from their home to four key services: grocery store, pharmacy, hospital, and their doctor's office. While distance to these services differed significantly, the mean distance provides an efficient estimator of distance. While their grocery store and pharmacy are within approximately two miles of their home, they must travel greater distances to get to a hospital or to their doctor. Their doctor's office is more than five miles from their home, and the hospital is more than six miles away.

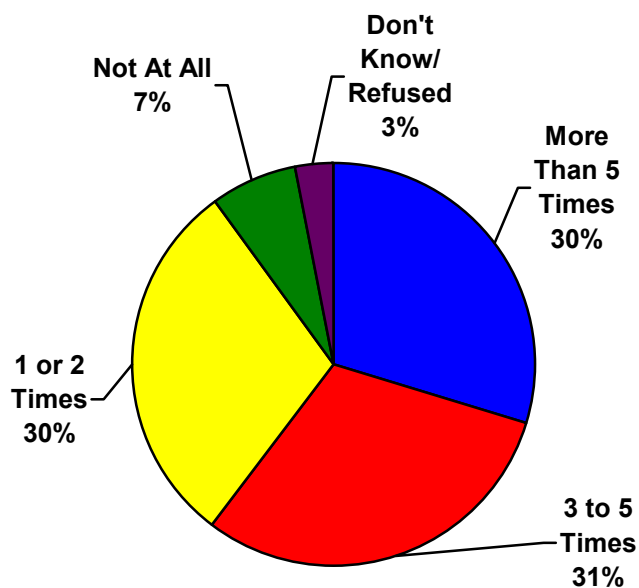


## N. Outings during a Typical Week

**Nearly all residents age 85 and older indicate they leave their home to go somewhere during the typical week.**

Nearly all (91%) residents age 85 and older report that during a typical week they leave their house or apartment to go somewhere. Seven percent indicate they do not leave their house at all during a typical week. Drivers are more likely than non-drivers to report they go out more than five times per week than non-drivers (43% vs. 12%).

**Outings in Typical Week  
(N=235, includes proxies)**

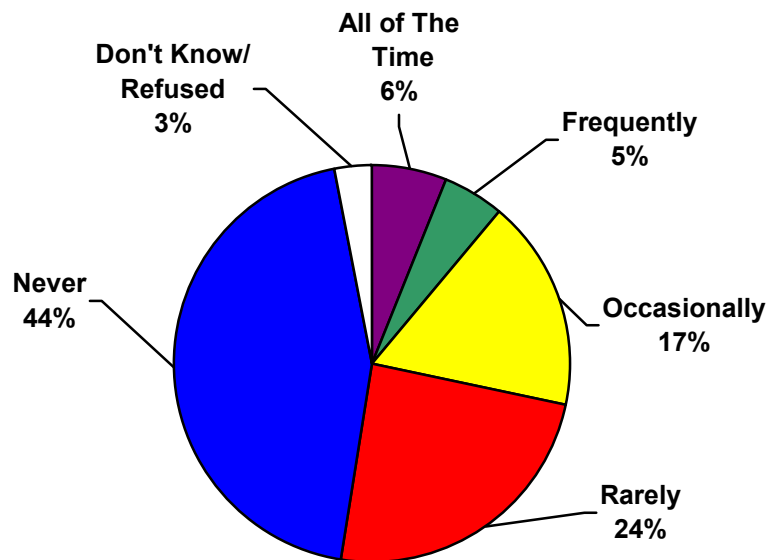


Fifteen percent with *poor* HDS report they do not get out during a typical week compared to only one percent of those with *excellent* and *good* HDS.

**Utah respondents age 85 and over were asked how frequently they miss doing something they would like to do because of lack of transportation.**

While the majority of respondents report they never or rarely miss doing something because of lack of transportation, slightly more than one in four indicate they do miss something at least occasionally.

**Frequency of Missing Something  
Due to Transportation Problems  
(N=234, includes proxies)**



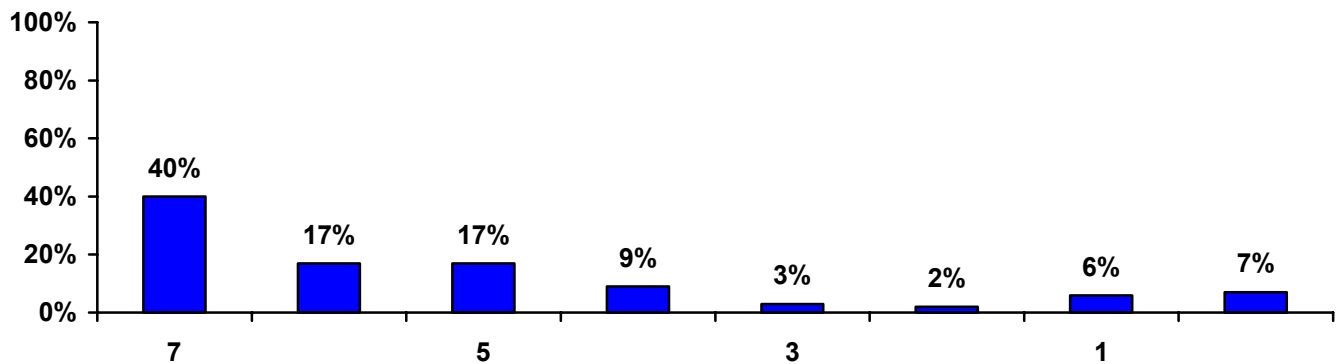
Driving status and HDS influence the percentages of respondents who report they frequently or all of the time miss something because of lack of transportation. Only two percent of those with *excellent* or *good* HDS report they frequently or all the time miss something due to lack of transportation compared to more than one in five (22%) of those with *poor* HDS. Similarly, only five percent of drivers report they miss something frequently or all the time compared to one in five (20%) non-drivers.

## O. Satisfaction with Community Transportation Services

### **Most Utah residents age 85 and older are satisfied with their ability to get around their community when they want or need to go someplace.**

Using a seven-point scale where “7” was completely satisfied and “1” was completely dissatisfied, residents age 85 and older were asked how satisfied they are with how they can get around their community when they want or need to go someplace. Most residents age 85 and older indicate they are satisfied with two in five residents indicating they are extremely satisfied.

**Satisfaction with Transportation**  
(N=206, excludes proxies)



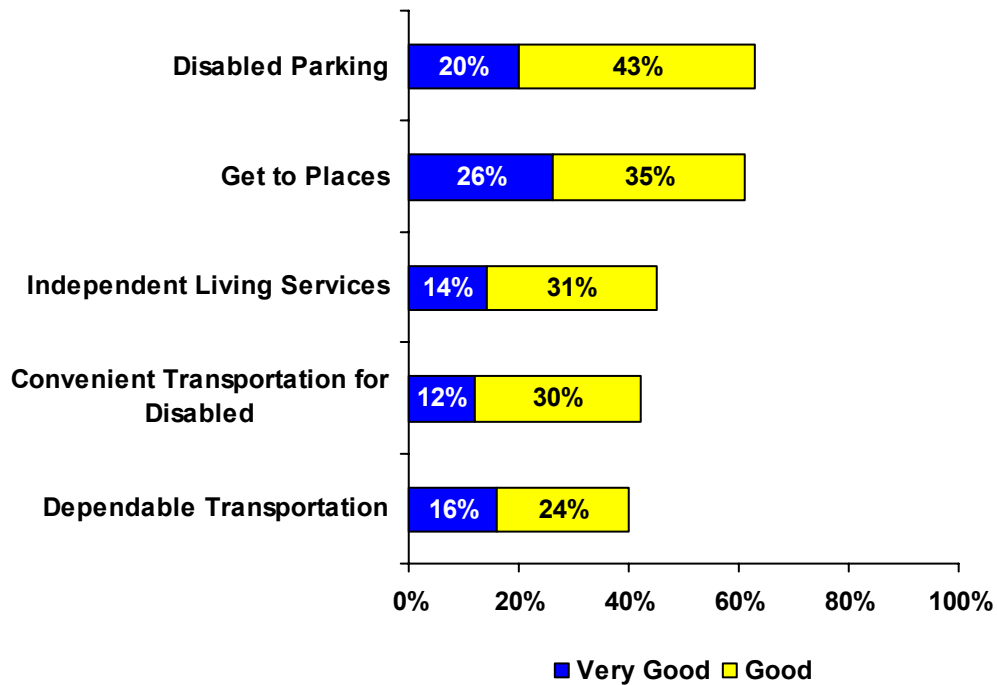
Complete satisfaction, however, is dependent on health status. Those with *poor* HDS are substantially less satisfied than their counterparts (*poor*, 25% vs. *excellent* and *good*, 62%).

### **Most residents age 85 and older rate their community as at least good in being able to get to where they wish to go.**

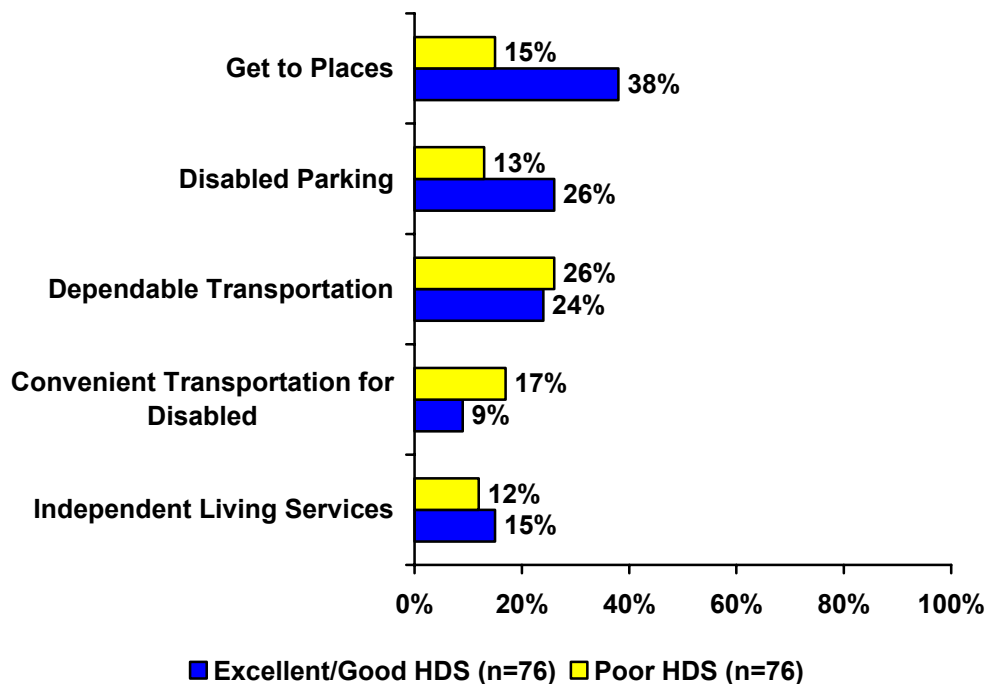
Residents age 85 and older were asked to rate their community on five dimensions. Three in five or more indicate their community is very good or good in terms of their “*providing adequate parking for people with disabilities or health problems*” and “*being able to get to most of the places they wish to go.*” Four in ten or more respondents also say their community is at least good in: “*providing a variety of transportation services to help them maintain their independence as they grow older,*” “*offering convenient transportation for people with disabilities or health problems,*” and “*offering dependable public transportation.*”

Health status has an influence on those who say their community is very good when considering their ability to get to most of the places they wish to go and providing adequate parking for people with disabilities or health problems. Health status, however, does not influence respondents' ratings of the other three dimensions.

**Very Good and Good Ratings  
Of Communities on Six Dimensions  
(N=206, excludes proxies)**



**Very Good Ratings  
Of Communities on Six Dimensions  
By *Excellent/Good* and *Poor* HDS**





## Conclusion

Overall, Utah residents age 85 and older are very mobile. A majority (63%) drive to where they need and want to go. However, two in five (40%) say that ride sharing is their primary mode of transportation. Even though respondents do not indicate substantial problems with other modes of transportation, other than ride sharing very few use any other modes.

Some of the driving problems that they report are related to changing health status: driving at night (49%), traffic moves too fast (31%), and confidence in driving (21%). An issue worth exploring is whether these self-reported driving problems and declining health status compromises a person's ability to continue driving safely.

Among those residents age 85 and over, two in five (40%) have a *poor* HDS rating, and only five percent have *excellent* HDS. Very few residents age 85 and older with *poor* HDS report using modes of transportation other than driving; and nearly three in ten reports they have physical problems that interfere with their ability to drive.

Non-drivers tend to be older with *poor* HDS status. They report significantly more difficulties with getting to the places they need and want to go. Their overall satisfaction with their ability to get around their community is substantially lower than for drivers.

Seven percent of respondents report they never leave their home, and an additional three in ten report they get out only once or twice in a typical week. Slightly more than one in four (28%) say they miss doing something they would like to do at least occasionally because of transportation limitations. Those respondents with *poor* HDS are at risk of becoming increasingly isolated. Fifteen percent of these respondents say they do not get out during a typical week and one in five say they frequently or all of the time miss something that they would like to do because of limited transportation.

Slightly more than three in five residents age 85 and older also rate their communities good or very good in having parking for the disabled or those with health problems and their ability to get to where they need and want to go. Two in five respondents rate their community as good or very good in relationship to dependable transportation, convenient transportation services for the disabled, or having a variety of services to support independent living. Driving status and health and disability status, however, are significant factors in overall satisfaction with their transportation options and their ratings of their communities.

Declining health status among those age 85 and over does shift the mobility options that persons have available to them. Their declining health presents growing health-related driving problems. An increasing percentage of these respondents are dependent on others for their transportation, and as such, they take fewer outings in a typical week.

As with other age groups, they are heavily dependent on the private car for transportation either as passengers or drivers. Even though few indicate problems with use of other modes of transportation, increasing problems walking may significantly influence their ability to gain access to these services. With more than two in five respondents indicating that they are not well informed about transportation services in their community, the question of where more information about these services can expand utilization of these services remains unanswered.

## Methodology

AARP commissioned Dan Jones and Associates to conduct a telephone survey of residents age 50 or older in Utah. The survey was conducted between February 25, 2006 and March 22, 2006. A total of 1,210 interviews were completed. Survey responses were weighted to reflect the distribution by age of persons age 50 and older in Utah as estimated in the 2000 Current Population Survey Voter Supplement. The weighted sample is 1,188. Weighted responses to all survey questions are in the annotated questionnaire. The survey has a sampling error of plus or minus 2.8 percent. The survey has a response rate of 13.8 percent and a cooperation rate of 24.5 percent.

Contained in the full sample are two subgroups of interviews: 206 interviews with residents age 85 and over and 194 interviews with those who reside in predominantly rural counties. These subgroup samples have a sampling error of plus or minus 7.1 percent.

To better capture the mobility issues of persons who are frail and who would typically not answer the phone, proxy interviews were conducted of persons who reside in a household with a person 85 and over who could not come to the phone. A total of 28 proxy interviews were conducted. Note, proxies were not asked the full complement of questions. When identical questions were asked of the full sample as well as the proxies, the number of respondents is equal to 234. When only the full sample was asked questions, the number of respondents equals 206. This report summarizes the findings elicited from respondents age 85 and older.

Throughout the report, statistics representing responses are reported in percentages. In some instances, percentages are small and may not seem to represent a significant proportion of residents age 85 and older, yet when projected to the total number of Utah residents age 85 and older the actual number of people may be substantial. According to the 2000 U.S. Census, there were 21,751 persons aged 85 and older living in Utah at that time. This population is growing quickly and will increase by 51 percent by 2010.

**Utah Transportation Survey  
Annotated Survey – Age 85+ Oversample**

(N=206 without proxies; N=234 with proxies; Sampling Error = 7.1%)

- 1. How well informed would you say you are about transportation services available in your community? (N=206 without proxies)**

<u>%</u>	
6	Extremely well informed
24	Very well informed
27	Fairly well informed
23	Not very well informed
11	Not at all informed
8	(DO NOT READ) Don't know
2	(DO NOT READ) Refused

- 2. In general, when you need to get somewhere how do you usually get there? (Probe: Is there any other way?) (N=234 with proxies)**

(DO NOT READ LIST) (ENTER ALL THAT APPLY)

<u>%</u>	
63	Drive
40	Get a ride with family or friends
4	Walk
1	Take a taxi
7	Take public transportation
3	Take a senior or community van
<.5	Take transportation provided to people with disabilities who cannot use or get to public transportation
2	Some other way
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

3. **How many miles do you live from...(Note to interviewer: capture information to the closet mile; for less than a mile, indicate less than one mile) (N=206 without proxies)**

**a. The nearest hospital Mean = 6.13 Miles**

<u>%</u>	
12	< 1 mile
50	1-4 miles
22	5-9 miles
9	10-19 miles
5	20-29 miles
3	30-49 miles
0	50+ miles
0	(DO NOT READ) Don't Know/Refused

- b. Your doctors' office (allow for multiple responses since person may have multiple doctors) Note: The following percentages represent the average number of miles to their doctors. The average respondent has 1.5 doctors. Averaged mean miles = 5.53**

<u>%</u>	
23	< 1 mile
43	1-4 miles
22	5-9 miles
5	10-19 miles
3	20-29 miles
2	30-49 miles
1	50+ miles
0	(DO NOT READ) No Doctors/ Don't Know/Refused

**c. The nearest grocery store Mean = 1.55 Miles**

<u>%</u>	
48	< 1 mile
43	1-4 miles
8	5-9 miles
1	10-19 miles
0	20-29 miles
0	30-49 miles
0	50+ miles
0	(DO NOT READ) Don't Know/Refused

**d. The nearest pharmacy Mean = 2.58 Miles**

<u>%</u>	
47	< 1 mile
40	1-4 miles
9	5-9 miles
2	10-19 miles
1	20-29 miles
2	30-49 miles
0	50+ miles
0	(DO NOT READ) Don't Know/Refused

**4. Do you have any health problems or disabilities that prevent you from using any of the following modes of transportation? (Note to interviewer: Repeat full question as necessary.)**

**a. Walking (N=234 with proxies)**

<u>%</u>	
38	Yes
61	No
1	(DO NOT READ) Don't Know
<.5	(DO NOT READ) Refused

**b. Driving (N=206 without proxies)**

<u>%</u>	
28	Yes
70	No
2	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**c. Riding public transportation (N=234 with proxies)**

<u>%</u>	
21	Yes
74	No
5	(DO NOT READ) Don't Know
<.5	(DO NOT READ) Refused

**d. Taking a taxi** (N=234 with proxies)

<u>%</u>	
8	Yes
86	No
6	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**e. Riding a senior or community van** (N=234 with proxies)

<u>%</u>	
7	Yes
86	No
7	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**f. Riding transportation for those with disabilities** (N=234 with proxies)

<u>%</u>	
5	Yes
87	No
7	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**5. Does anyone in your household own a car or other motor vehicle?** (N=206 without proxies)

<u>%</u>	
84	Yes
17	No
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**6. Does anyone in your household (including yourself) drive?** (N=206 without proxies)

<u>%</u>	
76	Yes
24	No (SKIP TO Q.11)
1	(DO NOT READ) Don't Know (SKIP TO Q.11)
0	(DO NOT READ) Refused (SKIP TO Q.11)

7. **Do you have a driver's license? (respondents who have someone in their household who drives) (n=184, includes full sample of those with someone in their household who drives plus proxies)**

%  
85 Yes  
14 No (SKIP TO Q.11)  
1 (DO NOT READ) Don't Know (SKIP TO Q.11)  
0 (DO NOT READ) Refused (SKIP TO Q.11)

8. **Have you driven a car or other motor vehicle in the last month? (n = 157 respondents and proxies who have a driver's license)**

%  
85 Yes  
14 No (SKIP TO Q.11)  
1 (DO NOT READ) Don't Know (SKIP TO Q.11)  
0 (DO NOT READ) Refused (SKIP TO Q.11)

9. **In a typical week, how often do you drive a car to get to where you want to go? (n=125 respondents who have someone in their household who drives and who have driven a car or motor vehicle in the last month.)**

%  
2 Never SKIP TO Q.11  
18 Once or Twice  
38 Three to Five  
34 Six to 12  
5 More than 12  
1 (DO NOT READ) Don't Know (SKIP TO Q.11)  
1 (DO NOT READ) Refused (SKIP TO Q.11)

10. **I'm going to read you a list of some difficulties people have when driving. Thinking about your driving, please tell me whether each of these is a large problem, a small problem, or no problem at all for you. The first/next is...(n=120 respondents who have someone in their household who drives, who has a driver's license, who drives somewhere in a typical week. Does not include proxies.)**

%  
Large problem  
Small problem  
No problem  
(DO NOT READ) Don't Know  
(DO NOT READ) Refused



**(READ LIST) (ROTATE) (IF NECESSARY, REPEAT: IS THIS A LARGE PROBLEM, A SMALL PROBLEM, OR NO PROBLEM?)**

**a. The cost of operating a car**

<u>%</u>	
8	Large problem
24	Small problem
68	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**b. Dealing with traffic congestion**

<u>%</u>	
18	Large problem
25	Small problem
58	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**c. Being worried about getting lost**

<u>%</u>	
1	Large problem
6	Small problem
93	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**d. Inconsiderate drivers**

<u>%</u>	
14	Large problem
34	Small problem
49	No problem
3	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**e. Traffic moves too fast**

<u>%</u>	
17	Large problem
25	Small problem
58	No problem
1	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**f. Being able to see signals, signs, and lane markings**

<u>%</u>	
3	Large problem
8	Small problem
89	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**g. Poor road conditions**

<u>%</u>	
8	Large problem
25	Small problem
67	No problem
1	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**h. Parking**

<u>%</u>	
3	Large problem
13	Small problem
83	No problem
1	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**i. Crime**

<u>%</u>	
8	Large problem
13	Small problem
74	No problem
4	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**j. Feeling confident about driving**

<u>%</u>	
2	Large problem
19	Small problem
78	No problem
2	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**k. Driving at night**

<u>%</u>	
22	Large problem
30	Small problem
45	No problem
3	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**11. In a typical week, how often does someone else drive you to where you need or want to go? (N=206 without proxies)**

<u>%</u>	
35	Never SKIP TO Q.13
43	Once or Twice
14	Three to Five
3	Six to 10
1	More than 10
4	(DO NOT READ) Don't Know (SKIP TO Q.13)
1	(DO NOT READ) Refused (SKIP TO Q.13)

**12. When you get a ride with someone else, who do you typically ride with? (n=81, respondents to get a ride with someone else during a typical week)**

<u>%</u>	
16	Spouse
26	Son or daughter or in-laws
27	Child
14	Other relative
14	Neighbor
19	Friend
2	Member of my church
8	Some other person
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**13. To the best of your knowledge, is there public transportation such as buses or trains available in your community? (N=206 without proxies)**

<u>%</u>	
72	Yes
25	No (SKIP TO Q.17)
3	(DO NOT READ) Don't Know (SKIP TO Q.17)
0	(DO NOT READ) Refused (SKIP TO Q.17)

**14. How close is the nearest public transportation stop from your home?...(Note to interviewer: Capture information to the closest mile; for less than a mile, indicate less than one mile) (n=148, respondents who state that public transportation is available in their community)**

<u>%</u>	
52	1 mile
14	2 miles
8	3 miles
15	More than 3 miles
3	There is no public transportation stop near my home (SKIP TO Q.17)
7	(DO NOT READ) Don't Know (SKIP TO Q.17)
1	(DO NOT READ) Refused (SKIP TO Q.17)

**15. In the last two months, about how often have you used public transportation? By public transportation I mean public buses, trains, etc., but not taxicabs. (n=132, respondents who identified how far public transportation was from their home)**

<u>%</u>	
0	Every day
0	Two or more times a week
2	About once a week
3	Once or twice a month
2	Less than once a month
93	Never (SKIP TO Q.17)
0	DO NOT READ) Don't Know (SKIP TO Q.17)
0	DO NOT READ) Refused (SKIP TO Q.17)

- 16. Thinking about public transportation, please tell me weather you would consider each of the following items a large problem, a small problem, or no problem at all for you. The first/next is...(n=9, those respondents who report riding public transportation)**

%  
Large problem  
Small problem  
No problem  
(DO NOT READ) Don't Know  
(DO NOT READ) Refused

- a. Accessibility (Getting to the stop or station – to far, no sidewalks, highways to cross)**

%  
11 Large problem  
33 Small problem  
56 No problem  
0 (DO NOT READ) Don't Know  
0 (DO NOT READ) Refused

- b. Difficulty boarding**

%  
0 Large problem  
44 Small problem  
56 No problem  
0 (DO NOT READ) Don't Know  
0 (DO NOT READ) Refused

- c. Being able to get a seat**

%  
0 Large problem  
22 Small problem  
78 No problem  
0 (DO NOT READ) Don't Know  
0 (DO NOT READ) Refused

**d. Getting information about fares, routes, and schedules**

<u>%</u>	
0	Large problem
22	Small problem
78	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**e. Being worried about crime**

<u>%</u>	
0	Large problem
22	Small problem
78	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**f. The time it takes to use public transportation (schedules and the like)**

<u>%</u>	
11	Large problem
22	Small problem
67	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**g. Public transportation stations and vehicles are poorly maintained**

<u>%</u>	
0	Large problem
0	Small problem
100	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**h. Public transportation is too expensive**

<u>%</u>	
0	Large problem
22	Small problem
78	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**i. Transfers between routes are difficult**

<u>%</u>	
0	Large problem
11	Small problem
78	No problem
11	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**j. Public transportation doesn't go where I need to go**

<u>%</u>	
11	Large problem
33	Small problem
56	No problem
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**17. In the last two months, about how often have you taken a taxicab? (N=206 without proxies)**

<u>%</u>	
0	Every day
1	Two or more times a week
0	About once a week
2	Once or twice a month
2	Less than once a month
96	Never (SKIP TO Q.19)
1	(DO NOT READ) Taxicabs do not serve my community (SKIP TO Q.19)
0	(DO NOT READ) Don't Know (SKIP TO Q.17)
0	(DO NOT READ) Refused (SKIP TO Q.17)

**Thinking about taking a cab, what types of problems have you encountered when using a taxicab? (n=8, respondents who report traveling in a taxicab)**

(DO NOT READ LIST) (ENTER ALL THAT APPLY)

<u>%</u>	
0	It's hard to get a taxi
0	Taxis take too long to come after you call
0	Being worried about crime
0	Drivers are not helpful
13	Taxis are too expensive
0	Taxis are poorly maintained
0	Drivers are unfamiliar with the area
13	Difficulty communicating with drivers
0	Getting information about fares
0	Other
38	(DO NOT READ) None
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**18. In the last two months, about how often have you taken a senior or community van?)**  
(N=206 without proxies)

<u>%</u>	
1	Every day
2	Two or more times a week
0	About once a week
2	Once or twice a month
3	Less than once a month
91	Never (SKIP TO Q.21)
1	(DO NOT READ) Taxicabs do not serve my community (SKIP TO Q.21)
1	(DO NOT READ) Don't Know (SKIP TO Q.21)
0	(DO NOT READ) Refused (SKIP TO Q.21)



**19. Thinking about senior and community vans, what types of problems have you encountered when using a van? (n=17 respondents who indicate they have taken a senior or community van in the last two months)**

(DO NOT READ LIST) (ENTER **ALL** THAT APPLY)

<u>%</u>	
0	Getting information about availability or eligibility
0	Making reservations is difficult
0	Vans are late for scheduled pick-ups
0	Fares are too high
0	Operators are not helpful
0	It's embarrassing to use special transportation
0	Having to schedule ahead is not convenient
0	The time it takes to use
0	Vehicles are poorly maintained
0	Not being eligible
0	There is no van in my community
71	None of these
6	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**20. In the last two months, about how often have you walked to where you wanted to go? (N=206 without proxies)**

<u>%</u>	
6	Every day
10	Two or more times a week
6	About once a week
6	Once or twice a month
7	Less than once a month
62	Never (SKIP TO Q.28)
2	(DO NOT READ) Don't Know (SKIP TO Q.28)
1	(DO NOT READ) Refused (SKIP TO Q.28)

21. Thinking about walking, please tell me weather you would consider each of the following items a large problem, a small problem, or no problem at all for you. The first/next is...(n=72 respondents who report they walk to get somewhere)

%

Large problem  
Small problem  
No problem  
(DO NOT READ) Don't Know  
(DO NOT READ) Refused

(READ LIST) (ROTATE) IF NECESSARY, REPEAT: IS THIS A LARGE PROBLEM, A SMALL PROBLEM, OR NO PROBLEM?)

- a. Walking is too hard (Volunteered: I can't walk anywhere or I'm not able to go far enough)

%

11 Large problem  
26 Small problem  
63 No problem  
0 (DO NOT READ) Don't Know  
0 (DO NOT READ) Refused

- b. Being worried about crime

%

14 Large problem  
21 Small problem  
64 No problem  
1 (DO NOT READ) Don't Know  
0 (DO NOT READ) Refused

- c. The time it takes to walk

%

6 Large problem  
28 Small problem  
64 No problem  
3 (DO NOT READ) Don't Know  
0 (DO NOT READ) Refused

**d. No place to rest**

<u>%</u>	
8	Large problem
18	Small problem
69	No problem
4	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**e. No sidewalks or sidewalks are in poor condition**

<u>%</u>	
8	Large problem
22	Small problem
67	No problem
3	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**f. Crossing intersections is too dangerous**

<u>%</u>	
11	Large problem
18	Small problem
69	No problem
1	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**g. Everything is too far away**

<u>%</u>	
8	Large problem
24	Small problem
67	No problem
1	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**22. To the best of your knowledge, are there any transportation services in your community that drive people to medical appointments? (N=206 without proxies)**

<u>%</u>	
53	Yes
23	No (SKIP TO Q.28)
24	(DO NOT READ) Don't Know (SKIP TO Q.28)
0	(DO NOT READ) Refused (SKIP TO Q.28)

**23. Have you ever used this service to take you to a medical appointment? (n=109) respondents who report medical transportation services are available in their community)**

<u>%</u>	
13	Yes
87	No (SKIP TO Q.28)
0	(DO NOT READ) Don't Know (SKIP TO Q.28)
0	(DO NOT READ) Refused (SKIP TO Q.28)

**24. In the last two months, how often have you used this service to take you to a medical appointment? (n=14 respondents who report having used a medical transportation service)**

<u>%</u>	
0	Every day
0	Two or more times a week
0	About once a week
36	Once or twice a month
21	Less than once a month
36	Never (SKIP TO Q.28)
7	(DO NOT READ) Don't Know (SKIP TO Q.28)
0	(DO NOT READ) Refused (SKIP TO Q.28)

**25. Have you ever experienced any problem(s) using this service? (n=8 respondents who have used medical transportation in the past two months)**

<u>%</u>	
0	Yes
100	No (SKIP TO Q.28)
0	(DO NOT READ) Don't Know (SKIP TO Q.28)
0	(DO NOT READ) Refused (SKIP TO Q.28)

**26. What problem(s) did you experience? (n=0)**

**27. On a scale from 1 to 7, where 1 means extremely dissatisfied and 7 means extremely satisfied, how would you rate your ability to get around your community when you need or want to go someplace? (N=206 without proxies)**

<u>%</u>	
40	7 Extremely Satisfied
17	6
17	5
9	4
3	3
2	2
6	1 Extremely Dissatisfied
7	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**28. How often would you say you go out in a typical week? (N=234 with proxies)**

<u>%</u>	
7	Not at all
30	1 or 2 times
31	3 to 5 times
30	More than 5 times
3	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**29. How often do you miss doing something that you would like to do because you do not have transportation? Would you say all of the time, frequently, occasionally, rarely, or never? (N=234 with proxies)**

<u>%</u>	
6	All of the time
5	Frequently
17	Occasionally
24	Rarely
44	Never
3	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**30. I am going to read you a list of descriptions about the quality of transportation services in your community. Please rate each statement as a very good description of your community or as a good, fair, poor, or very poor description of the quality of transportation services in your community.**

**a. Being able to get to most of the places you wish to go (n=206 without proxies)**

<u>%</u>	
26	Very Good
35	Good
17	Fair
10	Poor
2	Very poor
10	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**b. Offering dependable public transportation**

<u>%</u>	
16	Very Good
24	Good
13	Fair
11	Poor
9	Very poor
27	(DO NOT READ) Don't Know
2	(DO NOT READ) Refused

**c. Offering convenient transportation for people with disabilities or health problems**

<u>%</u>	
12	Very Good
30	Good
11	Fair
9	Poor
4	Very poor
33	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**d. Providing a variety of transportation services to help you maintain your independence as you grow older**

<u>%</u>	
14	Very Good
31	Good
13	Fair
13	Poor
2	Very poor
27	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**e. Providing adequate parking for people with disabilities or health problems**

<u>%</u>	
20	Very Good
43	Good
14	Fair
6	Poor
2	Very poor
16	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**The last few questions are just to help us classify our results. Your individual responses are anonymous and will be held in the strictest confidence.**

**31. How would you describe your current health? Would you describe it as excellent, very good, good, fair or poor? (N=234 with proxies)**

<u>%</u>	
8	Excellent
22	Very Good
41	Good
19	Fair
10	Poor
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**I am going to read you a list of health difficulties. Can you tell me if you have any difficulty with them? (Note to interviewer: repeat full question as necessary)**  
(N=234 with proxies)

**a. Going out alone, for instance to shop or visit a doctor's office**

<u>%</u>	
29	Yes
70	No
<.5	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**b. Dressing, bathing, or getting around inside your home**

<u>%</u>	
10	Yes
90	No
<.5	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**c. Seeing the words or letters in an ordinary newspaper even when wearing glasses**

<u>%</u>	
24	Yes
76	No
<.5	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**d. Hearing what is said in a normal conversation when using a hearing aid if one is used**

<u>%</u>	
31	Yes
66	No
3	(DO NOT READ) Don't Know
<.5	(DO NOT READ) Refused

**e. Lifting or carrying something as heavy as ten pounds, like a bag full of groceries**

<u>%</u>	
35	Yes
64	No
1	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused



**f. Climbing a flight of stairs without resting**

<u>%</u>	
34	Yes
64	No
2	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**g. Walking a quarter mile (That is about three city blocks)**

<u>%</u>	
49	Yes
48	No
2	(DO NOT READ) Don't Know
<.5	(DO NOT READ) Refused

**h. None of these**

<u>%</u>	
25	Yes
74	No
1	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**32. Do you have any disability, handicap, or chronic disease that keeps you from participating fully in work, school, housework, or other activities? (N=206 without proxies)**

<u>%</u>	
35	Yes
62	No (SKIP TO Q.36)
2	(DO NOT READ) Don't Know (SKIP TO Q.36)
1	(DO NOT READ) Refused (SKIP TO Q.36)

**33. In general, how severe would you say these health difficulties or disabilities are?  
(n=161 respondents who report they have a physical problem that interferes with  
daily activities)**

<u>%</u>	
0	Extremely severe
12	Very severe
71	Moderately severe
10	Not very severe
1	Not a all severe
6	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**Do you use any of the following aids to get around? (Note to interviewer: repeat full  
question as necessary) (N=234 with proxies)**

**a. A cane, crutch, or walker**

<u>%</u>	
39	Yes
61	No
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**b. An electric scooter**

<u>%</u>	
2	Yes
98	No
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**c. A wheel chair**

<u>%</u>	
8	Yes
92	No
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**34. What is your current employment status? Are you? (N=206 without proxies)**

<u>%</u>	
<.5	Self-employed, part-time
<.5	Self-employed, full-time
2	Employed, part-time
2	Employed, full-time
93	Retired, not working at all
2	Not in labor force for other reasons
1	Unemployed but looking for work
0	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**35. What is your highest grade of school you completed, is it? (N=206 without proxies)**

<u>%</u>	
5	0-12 <sup>th</sup> grade (no diploma)
31	High school graduate (or equivalent)
27	Post-high school education (no degree)
8	2-year college degree
18	4-year college degree
3	Post-graduate study (no degree)
8	Graduate or professional degree (s)
1	Refused

**36. What is your age as of your last birthday? (Record in years) (N=234 with proxies)**

<u>%</u>	
0	50-74
0	75-79
0	80-84
100	85+
0	(DO NOT READ) Don't Know
0	(DO NOT READ) Refused

**37. How many persons live in your household? Is there?** (N=206 without proxies)

<u>%</u>	
53	1 person
38	2 people
5	3 people
2	4 people
1	5 or more people
0	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**38. What is your marital status? Are you?** (N=206 without proxies)

<u>%</u>	
34	Married
1	Not married, living with partner
0	Separated
2	Divorced
61	Widowed
1	Never married
1	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**39. Are you of Hispanic, Spanish, or Latino origin or descent?** (N=206 without proxies)

<u>%</u>	
1	Yes
99	No
1	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**40. What is your race?** (N=206 without proxies)

<u>%</u>	
97	White or Caucasian
0	Black or African American
0	American Indian or Alaska Native
0	Asian
0	Native Hawaiian or other Pacific Islander
2	Other
1	(DO NOT READ) Don't Know
1	(DO NOT READ) Refused

**41. What is your 5-digit? Zip Code? (WRITE IN YOUR ZIP CODE.)**

\_\_\_\_\_  
D (DO NOT READ) Don't Know  
R (DO NOT READ) Refused

**42. What county do you live in?**

\_\_\_\_\_  
COUNTY  
D (DO NOT READ) Don't Know  
R (DO NOT

**43. What was your annual household income before taxes in 2005? Was it?**  
(N=206 without proxies)

<u>%</u>	
11	Less than \$10,000
22	\$10,000 but less than \$20,000
16	\$20,000 but less than \$35,000
9	\$35,000 but less than \$50,000
2	\$50,000 but less than \$60,000
3	\$60,000 but less than \$75,000
2	\$75,000 or more
17	(DO NOT READ) Don't Know
17	(DO NOT READ) Refused

**44. NOTE TO INTERVIEWER: Record the gender of the respondent** (N=234 with proxies)

<u>%</u>	
38	Male
62	Female
0	(DO NOT READ) Refused

**(THANK AND TERMINATE)**

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