



Primary Care Providers Survey Among Adults 50+: Annotated Questionnaire

**STUDY
POPULATION:**

Adults 50 or older

FIELD DATES:

July 20 thru July 24, 2023

**DATA
COLLECTION
VENDOR:**

NORC, Foresight 50+

**TOTAL SAMPLE
SIZE:**

1,012

MOE:

± 3.17 pct pts for total population

NOTES:

- Data is weighted to represent the 50+ Population
- Percentages maybe not adding to 100%
- Default base for all tables is 1,237 unless otherwise stated
- Cell values of “-“ mean 0%

July 2023 Omni – Primary Care Providers

1. Which of the following have you gone to for healthcare when you got sick or hurt, wanted advice about a health problem, or needed a check-up? [Check all that apply]

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	1012	520	492	474	538
A primary care practice (where my main healthcare providers are)	91%	88%	95%	90%	92%
An emergency room	38%	37%	40%	39%	38%
An urgent care facility	37%	41%	34%	34%	41%
A minute-clinic or other type of clinic	9%	10%	7%	9%	8%
Other (Please specify)	4%	3%	4%	6%	1%

2. How long has it been since your most recent in-person, phone, or video visit with your primary healthcare provider?

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	942	475	467	436	506
Less than 1 month	21%	18%	24%	20%	22%
At least 1 months but less than 3	27%	23%	32%	25%	29%
At least 3 months but less than 6 months	21%	20%	22%	23%	19%
At least 6 months but less than 1 year	18%	20%	15%	18%	17%
At least 1 year but less than 3 years	8%	11%	6%	8%	8%
3 years or more	4%	6%	2%	4%	4%

3. Was your most recent visit to your primary healthcare provider for an illness, injury, or condition that needed care right away?

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	942	475	467	436	506
Yes, I needed care right away	20%	23%	17%	22%	18%
No, I did not need care right away	80%	77%	83%	78%	81%

4. Which of the following best describes the availability of your primary healthcare provider for:

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	942	475	467	436	506
I was able to see the provider on the day and time I needed	75%	71%	79%	72%	77%
I was able to see the provider on the day I needed but at a different time	10%	14%	7%	13%	8%
I was not able to see the provider on my preferred day or time	14%	14%	14%	14%	14%

5. Did your most recent visit with your primary healthcare provider start on time?

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	942	475	467	436	506
Yes, it started on time	65%	61%	69%	66%	64%
No, it did not start on time, and it was only a few minutes late	29%	31%	27%	28%	30%
No, it did not start on time, and it was very late	5%	7%	3%	4%	6%

6. During your most recent visit, did this primary healthcare provider explain things to in a way that was easy to understand? The healthcare provider explained things to me so they were...

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	942	475	467	436	506
Extremely easy to understand	47%	43%	52%	45%	49%
Very easy to understand	41%	39%	42%	41%	40%
Somewhat easy to understand	10%	15%	6%	11%	9%
Not very easy to understand	1%	1%	1%	1%	-
Not at all easy to understand	1%	1%	-	1%	-

7. During your most recent visit, how carefully, if at all, do you feel this primary healthcare provider listened to you?

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	942	475	467	436	506
Extremely carefully	36%	29%	42%	31%	40%
Very carefully	44%	44%	45%	49%	40%
Somewhat carefully	16%	21%	11%	18%	15%
Not very carefully	2%	3%	1%	1%	3%
Not at all carefully	1%	2%	-	1%	1%

8. Which of the following best describes the amount of time this primary healthcare provider spent with you during your most recent visit? During my most recent visit...

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	942	475	467	436	506
The healthcare provider spent enough time with me	84%	78%	90%	82%	86%
The healthcare provider could have spent more time with me	13%	18%	8%	15%	11%
The healthcare provider did not spend enough time with me at all	2%	3%	1%	2%	2%

9. Which of the following best describes the amount of medical information this primary healthcare provider had about you during your most recent visit? The healthcare provider...

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	942	475	467	436	506
Had all the medical information they needed about me	72%	65%	80%	70%	73%
Had most of the medical information they needed about me	19%	22%	16%	19%	19%
Had some of the medical information they needed about me	6%	9%	3%	9%	4%
Had little of the medical information they needed about me	2%	3%	1%	1%	3%
Had none of the medical information they needed about me	-	-	-	-	-

10. Using any number from 0 to 10, where 0 is extremely unsatisfied with the provider and 10 is extremely satisfied with the provider, what number would you use to rate your primary healthcare provider during your most recent visit?

	Total	50-64	65+	MALE	FEMALE
Unweighted Total	942	475	467	436	506
0 Extremely unsatisfied	1%	1%	1%	-	1%
1	-	-	-	-	-
2	1%	1%	-	1%	1%
3	1%	2%	-	1%	1%
4	1%	1%	-	1%	1%
5	3%	4%	2%	2%	4%
6	3%	3%	3%	2%	4%
7	7%	9%	5%	9%	5%
8	19%	24%	13%	20%	17%
9	21%	18%	24%	21%	21%
10 Extremely satisfied	43%	36%	51%	41%	45%