

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
Between December 2-27, 2015

Hello, this is _____ calling from Precision Research, a national opinion research firm. We are not telemarketers and are not trying to sell you anything. We are interested in your thoughts about important issues in the St. Louis area. Your views are important and we would greatly appreciate your participation. Your confidential responses will be summarized and shared.

S1. Our study is interested in the opinions of certain age groups. Could you please tell me your age as of your last birthday? [IN YEARS] _____ [RECORD ACTUAL AGE AND USE THE AGE GROUPS BELOW TO KEEP TRACK OF HOW MANY RESPONDENTS WE ARE GETTING IN EACH GROUP]

400	N=
34.4%	45-54
34.9%	55-64
30.7%	65 or older
-	[DO NOT READ] Under 45 [ASK TO SPEAK TO SOMEONE 45 OR OLDER AND REPEAT S1. IF NO ONE 45 OR OLDER, TERMINATE]
-	[DO NOT READ] Refused [TERMINATE]

S2. AND JUST TO CONFIRM, ARE YOU A RESIDENT OF MISSOURI?

400	N=
100.0%	Yes
-	No (ASK FOR RESIDENT IN HH) -- TERMINATE IF NO ONE IN HH IS A RESIDENT OF Missouri

FOR CITY OF ST LOUIS SAMPLE: S3. Do you live in the City of St. Louis?

400	N=
100.0%	Yes CONTINUE UNTIL QUOTA REACHED
-	No (ASK FOR RESIDENT IN HH) -- TERMINATE IF NO ONE IN HH IS A RESIDENT OF CITY OF ST LOUIS

S4. What is your 5-digit ZIP Code? (Write in your ZIP CODE): _____

S5. GENDER – RECORD BY OBSERVATION. ASK ONLY IF ABSOLUTELY NECESSARY:

“To ensure it is recorded accurately, could you please state your gender?”

400	N=
46.1%	Male
53.9%	Female

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

1. How would you rate your community or neighborhood as a place for people to live as they age? [If asked: This would be the geographical location where your home is located. A community can be located within a city or town or county.]

400	N=
16.3%	Excellent
20.6%	Very good
26.6%	Good
26.7%	Fair
9.5%	Poor
0.3%	Not sure (DO NOT READ)
-	Refused (DO NOT READ)

2. What is the name of your community or neighborhood? _____

3. How long have you lived in [INSERT NAME OF COMMUNITY FROM Q2]? _____ YEARS [PROGRAM AS OPEN END TO CAPTURE ACTUAL NUMBER OF YEARS. CODE TO GROUPS BELOW FOR TABS. DO NOT ALLOW MORE THAN AGE AT S1.]

400	N=
17.0%	5 years or less
23.4%	5 years but less than 15 years
20.9%	15 years but less than 25 years
11.7%	25 years but less than 35
8.3%	35 years but less than 45
17.5%	45 years or more
0.9%	Not sure (DO NOT READ)
0.2%	Refused (DO NOT READ)

4. Which of the following best describes your current employment status? Are you...
 (READ LIST, ACCEPT ONE.)

400	N=
4.3%	Self-employed full-time
3.1%	Self-employed part-time
29.9%	Employed full-time
6.0%	Employed part-time
40.5%	Retired and not working at all
4.1%	Unemployed and looking for work
11.4%	Not in the labor force for other reasons
0.5%	Not sure
0.2%	Refused

COUNTER QUOTAS FOR WORKING (CODES 1-4) AND NOT WORKING (CODES 5-7)

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

5. IF WORKING: How do you most often get to work? Do you....? (DO NOT READ LIST. IF MORE THAN ONE, RECORD EACH BUT ASK WHICH ONE THEY USE MOST)

173	N=
81.8%	Drive
1.7%	Carpool
2.9%	Take the bus
1.0%	Take Metro Link
-	Take a taxi
2.7%	Walk
1.2%	Bike
1.8%	Some other way (RECORD)
2.9%	Work from home (VOLUNTEERED)
4.0%	Don't know
-	Refused

6. IF NOT WORKING: How do you most often get to the places you need to go? Do you....? (DO NOT READ LIST. IF MORE THAN ONE, RECORD EACH BUT ASK WHICH ONE THEY USE MOST)

227	N=
62.9%	Drive
7.4%	Carpool
8.8%	Take the bus
1.3%	Take Metro Link
1.8%	Take a taxi
3.0%	Walk
1.0%	Bike
5.1%	Public transportation
8.0%	Some other way
0.9%	Don't know
-	Refused

7. Is this how you would prefer to get to work/get around, or would you prefer to go some other way?

398	N=
77.2%	Yes, preferred way
21.1%	No, would prefer something else (IF RESPONDENT PROVIDES OTHER WAY RECORD IN 7a.)
1.4%	Not sure [DO NOT READ]
0.3%	Refused [DO NOT READ]

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

7a. IF 7=NO: How would you prefer to go? (RECORD FROM LIST OR ADD OTHERS)

84	N=
39.0%	Drive
2.5%	Carpool
16.1%	Take the bus
11.9%	Take Metro Link
1.1%	Take a taxi
9.2%	Walk
3.8%	Bike
10.4%	Some other way
4.9%	Not sure [DO NOT READ]
1.1%	Refused [DO NOT READ]

8. Please tell me whether each of the following contributes a lot, a little, or not at all to your decisions about how you (IF WORKING: get to work) (IF NOT WORKING: get around the city).
 READ EACH ITEM AND AS NEEDED: Does it contribute a lot, a little, or not at all to your decision
 (RANDOMIZE ITEMS)

How safe you feel using it

400	N=
66.2%	A lot
18.3%	A little
13.1%	Not at all
2.4%	Not sure [DO NOT READ]

How long it takes to get there

400	N=
48.6%	A lot
30.5%	A little
16.9%	Not at all
4.1%	Not sure [DO NOT READ]

How much it impacts the environment

400	N=
36.2%	A lot
32.3%	A little
26.2%	Not at all
5.4%	Not sure [DO NOT READ]

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

Whether it is likely to be on time

400	N=
67.5%	A lot
13.1%	A little
14.3%	Not at all
4.7%	Not sure [DO NOT READ]
0.5%	Refused [DO NOT READ]

Cost

400	N=
37.9%	A lot
34.2%	A little
24.5%	Not at all
3.1%	Not sure [DO NOT READ]
0.2%	Refused [DO NOT READ]

How comfortable it is for you

400	N=
63.5%	A lot
21.8%	A little
12.5%	Not at all
2.2%	Not sure [DO NOT READ]

How easy it is

400	N=
67.4%	A lot
19.4%	A little
11.1%	Not at all
2.0%	Not sure [DO NOT READ]

How close it is to your home

400	N=
56.0%	A lot
20.2%	A little
19.5%	Not at all
3.8%	Not sure [DO NOT READ]
0.5%	Refused [DO NOT READ]

Frequency of service

400	N=
57.7%	A lot
15.0%	A little
20.4%	Not at all
6.5%	Not sure [DO NOT READ]
0.3%	Refused [DO NOT READ]

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

Convenient schedule

400	N=
62.5%	A lot
18.2%	A little
14.7%	Not at all
4.1%	Not sure [DO NOT READ]
0.5%	Refused [DO NOT READ]

Whether it accommodates physical accessibility needs

400	N=
62.5%	A lot
18.2%	A little
14.7%	Not at all
4.1%	Not sure [DO NOT READ]
0.5%	Refused [DO NOT READ]

Helps you exercise and stay healthy

400	N=
37.0%	A lot
26.2%	A little
34.3%	Not at all
2.3%	Not sure [DO NOT READ]
0.3%	Refused [DO NOT READ]

9. How important do you think it is to have ...[INSERT A-K, ROTATE] in your community or neighborhood? Is it extremely, very, somewhat, not very, or not at all important?

a. Well-lit, safe streets and intersections for pedestrians, bicyclists, and drivers

400	N=
48.3%	Extremely important
42.3%	Very important
7.0%	Somewhat important
0.8%	Not very important
1.1%	Not at all important
0.5%	Don't know/Not sure [DO NOT READ]

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

b. Audio and visual pedestrian crossings

400	N=
35.2%	Extremely important
40.2%	Very important
16.3%	Somewhat important
3.7%	Not very important
3.7%	Not at all important
1.0%	Don't know/Not sure [DO NOT READ]

c. Bicycle and pedestrian trails in or near your neighborhood that are easy to get to

400	N=
28.0%	Extremely important
31.2%	Very important
22.0%	Somewhat important
7.6%	Not very important
9.7%	Not at all important
1.5%	Don't know/Not sure [DO NOT READ]

d. Well-lit and maintained sidewalks

400	N=
48.3%	Extremely important
44.9%	Very important
5.0%	Somewhat important
0.8%	Not very important
0.7%	Not at all important
0.2%	Don't know/Not sure [DO NOT READ]

e. Well-lit and sheltered bus stops

400	N=
46.3%	Extremely important
39.8%	Very important
8.8%	Somewhat important
1.0%	Not very important
3.0%	Not at all important
1.0%	Don't know/Not sure [DO NOT READ]
-	Refused [DO NOT READ]

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

f. Well-marked pedestrian crosswalks at intersections

400	N=
45.2%	Extremely important
43.5%	Very important
7.4%	Somewhat important
2.5%	Not very important
1.0%	Not at all important
0.5%	Don't know/Not sure [DO NOT READ]

g. On-street parking

400	N=
36.1%	Extremely important
37.3%	Very important
17.8%	Somewhat important
2.7%	Not very important
4.4%	Not at all important
1.8%	Don't know/Not sure [DO NOT READ]

h. Well-marked bike lanes

400	N=
33.2%	Extremely important
33.3%	Very important
17.0%	Somewhat important
5.4%	Not very important
9.6%	Not at all important
1.5%	Don't know/Not sure [DO NOT READ]

i. Transit stops and stations that are easy for people of all physical abilities to use

400	N=
45.6%	Extremely important
41.2%	Very important
9.6%	Somewhat important
0.5%	Not very important
1.7%	Not at all important
1.3%	Don't know/Not sure [DO NOT READ]

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

j. Raised medians or safety islands for safer pedestrian road-crossings

400	N=
35.0%	Extremely important
33.6%	Very important
18.1%	Somewhat important
6.1%	Not very important
4.9%	Not at all important
2.3%	Don't know/Not sure [DO NOT READ]

k. Countdown signals at intersections

400	N=
36.7%	Extremely important
36.3%	Very important
17.9%	Somewhat important
3.2%	Not very important
4.1%	Not at all important
1.7%	Don't know/Not sure [DO NOT READ]

10. Does the community or neighborhood where you live have the following? INSERT A-K, ROTATE

400	N=
66.7%	a. Well-lit, safe streets and intersections for all pedestrians, bicyclists, and drivers
46.7%	b. Audio and visual pedestrian crossings
72.0%	c. Bicycle and pedestrian trails in or near your neighborhood that are easy to get to
62.4%	d. Well-lit and maintained sidewalks
42.6%	e. Well-lit and sheltered bus stops
68.7%	f. Well-marked pedestrian crosswalks at intersections
90.0%	g. On-street parking
73.2%	h. Well-marked bike lanes
65.9%	i. Transit stops and stations that are easy for people of all physical abilities to use
47.2%	j. Raised medians or safety islands for safer pedestrian road-crossings
58.7%	k. Countdown signals at intersections

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

11. Now I am going to ask you about things in your community or neighborhood that you may or may not be satisfied with. How satisfied are you with [INSERT A-E, ROTATE]... is that extremely, very, somewhat, not very or not at all satisfied?

a. The number of pedestrian cross-walks in your community or neighborhood

400	N=
48.3%	Extremely satisfied
42.3%	Very satisfied
7.0%	Somewhat satisfied
0.8%	Not very satisfied
1.1%	Not at all satisfied
0.5%	Don't know/Not sure [DO NOT READ]

b. The access to public transportation in your community or neighborhood?

400	N=
17.4%	Extremely satisfied
34.3%	Very satisfied
32.1%	Somewhat satisfied
6.9%	Not very satisfied
4.8%	Not at all satisfied
4.4%	Don't know/Not sure [DO NOT READ]

c. How easy and pleasant it is to walk in your community or neighborhood?

400	N=
18.1%	Extremely satisfied
29.6%	Very satisfied
27.2%	Somewhat satisfied
11.1%	Not very satisfied
12.8%	Not at all satisfied
1.3%	Don't know/Not sure [DO NOT READ]

d. The amount and speed of traffic in your community or neighborhood?

400	N=
7.1%	Extremely satisfied
17.9%	Very satisfied
38.0%	Somewhat satisfied
16.7%	Not very satisfied
18.8%	Not at all satisfied
1.4%	Don't know/Not sure [DO NOT READ]

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

e. The noise from traffic in your community or neighborhood?

400	N=
15.9%	Extremely satisfied
26.4%	Very satisfied
31.6%	Somewhat satisfied
13.6%	Not very satisfied
11.1%	Not at all satisfied
1.3%	Don't know/Not sure [DO NOT READ]

12. In the past 2 years, since November 2013, have you ridden a bicycle in your community or neighborhood?

400	N=
25.4%	Yes
74.6%	No (SKIP TO Q15)
-	Not sure/ Don't know [DO NOT READ]

13. IF Q12=YES: How satisfied are you with how safe your community or neighborhood is for bike riding?

102	N=
14.1%	Extremely satisfied
33.5%	Very satisfied
32.7%	Somewhat satisfied
13.7%	Not very satisfied
6.1%	Not at all satisfied
-	Don't know/Not sure [DO NOT READ]

14. IF Q12=YES: Please tell me whether you would like to have the following changes made in your community or neighborhood for bicyclists? Would you like to have...(RANDOMIZE A-F)

102	N=
71.4%	More bike paths/trails
80.8%	Well-marked bike lanes
50.1%	Bikes allowed on sidewalks
68.8%	Separated bike lanes
55.2%	Slower vehicle speeds
78.0%	"Share the road" with cyclist image signs

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

15. During the last month, that is since November 1, have you walked in your community or neighborhood for minutes for exercise or as your regular mode of transportation?

400	N=
71.2%	Yes
28.8%	No
-	Not sure/ Don't know [DO NOT READ]

16. How satisfied are you with how your community or neighborhood is designed for walking? Are you...

400	N=
20.5%	Extremely satisfied
30.9%	Very satisfied
29.9%	Somewhat satisfied
7.6%	Not very satisfied
10.4%	Not at all satisfied
0.7%	Don't know/Not sure [DO NOT READ]

17. Please tell me whether you would like to have the following changes made in your community for people who walk? (RANDOMIZE A-F)

400	N=
59.1%	More crosswalks
56.1%	More crossing signals
73.4%	Better lighting on sidewalks
71.5%	More lights on streets
65.5%	More lights on paths/trails
72.5%	Better sidewalks

18. When it comes to creating streets that are safe for people of all ages and abilities to use in your community, do you think your elected leaders at local level treat it as a very high priority, a fairly high priority, just somewhat of a priority, a low priority, or not a priority at all?

400	N=
14.8%	Very high priority
15.6%	Fairly high priority
31.6%	Somewhat a priority
19.3%	Low priority
15.0%	Not at a priority at all
3.5%	Not sure [DO NOT READ]
0.2%	Refused [DO NOT READ]

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

19. When it comes to creating streets that are safe for people of all ages and abilities to use in your community, would you like to see your elected leaders at the local level treat it as a very high priority, a fairly high priority, just somewhat of a priority, a low priority, or not a priority at all?

400	N=
51.3%	Very high priority
20.6%	Fairly high priority
20.1%	Somewhat a priority
3.0%	Low priority
2.5%	Not at a priority at all
2.5%	Not sure [DO NOT READ]

The following questions are for classification purposes only and will be kept entirely confidential.

D1. What is your current marital status?

400	N=
32.9%	Married
6.3%	Not married, living with partner
2.0%	Separated
18.0%	Divorced
14.5%	Widowed
23.2%	Never married
3.1%	Not sure/Refused

D2. Are [IF D1=A, 'you or your spouse'; If D1=B, 'you or your partner'; If D1=C-F, 'you'] currently a member of AARP?

400	N=
43.4%	Yes
55.5%	No
0.5%	Don't know /Not sure [DO NOT READ]
0.5%	Refused [DO NOT READ]

D3. Besides you, do you have any of the following people living in your household?

400	N=
15.9%	Child/children under 18
17.5%	Child/children 18 or older
8.6%	Child/children away at college
14.8%	Parent or adult relative
0.5%	Don't know /Not sure [DO NOT READ]
13.5%	Refused [DO NOT READ]
46.6%	None of the above

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

D4. What is the highest level of education that you completed?

400	N=
11.1%	1 st to 12 th grade
26.8%	High school graduate or GED
20.7%	2-year college degree
15.7%	4-year college degree
23.3%	Graduate or professional degree
1.7%	Don't know/Not sure [DO NOT READ]
0.8%	Refused [DO NOT READ]

D5. What is your race? Are you..

400	N=
56.9%	White or Caucasian
36.0%	Black or African American
0.3%	American Indian or Alaska Native
0.2%	Asian
-	Native Hawaiian or other Pacific Islander
3.5%	Or do you consider yourself something else? (RECORD)
0.5%	Not sure (DO NOT READ)
2.5%	Refused (DO NOT READ)

D7. In general, when compared to most people your age, would you rate your health as...[INSERT AND READ EACH ANSWER CATEGORY]?

400	N=
14.6%	Excellent
32.6%	Very good
28.8%	Good
15.7%	Fair
6.8%	Poor
-	Not sure (DO NOT READ)
1.6%	Refused (DO NOT READ)

D8. Does any disability, handicap, or chronic disease keep you or your spouse or partner from participating fully in work, school, housework, or other activities? [READ RESPONSES, CODE TO LIST.] Is it..

400	N=
32.1%	Yes, myself
4.0%	Yes, my spouse or partner
2.4%	Yes, both me and my spouse or partner
59.5%	No
2.0%	Not sure/Refused (DO NOT READ)

AARP 2015 ST. LOUIS TRANSIT SURVEY ADULTS
 Telephone Interviews Conducted with 400 City of St. Louis Residents Age 45+
 Between December 2-27, 2015

D10. We realize income is a private matter and so rather than ask you anything specific about your income; I'd like to ask you to please stop me when I get to the category that includes your household's income before taxes in 2014. Was it... [INSERT AND READ EACH ANSWER CATEGORY]?

400	N=
8.3%	Less than \$10,000
15.7%	\$10,000 to less than \$20,000
19.4%	\$20,000 to less than \$40,000
16.2%	\$40,000 to less than \$60,000
16.6%	\$60,000 to less than \$100,000
4.9%	\$100,000 to less than \$150,000
1.3%	\$125,000 to less than \$150,000
5.3%	\$150,000 or more
12.4%	Don't know/Not sure/Refused [DO NOT READ]

That was our last question for tonight. Thanks you very much for taking the time to help us out. Have a great day/night!