

Gap Analysis Addendum
 Livability for All: The 2016 Age-Friendly Community Survey
 Of West Sacramento Residents Age 45-plus

Which Community Features Are Important
 Versus Which Ones Exist by Domain

(Need Gap = % Extremely/Very/Somewhat Important - % Yes/Exists)

Items within each domain sorted in descending order by size of the gap.

Housing (n=400)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
A home repair service for low-income and older adults that helps with things like roof or window repairs	73%	86%	13%	71%
Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	58%	89%	31%	55%
Home repair contractors who are trustworthy, do quality work and are affordable	56%	95%	39%	50%
Well-maintained and safe low-income housing	52%	83%	31%	50%
Seasonal services such as lawn work or snow removal for low-income and older adults	51%	88%	37%	47%
Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces.	50%	86%	36%	45%
Well-maintained homes and properties	18%	98%	80%	9%

Outdoor Space and Buildings (n=400)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Well-maintained public restrooms that are accessible to people of different physical abilities	62%	97%	35%	22%
Neighborhood watch programs	59%	96%	37%	37%
Well-maintained and safe parks that are within walking distance of your home	44%	91%	47%	15%
Separate pathways for bicyclists and pedestrians	39%	95%	56%	16%
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	34%	98%	64%	31%
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	33%	99%	66%	11%
Public parks with enough benches	20%	91%	71%	5%

Transportation and Streets (n=400)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Driver education/refresher courses	71%	88%	17%	62%
Safe public transportation stops or areas	47%	97%	50%	33%
Reliable public transportation	46%	95%	49%	29%
Audio/visual pedestrian crossings	46%	94%	48%	29%
Well-maintained public transportation vehicles	45%	96%	51%	34%
Special transportation services for people with disabilities and older adults	43%	97%	54%	41%
Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	39%	99%	60%	13%
Affordable public parking	39%	94%	55%	24%
Accessible and convenient public transportation	38%	96%	58%	16%
Affordable public transportation	37%	96%	59%	30%
Public parking lots, spaces and areas to park	28%	92%	64%	20%
Well-maintained streets	27%	99%	72%	13%
Enforced speed limits	27%	93%	66%	12%
Easy to read traffic signs	15%	98%	83%	10%

Health and Wellness (n=400)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Affordable home health care providers	74%	94%	20%	64%
Conveniently located emergency care centers	73%	97%	24%	38%
Well-trained certified home health care providers	70%	94%	24%	63%
A service that helps seniors find and access health and supportive services	68%	95%	27%	56%
Easy to find information on local health and supportive services	68%	94%	26%	55%
Home care services including health, personal care and housekeeping	62%	93%	31%	57%
Respectful and helpful hospital and clinic staff	62%	97%	35%	49%
A variety of health care professionals including specialists	62%	97%	35%	41%
Well-maintained hospitals and health care facilities	62%	96%	34%	31%
Easily understandable and helpful local hospital or clinic answering services	60%	91%	31%	47%
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	54%	88%	34%	56%
Conveniently located health and social services	50%	95%	45%	38%
Fitness activities specifically geared towards older adults	47%	93%	46%	43%
Health care professionals who speak different languages	36%	76%	40%	49%

Social Participation, Inclusion and Education Opportunities (n=400)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Local schools that involve older adults in events and activities	74%	89%	15%	66%
Accurate and widely publicized information about social activities	67%	92%	25%	50%
Social clubs such as book, gardening, craft or hobby	62%	89%	27%	58%
Activities that involve both younger and older people	60%	92%	32%	55%
Activities that are affordable to all residents	58%	91%	33%	49%
Activities specifically geared towards older adults	57%	90%	33%	50%
A variety of cultural activities for diverse populations	56%	88%	32%	53%
Activities that offer senior discounts	52%	88%	36%	48%
Conveniently located venues for entertainment	52%	88%	36%	23%
Continuing education classes	48%	86%	38%	48%

Volunteering and Civic Engagement (n=400)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Transportation to and from volunteer activities for those who need it	82%	90%	8%	72%
Volunteer training opportunities to help people perform better in their volunteer roles	76%	87%	11%	74%
Easy to find information on available local volunteer opportunities	71%	91%	20%	59%
Opportunities for older adults to participate in decision making bodies such as community councils or committees	63%	89%	26%	60%
A range of volunteer activities to choose from	59%	89%	30%	55%

Job Opportunities (n=400)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	76%	84%	8%	73%
Jobs that are adapted to meet the needs of people with disabilities	71%	86%	15%	66%
A range of flexible job opportunities for older adults	71%	83%	12%	66%

Community Information (n=400)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	70%	81%	11%	74%
Clearly displayed printed community information with large lettering	70%	88%	18%	61%
Access to community information in one central source	66%	91%	25%	62%
An automated community information source that is easy to understand like a toll-free telephone number	65%	75%	10%	74%
Community information that is available in a number of different languages	48%	74%	26%	64%
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	37%	89%	52%	40%