

Gap Analysis Addendum
 Livability for All: The 2016 Age-Friendly Community Survey
 of Washington County Registered Voters Age 45-plus

Which Community Features Are Important Versus Which Ones Exist by Domain

(Need Gap = % Extremely/Very/Somewhat Important - % Yes/Exists)

Items within each domain sorted in descending order by size of the gap.

Housing (n=530)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
A home repair service for low-income and older adults	74	91	17	67
Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	61	91	30	54
Well-maintained and safe low-income housing	56	84	28	52
Seasonal services such as lawn work or snow removal for low-income and older adults	52	87	35	51
Affordable housing options for adults of varying income levels	50	89	39	45
Home repair contractors who are trustworthy, do quality work and are affordable	42	92	50	41
Well-maintained homes and properties	12	97	85	7

Outdoor Space and Buildings (n=530)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Well-maintained public restrooms that are accessible to people of different physical abilities	58	95	37	38
Neighborhood watch programs	52	92	40	37
Separate pathways for bicyclists and pedestrians	47	91	44	13
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchair or other assistive mobility devices	34	97	63	8
Public parks with enough benches	31	90	59	19
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	29	95	66	23
Well-maintained and safe parks that are within walking distance of your home	17	94	77	4

Transportation and Streets (n=530)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Driver education/refresher courses	57	85	28	52
Audio/visual pedestrian crossings	45	91	46	20
Well-lit, safe streets and intersections for all users	33	95	62	13
Safe public transportation stops or areas	32	96	64	23
Affordable public parking	30	93	63	19
Well-maintained public transportation vehicles	27	96	69	21
Special transportation services for people with disabilities and older adults	25	94	69	21
Well-maintained streets	24	96	72	5
Reliable public transportation	24	95	71	19
Affordable public transportation	24	95	71	17
Public parking lots, spaces and areas to park	23	93	70	13
Enforced speed limits	23	94	71	12
Accessible and convenient public transportation	20	95	75	8
Easy to read traffic signs	13	97	84	3

Health and Wellness (n=530)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Affordable home health care providers	67	97	30	57
Well-trained certified home health care providers	63	96	33	55
A service that helps seniors find and access health and supportive services	60	95	35	53
Home care services including health, personal care and housekeeping	57	96	39	50
Easy to find information on local health and supportive services	56	94	38	46
Fitness activities specifically geared towards older adults	42	94	52	34
Easily understandable and helpful local hospital or clinic answering services	39	94	55	36
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	38	91	53	35
Conveniently located health and social services	35	96	61	30
Health care professionals who speak different languages	33	78	45	47
A variety of health care professionals including specialists	25	96	71	18
Conveniently located emergency care centers	25	97	72	15
Respectful and helpful hospital and clinic staff	25	97	72	18
Well-maintained hospitals and health care facilities	16	97	81	11

Social Participation, Inclusion and Education Opportunities (n=530)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Local schools that involve older adults in events and activities	54	82	28	54
Activities that are affordable to all residents	53	96	43	40
Accurate and widely publicized information about social activities	51	93	42	38
Activities that involve both younger and older people	52	93	41	42
Activities specifically geared towards older adults	49	91	42	43
A variety of cultural activities for diverse populations	49	86	37	45
Social clubs such as book, gardening, craft or hobby	38	85	47	39
Activities that offer senior discounts	37	92	55	33
Continuing education classes	32	84	52	33
Conveniently located venues for entertainment	31	93	62	19

Volunteering and Civic Engagement (n=530)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Transportation to and from volunteer activities for those who need it	77	90	13	70
Volunteer training opportunities to help people perform better in their volunteer roles	69	90	21	66
Easy to find information on available local volunteer opportunities	66	92	26	57
Opportunities for older adults to participate in decision making bodies such as community councils or committees	56	91	35	54
A range of volunteer activities to choose from	49	91	42	46

Job Opportunities (n=530)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	76	91	15	71
A range of flexible job opportunities for older adults	74	89	15	68
Job that are adapted to meet the needs of people with disabilities	72	92	20	66

Community Information (n=530)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Clearly displayed printed community information with large lettering	74	89	15	68
Access to community information in one central source	73	93	20	63
An automated community information source that is easy to understand like a toll-free telephone number	73	88	15	70
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	72	89	17	72
Community information that is available in a number of different languages	57	81	24	68
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	29	92	63	28