

Gap Analysis Addendum  
Livability for All: The 2016 Age-Friendly Community Survey  
of Tallahassee Residents Age 50-plus

Which Community Features Are Important Versus Which Ones Exist by Domain

(Need Gap = % Extremely/Very/Somewhat Important - % Yes/Exists)

*Items within each domain sorted in descending order by size of the gap.*

<b>Housing (n=328)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not Sure, Characteristic or Service Exists</b>
A home repair service for low-income and older adults	77	91	14	63
Well-maintained and safe low-income housing	64	89	25	49
Affordable housing options for adults of varying income levels	60	90	30	44
Seasonal services such as lawn work or snow removal for low-income and older adults	60	93	33	43
Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	55	89	34	48
Home repair contractors who are trustworthy, do quality work and are affordable	41	93	52	35
Well-maintained homes and properties	19	96	77	8

<b>Outdoor Space and Buildings (n=328)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not Sure, Characteristic or Service Exists</b>
Well-maintained public restrooms that are accessible to people of different physical abilities	52	86	34	28
Separate pathways for bicyclists and pedestrians	50	85	35	15
Neighborhood watch programs	44	89	45	26
Well-maintained and safe parks that are within walking distance of your home	40	89	49	6
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	39	91	52	23
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchair or other assistive mobility devices	38	89	51	10
Public parks with enough benches	42	88	46	15

<b>Transportation and Streets (n=328)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b><i>Not Sure, Characteristic or Service Exists</i></b>
Reliable public transportation	51	91	40	34
Driver education/refresher courses	50	81	31	50
Well-maintained public transportation vehicles	50	91	47	35
Safe public transportation stops or areas	49	89	40	34
Accessible and convenient public transportation	47	92	45	20
Affordable public parking	45	90	45	25
Affordable public transportation	42	92	50	29
Audio/visual pedestrian crossings	41	90	49	19
Well-lit, safe streets and intersections for all users	41	95	54	14
Special transportation services for people with disabilities and older adults	40	93	53	32
Public parking lots, spaces and areas to park	35	91	56	17
Enforced speed limits	33	94	61	13
Well-maintained streets	29	96	67	9
Easy to read traffic signs	20	96	76	7

<b>Health and Wellness (n=328)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b><i>Not Sure, Characteristic or Service Exists</i></b>
Affordable home health care providers	68	95	27	50
Well-trained certified home health care providers	59	94	35	46
A service that helps seniors find and access health and supportive services	56	92	36	47
Easy to find information on local health and supportive services	56	95	39	39
Home care services including health, personal care and housekeeping	50	93	43	39
Easily understandable and helpful local hospital or clinic answering services	49	94	45	39
Fitness activities specifically geared towards older adults	45	94	49	31
Health care professionals who speak different languages	44	77	33	53
Conveniently located health and social services	43	94	51	27
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	39	92	53	26
Respectful and helpful hospital and clinic staff	29	97	68	16
Conveniently located emergency care centers	26	96	70	10
A variety of health care professionals including specialist	24	96	72	14
Well-maintained hospitals and health care facilities	19	97	78	11

<b>Social Participation, Inclusion and Education Opportunities (n=328)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b><i>Not Sure, Characteristic or Service Exists</i></b>
Local schools that involve older adults in events and activities	62	86	24	54
Activities that are affordable to all residents	56	93	37	40
Activities that offer senior discounts	45	92	47	36
Accurate and widely publicized information about social activities	44	92	48	27
Activities that involve both younger and older people	43	90	47	33
Conveniently located venues for entertainment	43	91	48	22
Activities specifically geared towards older adults	40	89	49	31
A variety of cultural activities for diverse populations	38	85	47	33
Social clubs such as book, gardening, craft or hobby	34	88	54	32
Continuing education classes	28	86	58	25

<b>Volunteering and Civic Engagement (n=328)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b><i>Not Sure, Characteristic or Service Exists</i></b>
Transportation to and from volunteer activities for those who need it	76	90	14	63
Easy to find information on available local volunteer opportunities	64	92	28	49
Volunteer training opportunities to help people perform better in their volunteer roles	62	90	28	55
Opportunities for older adults to participate in decision making bodies such as community councils or committees	58	91	33	45
A range of volunteer activities to choose from	43	91	48	37

<b>Job Opportunities (n=328)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b><i>Not Sure, Characteristic or Service Exists</i></b>
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	75	90	15	59
A range of flexible job opportunities for older adults	71	85	14	53
Job that are adapted to meet the needs of people with disabilities	68	89	21	54

<b>Community Information (n=328)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b><i>Not Sure, Characteristic or Service Exists</i></b>
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	75	88	13	66
Clearly displayed printed community information with large lettering	74	89	15	56
An automated community information source that is easy to understand like a toll-free telephone number	72	87	15	60
Access to community information in one central source	70	90	20	56
Community information that is available in a number of different languages	63	76	13	69
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	29	90	61	28