

2016 Pittsburgh/Allegheny County Age-Friendly Community Survey

50+ Residents (n=500)

Margin of Error = +/- 4.4%

S5. [RECORD RESPONDENT'S GENDER. ASK ONLY IF ABSOLUTELY NECESSARY.] To ensure it is recorded accurately, could you please state your gender?

	<u>Total</u>
Male	44.3%
Female	55.7%
Refused [DO NOT READ]	0.0%

S6/S7. Could you please tell me your age as of your last birthday? [IN YEARS] [IF REFUSED IN S6 READ] I understand. Some people are not comfortable giving their age, but would you let me know which of the following age ranges you fall into?

	<u>Total</u>
50-54	16.3%
55-64	41.4%
65-74	20.4%
75-84	13.9%
85 or older	8.0%
Refused [DO NOT READ]	0.1%

Your Home and Community

First, I'd like to ask you some questions about where you currently live.

Q1. Which community do you live in? For some people, this would mean the town or village in which they live, or it could be their neighborhood. For some people, it could be their subdivision or development. By local community I mean your area of the city, metro area, or county, just around where you live.

	<u>Total</u>
Albertsin Township	0.1%
Allegheny	3.2%
Allison Park	1.9%
Bakers Town	0.2%
Baldwin	1.5%
Beechview	1.5%
Bellevue	0.5%
Belmont	0.3%
Bend Hills	0.1%
Bethel Park	2.1%
Black Ridge	0.2%
Bloomfield	0.3%
Borough	1.3%
Brackenridge	0.6%
Braddock	0.5%
Bradford Woods	0.1%
Brentwood	0.9%
Bridgeview	0.1%
Bridgeville	0.3%
Brighton Heights	0.8%
Brookline	1.9%
Brooklyn Park	0.1%

Buena Vista	0.4%
Cali Ave	0.2%
Captain Township	0.1%
Carnegie	0.8%
Carrick	0.2%
Caste Shannon	0.1%
Central North Side	0.3%
Cheswick	0.2%
Church Hill	0.1%
City of Pittsburgh	1.3%
Clairton	0.6%
Community	0.2%
Coraopolis	0.5%
Country area	0.2%
County	0.4%
Crawford Square	0.3%
Cusp of Wilkinsburg and East Hill	0.1%
Decaying Heights	0.1%
Deer Lake	0.4%
Dormont	0.5%
Dravosburg	0.3%
Duquesne	0.2%
East Allegheny	0.2%
East Deer	0.3%
East End, urban	0.3%
East Liberty	1.3%
Edberg West	0.1%
Edgeworth	0.2%
Elizabeth	1.4%
Emsworth	0.2%
Ethel Park	0.2%
Etna	0.4%
Fawn	0.1%
Finely Township	0.1%
Forest Hills	0.7%
Forward	0.3%
Fox Chapel	0.1%
Foyerville	0.2%
Franklin Park	0.6%
Friendly community, very small, only a mile long	0.1%
Garfield	0.7%
Glassport	0.7%
Glenshaw	0.2%
Glenwood	0.3%
Green Tree	0.1%
Greenfield	0.2%
Greenfield or Square Hill	0.4%
Hail District	0.1%
Hampton Township	1.4%

Hazelwood	0.9%
Heidelberg	0.2%
Hickory Oaks Apartment, Wexford, PA	0.2%
Highland Park	0.4%
Hill District	0.1%
Homestead Park	0.5%
Homewood	0.6%
Hunting Ridge	0.2%
Imperial	0.7%
Independent living in Brook Dale in Mount Lebanon	0.1%
Ingomar	0.3%
Jefferson Hills	1.5%
Kennedy Township	0.6%
Keyport	0.2%
Keys Park	0.4%
Lawrenceville	0.4%
Liberty	0.1%
Lincoln Place	1.1%
Link at Deer Run	0.1%
Local community	0.2%
Marshall Township	0.9%
Mccandless Township	0.6%
Mckeansburg	0.1%
Mckees Rocks	0.7%
Mckeesport	1.8%
Metro	0.6%
Monroe Heights	0.2%
Monroeville	1.9%
Moon Township	1.0%
Morningside	0.3%
Mount Hall	0.1%
Mount Lebanon	0.8%
Mount Levin	0.2%
Mount Livingston	0.1%
Mount Oliver	0.1%
Mount Washington	1.1%
Munhall	0.5%
Municipality area	0.1%
Natrona Heights	0.7%
Neighborhood	0.7%
Neville Township	0.1%
North	0.3%
North Braddock	0.5%
North Hills	0.2%
North Hills of Pittsburgh/ Hampton Town/ Gibsonia/ all the same place but different names	0.2%
North side of Pittsburgh	0.8%
North Versailles Township	0.8%
Oakdale	0.3%
Oakland	1.2%

Oakmont	0.3%
Observatory Hill	0.1%
O'Hara	0.2%
Ohio Township	0.1%
Outskirts of Allegheny	0.3%
Overbrook	0.4%
Park Place	0.4%
Pascal Park	0.1%
Penn Hills	3.0%
Perry Hilltop	0.1%
Pinewood	0.3%
Pitcairn	1.4%
Pittsburgh	1.9%
Pleasant Hills	0.2%
Plum	0.8%
Plum Borough, Holiday Park	0.4%
Point Breeze	0.3%
Polish Hill	0.0%
Regent Square	0.3%
Residential area	0.2%
Richland Township	0.4%
Ridgeville	0.2%
Robinson Township	0.9%
Roseburg	0.2%
Ross Township	0.8%
Roslyn Farms	0.2%
Rural	0.2%
Sample Heights	0.1%
Scott Township	0.7%
Sewickley Township	0.5%
Shadyside	0.6%
Shaler Township	1.1%
Sharpsburg	0.1%
Sheraden	0.9%
Sherry Township	0.2%
Shirley Heights	0.1%
Small suburban community	0.2%
South Fayette Township	0.8%
South Hills	0.2%
South Park	0.5%
Spring Hill	0.9%
Squirrel Hill	1.9%
St. Barnabas Community Home	0.2%
Stowe Township	0.4%
Suburb	0.8%
Swissville	0.3%
Tarentum	0.2%
The 13th Ward of the city	0.1%
The Camless	0.2%

The Middle District	0.3%
Township	2.1%
Upper St. Clair	0.3%
Verona	0.8%
Village-Ben Abbot	0.1%
Walkins Township	0.3%
Wesley	0.1%
West Deer	0.6%
West End Elite	0.1%
West Homestead	0.9%
West Mifflin	0.6%
West Steer Township	0.3%
West View	0.5%
Westside of Pittsburgh	0.2%
Wexford	0.5%
Whitaker	0.2%
White Oak	1.0%
Whitehall	1.4%
Wilkins Township	0.2%
Wilkinsburg	0.8%
Windgap	0.2%
Woodburg	0.3%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	1.1%

Q2. How long have you lived in your community?	<u>Total</u>
Less than 15 years	27.8%
15 years but less than 25 years	15.4%
25 years or more	56.3%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.0%

Q3. How long have you lived in your current residence?	<u>Total</u>
Less than 15 years	40.2%
15 years but less than 25 years	17.2%
25 years or more	42.4%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.0%

Q4. How would you rate your current community as a place for people to live as they age? Would you say your community is...?	<u>Total</u>
Excellent	23.8%
Very good	30.4%
Good	22.9%
Fair	15.1%
Poor	7.5%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

Q5. How important is it for you to remain in your current community for as long as possible? Is it...?

	Total
Extremely important	27.4%
Very important	33.8%
Somewhat important	23.6%
Not very important	10.5%
Not at all important	4.4%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

Q6. How important is it for you to remain in your current residence for as long as possible? Is it...?

	Total
Extremely important	32.5%
Very important	32.0%
Somewhat important	18.2%
Not very important	10.3%
Not at all important	5.3%
Not sure [DO NOT READ]	1.2%
Refused [DO NOT READ]	0.4%

Q7. Thinking about your future years, are you more likely to...?

	Total
Move to a different community	21.7%
Move into a different residence within your current community	9.8%
Stay in your current residence and never move	63.1%
Not sure [DO NOT READ]	5.2%
Refused [DO NOT READ]	0.1%

Q8. Some people find that they need or want to move out of their home as they get older. If you were to consider moving out of your current residence, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?

A. Wanting a smaller size home	Total
A major factor	31.2%
A minor factor	19.7%
Not a factor at all	47.2%
Not sure [DO NOT READ]	1.8%
Refused [DO NOT READ]	0.1%

B. Wanting a larger size home	Total
A major factor	7.4%
A minor factor	14.5%
Not a factor at all	77.0%
Not sure [DO NOT READ]	1.1%
Refused [DO NOT READ]	0.1%

C. The cost of maintaining your current residence	Total
A major factor	41.2%
A minor factor	22.1%
Not a factor at all	36.4%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

D. Wanting a home that will help you live independently as you age, for example a home without stairs

	<u>Total</u>
A major factor	52.2%
A minor factor	15.5%
Not a factor at all	29.9%
Not sure [DO NOT READ]	2.2%
Refused [DO NOT READ]	0.1%

Q9. Some people find that they need or want to move out of their community as they get older. If you were to consider moving out of your current community, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?

A. Your personal safety or security concerns

	<u>Total</u>
A major factor	43.3%
A minor factor	16.7%
Not a factor at all	39.4%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.0%

B. Wanting to move to an area that has better health care facilities

	<u>Total</u>
A major factor	21.0%
A minor factor	22.3%
Not a factor at all	54.8%
Not sure [DO NOT READ]	1.6%
Refused [DO NOT READ]	0.3%

C. Wanting to be closer to family

	<u>Total</u>
A major factor	38.3%
A minor factor	17.4%
Not a factor at all	43.7%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.0%

D. Needing more access to public transportation

	<u>Total</u>
A major factor	23.0%
A minor factor	22.9%
Not a factor at all	53.2%
Not sure [DO NOT READ]	0.9%
Refused [DO NOT READ]	0.0%

E. Wanting to live in a different climate

	<u>Total</u>
A major factor	22.3%
A minor factor	24.9%
Not a factor at all	51.8%
Not sure [DO NOT READ]	0.8%
Refused [DO NOT READ]	0.2%

F. Wanting to live in an area that has a lower cost of living

	<u>Total</u>
A major factor	31.2%
A minor factor	29.2%
Not a factor at all	37.4%
Not sure [DO NOT READ]	2.0%
Refused [DO NOT READ]	0.1%

Q10. Which of the following types of homes best describes where you currently live? Do you live in...?	Total
A single family house	71.9%
A two family house that has two separate living units	6.0%
A townhouse or row house	2.9%
An apartment	12.3%
A condominium or coop	2.9%
A mobile home	0.2%
Senior housing or assisted living facility	2.6%
Or do you live in some other type of living arrangement? [RECORD ANSWER]	1.2%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

Q11. Do you own or rent your residence?	Total
Own	73.9%
Rent	24.7%
Live with adult child or others [DO NOT READ]	1.3%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

Q12. Some people find that they need to make modifications to their residence to enable them to stay there for as long as possible. Does your current residence need any major repairs, modifications, or changes to enable you to stay there for as long as possible?	Total
Yes	20.2%
No	79.8%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

Homes, Public Buildings, and Spaces

Q13. Now I am going to ask you to rate your community on providing certain types of home services that can help people remain in their homes for as long as possible. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Home modification and repair contractors who are trustworthy, do quality work, and are affordable	Total
Excellent	16.9%
Very good	15.9%
Good	24.7%
Fair	14.4%
Poor	9.3%
This service does not exist in your community [DO NOT READ]	5.0%
Not sure [DO NOT READ]	13.2%
Refused [DO NOT READ]	0.4%

B. A home repair service for low-income and older adults that helps with things like roof or window repairs	<u>Total</u>
Excellent	13.9%
Very good	11.0%
Good	21.2%
Fair	11.9%
Poor	11.9%
This service does not exist in your community [DO NOT READ]	8.7%
Not sure [DO NOT READ]	20.8%
Refused [DO NOT READ]	0.6%

C. Seasonal services such as lawn work or snow removal for low-income and older adults	<u>Total</u>
Excellent	20.9%
Very good	13.6%
Good	20.9%
Fair	11.9%
Poor	9.8%
This service does not exist in your community [DO NOT READ]	9.9%
Not sure [DO NOT READ]	12.9%
Refused [DO NOT READ]	0.2%

Q14. Now I am going to ask you about the sidewalks and streets in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Sidewalks that are in good condition, safe for pedestrians, and accessible for wheelchairs or other assistive mobility devices	<u>Total</u>
Excellent	13.6%
Very good	10.7%
Good	23.2%
Fair	16.4%
Poor	18.5%
This service does not exist in your community [DO NOT READ]	17.1%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.0%

B. Well-lit, accessible, safe streets and intersections for all users	<u>Total</u>
Excellent	21.3%
Very good	19.4%
Good	31.8%
Fair	16.5%
Poor	8.9%
This service does not exist in your community [DO NOT READ]	1.6%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.0%

C. Audio and visual pedestrian crossings	<u>Total</u>
Excellent	13.5%
Very good	13.6%
Good	28.0%
Fair	13.2%
Poor	13.8%
This service does not exist in your community [DO NOT READ]	16.5%
Not sure [DO NOT READ]	1.4%
Refused [DO NOT READ]	0.0%

D. Separate pathways for bicyclists and pedestrians	<u>Total</u>
Excellent	7.1%
Very good	7.5%
Good	17.8%
Fair	14.7%
Poor	24.9%
This service does not exist in your community [DO NOT READ]	25.4%
Not sure [DO NOT READ]	2.5%
Refused [DO NOT READ]	0.0%

E. Well-maintained streets	<u>Total</u>
Excellent	20.9%
Very good	17.3%
Good	32.4%
Fair	15.7%
Poor	13.0%
This service does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

F. Easy to read traffic signs	<u>Total</u>
Excellent	25.1%
Very good	21.2%
Good	36.9%
Fair	9.0%
Poor	5.0%
This service does not exist in your community [DO NOT READ]	1.5%
Not sure [DO NOT READ]	0.9%
Refused [DO NOT READ]	0.5%

G. Enforced speed limits	<u>Total</u>
Excellent	17.2%
Very good	16.7%
Good	33.0%
Fair	15.1%
Poor	15.2%
This service does not exist in your community [DO NOT READ]	1.3%
Not sure [DO NOT READ]	1.5%
Refused [DO NOT READ]	0.0%

Q15. Next I am going to ask you about homes and public buildings and spaces in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Well-maintained homes and properties	<u>Total</u>
Excellent	23.4%
Very good	26.6%
Good	28.4%
Fair	13.5%
Poor	7.1%
This feature does not exist in your community [DO NOT READ]	0.1%
Not sure [DO NOT READ]	0.8%
Refused [DO NOT READ]	0.0%

B. Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces	<u>Total</u>
Excellent	11.2%
Very good	14.4%
Good	26.8%
Fair	16.8%
Poor	13.4%
This feature does not exist in your community [DO NOT READ]	6.4%
Not sure [DO NOT READ]	11.0%
Refused [DO NOT READ]	0.0%

C. Homes that are built with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	<u>Total</u>
Excellent	9.5%
Very good	9.2%
Good	24.3%
Fair	15.4%
Poor	14.6%
This feature does not exist in your community [DO NOT READ]	5.8%
Not sure [DO NOT READ]	20.9%
Refused [DO NOT READ]	0.3%

D. Well-maintained, safe low-income housing	<u>Total</u>
Excellent	4.9%
Very good	8.6%
Good	21.8%
Fair	20.5%
Poor	16.7%
This feature does not exist in your community [DO NOT READ]	13.9%
Not sure [DO NOT READ]	13.3%
Refused [DO NOT READ]	0.4%

E. Well-maintained parks with enough benches	<u>Total</u>
Excellent	22.1%
Very good	19.0%
Good	29.2%
Fair	12.9%
Poor	7.2%
This feature does not exist in your community [DO NOT READ]	5.6%
Not sure [DO NOT READ]	3.8%
Refused [DO NOT READ]	0.3%
F. Safe parks	<u>Total</u>
Excellent	24.9%
Very good	22.5%
Good	27.4%
Fair	10.5%
Poor	5.9%
This feature does not exist in your community [DO NOT READ]	4.9%
Not sure [DO NOT READ]	3.9%
Refused [DO NOT READ]	0.0%
G. Public buildings and spaces including restrooms that are accessible to people of different physical abilities	<u>Total</u>
Excellent	17.2%
Very good	18.3%
Good	25.2%
Fair	15.0%
Poor	10.4%
This feature does not exist in your community [DO NOT READ]	6.6%
Not sure [DO NOT READ]	7.3%
Refused [DO NOT READ]	0.0%
H. Conveniently located emergency care centers	<u>Total</u>
Excellent	23.9%
Very good	23.9%
Good	26.0%
Fair	11.9%
Poor	4.7%
This feature does not exist in your community [DO NOT READ]	5.1%
Not sure [DO NOT READ]	4.5%
Refused [DO NOT READ]	0.0%
I. Well-maintained hospitals and health care facilities	<u>Total</u>
Excellent	39.5%
Very good	23.1%
Good	21.0%
Fair	5.8%
Poor	3.5%
This feature does not exist in your community [DO NOT READ]	5.2%
Not sure [DO NOT READ]	1.8%
Refused [DO NOT READ]	0.0%

J. Neighborhood watch programs	Total
Excellent	8.8%
Very good	10.6%
Good	20.8%
Fair	13.3%
Poor	13.3%
This feature does not exist in your community [DO NOT READ]	18.6%
Not sure [DO NOT READ]	14.6%
Refused [DO NOT READ]	0.0%

K. Conveniently located public parking lots and areas to park including handicapped parking	Total
Excellent	20.1%
Very good	17.5%
Good	31.0%
Fair	11.9%
Poor	10.5%
This feature does not exist in your community [DO NOT READ]	7.5%
Not sure [DO NOT READ]	1.6%
Refused [DO NOT READ]	0.0%

L. Affordable public parking	Total
Excellent	15.5%
Very good	16.1%
Good	24.9%
Fair	14.1%
Poor	10.5%
This feature does not exist in your community [DO NOT READ]	13.4%
Not sure [DO NOT READ]	5.6%
Refused [DO NOT READ]	0.0%

Transportation

The next few questions are about transportation in your community.

Q16. How do you usually get around your community for things like shopping visiting the doctor, running errands, or other things? Do you...?

A. Walk	Total
Yes	52.2%
No	47.6%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

B. Drive yourself	Total
Yes	78.1%
No	21.7%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

C. Have others drive you	Total
Yes	37.7%
No	62.1%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.2%
Refused [DO NOT READ]	0.0%

D. Take a taxi	Total
Yes	9.1%
No	90.9%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

E. Use a special transportation service, such as one for seniors or persons with disabilities	Total
Yes	14.4%
No	84.9%
I do not get out of the house [DO NOT READ]	0.3%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.0%

F. Use public transportation	Total
Yes	34.1%
No	65.8%
I do not get out of the house [DO NOT READ]	0.2%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

G. Ride a bike	Total
Yes	13.4%
No	86.5%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

H. Some other way	Total
Yes	1.5%
No	97.6%
I do not get out of the house [DO NOT READ]	0.5%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

Q17. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Accessible and convenient public transportation	<u>Total</u>
Excellent	13.6%
Very good	17.3%
Good	29.8%
Fair	14.8%
Poor	12.3%
This service does not exist in your community [DO NOT READ]	5.7%
Not sure [DO NOT READ]	6.5%
Refused [DO NOT READ]	0.0%
B. Affordable public transportation	<u>Total</u>
Excellent	13.1%
Very good	13.6%
Good	27.6%
Fair	17.5%
Poor	11.7%
This service does not exist in your community [DO NOT READ]	6.2%
Not sure [DO NOT READ]	10.3%
Refused [DO NOT READ]	0.0%
C. Well-maintained public transportation vehicles	<u>Total</u>
Excellent	13.8%
Very good	16.8%
Good	34.3%
Fair	12.5%
Poor	6.3%
This service does not exist in your community [DO NOT READ]	5.8%
Not sure [DO NOT READ]	10.4%
Refused [DO NOT READ]	0.0%
D. Timely public transportation	<u>Total</u>
Excellent	12.5%
Very good	15.2%
Good	26.3%
Fair	14.4%
Poor	13.4%
This service does not exist in your community [DO NOT READ]	5.4%
Not sure [DO NOT READ]	12.8%
Refused [DO NOT READ]	0.0%

E. Safe public transportation stops or areas that are accessible to people of varying physical abilities

	<u>Total</u>
Excellent	12.5%
Very good	18.4%
Good	28.7%
Fair	14.7%
Poor	12.0%
This service does not exist in your community [DO NOT READ]	5.6%
Not sure [DO NOT READ]	8.0%
Refused [DO NOT READ]	0.0%

F. Special transportation services for people with disabilities and older adults

	<u>Total</u>
Excellent	15.2%
Very good	15.3%
Good	32.0%
Fair	9.8%
Poor	7.5%
This service does not exist in your community [DO NOT READ]	3.2%
Not sure [DO NOT READ]	17.0%
Refused [DO NOT READ]	0.1%

Health and Wellness

Q18. Thinking now about health care professionals in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Well-trained certified home health care providers

	<u>Total</u>
Excellent	18.2%
Very good	18.4%
Good	23.5%
Fair	8.4%
Poor	2.1%
This feature does not exist in your community [DO NOT READ]	3.1%
Not sure [DO NOT READ]	26.3%
Refused [DO NOT READ]	0.0%

B. Affordable home health care providers

	<u>Total</u>
Excellent	14.2%
Very good	13.4%
Good	25.2%
Fair	10.9%
Poor	5.0%
This feature does not exist in your community [DO NOT READ]	3.2%
Not sure [DO NOT READ]	28.1%
Refused [DO NOT READ]	0.0%

C. A variety of health care professionals including specialists	<u>Total</u>
Excellent	34.4%
Very good	25.5%
Good	20.3%
Fair	6.4%
Poor	3.8%
This feature does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	6.3%
Refused [DO NOT READ]	0.0%

D. Health care professionals who speak different languages	<u>Total</u>
Excellent	11.4%
Very good	11.5%
Good	17.2%
Fair	11.3%
Poor	6.2%
This feature does not exist in your community [DO NOT READ]	4.7%
Not sure [DO NOT READ]	37.2%
Refused [DO NOT READ]	0.5%

E. Respectful and helpful hospital and clinic staff	<u>Total</u>
Excellent	37.1%
Very good	21.9%
Good	25.5%
Fair	4.6%
Poor	4.5%
This feature does not exist in your community [DO NOT READ]	3.2%
Not sure [DO NOT READ]	3.3%
Refused [DO NOT READ]	0.0%

Q19. Thinking now about health and wellness services in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Affordable health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	<u>Total</u>
Excellent	17.3%
Very good	17.3%
Good	24.8%
Fair	10.1%
Poor	7.1%
This service does not exist in your community [DO NOT READ]	5.7%
Not sure [DO NOT READ]	17.7%
Refused [DO NOT READ]	0.0%

B. Affordable fitness activities specifically geared towards older adults	<u>Total</u>
Excellent	15.7%
Very good	15.8%
Good	26.4%
Fair	13.7%
Poor	7.6%
This service does not exist in your community [DO NOT READ]	5.3%
Not sure [DO NOT READ]	15.3%
Refused [DO NOT READ]	0.0%

C. Conveniently located health and social services	<u>Total</u>
Excellent	19.9%
Very good	19.7%
Good	29.1%
Fair	12.5%
Poor	6.5%
This service does not exist in your community [DO NOT READ]	3.9%
Not sure [DO NOT READ]	8.4%
Refused [DO NOT READ]	0.0%

D. A service that provides people to help seniors easily find and access health and supportive services	<u>Total</u>
Excellent	14.2%
Very good	15.2%
Good	30.2%
Fair	11.2%
Poor	6.2%
This service does not exist in your community [DO NOT READ]	2.7%
Not sure [DO NOT READ]	20.3%
Refused [DO NOT READ]	0.0%

E. Affordable home care services including personal care and housekeeping	<u>Total</u>
Excellent	9.2%
Very good	9.5%
Good	29.0%
Fair	12.2%
Poor	5.8%
This service does not exist in your community [DO NOT READ]	4.7%
Not sure [DO NOT READ]	29.2%
Refused [DO NOT READ]	0.4%

F. Easily understandable and helpful local hospital or clinic answering services	<u>Total</u>
Excellent	18.9%
Very good	22.1%
Good	28.1%
Fair	8.9%
Poor	5.6%
This service does not exist in your community [DO NOT READ]	4.7%
Not sure [DO NOT READ]	11.5%
Refused [DO NOT READ]	0.1%

Social Participation, Inclusion and Education Opportunities

Next I would like to ask you some questions about social and educational activities in your community.

Q20. How often do you have contact with family, friends, or neighbors who do not live with you?

	<u>Total</u>
Everyday	53.2%
Several times a week	25.2%
Once a week	10.7%
Once every 2 or 3 weeks	3.5%
Once a month	2.7%
Less than monthly	1.8%
Never	2.8%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.1%

Q21. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Conveniently located entertainment venues

	<u>Total</u>
Excellent	16.5%
Very good	15.9%
Good	31.9%
Fair	15.5%
Poor	12.5%
This feature does not exist in your community [DO NOT READ]	4.0%
Not sure [DO NOT READ]	3.8%
Refused [DO NOT READ]	0.0%

B. Activities geared specifically towards older adults

	<u>Total</u>
Excellent	12.4%
Very good	15.3%
Good	29.5%
Fair	11.7%
Poor	11.3%
This feature does not exist in your community [DO NOT READ]	4.8%
Not sure [DO NOT READ]	14.0%
Refused [DO NOT READ]	0.9%

C. Activities that offer senior discounts

	<u>Total</u>
Excellent	15.4%
Very good	13.3%
Good	27.8%
Fair	14.0%
Poor	9.1%
This feature does not exist in your community [DO NOT READ]	4.7%
Not sure [DO NOT READ]	15.6%
Refused [DO NOT READ]	0.0%

D. Activities that are affordable to all residents	<u>Total</u>
Excellent	14.3%
Very good	16.0%
Good	30.5%
Fair	16.6%
Poor	10.0%
This feature does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	9.2%
Refused [DO NOT READ]	0.0%

E. Activities that involve both younger and older people	<u>Total</u>
Excellent	12.4%
Very good	13.1%
Good	31.1%
Fair	14.6%
Poor	11.1%
This feature does not exist in your community [DO NOT READ]	4.3%
Not sure [DO NOT READ]	13.3%
Refused [DO NOT READ]	0.0%

F. A variety of cultural activities for diverse populations	<u>Total</u>
Excellent	13.4%
Very good	14.2%
Good	22.2%
Fair	14.8%
Poor	13.5%
This feature does not exist in your community [DO NOT READ]	5.0%
Not sure [DO NOT READ]	16.8%
Refused [DO NOT READ]	0.1%

G. Local schools that involve older adults in events and activities	<u>Total</u>
Excellent	7.7%
Very good	7.6%
Good	22.5%
Fair	13.2%
Poor	14.9%
This feature does not exist in your community [DO NOT READ]	5.8%
Not sure [DO NOT READ]	28.1%
Refused [DO NOT READ]	0.1%

H. Continuing education classes or social clubs to pursue new interests, hobbies or passions	<u>Total</u>
Excellent	12.4%
Very good	12.8%
Good	31.3%
Fair	14.1%
Poor	11.4%
This feature does not exist in your community [DO NOT READ]	6.5%
Not sure [DO NOT READ]	11.4%
Refused [DO NOT READ]	0.0%

I. Driver education or refresher courses	Total
Excellent	6.7%
Very good	8.7%
Good	24.5%
Fair	12.3%
Poor	12.5%
This feature does not exist in your community [DO NOT READ]	9.7%
Not sure [DO NOT READ]	25.2%
Refused [DO NOT READ]	0.5%

Volunteering and Civic Engagement

Q22. Now I am going to ask you about volunteering in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. A range of volunteer activities to choose from	Total
Excellent	10.6%
Very good	12.3%
Good	30.9%
Fair	14.1%
Poor	13.3%
This feature does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	15.5%
Refused [DO NOT READ]	0.0%

B. Volunteer training opportunities to help people perform better in their volunteer roles

	Total
Excellent	5.6%
Very good	6.6%
Good	26.1%
Fair	14.9%
Poor	10.8%
This feature does not exist in your community [DO NOT READ]	4.4%
Not sure [DO NOT READ]	31.5%
Refused [DO NOT READ]	0.0%

C. Opportunities for older adults to participate in decision making bodies such as community councils or committees

	Total
Excellent	12.1%
Very good	12.7%
Good	27.4%
Fair	15.7%
Poor	11.5%
This feature does not exist in your community [DO NOT READ]	2.7%
Not sure [DO NOT READ]	17.9%
Refused [DO NOT READ]	0.0%

D. Easy to find information on available local volunteer opportunities	<u>Total</u>
Excellent	9.6%
Very good	11.9%
Good	34.1%
Fair	13.9%
Poor	12.4%
This feature does not exist in your community [DO NOT READ]	2.2%
Not sure [DO NOT READ]	15.8%
Refused [DO NOT READ]	0.0%

E. Transportation to and from volunteer activities for those who need it	<u>Total</u>
Excellent	7.7%
Very good	6.7%
Good	24.5%
Fair	13.8%
Poor	14.6%
This feature does not exist in your community [DO NOT READ]	4.1%
Not sure [DO NOT READ]	28.6%
Refused [DO NOT READ]	0.0%

Job Opportunities

Q23. Next I am going to ask you about jobs in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. A range of flexible job opportunities for older adults	<u>Total</u>
Excellent	4.3%
Very good	4.4%
Good	24.9%
Fair	16.7%
Poor	22.6%
This feature does not exist in your community [DO NOT READ]	5.3%
Not sure [DO NOT READ]	21.3%
Refused [DO NOT READ]	0.5%

B. Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	<u>Total</u>
Excellent	3.2%
Very good	4.1%
Good	20.8%
Fair	13.5%
Poor	21.7%
This feature does not exist in your community [DO NOT READ]	7.8%
Not sure [DO NOT READ]	28.3%
Refused [DO NOT READ]	0.5%

C. Jobs that are adapted to meet the needs of people with disabilities	<u>Total</u>
Excellent	4.7%
Very good	7.5%
Good	23.5%
Fair	13.7%
Poor	18.4%
This feature does not exist in your community [DO NOT READ]	6.0%
Not sure [DO NOT READ]	25.3%
Refused [DO NOT READ]	0.9%

D. Policies that ensure older adults can continue to have equal opportunity to work for as long as they want or need to regardless of their age	<u>Total</u>
Excellent	5.8%
Very good	6.0%
Good	26.6%
Fair	12.8%
Poor	17.8%
This feature does not exist in your community [DO NOT READ]	5.1%
Not sure [DO NOT READ]	25.4%
Refused [DO NOT READ]	0.5%

Community Information

Now I am going to ask you about getting community information.

Q24. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Access to community information in one central source	<u>Total</u>
Excellent	11.3%
Very good	11.8%
Good	32.9%
Fair	14.9%
Poor	11.9%
This feature does not exist in your community [DO NOT READ]	2.7%
Not sure [DO NOT READ]	13.8%
Refused [DO NOT READ]	0.7%

B. Clearly displayed printed community information with large lettering	<u>Total</u>
Excellent	6.3%
Very good	8.4%
Good	30.6%
Fair	17.8%
Poor	13.8%
This feature does not exist in your community [DO NOT READ]	4.5%
Not sure [DO NOT READ]	18.0%
Refused [DO NOT READ]	0.5%

C. Free access to computers and the Internet in public places such as the library, senior centers or government buildings	Total
Excellent	20.1%
Very good	18.5%
Good	36.2%
Fair	8.6%
Poor	6.4%
This feature does not exist in your community [DO NOT READ]	2.8%
Not sure [DO NOT READ]	6.9%
Refused [DO NOT READ]	0.5%

D. Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	Total
Excellent	7.0%
Very good	6.0%
Good	16.2%
Fair	13.3%
Poor	19.1%
This feature does not exist in your community [DO NOT READ]	4.4%
Not sure [DO NOT READ]	33.3%
Refused [DO NOT READ]	0.7%

E. Community information that is available in a number of different languages	Total
Excellent	3.0%
Very good	3.2%
Good	17.0%
Fair	12.6%
Poor	19.8%
This feature does not exist in your community [DO NOT READ]	7.0%
Not sure [DO NOT READ]	36.6%
Refused [DO NOT READ]	0.8%

Demographics

D1. What is your current marital status? Are you...?	Total
Single, never married	16.7%
Married	45.7%
Not married, living with your partner or significant other	2.1%
Separated	2.6%
Divorced	12.3%
or Widowed	20.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.6%

D2. D2. [IF D1 = 2 ASK: “Are you or your spouse currently a member of A-A-R-P?” IF D1 = 3 ASK: “Are you or your partner currently a member of AARP?” OTHERWISE ASK “Are you currently a member of AARP?”]

	<u>Total</u>
Yes	32.5%
No	67.0%
Not sure [DO NOT READ]	0.2%
Refused [DO NOT READ]	0.3%

D3. In general would you say your health is...?

	<u>Total</u>
Excellent	17.7%
Very good	25.1%
Good	36.0%
Fair	16.5%
Poor	4.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.7%

D4. [IF D1 = 2 ASK: “Does any disability, handicap, or chronic disease keep you or your spouse from participating fully in work, school, housework, or other activities?”]

	<u>Total</u>
Yes, myself	26.3%
Yes, my spouse or partner	3.2%
Yes, both me and my spouse or partner	4.5%
No	65.2%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.3%

D5. What is the highest level of education that you completed?

	<u>Total</u>
0 to 12th grade, but with no diploma	4.4%
High school graduate or equivalent	29.8%
Post high school education, but with no degree	13.4%
2 year degree (Associate, Vocational)	15.5%
4 year degree (Bachelor)	18.7%
Post graduate study, but with no degree	2.7%
Graduate or professional degree	14.9%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.8%

D6. Which of the following best describes your current employment status?

	<u>Total</u>
Self-employed full-time	6.1%
Self-employed part-time	2.7%
Employed full-time	20.4%
Employed part-time	7.4%
Retired and not working at all	47.2%
Unemployed and looking for work	2.9%
Or are you not in the labor force for other reasons	11.9%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	1.1%

D7. Are you of Hispanic, Spanish, or Latino origin or descent?	Total
Yes [ASK QUESTION D8]	0.9%
No [SKIP TO QUESTION D9]	98.4%
Not sure [DO NOT READ] [SKIP TO QUESTION D9]	0.2%
Refused [DO NOT READ] [SKIP TO QUESTION D9]	0.4%

D8. Which of the following best represents the language you speak at home? (n=5)	Total
English only	62.8%
English most of the time	37.2%
English and Spanish equally but prefer English	0.0%
English and Spanish equally but prefer Spanish	0.0%
English and Spanish equally and do not have a preference	0.0%
Spanish only	0.0%
Spanish most of the time	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

D9. [ASK ONLY IF D 7 = NO, NOT SURE, OR REFUSED.] What race do you consider yourself? (n=495)	Total
Black	13.0%
White or Caucasian	83.3%
Asian	0.3%
Native American or Alaskan Native	1.0%
Native Hawaiian or Pacific Islander	0.0%
Or are you some other race? [RECORD] _____	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	2.5%

D10. Thinking about your state elections for Pennsylvania Governor and Legislators in the last 10 years, which of the following best describes your voting behavior? Would you say you vote always, most of the time, about half of the time, seldom, or would you say you never vote?	Total
Always	57.2%
Most of the time	23.6%
About half of the time	5.7%
Seldom	5.9%
Never	5.9%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.7%

D11. Which political party do you most identify with?	Total
Democrat	57.6%
Republican	22.4%
Independent	12.6%
Something else [RECORD]	0.6%
Not sure [DO NOT READ]	1.6%
Refused [DO NOT READ]	5.2%

D12. We realize income is a private matter and so rather than ask you anything specific about your income, I'd like to ask you to please stop me when I get to the category that includes your household's income before taxes in 2015. Was it

	<u>Total</u>
Less than \$10,000	8.0%
\$10,000 but less than \$20,000	15.2%
\$20,000 but less than \$30,000	10.9%
\$30,000 but less than \$50,000	16.6%
\$50,000 but less than \$75,000	18.3%
\$75,000 but less than \$100,000	7.5%
\$100,000 but less than \$150,000	6.5%
\$150,000 or more	3.3%
Not sure [DO NOT READ]	3.0%
Refused [DO NOT READ]	10.7%