

Gap Analysis Addendum
 Livability for All: The 2016 Age-Friendly Community Survey
 of Philadelphia Residents Age 45-plus

Which Community Features Are Important
 Versus Which Ones Exist by Domain

(Need Gap = % Extremely/Very/Somewhat Important - % Yes/Exists)

Items within each domain sorted in descending order by size of the gap.

Housing (n=328)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
A home repair service for low-income and older adults	70	92	22	45
Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	63	89	26	45
Affordable housing options for adults of varying income levels	60	89	29	40
Well-maintained and safe low-income housing	59	87	28	40
Seasonal services such as lawn work or snow removal for low-income and older adults	56	85	29	35
Home repair contractors who are trustworthy, do quality work and are affordable	53	95	42	40
Well-maintained homes and properties	28	97	69	11

Outdoor Space and Buildings (n=328)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Well-maintained public restrooms that are accessible to people of different physical abilities	77	94	17	29
Neighborhood watch programs	59	94	35	31
Public parks with enough benches	57	94	37	13
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	52	97	45	26
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchair or other assistive mobility devices	49	98	49	10
Well-maintained and safe parks that are within walking distance of your home	46	95	49	10
Separate pathways for bicyclists and pedestrians	45	95	50	14

Transportation and Streets (n=328)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Driver education/refresher courses	65	90	25	39
Affordable public parking	63	95	32	19
Enforced speed limits	56	96	40	13
Audio/visual pedestrian crossings	55	95	40	15
Well-maintained streets	52	98	46	6
Well-lit, safe streets and intersections for all users	47	98	51	11
Public parking lots, spaces and areas to park	45	96	51	12
Safe public transportation stops or areas	36	96	60	15
Affordable public transportation	31	97	66	7
Easy to read traffic signs	25	97	72	6
Special transportation services for people with disabilities and older adults	25	96	71	17
Reliable public transportation	23	97	74	7
Well-maintained public transportation vehicles	23	96	73	10
Accessible and convenient public transportation	7	96	89	4

Health and Wellness (n=328)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Well-trained certified home health care providers	68	98	30	48
Affordable home health care providers	66	96	30	51
A service that helps seniors find and access health and supportive services	63	98	35	43
Easy to find information on local health and supportive services	61	98	37	40
Home care services including health, personal care and housekeeping	61	97	36	46
Fitness activities specifically geared towards older adults	55	98	43	35
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	49	96	47	37
Easily understandable and helpful local hospital or clinic answering services	48	97	49	36
Conveniently located health and social services	48	98	50	30
Health care professionals who speak different languages	44	86	42	45
Conveniently located emergency care centers	42	98	56	24
A variety of health care professionals including specialists	34	98	64	21
Respectful and helpful hospital and clinic staff	32	97	65	21
Well-maintained hospitals and health care facilities	26	98	72	17

Social Participation, Inclusion and Education Opportunities (n=328)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Local schools that involve older adults in events and activities	70	91	21	51
Accurate and widely publicized information about social activities	66	95	29	38
A variety of cultural activities for diverse populations	64	93	29	45
Activities that are affordable to all residents	63	95	32	38
Activities that involve both younger and older people	62	94	32	42
Activities specifically geared towards older adults	61	94	33	38
Social clubs such as book, gardening, craft or hobby	61	88	27	47
Activities that offer senior discounts	59	95	36	39
Continuing education classes	58	87	29	45
Conveniently located venues for entertainment	46	90	44	21

Volunteering and Civic Engagement (n=328)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Volunteer training opportunities to help people perform better in their volunteer roles	77	91	14	60
Transportation to and from volunteer activities for those who need it	73	89	16	57
Easy to find information on available local volunteer opportunities	71	89	18	55
Opportunities for older adults to participate in decision making bodies such as community councils or committees	68	92	24	55
A range of volunteer activities to choose from	66	89	23	54

Job Opportunities (n=328)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
A range of flexible job opportunities for older adults	77	88	11	53
Job that are adapted to meet the needs of people with disabilities	74	90	16	52
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	79	90	11	54

Community Information (n=328)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Clearly displayed printed community information with large lettering	77	94	17	48
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	76	94	18	55
Access to community information in one central source	76	95	19	51
An automated community information source that is easy to understand like a toll-free telephone number	72	94	22	48
Community information that is available in a number of different languages	67	87	20	57
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	36	93	57	29