

2016 New Orleans, LA Age-Friendly Community Survey

45+ Residents (n=500)

Margin of Error = +/- 4.4%

S5. [RECORD RESPONDENT'S GENDER. ASK ONLY IF ABSOLUTELY NECESSARY.] To ensure it is recorded accurately, could you please state your gender?

	Total
Male	46.2%
Female	53.8%
Refused [DO NOT READ]	0.0%

S6/S7. Could you please tell me your age as of your last birthday? [IN YEARS] [IF REFUSED IN S6 READ] I understand. Some people are not comfortable giving their age, but would you let me know which of the following age ranges you fall into?

	Total
45-49	13.5%
50-54	21.1%
55-64	34.7%
65-74	17.6%
75-84	9.1%
85 or older	4.1%
Refused [DO NOT READ]	0.1%

Your Home and Community

First, I'd like to ask you some questions about where you currently live.

Q1. Which community do you live in? For some people, this would mean the town or village in which they live, or it could be their neighborhood. For some people, it could be their subdivision or development. By local community I mean your area of the city, metro area, or county, just around where you live.

	Total
12TH WARD	0.4%
6TH WARD	0.1%
7TH WARD	1.5%
8TH WARD	0.5%
9TH WARD	1.2%
ACADEMY PARK	0.1%
ALGIERS POINT	7.2%
ALGIERS, IN AURORA WEST	0.1%
ALGIERS, WALNUT BEND	0.1%
ATHENA RIDGE, 7TH WARD	0.1%
AUDUBON	0.5%
AURORA GARDENS	0.6%
BAYOU SAINT JOHN	0.3%
BELIZE	0.1%
BETWEEN MAGAZINE AND CONSTANCE	0.2%
BIWATER	0.1%
BLACK PEARL	0.5%
BOCAGE SUBDIVISION	0.1%
BROADMOOR	2.1%

BURBANK GARDENS	0.4%
BURTHVILLE	0.1%
BYWATER	0.5%
CAROLLTON RIVERBED	1.5%
CASTLE MANOR SUBDIVISION IN NEW ORLEANS EAST	0.2%
CENTRAL CITY	2.4%
CITY OF NEW ORLEANS	1.9%
CITY PARK	0.5%
COLUMBIA	0.2%
CUL DE SAC	0.1%
DELLY SIZE	0.5%
DEVELOPING NEIGHBORHOOD IN NEW ORLEANS	0.4%
DIXON SUBDIVISION	0.1%
DOWNTOWN NEW ORLEANS	0.2%
EAST LAKE SHORE	0.1%
EAST LAKEFRONT NEW ORLEANS	0.2%
EAST PINE VILLAGE NEIGHBORHOOD	0.2%
EASTON	0.3%
EASTOVER, MCKENDALL ESTATES	0.1%
EIGHT WALL	0.5%
ELGIN	0.1%
EMLIA	0.1%
ENGLISH TURN	0.1%
FAUBOURG MARIGNY	0.8%
FAUBOURG SAINT JOHN	0.6%
FILMORE GARDENS	0.2%
FOUNTAINBLEAU	0.1%
FRENCH QUARTER	0.4%
GARDEN DISTRICT	1.6%
GENTILLY TERRACE	7.8%
GRETNA COMMUNITY	0.5%
HISTORICAL DISTRICT	0.2%
HOLLY GROVE	0.0%
HOLLY ROAD	0.3%
HOLY CROSS	0.1%
HUNTLEY VILLAGE	0.1%
HURSTVILLE	0.1%
INDIAN VILLAGE SEC TION	0.1%
IRISH CHANNEL	0.3%
IRISH TOWN	0.2%
JEFFERSON PARISH	0.9%
JIMKELLY	0.2%
KENNA	0.3%
LAKE FIELD	0.6%
LAKE OAKS	0.6%
LAKE TERRACE	0.5%
LAKE VISTA	0.9%
LAKEFRONT	0.4%
LAKESHORE	0.3%

LAKEVIEW	3.4%
LAKESWOOD	0.1%
LAKESWOOD EAST	0.2%
LAWANT EAST	0.6%
LITTLEWOOD	0.2%
LOWER 9TH WARD	0.9%
LOWER GARDEN DISTRICT	0.3%
LOWER NEW ORLEANS	0.6%
MAPLE RIDGE	0.5%
MAPLEWOOD	0.0%
MARIGNY	0.4%
MARIGNY TRIANGLE	0.3%
MARRERO COMMONS	0.5%
MATTHEWS	0.3%
METAIRIE	0.3%
METRO AREA	2.1%
MIDCITY	1.7%
NAVARRE	0.3%
NEIGHBORHOOD IN MIDDLE OF THE CITY	0.3%
NEIGHBORHOOD, METRO	1.3%
NEW AURORA	0.1%
NEW ORLEANS PARISH	11.6%
NEW ORLEANS EAST	8.4%
NORTHEAST	0.1%
OAK ISLAND SUBDIVISION	0.2%
OAK PARK	0.3%
ORLEANS PARISH, VAUDMORE AREA	0.5%
PARKER ST	0.0%
PONTCHARTRAIN	0.2%
RIVERBEND	0.1%
ROU PARK	0.6%
SAINT CHARLES	0.2%
SENIOR BUILDING	0.3%
SOUTH LAKE VIEW	0.1%
SPRING LAKE	0.3%
SUBDIVISION	1.3%
SUBURB	0.6%
TALL TIMBERS	0.1%
TERRYTOWN	0.2%
TORT	0.1%
TREME	0.4%
UNIVERSITY	0.5%
UPPER 9TH WARD	0.2%
UPTOWN	7.0%
UPTOWN TULANE	0.1%
VALLIN SUBDIVISION	0.1%
VENETIAN ISLES	0.1%
WAREHOUSE DISTRICT	0.2%
WELLWOOD APARTMENT BUILDINGS	0.0%

WEST BANK	0.5%
WEST BANK, ALGIERS	0.2%
WEST END	1.0%
WOODLAND HEIGHTS	0.1%
ZACHARY	0.2%
Not sure [DO NOT READ]	1.4%
Refused [DO NOT READ]	0.6%

Q2. How long have you lived in your community?	Total
Less than 15 years	28.7%
15 years but less than 25 years	16.7%
25 years or more	54.3%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.2%

Q3. How long have you lived in your current residence?	Total
Less than 15 years	43.8%
15 years but less than 25 years	20.5%
25 years or more	35.4%
Not sure [DO NOT READ]	0.2%
Refused [DO NOT READ]	0.1%

Q4. How would you rate your current community as a place for people to live as they age? Would you say your community is...?	Total
Excellent	17.5%
Very good	24.3%
Good	30.8%
Fair	16.8%
Poor	10.3%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

Q5. How important is it for you to remain in your current community for as long as possible? Is it...?	Total
Extremely important	31.1%
Very important	33.2%
Somewhat important	18.5%
Not very important	8.6%
Not at all important	8.3%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.0%

Q6. How important is it for you to remain in your current residence for as long as possible? Is it...?	Total
Extremely important	30.7%
Very important	39.3%
Somewhat important	14.6%
Not very important	6.4%
Not at all important	8.3%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.0%

Q7. Thinking about your future years, are you more likely to...?	Total
Move to a different community	25.3%
Move into a different residence within your current community	10.4%
Stay in your current residence and never move	59.5%
Not sure [DO NOT READ]	4.6%
Refused [DO NOT READ]	0.1%

Q8. Some people find that they need or want to move out of their home as they get older. If you were to consider moving out of your current residence, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?

A. Wanting a smaller size home	Total
A major factor	20.6%
A minor factor	23.1%
Not a factor at all	55.5%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.1%

B. Wanting a larger size home	Total
A major factor	12.3%
A minor factor	16.0%
Not a factor at all	71.0%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.1%

C. The cost of maintaining your current residence	Total
A major factor	46.1%
A minor factor	22.5%
Not a factor at all	31.0%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

D. Wanting a home that will help you live independently as you age, for example a home without stairs	Total
A major factor	45.4%
A minor factor	19.2%
Not a factor at all	35.1%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.2%

Q9. Some people find that they need or want to move out of their community as they get older. If you were to consider moving out of your current community, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?

A. Your personal safety or security concerns	Total
A major factor	57.6%
A minor factor	14.5%
Not a factor at all	27.8%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.1%

B. Wanting to move to an area that has better health care facilities	Total
A major factor	36.1%
A minor factor	18.4%
Not a factor at all	45.1%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.1%

C. Wanting to be closer to family	Total
A major factor	38.2%
A minor factor	19.6%
Not a factor at all	42.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.2%

D. Needing more access to public transportation	Total
A major factor	17.8%
A minor factor	20.8%
Not a factor at all	61.0%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.1%

E. Wanting to live in a different climate	Total
A major factor	18.2%
A minor factor	24.5%
Not a factor at all	57.1%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.1%

F. Wanting to live in an area that has a lower cost of living	Total
A major factor	43.5%
A minor factor	18.8%
Not a factor at all	36.3%
Not sure [DO NOT READ]	1.4%
Refused [DO NOT READ]	0.1%

Q10. Which of the following types of homes best describes where you currently live? Do you live in...?	Total
A single family house	76.4%
A two family house that has two separate living units	9.5%
A townhouse or row house	2.6%
An apartment	5.7%
A condominium or coop	2.5%
A mobile home	0.5%
Senior housing or assisted living facility	1.1%
Or do you live in some other type of living arrangement? [RECORD ANSWER]	1.6%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

Q11. Do you own or rent your residence?	Total
Own	77.1%
Rent	22.6%
Live with adult child or others [DO NOT READ]	0.2%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

Q12. Some people find that they need to make modifications to their residence to enable them to stay there for as long as possible. Does your current residence need any major repairs, modifications, or changes to enable you to stay there for as long as possible?

	Total
Yes	25.8%
No	73.8%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

Homes, Public Buildings, and Spaces

Q13. Now I am going to ask you to rate your community on providing certain types of home services that can help people remain in their homes for as long as possible. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Home modification and repair contractors who are trustworthy, do quality work, and are affordable

	Total
Excellent	8.8%
Very good	15.1%
Good	23.2%
Fair	20.3%
Poor	17.7%
This service does not exist in your community [DO NOT READ]	3.1%
Not sure [DO NOT READ]	11.0%
Refused [DO NOT READ]	0.7%

B. A home repair service for low-income and older adults that helps with things like roof or window repairs

	Total
Excellent	8.2%
Very good	11.0%
Good	19.8%
Fair	16.8%
Poor	20.9%
This service does not exist in your community [DO NOT READ]	5.5%
Not sure [DO NOT READ]	17.1%
Refused [DO NOT READ]	0.7%

C. Seasonal services such as lawn work or snow removal for low-income and older adults

	Total
Excellent	11.2%
Very good	12.9%
Good	21.6%
Fair	18.5%
Poor	14.3%
This service does not exist in your community [DO NOT READ]	7.8%
Not sure [DO NOT READ]	13.4%
Refused [DO NOT READ]	0.3%

Q14. Now I am going to ask you about the sidewalks and streets in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Sidewalks that are in good condition, safe for pedestrians, and accessible for wheelchairs or other assistive mobility devices

	<u>Total</u>
Excellent	5.1%
Very good	7.0%
Good	18.9%
Fair	21.6%
Poor	44.7%
This service does not exist in your community [DO NOT READ]	2.0%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.4%

B. Well-lit, accessible, safe streets and intersections for all users

	<u>Total</u>
Excellent	9.0%
Very good	10.2%
Good	23.5%
Fair	25.3%
Poor	30.3%
This service does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	0.2%
Refused [DO NOT READ]	1.1%

C. Audio and visual pedestrian crossings

	<u>Total</u>
Excellent	6.9%
Very good	8.9%
Good	19.2%
Fair	19.7%
Poor	32.7%
This service does not exist in your community [DO NOT READ]	10.1%
Not sure [DO NOT READ]	2.1%
Refused [DO NOT READ]	0.4%

D. Separate pathways for bicyclists and pedestrians

	<u>Total</u>
Excellent	10.0%
Very good	10.3%
Good	23.4%
Fair	18.9%
Poor	27.3%
This service does not exist in your community [DO NOT READ]	9.0%
Not sure [DO NOT READ]	1.0%
Refused [DO NOT READ]	0.0%

E. Well-maintained streets	Total
Excellent	4.1%
Very good	5.3%
Good	11.4%
Fair	13.3%
Poor	65.0%
This service does not exist in your community [DO NOT READ]	0.7%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.2%

F. Easy to read traffic signs	Total
Excellent	12.0%
Very good	11.7%
Good	41.4%
Fair	20.0%
Poor	13.4%
This service does not exist in your community [DO NOT READ]	1.3%
Not sure [DO NOT READ]	0.2%
Refused [DO NOT READ]	0.0%

G. Enforced speed limits	Total
Excellent	9.4%
Very good	6.8%
Good	24.5%
Fair	21.1%
Poor	34.3%
This service does not exist in your community [DO NOT READ]	1.2%
Not sure [DO NOT READ]	2.1%
Refused [DO NOT READ]	0.6%

Q15. Next I am going to ask you about homes and public buildings and spaces in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Well-maintained homes and properties	Total
Excellent	10.7%
Very good	15.2%
Good	33.3%
Fair	26.8%
Poor	12.7%
This feature does not exist in your community [DO NOT READ]	0.1%
Not sure [DO NOT READ]	1.1%
Refused [DO NOT READ]	0.0%

B. Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces

	<u>Total</u>
Excellent	6.0%
Very good	6.9%
Good	19.3%
Fair	25.9%
Poor	25.6%
This feature does not exist in your community [DO NOT READ]	4.0%
Not sure [DO NOT READ]	12.1%
Refused [DO NOT READ]	0.1%

C. Homes that are built with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms

	<u>Total</u>
Excellent	5.5%
Very good	6.2%
Good	18.3%
Fair	21.6%
Poor	24.0%
This feature does not exist in your community [DO NOT READ]	3.2%
Not sure [DO NOT READ]	20.5%
Refused [DO NOT READ]	0.7%

D. Well-maintained, safe low-income housing

	<u>Total</u>
Excellent	6.5%
Very good	6.1%
Good	19.5%
Fair	24.6%
Poor	29.1%
This feature does not exist in your community [DO NOT READ]	4.0%
Not sure [DO NOT READ]	10.0%
Refused [DO NOT READ]	0.2%

E. Well-maintained parks with enough benches

	<u>Total</u>
Excellent	12.3%
Very good	13.2%
Good	30.5%
Fair	19.1%
Poor	18.0%
This feature does not exist in your community [DO NOT READ]	3.8%
Not sure [DO NOT READ]	3.1%
Refused [DO NOT READ]	0.0%

F. Safe parks

	<u>Total</u>
Excellent	8.5%
Very good	13.0%
Good	31.9%
Fair	21.8%
Poor	18.5%
This feature does not exist in your community [DO NOT READ]	1.7%
Not sure [DO NOT READ]	3.2%
Refused [DO NOT READ]	1.3%

G. Public buildings and spaces including restrooms that are accessible to people of different physical abilities	<u>Total</u>
Excellent	8.8%
Very good	10.6%
Good	30.7%
Fair	21.7%
Poor	18.5%
This feature does not exist in your community [DO NOT READ]	3.0%
Not sure [DO NOT READ]	6.0%
Refused [DO NOT READ]	0.6%

H. Conveniently located emergency care centers	<u>Total</u>
Excellent	12.5%
Very good	14.8%
Good	38.7%
Fair	17.7%
Poor	12.9%
This feature does not exist in your community [DO NOT READ]	1.4%
Not sure [DO NOT READ]	2.0%
Refused [DO NOT READ]	0.0%

I. Well-maintained hospitals and health care facilities	<u>Total</u>
Excellent	18.1%
Very good	16.3%
Good	40.8%
Fair	15.9%
Poor	6.4%
This feature does not exist in your community [DO NOT READ]	1.0%
Not sure [DO NOT READ]	1.4%
Refused [DO NOT READ]	0.1%

J. Neighborhood watch programs	<u>Total</u>
Excellent	9.2%
Very good	9.0%
Good	26.8%
Fair	17.7%
Poor	23.7%
This feature does not exist in your community [DO NOT READ]	8.5%
Not sure [DO NOT READ]	4.3%
Refused [DO NOT READ]	0.8%

K. Conveniently located public parking lots and areas to park including handicapped parking	<u>Total</u>
Excellent	9.8%
Very good	13.9%
Good	28.8%
Fair	20.2%
Poor	20.5%
This feature does not exist in your community [DO NOT READ]	3.4%
Not sure [DO NOT READ]	3.0%
Refused [DO NOT READ]	0.4%

L. Affordable public parking	Total
Excellent	7.8%
Very good	6.2%
Good	20.9%
Fair	20.9%
Poor	34.5%
This feature does not exist in your community [DO NOT READ]	6.2%
Not sure [DO NOT READ]	2.9%
Refused [DO NOT READ]	0.6%

Transportation

The next few questions are about transportation in your community.

Q16. How do you usually get around your community for things like shopping visiting the doctor, running errands, or other things? Do you...?

A. Walk	Total
Yes	49.1%
No	50.9%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

B. Drive yourself	Total
Yes	79.5%
No	20.5%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

C. Have others drive you	Total
Yes	34.9%
No	65.1%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

D. Take a taxi	Total
Yes	24.9%
No	75.1%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

E. Use a special transportation service, such as one for seniors or persons with disabilities	Total
Yes	9.5%
No	89.6%
I do not get out of the house [DO NOT READ]	0.4%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

F. Use public transportation	Total
Yes	31.4%
No	68.5%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

G. Ride a bike	Total
Yes	23.2%
No	76.6%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

H. Some other way	Total
Yes	1.1%
No	98.9%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

Q17. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Accessible and convenient public transportation	Total
Excellent	13.4%
Very good	14.1%
Good	37.9%
Fair	19.2%
Poor	8.4%
This service does not exist in your community [DO NOT READ]	0.1%
Not sure [DO NOT READ]	6.8%
Refused [DO NOT READ]	0.1%

B. Affordable public transportation	Total
Excellent	14.1%
Very good	15.5%
Good	37.8%
Fair	16.9%
Poor	4.6%
This service does not exist in your community [DO NOT READ]	0.1%
Not sure [DO NOT READ]	10.8%
Refused [DO NOT READ]	0.1%

C. Well-maintained public transportation vehicles	<u>Total</u>
Excellent	12.4%
Very good	16.6%
Good	34.0%
Fair	16.6%
Poor	4.7%
This service does not exist in your community [DO NOT READ]	0.8%
Not sure [DO NOT READ]	14.8%
Refused [DO NOT READ]	0.1%

D. Timely public transportation	<u>Total</u>
Excellent	11.6%
Very good	10.0%
Good	27.8%
Fair	19.7%
Poor	13.4%
This service does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	16.9%
Refused [DO NOT READ]	0.2%

E. Safe public transportation stops or areas that are accessible to people of varying physical abilities	<u>Total</u>
Excellent	9.6%
Very good	14.3%
Good	29.3%
Fair	26.2%
Poor	10.4%
This service does not exist in your community [DO NOT READ]	1.1%
Not sure [DO NOT READ]	9.0%
Refused [DO NOT READ]	0.1%

F. Special transportation services for people with disabilities and older adults	<u>Total</u>
Excellent	11.7%
Very good	13.6%
Good	27.2%
Fair	17.4%
Poor	7.9%
This service does not exist in your community [DO NOT READ]	1.5%
Not sure [DO NOT READ]	20.5%
Refused [DO NOT READ]	0.3%

Health and Wellness

Q18. Thinking now about health care professionals in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?

	<u>Total</u>
A. Well-trained certified home health care providers	
Excellent	9.4%
Very good	13.5%
Good	27.5%
Fair	10.5%
Poor	4.0%
This feature does not exist in your community [DO NOT READ]	1.7%
Not sure [DO NOT READ]	33.6%
Refused [DO NOT READ]	0.0%
B. Affordable home health care providers	
Excellent	8.9%
Very good	10.2%
Good	27.0%
Fair	12.8%
Poor	7.1%
This feature does not exist in your community [DO NOT READ]	1.4%
Not sure [DO NOT READ]	32.7%
Refused [DO NOT READ]	0.0%
C. A variety of health care professionals including specialists	
Excellent	19.7%
Very good	24.5%
Good	29.9%
Fair	13.1%
Poor	5.1%
This feature does not exist in your community [DO NOT READ]	1.7%
Not sure [DO NOT READ]	6.1%
Refused [DO NOT READ]	0.0%
D. Health care professionals who speak different languages	
Excellent	8.8%
Very good	10.3%
Good	27.2%
Fair	10.5%
Poor	8.3%
This feature does not exist in your community [DO NOT READ]	2.8%
Not sure [DO NOT READ]	31.8%
Refused [DO NOT READ]	0.4%

E. Respectful and helpful hospital and clinic staff	Total
Excellent	19.2%
Very good	23.8%
Good	39.4%
Fair	11.7%
Poor	2.7%
This feature does not exist in your community [DO NOT READ]	1.0%
Not sure [DO NOT READ]	2.2%
Refused [DO NOT READ]	0.0%

Q19. Thinking now about health and wellness services in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Affordable health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	Total
Excellent	8.6%
Very good	13.8%
Good	25.6%
Fair	16.7%
Poor	14.1%
This service does not exist in your community [DO NOT READ]	3.1%
Not sure [DO NOT READ]	18.0%
Refused [DO NOT READ]	0.1%

B. Affordable fitness activities specifically geared towards older adults	Total
Excellent	6.6%
Very good	13.1%
Good	30.4%
Fair	14.4%
Poor	13.5%
This service does not exist in your community [DO NOT READ]	2.1%
Not sure [DO NOT READ]	19.6%
Refused [DO NOT READ]	0.2%

C. Conveniently located health and social services	Total
Excellent	9.5%
Very good	13.5%
Good	34.9%
Fair	19.4%
Poor	9.9%
This service does not exist in your community [DO NOT READ]	0.6%
Not sure [DO NOT READ]	12.1%
Refused [DO NOT READ]	0.1%

D. A service that provides people to help seniors easily find and access health and supportive services

	<u>Total</u>
Excellent	6.3%
Very good	10.3%
Good	25.3%
Fair	17.0%
Poor	11.5%
This service does not exist in your community [DO NOT READ]	2.5%
Not sure [DO NOT READ]	27.0%
Refused [DO NOT READ]	0.1%

E. Affordable home care services including personal care and housekeeping

	<u>Total</u>
Excellent	5.1%
Very good	5.7%
Good	26.7%
Fair	12.5%
Poor	11.5%
This service does not exist in your community [DO NOT READ]	0.8%
Not sure [DO NOT READ]	37.1%
Refused [DO NOT READ]	0.7%

F. Easily understandable and helpful local hospital or clinic answering services

	<u>Total</u>
Excellent	10.7%
Very good	15.9%
Good	36.3%
Fair	14.0%
Poor	7.2%
This service does not exist in your community [DO NOT READ]	1.6%
Not sure [DO NOT READ]	14.5%
Refused [DO NOT READ]	0.0%

Social Participation, Inclusion and Education Opportunities

Next I would like to ask you some questions about social and educational activities in your community.

Q20. How often do you have contact with family, friends, or neighbors who do not live with you?

	<u>Total</u>
Everyday	52.0%
Several times a week	25.4%
Once a week	12.8%
Once every 2 or 3 weeks	1.7%
Once a month	4.1%
Less than monthly	1.7%
Never	1.4%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.8%

Q21. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Conveniently located entertainment venues	Total
Excellent	18.0%
Very good	15.9%
Good	23.9%
Fair	15.7%
Poor	19.6%
This feature does not exist in your community [DO NOT READ]	2.8%
Not sure [DO NOT READ]	4.2%
Refused [DO NOT READ]	0.0%
B. Activities geared specifically towards older adults	Total
Excellent	6.7%
Very good	6.9%
Good	23.7%
Fair	16.9%
Poor	22.0%
This feature does not exist in your community [DO NOT READ]	1.7%
Not sure [DO NOT READ]	22.0%
Refused [DO NOT READ]	0.0%
C. Activities that offer senior discounts	Total
Excellent	11.6%
Very good	9.9%
Good	28.3%
Fair	15.4%
Poor	14.1%
This feature does not exist in your community [DO NOT READ]	1.2%
Not sure [DO NOT READ]	19.4%
Refused [DO NOT READ]	0.0%
D. Activities that are affordable to all residents	Total
Excellent	9.7%
Very good	11.4%
Good	28.7%
Fair	18.6%
Poor	18.9%
This feature does not exist in your community [DO NOT READ]	1.0%
Not sure [DO NOT READ]	11.5%
Refused [DO NOT READ]	0.1%
E. Activities that involve both younger and older people	Total
Excellent	10.8%
Very good	10.9%
Good	27.3%
Fair	14.1%
Poor	19.9%
This feature does not exist in your community [DO NOT READ]	2.0%
Not sure [DO NOT READ]	14.8%
Refused [DO NOT READ]	0.2%

F. A variety of cultural activities for diverse populations	<u>Total</u>
Excellent	22.4%
Very good	12.7%
Good	22.7%
Fair	13.6%
Poor	17.1%
This feature does not exist in your community [DO NOT READ]	1.6%
Not sure [DO NOT READ]	10.0%
Refused [DO NOT READ]	0.0%

G. Local schools that involve older adults in events and activities	<u>Total</u>
Excellent	4.1%
Very good	5.3%
Good	20.5%
Fair	12.3%
Poor	22.1%
This feature does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	32.0%
Refused [DO NOT READ]	0.4%

H. Continuing education classes or social clubs to pursue new interests, hobbies or passions	<u>Total</u>
Excellent	9.9%
Very good	11.8%
Good	29.6%
Fair	13.1%
Poor	19.7%
This feature does not exist in your community [DO NOT READ]	2.5%
Not sure [DO NOT READ]	13.5%
Refused [DO NOT READ]	0.0%

I. Driver education or refresher courses	<u>Total</u>
Excellent	5.1%
Very good	4.8%
Good	23.8%
Fair	11.0%
Poor	19.6%
This feature does not exist in your community [DO NOT READ]	4.0%
Not sure [DO NOT READ]	31.8%
Refused [DO NOT READ]	0.0%

Volunteering and Civic Engagement

Q22. Now I am going to ask you about volunteering in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. A range of volunteer activities to choose from	<u>Total</u>
Excellent	11.7%
Very good	14.8%
Good	25.5%
Fair	13.3%
Poor	18.5%
This feature does not exist in your community [DO NOT READ]	1.2%
Not sure [DO NOT READ]	14.3%
Refused [DO NOT READ]	0.7%

B. Volunteer training opportunities to help people perform better in their volunteer roles

	<u>Total</u>
Excellent	6.7%
Very good	10.2%
Good	19.3%
Fair	13.2%
Poor	18.5%
This feature does not exist in your community [DO NOT READ]	2.6%
Not sure [DO NOT READ]	28.8%
Refused [DO NOT READ]	0.7%

C. Opportunities for older adults to participate in decision making bodies such as community councils or committees

	<u>Total</u>
Excellent	6.2%
Very good	11.2%
Good	26.0%
Fair	16.4%
Poor	20.4%
This feature does not exist in your community [DO NOT READ]	1.5%
Not sure [DO NOT READ]	17.6%
Refused [DO NOT READ]	0.7%

D. Easy to find information on available local volunteer opportunities

	<u>Total</u>
Excellent	8.3%
Very good	13.6%
Good	30.0%
Fair	17.8%
Poor	18.4%
This feature does not exist in your community [DO NOT READ]	2.1%
Not sure [DO NOT READ]	9.7%
Refused [DO NOT READ]	0.1%

E. Transportation to and from volunteer activities for those who need it	Total
Excellent	4.7%
Very good	6.6%
Good	20.4%
Fair	14.4%
Poor	17.7%
This feature does not exist in your community [DO NOT READ]	2.9%
Not sure [DO NOT READ]	32.1%
Refused [DO NOT READ]	1.3%

Job Opportunities

Q23. Next I am going to ask you about jobs in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. A range of flexible job opportunities for older adults	Total
Excellent	3.1%
Very good	3.4%
Good	14.8%
Fair	19.4%
Poor	34.7%
This feature does not exist in your community [DO NOT READ]	1.8%
Not sure [DO NOT READ]	22.5%
Refused [DO NOT READ]	0.4%

B. Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work

	Total
Excellent	2.9%
Very good	2.9%
Good	13.8%
Fair	16.6%
Poor	34.2%
This feature does not exist in your community [DO NOT READ]	3.2%
Not sure [DO NOT READ]	26.0%
Refused [DO NOT READ]	0.4%

C. Jobs that are adapted to meet the needs of people with disabilities

	Total
Excellent	4.4%
Very good	4.9%
Good	17.0%
Fair	16.5%
Poor	29.0%
This feature does not exist in your community [DO NOT READ]	2.2%
Not sure [DO NOT READ]	25.0%
Refused [DO NOT READ]	0.9%

D. Policies that ensure older adults can continue to have equal opportunity to work for as long as they want or need to regardless of their age

	<u>Total</u>
Excellent	2.7%
Very good	4.1%
Good	20.6%
Fair	19.6%
Poor	29.7%
This feature does not exist in your community [DO NOT READ]	2.8%
Not sure [DO NOT READ]	20.0%
Refused [DO NOT READ]	0.5%

Community Information

Now I am going to ask you about getting community information.

Q24. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Access to community information in one central source

	<u>Total</u>
Excellent	4.7%
Very good	6.3%
Good	25.6%
Fair	22.9%
Poor	20.0%
This feature does not exist in your community [DO NOT READ]	2.5%
Not sure [DO NOT READ]	16.6%
Refused [DO NOT READ]	1.3%

B. Clearly displayed printed community information with large lettering

	<u>Total</u>
Excellent	4.0%
Very good	4.8%
Good	19.4%
Fair	23.1%
Poor	25.0%
This feature does not exist in your community [DO NOT READ]	4.1%
Not sure [DO NOT READ]	19.2%
Refused [DO NOT READ]	0.4%

C. Free access to computers and the Internet in public places such as the library, senior centers or government buildings

	<u>Total</u>
Excellent	14.5%
Very good	19.4%
Good	35.0%
Fair	18.4%
Poor	6.9%
This feature does not exist in your community [DO NOT READ]	1.5%
Not sure [DO NOT READ]	3.8%
Refused [DO NOT READ]	0.5%

D. Community information that is delivered in person to people who may have difficulty or may not be able to leave their home

	<u>Total</u>
Excellent	4.6%
Very good	3.1%
Good	15.3%
Fair	17.8%
Poor	28.4%
This feature does not exist in your community [DO NOT READ]	3.5%
Not sure [DO NOT READ]	26.8%
Refused [DO NOT READ]	0.4%

E. Community information that is available in a number of different languages

	<u>Total</u>
Excellent	5.6%
Very good	6.7%
Good	22.5%
Fair	19.3%
Poor	22.7%
This feature does not exist in your community [DO NOT READ]	2.6%
Not sure [DO NOT READ]	20.2%
Refused [DO NOT READ]	0.4%

Demographics

D1. What is your current marital status? Are you...?

	<u>Total</u>
Single, never married	26.3%
Married	41.5%
Not married, living with your partner or significant other	0.8%
Separated	1.5%
Divorced	15.6%
or Widowed	13.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.3%

D2. D2. [IF D1 = 2 ASK: "Are you or your spouse currently a member of A-A-R-P?" IF D1 = 3 ASK: "Are you or your partner currently a member of AARP?" OTHERWISE ASK "Are you currently a member of AARP?"]

	<u>Total</u>
Yes	27.0%
No	72.3%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.7%

D3. In general would you say your health is...?

	<u>Total</u>
Excellent	21.2%
Very good	27.6%
Good	29.8%
Fair	15.9%
Poor	4.3%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.3%

D4. [IF D1 = 2 ASK: “Does any disability, handicap, or chronic disease keep you or your spouse from participating fully in work, school, housework, or other activities?”]	Total
Yes, myself	22.7%
Yes, my spouse or partner	1.5%
Yes, both me and my spouse or partner	1.8%
No	72.1%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	1.6%

D5. What is the highest level of education that you completed?	Total
0 to 12th grade, but with no diploma	6.0%
High school graduate or equivalent	18.9%
Post high school education, but with no degree	11.4%
2 year degree (Associate, Vocational)	13.7%
4 year degree (Bachelor)	24.4%
Post graduate study, but with no degree	4.3%
Graduate or professional degree	20.6%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.8%

D6. Which of the following best describes your current employment status?	Total
Self-employed full-time	6.5%
Self-employed part-time	2.5%
Employed full-time	26.7%
Employed part-time	5.3%
Retired and not working at all	44.1%
Unemployed and looking for work	3.4%
Or are you not in the labor force for other reasons	10.1%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.4%

D7. Are you of Hispanic, Spanish, or Latino origin or descent?	Total
Yes [ASK QUESTION D8]	3.9%
No [SKIP TO QUESTION D9]	95.2%
Not sure [DO NOT READ] [SKIP TO QUESTION D9]	0.1%
Refused [DO NOT READ] [SKIP TO QUESTION D9]	0.8%

D8. Which of the following best represents the language you speak at home? (n=20)	Total
English only	59.0%
English most of the time	37.0%
English and Spanish equally but prefer English	0.0%
English and Spanish equally but prefer Spanish	0.0%
English and Spanish equally and do not have a preference	4.0%
Spanish only	0.0%
Spanish most of the time	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

D9. [ASK ONLY IF D 7 = NO, NOT SURE, OR REFUSED.] What race do you consider yourself? (n=481)

	<u>Total</u>
Black	60.9%
White or Caucasian	34.9%
Asian	1.8%
Native American or Alaskan Native	0.2%
Native Hawaiian or Pacific Islander	0.0%
Or are you some other race? [RECORD] _____	0.9%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.3%

D10. Thinking about your state elections for Louisiana Governor and Legislators in the last 10 years, which of the following best describes your voting behavior? Would you say you vote always, most of the time, about half of the time, seldom, or would you say you never vote?

	<u>Total</u>
Always	69.6%
Most of the time	20.1%
About half of the time	3.4%
Seldom	1.3%
Never	4.1%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.4%

D11. Which political party do you most identify with?

	<u>Total</u>
Democrat	70.0%
Republican	11.3%
Independent	13.5%
Something else [RECORD]	1.2%
Not sure [DO NOT READ]	1.3%
Refused [DO NOT READ]	2.7%

D12. We realize income is a private matter and so rather than ask you anything specific about your income, I'd like to ask you to please stop me when I get to the category that includes your household's income before taxes in 2015. Was it

	<u>Total</u>
Less than \$10,000	8.7%
\$10,000 but less than \$20,000	11.9%
\$20,000 but less than \$30,000	9.7%
\$30,000 but less than \$50,000	12.5%
\$50,000 but less than \$75,000	18.1%
\$75,000 but less than \$100,000	12.6%
\$100,000 but less than \$150,000	8.7%
\$150,000 or more	6.1%
Not sure [DO NOT READ]	2.0%
Refused [DO NOT READ]	9.8%