

2016 Mecklenburg County, NC Age-Friendly Community Survey

50+ Residents (n=500)

Margin of Error = +/- 4.4%

S5. [RECORD RESPONDENT'S GENDER. ASK ONLY IF ABSOLUTELY NECESSARY.] To ensure it is recorded accurately, could you please state your gender?

	<u>Total</u>
Male	44.7%
Female	55.3%
Refused [DO NOT READ]	0.0%

S6/S7. Could you please tell me your age as of your last birthday? [IN YEARS] [IF REFUSED IN S6 READ] I understand. Some people are not comfortable giving their age, but would you let me know which of the following age ranges you fall into?

	<u>Total</u>
50-54	17.2%
55-64	43.9%
65-74	23.0%
75-84	9.9%
85 or older	4.7%
Refused [DO NOT READ]	1.3%

Your Home and Community

First, I'd like to ask you some questions about where you currently live.

Q1. Which community do you live in? For some people, this would mean the town or village in which they live, or it could be their neighborhood. For some people, it could be their subdivision or development. By local community I mean your area of the city, metro area, or county, just around where you live.

	<u>Total</u>
AREA CALLED MCCRERY	0.1%
ALLEN HILLS	0.6%
ARBORETUM	0.1%
AREA 3	0.2%
ARTS DISTRICT	0.2%
AUDREY NEIGHBORHOOD	0.1%
BAILEYS GLEN	0.1%
BALLANTYNE	0.9%
BAY APARTMENTS	0.1%
BEHIND OTTAWA SCHOOL	0.1%
BIRKDALE	0.4%
BIRNAM WOODS	0.1%
BLAKENEY	0.2%
BRACKENBERRY ESTATES	0.4%
BRADFIELD	0.3%
BRANDON FOREST	0.4%
BRIGHTON PARK	0.1%
BRITTANY OAKS	0.4%
BROOKDALE	0.3%
BROOKE	0.1%

BROOKFIELD	0.3%
BURTONWOOD	0.1%
CAMBRIDGE COMMONS	0.2%
CAMERON WOOD	0.4%
CANDLEWYCK	0.1%
CAMEL ROAD EXTENSION	0.1%
CARMEL PLACE RETIRMENT HOME	0.1%
CARRINGTON	0.2%
CARRONBRIDGE	0.2%
CENTENNIAL	0.1%
CENTRAL IN THE PLAZA	0.4%
CHARLOTTE	12.4%
CHARMILE CHASE	0.2%
CHATHAM SUBDIVISON	0.1%
CHERRY	0.2%
CLAIRBORNE WOODS	0.4%
CLEARWATER PARK	0.2%
COLLINS WOOD	0.3%
COLONIAL VILLAGE	0.1%
COMMUNITY	0.1%
CONDOMINIUM COMPLEX	0.1%
COOL WOOD	0.4%
CORNELIUS	0.7%
COTSWOLD	0.7%
COTTONFALL AREA	0.1%
COUNTRY CLUB HEIGHTS	0.1%
CROST	0.1%
DANBY	0.1%
DAVIDSON	0.7%
DEERWOTH	0.2%
DENVER PARK	0.1%
DERITA	1.3%
DEVELOPMENT	0.2%
DORCHESTER MANNER	0.1%
DOWNTOWN	0.4%
DRUID HILLS	0.8%
EAST CHARLOTTE	0.9%
EAST WINDSOR PARK	0.3%
EASTBROOK WOODS	0.2%
EASTLAND AREA, WILLORA LAKE NEIGHBORHOOD	0.4%
EASTWAY PARK	0.1%
ELIZABETH	0.2%
EMBERLEIGH	0.4%
FALCONBRIDGE	0.3%
FARM WOOD, NORTH STONE MOUNTAIN	0.1%
FIRST SUBDIVISION RIGHT ON THE EDGE OF CHARLOTTE OFF OF MORRIS ROAD	0.1%
FOURTH WARD	0.5%
GARDEN CITY	0.6%
GIVERYNY	0.1%

GREAT OAKS	0.1%
GREEN MEADOWS	0.1%
HARBOR GATE COURT, CORNELIUS	0.1%
HARBOR SIDE TOWNHOUSES	0.1%
HARRISBURG RD	0.1%
HARRISON WOODS	0.1%
HENNEPIN	0.3%
HERITAGE WOODS EAST	0.1%
HICKORY ACRE	0.2%
HICKORY GROVE	0.1%
HIDDEN FOREST	0.1%
HIGH TIMBERS	0.2%
HIGHLAND CREEK	0.5%
HOLLY HILLS	0.6%
HOSKIN	0.1%
HOUSTON HILLS	0.3%
HUNTERSVILLE	4.7%
HUNTINGTON FARMS	0.2%
HYDE PARK	0.1%
I AM IN WALNUT CREEK SUBDIVISION	0.1%
IDLEWILD FARMS	0.2%
JEFFERSON PARK	0.1%
JUNCTION OF DECK ROAD, CHARLOTTE	0.1%
LAKESWOOD	0.2%
LINCOLN HEIGHTS	0.1%
MACINTYRE	0.2%
MADISON PARK	0.5%
MALLARD CREEK	0.0%
MARLWOOD ACRES	0.1%
MARY OAKS	0.1%
MATTHEWS	3.1%
MATTHEWS ESTATE	0.1%
MCGREGOR DOWNS	0.1%
MCKEE PLANTATION IN SOUTH CHARLOTTE	0.6%
MEADOW OAKS APT	0.0%
MEADOWBROOK	0.3%
MECKLENBURG COUNTY	3.0%
MECKLENBURG, WEDGEWOOD WINDSOR	0.2%
MELROSE	0.1%
METRO AREA	1.5%
MEYERS	0.3%
MILLBURN NEIGHBORHOOD	0.2%
MILLER CREEK	0.2%
MILLS LAKE	0.4%
MINT HILL	3.6%
MISTY CREEK	0.1%
MONTHER PLACE	0.3%
MONTIBELLO	0.2%
MOORES CHAPEL	0.2%

MOUNT CLAIRE SOUTH	0.1%
MOUNTAINBROOK	0.1%
MOUNTLAND CIRCLE	0.1%
MYERS PARK	0.7%
NATIONS FOUR RD	0.1%
NEIGHBORHOOD	0.4%
NEW VIEW APARTMENTS	0.2%
NODA	0.2%
NORTH CHARLOTTE	0.9%
NORTH EAST CHARLOTTE	0.2%
NORTH EAST PART	0.2%
NORTH HIDDEN VALLEY	0.2%
NORTH MECKLENBURG COUNTY	0.2%
NORTHWEST CHARLOTTE	1.0%
NORTHWOOD	0.4%
NOT IN A COMMUNITY	0.3%
NUT HILLS	0.1%
OAKDALE	0.4%
OAKDALE ESTATES	0.4%
OAKHURST	0.3%
OFF HIGHWAY 85, ON B AVENUE	0.2%
OLD PROVINCE	0.2%
OUTSIDE OF UPTOWN	0.4%
PAINTATREE SUBDIVISION	0.2%
PART OF WESTVEIL HEIGHTS	0.2%
PAW CREEK	0.5%
PAWTUCKET	0.4%
PICARDY	0.1%
PINE KNOWLES	0.2%
PINES AT DAVIDSON	0.1%
PINEVILLE	0.2%
PIPER GLEN	0.2%
PLANTATION ESTATES	0.2%
PLAZA MIDWOOD	0.3%
PLAZA SUGAR CREEK	0.4%
PLUM CREEK	0.3%
PROVIDENCE	0.7%
PROVIDENCE ARBOURS	0.2%
PROVIDENCE COUNTRY CLUB	0.3%
PROVIDENCE CROSSING	0.4%
PROVIDENCE PLANTATION	0.4%
PROVIDENCE ROAD SE	0.1%
RAINTREE NEIGHBORHOOD	0.1%
RAVENWOOD	0.1%
REGENCY AT PALISADES	0.2%
REGENCY PARK IN HUNTERVILLE	0.2%
RESIDENTIAL	0.2%
RETIREMENT COMMUNITY CALLED THE CYPRESS OF CHARLOTTE	0.1%
RIVERMIRROR	0.2%

ROBIN HOOD WOODS	0.1%
ROCKMOUNT	0.2%
ROLLING HILL	0.2%
SAN DEAR	0.4%
SARDIS FOREST	0.1%
SARDIS WOOD	0.7%
SAWDUST CROFT	0.2%
SEA CREEK GROVE	0.1%
SELL WIND FARMS	0.2%
SENIOR VILLAGES COMPLEX	0.1%
SHALLOW SPRINGS	0.1%
SHAMROCK GREEN	0.1%
SHAMROCK HILLS	0.1%
SHANNON PARK	0.6%
SHAREBROOK COMMUNITY	0.1%
SHARRON WOODS NEIGHBORHOOD	0.1%
SHERWOOD FOREST	0.1%
SMALL WOOD	0.2%
SOUTH CHARLOTTE	3.1%
SOUTH EAST CARSON POND	0.2%
SOUTH EAST CHARLOTTE	0.3%
SOUTH EAST, BENNINGTON WOOD IN A CONDO	0.1%
SOUTH HOPE CROSSING	0.6%
SOUTH MECKLENBURG	0.1%
SOUTH PARK	1.3%
SOUTH WEST BLVD	0.1%
SOUTHEAST CHARLOTTE	0.1%
STADIS COVE	0.1%
STARMOUNT	0.6%
STEELE CREEK	0.9%
STONE CREEK RANCH	0.1%
STONEHAVEN	0.7%
STRATFORD POND	0.1%
SUBDIVISION	2.1%
SUBURB	1.1%
SUMMERVILE	0.6%
THAILAND CREEK	0.1%
THOMASBORO	0.5%
TOTWALD	0.2%
TOUCHSTONE	0.1%
TOWN PARK	0.1%
TRINITY PARK COMMUNITY SUBDIVISION	0.1%
TURTLE ROCK	0.3%
UNINCORPORATED AREA OF CHARLOTTE	0.1%
UNIVERSITY CITY	2.1%
VALENTINE COUNTRY CLUB	1.4%
WEATHERSTONE	0.3%
WELLINGTON	0.2%
WESLEY HEIGHTS	0.1%

WEST BORN	0.2%
WEST CHARLOTTE	0.6%
WEST MOORELAND	0.2%
WESTERLY HILLS	0.2%
WESTERN HEIGHTS	0.4%
WILSON GROVE	0.1%
WINDSOR OAKS	0.1%
WINDSOR PARK	0.2%
WINFIELD	0.1%
WINTER PARK	0.4%
WINTERFIELD	0.1%
WOOD DUCK CONDOMINIUMS IN CORNELIUS, NORTH CAROLINA	0.1%
WOODSTOCK	0.1%
YORKSHIRE	0.3%
SOUTH WEST CHARLOTTE	0.4%
Not sure [DO NOT READ]	1.0%
Refused [DO NOT READ]	3.1%

Q2. How long have you lived in your community?	Total
Less than 15 years	38.8%
15 years but less than 25 years	24.5%
25 years or more	35.8%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.3%

Q3. How long have you lived in your current residence?	Total
Less than 15 years	44.5%
15 years but less than 25 years	26.0%
25 years or more	28.8%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.2%

Q4. How would you rate your current community as a place for people to live as they age? Would you say your community is...?	Total
Excellent	23.5%
Very good	32.6%
Good	27.7%
Fair	10.8%
Poor	4.4%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.7%

Q5. How important is it for you to remain in your current community for as long as possible? Is it...?	Total
Extremely important	27.9%
Very important	31.2%
Somewhat important	22.9%
Not very important	8.7%
Not at all important	8.2%
Not sure [DO NOT READ]	1.0%
Refused [DO NOT READ]	0.1%

Q6. How important is it for you to remain in your current residence for as long as possible? Is it...?

	<u>Total</u>
Extremely important	29.7%
Very important	33.1%
Somewhat important	19.9%
Not very important	8.2%
Not at all important	8.1%
Not sure [DO NOT READ]	0.8%
Refused [DO NOT READ]	0.1%

Q7. Thinking about your future years, are you more likely to...?

	<u>Total</u>
Move to a different community	31.9%
Move into a different residence within your current community	9.4%
Stay in your current residence and never move	53.2%
Not sure [DO NOT READ]	5.4%
Refused [DO NOT READ]	0.2%

Q8. Some people find that they need or want to move out of their home as they get older. If you were to consider moving out of your current residence, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?

A. Wanting a smaller size home

	<u>Total</u>
A major factor	27.0%
A minor factor	22.6%
Not a factor at all	49.2%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.4%

B. Wanting a larger size home

	<u>Total</u>
A major factor	11.0%
A minor factor	16.3%
Not a factor at all	72.1%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.4%

C. The cost of maintaining your current residence

	<u>Total</u>
A major factor	38.7%
A minor factor	26.9%
Not a factor at all	32.1%
Not sure [DO NOT READ]	1.2%
Refused [DO NOT READ]	1.1%

D. Wanting a home that will help you live independently as you age, for example a home without stairs

	<u>Total</u>
A major factor	54.1%
A minor factor	15.0%
Not a factor at all	29.7%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.6%

Q9. Some people find that they need or want to move out of their community as they get older. If you were to consider moving out of your current community, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?

A. Your personal safety or security concerns	Total
A major factor	45.7%
A minor factor	18.2%
Not a factor at all	35.1%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.6%

B. Wanting to move to an area that has better health care facilities	Total
A major factor	28.2%
A minor factor	24.6%
Not a factor at all	45.6%
Not sure [DO NOT READ]	1.0%
Refused [DO NOT READ]	0.6%

C. Wanting to be closer to family	Total
A major factor	35.9%
A minor factor	17.4%
Not a factor at all	45.4%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.6%

D. Needing more access to public transportation	Total
A major factor	19.9%
A minor factor	25.2%
Not a factor at all	54.0%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.5%

E. Wanting to live in a different climate	Total
A major factor	16.5%
A minor factor	22.8%
Not a factor at all	59.5%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.5%

F. Wanting to live in an area that has a lower cost of living	Total
A major factor	37.5%
A minor factor	25.5%
Not a factor at all	35.4%
Not sure [DO NOT READ]	1.0%
Refused [DO NOT READ]	0.7%

Q10. Which of the following types of homes best describes where you currently live? Do you live in...?

	<u>Total</u>
A single family house	82.8%
A two family house that has two separate living units	1.7%
A townhouse or row house	2.3%
An apartment	6.6%
A condominium or coop	3.4%
A mobile home	0.9%
Senior housing or assisted living facility	1.9%
Or do you live in some other type of living arrangement? [RECORD ANSWER]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.5%

Q11. Do you own or rent your residence?

	<u>Total</u>
Own	84.0%
Rent	15.1%
Live with adult child or others [DO NOT READ]	0.4%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.3%

Q12. Some people find that they need to make modifications to their residence to enable them to stay there for as long as possible. Does your current residence need any major repairs, modifications, or changes to enable you to stay there for as long as possible?

	<u>Total</u>
Yes	21.3%
No	77.6%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.4%

Homes, Public Buildings, and Spaces

Q13. Now I am going to ask you to rate your community on providing certain types of home services that can help people remain in their homes for as long as possible. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Home modification and repair contractors who are trustworthy, do quality work, and are affordable

	<u>Total</u>
Excellent	17.9%
Very good	16.6%
Good	22.9%
Fair	14.5%
Poor	10.9%
This service does not exist in your community [DO NOT READ]	6.8%
Not sure [DO NOT READ]	9.9%
Refused [DO NOT READ]	0.6%

B. A home repair service for low-income and older adults that helps with things like roof or window repairs

	Total
Excellent	14.6%
Very good	13.0%
Good	16.6%
Fair	14.5%
Poor	13.2%
This service does not exist in your community [DO NOT READ]	7.9%
Not sure [DO NOT READ]	19.8%
Refused [DO NOT READ]	0.3%

C. Seasonal services such as lawn work or snow removal for low-income and older adults

	Total
Excellent	17.1%
Very good	16.2%
Good	21.0%
Fair	9.6%
Poor	12.0%
This service does not exist in your community [DO NOT READ]	9.1%
Not sure [DO NOT READ]	14.4%
Refused [DO NOT READ]	0.5%

Q14. Now I am going to ask you about the sidewalks and streets in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Sidewalks that are in good condition, safe for pedestrians, and accessible for wheelchairs or other assistive mobility devices

	Total
Excellent	19.6%
Very good	14.3%
Good	25.5%
Fair	11.7%
Poor	15.7%
This service does not exist in your community [DO NOT READ]	12.1%
Not sure [DO NOT READ]	1.0%
Refused [DO NOT READ]	0.1%

B. Well-lit, accessible, safe streets and intersections for all users

	Total
Excellent	21.0%
Very good	20.9%
Good	30.8%
Fair	13.9%
Poor	11.8%
This service does not exist in your community [DO NOT READ]	0.8%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.1%

C. Audio and visual pedestrian crossings	<u>Total</u>
Excellent	11.9%
Very good	11.6%
Good	24.5%
Fair	19.0%
Poor	15.6%
This service does not exist in your community [DO NOT READ]	15.5%
Not sure [DO NOT READ]	1.9%
Refused [DO NOT READ]	0.1%

D. Separate pathways for bicyclists and pedestrians	<u>Total</u>
Excellent	9.2%
Very good	8.3%
Good	18.4%
Fair	13.7%
Poor	30.2%
This service does not exist in your community [DO NOT READ]	18.4%
Not sure [DO NOT READ]	1.6%
Refused [DO NOT READ]	0.1%

E. Well-maintained streets	<u>Total</u>
Excellent	23.5%
Very good	20.6%
Good	32.9%
Fair	14.0%
Poor	8.0%
This service does not exist in your community [DO NOT READ]	0.6%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.1%

F. Easy to read traffic signs	<u>Total</u>
Excellent	25.9%
Very good	20.7%
Good	37.2%
Fair	9.1%
Poor	4.4%
This service does not exist in your community [DO NOT READ]	1.8%
Not sure [DO NOT READ]	0.8%
Refused [DO NOT READ]	0.1%

G. Enforced speed limits	<u>Total</u>
Excellent	14.1%
Very good	20.3%
Good	31.1%
Fair	13.7%
Poor	17.3%
This service does not exist in your community [DO NOT READ]	0.9%
Not sure [DO NOT READ]	2.0%
Refused [DO NOT READ]	0.6%

Q15. Next I am going to ask you about homes and public buildings and spaces in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Well-maintained homes and properties	Total
Excellent	23.0%
Very good	23.2%
Good	39.6%
Fair	7.5%
Poor	4.8%
This feature does not exist in your community [DO NOT READ]	0.3%
Not sure [DO NOT READ]	1.4%
Refused [DO NOT READ]	0.1%

B. Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces	Total
Excellent	10.6%
Very good	11.4%
Good	24.8%
Fair	18.3%
Poor	14.6%
This feature does not exist in your community [DO NOT READ]	7.9%
Not sure [DO NOT READ]	12.2%
Refused [DO NOT READ]	0.1%

C. Homes that are built with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	Total
Excellent	8.0%
Very good	5.6%
Good	23.5%
Fair	16.8%
Poor	16.3%
This feature does not exist in your community [DO NOT READ]	6.2%
Not sure [DO NOT READ]	23.4%
Refused [DO NOT READ]	0.1%

D. Well-maintained, safe low-income housing	Total
Excellent	7.1%
Very good	7.2%
Good	19.7%
Fair	18.0%
Poor	17.4%
This feature does not exist in your community [DO NOT READ]	12.3%
Not sure [DO NOT READ]	18.1%
Refused [DO NOT READ]	0.1%

E. Well-maintained parks with enough benches	<u>Total</u>
Excellent	17.1%
Very good	15.3%
Good	29.0%
Fair	13.8%
Poor	9.2%
This feature does not exist in your community [DO NOT READ]	8.3%
Not sure [DO NOT READ]	7.1%
Refused [DO NOT READ]	0.1%

F. Safe parks	<u>Total</u>
Excellent	16.9%
Very good	17.0%
Good	32.3%
Fair	16.4%
Poor	6.2%
This feature does not exist in your community [DO NOT READ]	7.3%
Not sure [DO NOT READ]	3.7%
Refused [DO NOT READ]	0.1%

G. Public buildings and spaces including restrooms that are accessible to people of different physical abilities	<u>Total</u>
Excellent	15.8%
Very good	16.9%
Good	31.6%
Fair	11.6%
Poor	9.1%
This feature does not exist in your community [DO NOT READ]	8.0%
Not sure [DO NOT READ]	6.9%
Refused [DO NOT READ]	0.1%

H. Conveniently located emergency care centers	<u>Total</u>
Excellent	28.5%
Very good	22.5%
Good	30.3%
Fair	7.9%
Poor	6.7%
This feature does not exist in your community [DO NOT READ]	2.9%
Not sure [DO NOT READ]	0.9%
Refused [DO NOT READ]	0.3%

I. Well-maintained hospitals and health care facilities	<u>Total</u>
Excellent	37.6%
Very good	20.5%
Good	28.5%
Fair	6.8%
Poor	2.9%
This feature does not exist in your community [DO NOT READ]	2.7%
Not sure [DO NOT READ]	0.8%
Refused [DO NOT READ]	0.1%

J. Neighborhood watch programs	Total
Excellent	17.2%
Very good	13.7%
Good	27.9%
Fair	12.7%
Poor	9.6%
This feature does not exist in your community [DO NOT READ]	11.8%
Not sure [DO NOT READ]	6.9%
Refused [DO NOT READ]	0.1%

K. Conveniently located public parking lots and areas to park including handicapped parking	Total
Excellent	14.4%
Very good	21.6%
Good	29.7%
Fair	10.3%
Poor	12.2%
This feature does not exist in your community [DO NOT READ]	9.3%
Not sure [DO NOT READ]	2.3%
Refused [DO NOT READ]	0.1%

L. Affordable public parking	Total
Excellent	15.8%
Very good	10.8%
Good	29.3%
Fair	12.6%
Poor	10.6%
This feature does not exist in your community [DO NOT READ]	13.6%
Not sure [DO NOT READ]	7.2%
Refused [DO NOT READ]	0.1%

Transportation

The next few questions are about transportation in your community.

Q16. How do you usually get around your community for things like shopping visiting the doctor, running errands, or other things? Do you...?

A. Walk	Total
Yes	43.4%
No	56.6%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

B. Drive yourself	Total
Yes	84.8%
No	15.2%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

C. Have others drive you	<u>Total</u>
Yes	35.1%
No	64.9%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

D. Take a taxi	<u>Total</u>
Yes	13.2%
No	86.7%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

E. Use a special transportation service, such as one for seniors or persons with disabilities	<u>Total</u>
Yes	10.3%
No	89.4%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.0%

F. Use public transportation	<u>Total</u>
Yes	20.1%
No	79.8%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.0%

G. Ride a bike	<u>Total</u>
Yes	11.1%
No	88.9%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

H. Some other way	<u>Total</u>
Yes	0.9%
No	98.4%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.0%

Q17. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Accessible and convenient public transportation	<u>Total</u>
Excellent	13.6%
Very good	11.5%
Good	30.0%
Fair	15.2%
Poor	12.4%
This service does not exist in your community [DO NOT READ]	6.8%
Not sure [DO NOT READ]	10.5%
Refused [DO NOT READ]	0.0%

B. Affordable public transportation	<u>Total</u>
Excellent	9.8%
Very good	15.6%
Good	26.8%
Fair	11.5%
Poor	10.2%
This service does not exist in your community [DO NOT READ]	6.4%
Not sure [DO NOT READ]	19.6%
Refused [DO NOT READ]	0.0%

C. Well-maintained public transportation vehicles	<u>Total</u>
Excellent	14.7%
Very good	14.4%
Good	30.3%
Fair	7.4%
Poor	7.4%
This service does not exist in your community [DO NOT READ]	6.5%
Not sure [DO NOT READ]	19.2%
Refused [DO NOT READ]	0.0%

D. Timely public transportation	<u>Total</u>
Excellent	13.5%
Very good	11.9%
Good	26.1%
Fair	10.4%
Poor	10.5%
This service does not exist in your community [DO NOT READ]	7.8%
Not sure [DO NOT READ]	19.7%
Refused [DO NOT READ]	0.0%

E. Safe public transportation stops or areas that are accessible to people of varying physical abilities	<u>Total</u>
Excellent	12.7%
Very good	11.4%
Good	23.2%
Fair	18.0%
Poor	13.4%
This service does not exist in your community [DO NOT READ]	7.5%
Not sure [DO NOT READ]	13.7%
Refused [DO NOT READ]	0.0%

F. Special transportation services for people with disabilities and older adults	Total
Excellent	13.6%
Very good	13.4%
Good	28.7%
Fair	9.0%
Poor	8.5%
This service does not exist in your community [DO NOT READ]	6.1%
Not sure [DO NOT READ]	20.7%
Refused [DO NOT READ]	0.0%

Health and Wellness

Q18. Thinking now about health care professionals in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Well-trained certified home health care providers	Total
Excellent	18.8%
Very good	14.7%
Good	26.7%
Fair	6.0%
Poor	3.6%
This feature does not exist in your community [DO NOT READ]	2.4%
Not sure [DO NOT READ]	27.3%
Refused [DO NOT READ]	0.5%

B. Affordable home health care providers	Total
Excellent	13.4%
Very good	9.8%
Good	25.0%
Fair	8.9%
Poor	6.7%
This feature does not exist in your community [DO NOT READ]	2.8%
Not sure [DO NOT READ]	32.8%
Refused [DO NOT READ]	0.5%

C. A variety of health care professionals including specialists	Total
Excellent	35.6%
Very good	22.5%
Good	25.6%
Fair	5.5%
Poor	3.1%
This feature does not exist in your community [DO NOT READ]	1.9%
Not sure [DO NOT READ]	5.7%
Refused [DO NOT READ]	0.2%

D. Health care professionals who speak different languages	<u>Total</u>
Excellent	12.5%
Very good	11.1%
Good	24.2%
Fair	7.6%
Poor	3.4%
This feature does not exist in your community [DO NOT READ]	3.5%
Not sure [DO NOT READ]	37.3%
Refused [DO NOT READ]	0.5%

E. Respectful and helpful hospital and clinic staff	<u>Total</u>
Excellent	31.4%
Very good	28.7%
Good	28.9%
Fair	5.2%
Poor	1.0%
This feature does not exist in your community [DO NOT READ]	1.5%
Not sure [DO NOT READ]	3.1%
Refused [DO NOT READ]	0.2%

Q19. Thinking now about health and wellness services in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Affordable health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	<u>Total</u>
Excellent	14.2%
Very good	16.3%
Good	30.2%
Fair	9.4%
Poor	4.3%
This service does not exist in your community [DO NOT READ]	3.2%
Not sure [DO NOT READ]	22.2%
Refused [DO NOT READ]	0.2%

B. Affordable fitness activities specifically geared towards older adults	<u>Total</u>
Excellent	13.4%
Very good	16.2%
Good	27.5%
Fair	9.3%
Poor	8.0%
This service does not exist in your community [DO NOT READ]	4.9%
Not sure [DO NOT READ]	20.4%
Refused [DO NOT READ]	0.2%

C. Conveniently located health and social services	<u>Total</u>
Excellent	13.6%
Very good	16.0%
Good	32.7%
Fair	11.8%
Poor	9.2%
This service does not exist in your community [DO NOT READ]	2.0%
Not sure [DO NOT READ]	14.5%
Refused [DO NOT READ]	0.2%

D. A service that provides people to help seniors easily find and access health and supportive services	Total
Excellent	10.6%
Very good	13.5%
Good	22.7%
Fair	11.3%
Poor	8.6%
This service does not exist in your community [DO NOT READ]	3.7%
Not sure [DO NOT READ]	29.3%
Refused [DO NOT READ]	0.2%

E. Affordable home care services including personal care and housekeeping	Total
Excellent	9.4%
Very good	11.6%
Good	23.1%
Fair	9.1%
Poor	8.1%
This service does not exist in your community [DO NOT READ]	3.0%
Not sure [DO NOT READ]	35.4%
Refused [DO NOT READ]	0.2%

F. Easily understandable and helpful local hospital or clinic answering services	Total
Excellent	15.5%
Very good	18.6%
Good	29.6%
Fair	11.6%
Poor	4.4%
This service does not exist in your community [DO NOT READ]	2.3%
Not sure [DO NOT READ]	17.7%
Refused [DO NOT READ]	0.3%

Social Participation, Inclusion and Education Opportunities

Next I would like to ask you some questions about social and educational activities in your community.

Q20. How often do you have contact with family, friends, or neighbors who do not live with you?

	Total
Everyday	47.3%
Several times a week	31.0%
Once a week	11.7%
Once every 2 or 3 weeks	4.4%
Once a month	3.3%
Less than monthly	1.3%
Never	0.7%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.3%

Q21. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Conveniently located entertainment venues	Total
Excellent	18.0%
Very good	16.0%
Good	36.0%
Fair	10.9%
Poor	10.7%
This feature does not exist in your community [DO NOT READ]	3.6%
Not sure [DO NOT READ]	4.4%
Refused [DO NOT READ]	0.3%
B. Activities geared specifically towards older adults	Total
Excellent	8.9%
Very good	11.4%
Good	30.3%
Fair	12.8%
Poor	12.3%
This feature does not exist in your community [DO NOT READ]	3.5%
Not sure [DO NOT READ]	20.4%
Refused [DO NOT READ]	0.3%
C. Activities that offer senior discounts	Total
Excellent	11.7%
Very good	20.1%
Good	23.5%
Fair	16.6%
Poor	7.6%
This feature does not exist in your community [DO NOT READ]	3.7%
Not sure [DO NOT READ]	16.4%
Refused [DO NOT READ]	0.3%
D. Activities that are affordable to all residents	Total
Excellent	12.4%
Very good	14.6%
Good	28.7%
Fair	20.8%
Poor	10.1%
This feature does not exist in your community [DO NOT READ]	3.1%
Not sure [DO NOT READ]	9.9%
Refused [DO NOT READ]	0.3%
E. Activities that involve both younger and older people	Total
Excellent	11.4%
Very good	12.7%
Good	29.7%
Fair	15.6%
Poor	10.1%
This feature does not exist in your community [DO NOT READ]	4.3%
Not sure [DO NOT READ]	15.6%
Refused [DO NOT READ]	0.7%

F. A variety of cultural activities for diverse populations	<u>Total</u>
Excellent	14.9%
Very good	15.3%
Good	29.3%
Fair	13.9%
Poor	11.2%
This feature does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	11.8%
Refused [DO NOT READ]	0.3%

G. Local schools that involve older adults in events and activities	<u>Total</u>
Excellent	8.2%
Very good	9.4%
Good	19.8%
Fair	13.4%
Poor	13.1%
This feature does not exist in your community [DO NOT READ]	4.9%
Not sure [DO NOT READ]	30.8%
Refused [DO NOT READ]	0.3%

H. Continuing education classes or social clubs to pursue new interests, hobbies or passions	<u>Total</u>
Excellent	15.6%
Very good	16.1%
Good	26.8%
Fair	14.4%
Poor	8.3%
This feature does not exist in your community [DO NOT READ]	4.0%
Not sure [DO NOT READ]	14.5%
Refused [DO NOT READ]	0.3%

I. Driver education or refresher courses	<u>Total</u>
Excellent	9.3%
Very good	8.7%
Good	23.0%
Fair	9.0%
Poor	6.9%
This feature does not exist in your community [DO NOT READ]	5.9%
Not sure [DO NOT READ]	36.5%
Refused [DO NOT READ]	0.8%

Volunteering and Civic Engagement

Q22. Now I am going to ask you about volunteering in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

	<u>Total</u>
A. A range of volunteer activities to choose from	
Excellent	16.2%
Very good	14.6%
Good	28.1%
Fair	14.6%
Poor	8.1%
This feature does not exist in your community [DO NOT READ]	2.3%
Not sure [DO NOT READ]	16.1%
Refused [DO NOT READ]	0.1%
B. Volunteer training opportunities to help people perform better in their volunteer roles	
Excellent	8.5%
Very good	10.9%
Good	24.2%
Fair	13.9%
Poor	9.0%
This feature does not exist in your community [DO NOT READ]	4.4%
Not sure [DO NOT READ]	29.1%
Refused [DO NOT READ]	0.1%
C. Opportunities for older adults to participate in decision making bodies such as community councils or committees	
Excellent	10.1%
Very good	12.1%
Good	27.5%
Fair	12.6%
Poor	12.3%
This feature does not exist in your community [DO NOT READ]	3.5%
Not sure [DO NOT READ]	21.9%
Refused [DO NOT READ]	0.0%
D. Easy to find information on available local volunteer opportunities	
Excellent	13.6%
Very good	12.4%
Good	25.7%
Fair	17.6%
Poor	10.5%
This feature does not exist in your community [DO NOT READ]	2.5%
Not sure [DO NOT READ]	17.5%
Refused [DO NOT READ]	0.1%

E. Transportation to and from volunteer activities for those who need it	Total
Excellent	6.5%
Very good	4.9%
Good	19.8%
Fair	12.5%
Poor	15.8%
This feature does not exist in your community [DO NOT READ]	3.5%
Not sure [DO NOT READ]	37.0%
Refused [DO NOT READ]	0.1%

Job Opportunities

Q23. Next I am going to ask you about jobs in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. A range of flexible job opportunities for older adults	Total
Excellent	4.3%
Very good	7.5%
Good	18.8%
Fair	19.4%
Poor	18.3%
This feature does not exist in your community [DO NOT READ]	3.5%
Not sure [DO NOT READ]	28.1%
Refused [DO NOT READ]	0.2%

B. Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work

	Total
Excellent	6.4%
Very good	6.4%
Good	15.6%
Fair	18.9%
Poor	16.6%
This feature does not exist in your community [DO NOT READ]	3.1%
Not sure [DO NOT READ]	32.4%
Refused [DO NOT READ]	0.6%

C. Jobs that are adapted to meet the needs of people with disabilities

	Total
Excellent	3.9%
Very good	8.9%
Good	21.0%
Fair	15.8%
Poor	15.6%
This feature does not exist in your community [DO NOT READ]	2.1%
Not sure [DO NOT READ]	32.2%
Refused [DO NOT READ]	0.5%

D. Policies that ensure older adults can continue to have equal opportunity to work for as long as they want or need to regardless of their age

	<u>Total</u>
Excellent	4.7%
Very good	5.6%
Good	23.9%
Fair	16.4%
Poor	18.2%
This feature does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	27.7%
Refused [DO NOT READ]	0.2%

Community Information

Now I am going to ask you about getting community information.

Q24. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Access to community information in one central source

	<u>Total</u>
Excellent	10.2%
Very good	11.2%
Good	29.7%
Fair	16.4%
Poor	13.2%
This feature does not exist in your community [DO NOT READ]	2.1%
Not sure [DO NOT READ]	17.2%
Refused [DO NOT READ]	0.0%

B. Clearly displayed printed community information with large lettering

	<u>Total</u>
Excellent	6.7%
Very good	10.2%
Good	24.4%
Fair	19.1%
Poor	18.1%
This feature does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	18.0%
Refused [DO NOT READ]	0.2%

C. Free access to computers and the Internet in public places such as the library, senior centers or government buildings

	<u>Total</u>
Excellent	23.5%
Very good	21.9%
Good	35.4%
Fair	7.5%
Poor	4.3%
This feature does not exist in your community [DO NOT READ]	1.7%
Not sure [DO NOT READ]	5.8%
Refused [DO NOT READ]	0.0%

D. Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	Total
Excellent	6.0%
Very good	5.6%
Good	12.5%
Fair	15.3%
Poor	18.5%
This feature does not exist in your community [DO NOT READ]	3.8%
Not sure [DO NOT READ]	38.3%
Refused [DO NOT READ]	0.0%

E. Community information that is available in a number of different languages	Total
Excellent	6.5%
Very good	8.1%
Good	22.6%
Fair	18.3%
Poor	13.7%
This feature does not exist in your community [DO NOT READ]	3.5%
Not sure [DO NOT READ]	27.3%
Refused [DO NOT READ]	0.1%

Demographics

D1. What is your current marital status? Are you...?	Total
Single, never married	12.7%
Married	51.8%
Not married, living with your partner or significant other	2.1%
Separated	1.7%
Divorced	12.3%
or Widowed	18.4%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.0%

D2. D2. [IF D1 = 2 ASK: "Are you or your spouse currently a member of A-A-R-P?" IF D1 = 3 ASK: "Are you or your partner currently a member of AARP?" OTHERWISE ASK "Are you currently a member of AARP?"]	Total
Yes	34.0%
No	64.4%
Not sure [DO NOT READ]	1.1%
Refused [DO NOT READ]	0.5%

D3. In general would you say your health is...?	Total
Excellent	22.2%
Very good	32.7%
Good	29.3%
Fair	11.1%
Poor	4.0%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.3%

D4. [IF D1 = 2 ASK: “Does any disability, handicap, or chronic disease keep you or your spouse from participating fully in work, school, housework, or other activities?”]

	<u>Total</u>
Yes, myself	19.9%
Yes, my spouse or partner	3.7%
Yes, both me and my spouse or partner	3.1%
No	72.5%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.3%

D5. What is the highest level of education that you completed?

	<u>Total</u>
0 to 12th grade, but with no diploma	4.5%
High school graduate or equivalent	14.8%
Post high school education, but with no degree	15.1%
2 year degree (Associate, Vocational)	15.8%
4 year degree (Bachelor)	27.3%
Post graduate study, but with no degree	3.7%
Graduate or professional degree	17.4%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.8%

D6. Which of the following best describes your current employment status?

	<u>Total</u>
Self-employed full-time	5.6%
Self-employed part-time	2.7%
Employed full-time	22.6%
Employed part-time	6.2%
Retired and not working at all	46.4%
Unemployed and looking for work	5.8%
Or are you not in the labor force for other reasons	9.9%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	0.6%

D7. Are you of Hispanic, Spanish, or Latino origin or descent?

	<u>Total</u>
Yes [ASK QUESTION D8]	2.0%
No [SKIP TO QUESTION D9]	97.0%
Not sure [DO NOT READ] [SKIP TO QUESTION D9]	0.7%
Refused [DO NOT READ] [SKIP TO QUESTION D9]	0.4%

D8. Which of the following best represents the language you speak at home? (n=10)

	<u>Total</u>
English only	33.5%
English most of the time	0.0%
English and Spanish equally but prefer English	66.5%
English and Spanish equally but prefer Spanish	0.0%
English and Spanish equally and do not have a preference	0.0%
Spanish only	0.0%
Spanish most of the time	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

D9. [ASK ONLY IF D 7 = NO, NOT SURE, OR REFUSED.] What race do you consider yourself? (n=490)

	<u>Total</u>
Black	29.9%
White or Caucasian	65.5%
Asian	1.3%
Native American or Alaskan Native	0.4%
Native Hawaiian or Pacific Islander	0.0%
Or are you some other race? [RECORD] _____	1.6%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	1.1%

D10. Thinking about your state elections for North Carolina Governor and Legislators in the last 10 years, which of the following best describes your voting behavior? Would you say you vote always, most of the time, about half of the time, seldom, or would you say you never vote?

	<u>Total</u>
Always	58.7%
Most of the time	28.4%
About half of the time	4.0%
Seldom	3.0%
Never	4.5%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.8%

D11. Which political party do you most identify with?

	<u>Total</u>
Democrat	46.2%
Republican	22.5%
Independent	23.1%
Something else [RECORD]	1.1%
Not sure [DO NOT READ]	1.8%
Refused [DO NOT READ]	5.4%

D12. We realize income is a private matter and so rather than ask you anything specific about your income, I'd like to ask you to please stop me when I get to the category that includes your household's income before taxes in 2015. Was it

	<u>Total</u>
Less than \$10,000	6.4%
\$10,000 but less than \$20,000	7.7%
\$20,000 but less than \$30,000	9.0%
\$30,000 but less than \$50,000	13.0%
\$50,000 but less than \$75,000	14.9%
\$75,000 but less than \$100,000	9.4%
\$100,000 but less than \$150,000	13.0%
\$150,000 or more	8.1%
Not sure [DO NOT READ]	2.8%
Refused [DO NOT READ]	15.8%