

# 2016 City of Grand Rapids, MI Age-Friendly Community Survey

50+ Residents (n=511)

Margin of Error = +/- 4.3%

**S5. [RECORD RESPONDENT'S GENDER. ASK ONLY IF ABSOLUTELY NECESSARY.] To ensure it is recorded accurately, could you please state your gender?**

	<u>Total</u>
Male	44.7%
Female	55.3%
Refused [DO NOT READ]	0.0%

**S6/S7. Could you please tell me your age as of your last birthday? [IN YEARS] [IF REFUSED IN S6 READ] I understand. Some people are not comfortable giving their age, but would you let me know which of the following age ranges you fall into?**

	<u>Total</u>
50-54	11.6%
55-64	44.6%
65-74	19.2%
75-84	14.7%
85 or older	9.2%
Refused [DO NOT READ]	0.8%

## Your Home and Community

First, I'd like to ask you some questions about where you currently live.

**Q1. Which community do you live in? For some people, this would mean the town or village in which they live, or it could be their neighborhood. For some people, it could be their subdivision or development. By local community I mean your area of the city, metro area, or county, just around where you live.**

	<u>Total</u>
7TH ST NORTHWEST	0.2%
ADA TOWNSHIP	0.2%
ALGER HEIGHTS	1.0%
APARTMENT	0.4%
BALL AVENUE	0.1%
BAXTER	0.3%
BAXTER NORTH	0.2%
BEACON HILL	0.1%
BECKWITH HILLS	0.2%
BELKNAP	0.3%
BOSTON SQUARE	0.3%
BRETONVILLE RIDGE APARTMENTS	0.1%
BROOK TRAILS HOUSING DEVELOPMENT	0.1%
BROOKHOLLOW	0.6%
BROOKSIDE	0.3%
BY SPECTRA HEALTH	0.2%
CAMBRIDGE SQUARE	0.4%
CASCADE TOWNSHIP	0.1%
CITY OF GRAND RAPIDS	6.9%
CLARK RETIREMENT COMMUNITY	0.4%

COMMUNITY DEVELOPMENT	0.1%
COMSTOCK PARK	0.2%
CONDO	0.2%
COOK VALLEY ESTATES	0.1%
CRESTON	1.2%
CRESTON HEIGHTS	0.4%
CUL DE SAC OFF MAIN STREET	0.1%
DEAN LAKE CONDOS	0.4%
DOWNTOWN	1.1%
EAST GRAND RAPIDS	0.6%
EAST HILLS	0.2%
EASTGATE	0.7%
EASTOWN	0.7%
EASTWOOD	0.1%
FOREST HILLS	0.1%
FULTON HEIGHTS	0.4%
GARFIELD PARK	0.6%
GRAND RAPIDS	26.2%
GRAND RAPIDS TOWNSHIP	1.9%
GRANDVILLE AREA	0.2%
HERITAGE HILL	1.0%
HERRICK STREET	0.1%
HIGHLAND PARK	0.4%
HOLLAND HOMES COMMUNITY	0.8%
INDIAN VILLAGE	1.3%
INNER CITY	0.4%
JAY	0.1%
KENT COUNTY	5.9%
KENTWOOD	0.7%
LEONARD	0.3%
LINCOLN SQUARE	0.1%
LOW INCOME AREA OF SOUTHWEST GRAND RAPIDS	0.1%
LOW INCOME HOUSING ON GRANDVIEW	0.1%
MARSH RIDGE	0.1%
MAYFAIR NEIGHBORHOOD	0.5%
METRO AREA	2.0%
MIDTOWN	0.3%
MILLBROOK AREA	0.2%
NEIGHBORHOOD	0.3%
NEXT TO ALGER HEIGHTS AND BOSTON BUSINESS CENTER	0.6%
NORTH CITY OF GRAND RAPIDS	0.2%
NORTH FORK	0.1%
NORTH GRAND RAPIDS	0.9%
NORTH PARK	0.9%
NORTH WEST	0.1%
NORTHBEND ESTATES	0.6%
NORTHEAST CITY OF GRAND RAPIDS	0.4%
NORTHEAST GRAND RAPIDS	4.9%
NORTHEAST SIDE OF MICHIGAN	0.3%

NORTHWEST CITY OF GRAND RAPIDS	0.4%
NORTHWEST GRAND RAPIDS	0.0%
NORTHWEST KENT COUNTY	0.4%
NORTHWEST OAKLEIGH STREET	0.1%
OTTAWA HILLS	1.1%
OUTSIDE OF INNER CITY	0.3%
PLAINFIELD	0.3%
PLYMOUTH HEIGHTS	0.1%
RAY BROOK	0.3%
REFLECTIONS APARTMENTS	0.1%
RIDGEMOOR	0.4%
RIVERSIDE	0.3%
RIVERSIDE GARDENS	0.3%
RIVERSIDE NORTH	0.3%
SANDAL	0.2%
SENIOR COMMUNITY	0.2%
SEYMOUR SQUARE	0.1%
SHELBYVILLE	0.2%
SMALL CITY	0.1%
SOUTH GRAND RAPIDS	0.9%
SOUTHEAST CITY OF GRAND RAPIDS	0.2%
SOUTHEAST GRAND RAPIDS	5.9%
SOUTHEAST MULICK PARK	0.2%
SOUTHEAST SAGINAW PARK	0.1%
SOUTHWEST GRAND RAPIDS	0.7%
SUBDIVISION	0.1%
SUBURB	1.3%
TALMITCE	0.1%
TOWBRIDGE	0.1%
URBAN METRO	0.4%
WALKER	0.7%
WEST GRAND RAPIDS	4.4%
WOODLAND	0.3%
WYOMING	0.4%
Not sure [DO NOT READ]	3.0%
Refused [DO NOT READ]	0.7%

<b>Q2. How long have you lived in your community?</b>	<b>Total</b>
Less than 15 years	20.0%
15 years but less than 25 years	19.8%
25 years or more	59.1%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.7%

<b>Q3. How long have you lived in your current residence?</b>	<b>Total</b>
Less than 15 years	31.9%
15 years but less than 25 years	25.7%
25 years or more	41.4%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.5%

<b>Q4. How would you rate your current community as a place for people to live as they age? Would you say your community is...?</b>	<b>Total</b>
Excellent	29.1%
Very good	31.4%
Good	25.6%
Fair	9.6%
Poor	4.0%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.0%

<b>Q5. How important is it for you to remain in your current community for as long as possible? Is it...?</b>	<b>Total</b>
Extremely important	23.2%
Very important	37.4%
Somewhat important	23.4%
Not very important	6.6%
Not at all important	8.9%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.0%

<b>Q6. How important is it for you to remain in your current residence for as long as possible? Is it...?</b>	<b>Total</b>
Extremely important	27.6%
Very important	33.5%
Somewhat important	24.3%
Not very important	5.8%
Not at all important	8.3%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

<b>Q7. Thinking about your future years, are you more likely to...?</b>	<b>Total</b>
Move to a different community	24.6%
Move into a different residence within your current community	14.3%
Stay in your current residence and never move	56.5%
Not sure [DO NOT READ]	4.6%
Refused [DO NOT READ]	0.0%

**Q8. Some people find that they need or want to move out of their home as they get older. If you were to consider moving out of your current residence, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?**

<b>A. Wanting a smaller size home</b>	<b>Total</b>
A major factor	26.0%
A minor factor	22.9%
Not a factor at all	49.4%
Not sure [DO NOT READ]	0.8%
Refused [DO NOT READ]	0.9%

<b>B. Wanting a larger size home</b>	<b>Total</b>
A major factor	5.1%
A minor factor	14.8%
Not a factor at all	78.9%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.8%

<b>C. The cost of maintaining your current residence</b>	<b>Total</b>
A major factor	28.9%
A minor factor	30.2%
Not a factor at all	39.1%
Not sure [DO NOT READ]	1.1%
Refused [DO NOT READ]	0.6%

<b>D. Wanting a home that will help you live independently as you age, for example a home without stairs</b>	<b>Total</b>
A major factor	44.2%
A minor factor	24.8%
Not a factor at all	29.8%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.6%

**Q9. Some people find that they need or want to move out of their community as they get older. If you were to consider moving out of your current community, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?**

<b>A. Your personal safety or security concerns</b>	<b>Total</b>
A major factor	40.2%
A minor factor	18.4%
Not a factor at all	40.3%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.6%

<b>B. Wanting to move to an area that has better health care facilities</b>	<b>Total</b>
A major factor	21.9%
A minor factor	19.0%
Not a factor at all	57.4%
Not sure [DO NOT READ]	1.2%
Refused [DO NOT READ]	0.6%

<b>C. Wanting to be closer to family</b>	<b>Total</b>
A major factor	28.1%
A minor factor	20.6%
Not a factor at all	50.0%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.7%

<b>D. Needing more access to public transportation</b>	<b><u>Total</u></b>
A major factor	13.0%
A minor factor	23.6%
Not a factor at all	62.0%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.6%

<b>E. Wanting to live in a different climate</b>	<b><u>Total</u></b>
A major factor	19.6%
A minor factor	21.5%
Not a factor at all	57.6%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.7%

<b>F. Wanting to live in an area that has a lower cost of living</b>	<b><u>Total</u></b>
A major factor	26.8%
A minor factor	26.8%
Not a factor at all	44.2%
Not sure [DO NOT READ]	1.3%
Refused [DO NOT READ]	0.9%

<b>Q10. Which of the following types of homes best describes where you currently live? Do you live in...?</b>	<b><u>Total</u></b>
A single family house	76.7%
A two family house that has two separate living units	4.4%
A townhouse or row house	0.7%
An apartment	9.6%
A condominium or coop	5.0%
A mobile home	0.1%
Senior housing or assisted living facility	3.5%
Or do you live in some other type of living arrangement? [RECORD ANSWER]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

<b>Q11. Do you own or rent your residence?</b>	<b><u>Total</u></b>
Own	79.5%
Rent	18.8%
Live with adult child or others [DO NOT READ]	0.7%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.5%

<b>Q12. Some people find that they need to make modifications to their residence to enable them to stay there for as long as possible. Does your current residence need any major repairs, modifications, or changes to enable you to stay there for as long as possible?</b>	<b><u>Total</u></b>
Yes	23.5%
No	75.4%
Not sure [DO NOT READ]	0.9%
Refused [DO NOT READ]	0.3%

## Homes, Public Buildings, and Spaces

**Q13. Now I am going to ask you to rate your community on providing certain types of home services that can help people remain in their homes for as long as possible. Would you rate your community as excellent, very good, good, fair, or poor on having the following?**

**A. Home modification and repair contractors who are trustworthy, do quality work, and are affordable**

	<b><u>Total</u></b>
Excellent	20.6%
Very good	19.2%
Good	24.1%
Fair	11.6%
Poor	6.3%
This service does not exist in your community [DO NOT READ]	1.5%
Not sure [DO NOT READ]	16.5%
Refused [DO NOT READ]	0.2%

**B. A home repair service for low-income and older adults that helps with things like roof or window repairs**

	<b><u>Total</u></b>
Excellent	16.7%
Very good	15.7%
Good	22.9%
Fair	11.6%
Poor	6.3%
This service does not exist in your community [DO NOT READ]	4.3%
Not sure [DO NOT READ]	21.9%
Refused [DO NOT READ]	0.7%

**C. Seasonal services such as lawn work or snow removal for low-income and older adults**

	<b><u>Total</u></b>
Excellent	20.4%
Very good	18.2%
Good	21.1%
Fair	11.6%
Poor	7.8%
This service does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	17.2%
Refused [DO NOT READ]	0.3%

**Q14. Now I am going to ask you about the sidewalks and streets in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?**

**A. Sidewalks that are in good condition, safe for pedestrians, and accessible for wheelchairs or other assistive mobility devices**

	<b><u>Total</u></b>
Excellent	19.4%
Very good	20.9%
Good	31.2%
Fair	14.4%
Poor	7.0%
This service does not exist in your community [DO NOT READ]	5.8%
Not sure [DO NOT READ]	1.2%
Refused [DO NOT READ]	0.1%

<b>B. Well-lit, accessible, safe streets and intersections for all users</b>	<b><u>Total</u></b>
Excellent	21.5%
Very good	21.6%
Good	37.3%
Fair	13.2%
Poor	4.5%
This service does not exist in your community [DO NOT READ]	0.8%
Not sure [DO NOT READ]	1.0%
Refused [DO NOT READ]	0.0%

<b>C. Audio and visual pedestrian crossings</b>	<b><u>Total</u></b>
Excellent	18.4%
Very good	16.5%
Good	36.0%
Fair	12.8%
Poor	4.7%
This service does not exist in your community [DO NOT READ]	5.9%
Not sure [DO NOT READ]	5.7%
Refused [DO NOT READ]	0.0%

<b>D. Separate pathways for bicyclists and pedestrians</b>	<b><u>Total</u></b>
Excellent	22.6%
Very good	18.7%
Good	27.2%
Fair	13.4%
Poor	5.8%
This service does not exist in your community [DO NOT READ]	8.5%
Not sure [DO NOT READ]	3.4%
Refused [DO NOT READ]	0.3%

<b>E. Well-maintained streets</b>	<b><u>Total</u></b>
Excellent	14.0%
Very good	17.2%
Good	30.4%
Fair	22.0%
Poor	15.3%
This service does not exist in your community [DO NOT READ]	0.8%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.0%

<b>F. Easy to read traffic signs</b>	<b><u>Total</u></b>
Excellent	25.8%
Very good	26.1%
Good	38.6%
Fair	5.9%
Poor	1.4%
This service does not exist in your community [DO NOT READ]	1.2%
Not sure [DO NOT READ]	0.9%
Refused [DO NOT READ]	0.2%



<b>G. Enforced speed limits</b>	<b>Total</b>
Excellent	15.0%
Very good	19.4%
Good	35.3%
Fair	15.7%
Poor	9.7%
This service does not exist in your community [DO NOT READ]	1.6%
Not sure [DO NOT READ]	3.3%
Refused [DO NOT READ]	0.0%

**Q15. Next I am going to ask you about homes and public buildings and spaces in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?**

<b>A. Well-maintained homes and properties</b>	<b>Total</b>
Excellent	16.0%
Very good	31.0%
Good	36.7%
Fair	12.7%
Poor	2.3%
This feature does not exist in your community [DO NOT READ]	0.0%
Not sure [DO NOT READ]	1.3%
Refused [DO NOT READ]	0.0%

**B. Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces**

	<b>Total</b>
Excellent	11.7%
Very good	18.8%
Good	29.2%
Fair	14.7%
Poor	7.7%
This feature does not exist in your community [DO NOT READ]	1.4%
Not sure [DO NOT READ]	16.4%
Refused [DO NOT READ]	0.0%

**C. Homes that are built with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms**

	<b>Total</b>
Excellent	10.1%
Very good	10.4%
Good	26.2%
Fair	17.8%
Poor	6.6%
This feature does not exist in your community [DO NOT READ]	2.1%
Not sure [DO NOT READ]	26.3%
Refused [DO NOT READ]	0.4%

<b>D. Well-maintained, safe low-income housing</b>	<b>Total</b>
Excellent	9.1%
Very good	11.4%
Good	27.6%
Fair	20.4%
Poor	9.7%
This feature does not exist in your community [DO NOT READ]	3.7%
Not sure [DO NOT READ]	18.0%
Refused [DO NOT READ]	0.0%

<b>E. Well-maintained parks with enough benches</b>	<b>Total</b>
Excellent	17.3%
Very good	20.9%
Good	35.0%
Fair	12.1%
Poor	5.2%
This feature does not exist in your community [DO NOT READ]	1.9%
Not sure [DO NOT READ]	7.5%
Refused [DO NOT READ]	0.0%

<b>F. Safe parks</b>	<b>Total</b>
Excellent	19.3%
Very good	23.9%
Good	34.6%
Fair	11.1%
Poor	4.3%
This feature does not exist in your community [DO NOT READ]	2.0%
Not sure [DO NOT READ]	4.5%
Refused [DO NOT READ]	0.2%

<b>G. Public buildings and spaces including restrooms that are accessible to people of different physical abilities</b>	<b>Total</b>
Excellent	18.3%
Very good	21.2%
Good	33.5%
Fair	10.9%
Poor	3.7%
This feature does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	8.8%
Refused [DO NOT READ]	0.2%

<b>H. Conveniently located emergency care centers</b>	<b>Total</b>
Excellent	25.4%
Very good	28.4%
Good	33.3%
Fair	6.8%
Poor	2.5%
This feature does not exist in your community [DO NOT READ]	0.9%
Not sure [DO NOT READ]	2.6%
Refused [DO NOT READ]	0.2%

<b>I. Well-maintained hospitals and health care facilities</b>	<b><u>Total</u></b>
Excellent	45.3%
Very good	27.5%
Good	20.7%
Fair	3.7%
Poor	0.3%
This feature does not exist in your community [DO NOT READ]	1.2%
Not sure [DO NOT READ]	1.2%
Refused [DO NOT READ]	0.2%

<b>J. Neighborhood watch programs</b>	<b><u>Total</u></b>
Excellent	15.9%
Very good	14.1%
Good	28.7%
Fair	11.1%
Poor	8.6%
This feature does not exist in your community [DO NOT READ]	11.6%
Not sure [DO NOT READ]	10.0%
Refused [DO NOT READ]	0.0%

<b>K. Conveniently located public parking lots and areas to park including handicapped parking</b>	<b><u>Total</u></b>
Excellent	19.3%
Very good	20.8%
Good	34.6%
Fair	12.6%
Poor	5.6%
This feature does not exist in your community [DO NOT READ]	4.0%
Not sure [DO NOT READ]	2.8%
Refused [DO NOT READ]	0.4%

<b>L. Affordable public parking</b>	<b><u>Total</u></b>
Excellent	12.8%
Very good	11.9%
Good	31.2%
Fair	20.3%
Poor	10.1%
This feature does not exist in your community [DO NOT READ]	5.3%
Not sure [DO NOT READ]	8.4%
Refused [DO NOT READ]	0.0%

## Transportation

The next few questions are about transportation in your community.

**Q16. How do you usually get around your community for things like shopping visiting the doctor, running errands, or other things? Do you...?**

<b>A. Walk</b>	<b><u>Total</u></b>
Yes	44.2%
No	55.8%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%
<b>B. Drive yourself</b>	<b><u>Total</u></b>
Yes	84.0%
No	15.9%
I do not get out of the house [DO NOT READ]	0.1%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%
<b>C. Have others drive you</b>	<b><u>Total</u></b>
Yes	32.7%
No	67.2%
I do not get out of the house [DO NOT READ]	0.1%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%
<b>D. Take a taxi</b>	<b><u>Total</u></b>
Yes	9.5%
No	90.3%
I do not get out of the house [DO NOT READ]	0.1%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%
<b>E. Use a special transportation service, such as one for seniors or persons with disabilities</b>	<b><u>Total</u></b>
Yes	9.3%
No	89.6%
I do not get out of the house [DO NOT READ]	0.1%
Not sure [DO NOT READ]	0.9%
Refused [DO NOT READ]	0.0%
<b>F. Use public transportation</b>	<b><u>Total</u></b>
Yes	23.5%
No	76.5%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

<b>G. Ride a bike</b>	<b><u>Total</u></b>
Yes	24.9%
No	74.9%
I do not get out of the house [DO NOT READ]	0.1%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

<b>H. Some other way</b>	<b><u>Total</u></b>
Yes	0.3%
No	99.4%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.0%

**Q17. Would you rate your community as excellent, very good, good, fair, or poor on having the following?**

<b>A. Accessible and convenient public transportation</b>	<b><u>Total</u></b>
Excellent	23.3%
Very good	22.1%
Good	32.0%
Fair	6.5%
Poor	3.2%
This service does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	12.5%
Refused [DO NOT READ]	0.0%

<b>B. Affordable public transportation</b>	<b><u>Total</u></b>
Excellent	18.9%
Very good	19.1%
Good	30.6%
Fair	8.5%
Poor	0.8%
This service does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	21.9%
Refused [DO NOT READ]	0.0%

<b>C. Well-maintained public transportation vehicles</b>	<b><u>Total</u></b>
Excellent	22.1%
Very good	19.0%
Good	34.9%
Fair	3.8%
Poor	0.8%
This service does not exist in your community [DO NOT READ]	0.5%
Not sure [DO NOT READ]	18.8%
Refused [DO NOT READ]	0.1%

<b>D. Timely public transportation</b>	<b>Total</b>
Excellent	17.8%
Very good	19.3%
Good	33.4%
Fair	6.9%
Poor	1.7%
This service does not exist in your community [DO NOT READ]	0.6%
Not sure [DO NOT READ]	20.3%
Refused [DO NOT READ]	0.0%

**E. Safe public transportation stops or areas that are accessible to people of varying physical abilities**

	<b>Total</b>
Excellent	19.7%
Very good	19.8%
Good	35.5%
Fair	8.9%
Poor	2.2%
This service does not exist in your community [DO NOT READ]	0.8%
Not sure [DO NOT READ]	13.2%
Refused [DO NOT READ]	0.0%

**F. Special transportation services for people with disabilities and older adults**

	<b>Total</b>
Excellent	20.6%
Very good	21.4%
Good	32.5%
Fair	6.0%
Poor	0.6%
This service does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	18.4%
Refused [DO NOT READ]	0.0%

**Health and Wellness**

**Q18. Thinking now about health care professionals in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?**

<b>A. Well-trained certified home health care providers</b>	<b>Total</b>
Excellent	18.7%
Very good	21.1%
Good	25.3%
Fair	4.4%
Poor	1.9%
This feature does not exist in your community [DO NOT READ]	0.0%
Not sure [DO NOT READ]	28.4%
Refused [DO NOT READ]	0.2%

<b>B. Affordable home health care providers</b>	<b><u>Total</u></b>
Excellent	16.2%
Very good	13.9%
Good	24.9%
Fair	7.9%
Poor	3.2%
This feature does not exist in your community [DO NOT READ]	0.3%
Not sure [DO NOT READ]	33.3%
Refused [DO NOT READ]	0.2%

<b>C. A variety of health care professionals including specialists</b>	<b><u>Total</u></b>
Excellent	43.1%
Very good	25.0%
Good	21.2%
Fair	3.2%
Poor	1.2%
This feature does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	5.6%
Refused [DO NOT READ]	0.2%

<b>D. Health care professionals who speak different languages</b>	<b><u>Total</u></b>
Excellent	17.3%
Very good	15.1%
Good	22.4%
Fair	4.2%
Poor	2.0%
This feature does not exist in your community [DO NOT READ]	0.3%
Not sure [DO NOT READ]	38.3%
Refused [DO NOT READ]	0.4%

<b>E. Respectful and helpful hospital and clinic staff</b>	<b><u>Total</u></b>
Excellent	37.6%
Very good	26.5%
Good	26.1%
Fair	4.2%
Poor	0.4%
This feature does not exist in your community [DO NOT READ]	0.5%
Not sure [DO NOT READ]	4.4%
Refused [DO NOT READ]	0.2%

**Q19. Thinking now about health and wellness services in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?**

**A. Affordable health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control**

	<b><u>Total</u></b>
Excellent	19.5%
Very good	22.2%
Good	26.6%
Fair	7.8%
Poor	1.8%
This service does not exist in your community [DO NOT READ]	0.5%
Not sure [DO NOT READ]	21.7%
Refused [DO NOT READ]	0.0%

**B. Affordable fitness activities specifically geared towards older adults**

	<b><u>Total</u></b>
Excellent	18.4%
Very good	22.1%
Good	25.6%
Fair	10.7%
Poor	3.9%
This service does not exist in your community [DO NOT READ]	1.1%
Not sure [DO NOT READ]	18.2%
Refused [DO NOT READ]	0.0%

**C. Conveniently located health and social services**

	<b><u>Total</u></b>
Excellent	20.4%
Very good	24.6%
Good	31.0%
Fair	8.8%
Poor	3.2%
This service does not exist in your community [DO NOT READ]	0.3%
Not sure [DO NOT READ]	11.5%
Refused [DO NOT READ]	0.2%

**D. A service that provides people to help seniors easily find and access health and supportive services**

	<b><u>Total</u></b>
Excellent	18.1%
Very good	21.0%
Good	28.2%
Fair	6.5%
Poor	4.0%
This service does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	21.8%
Refused [DO NOT READ]	0.0%



<b>E. Affordable home care services including personal care and housekeeping</b>	<b>Total</b>
Excellent	13.4%
Very good	18.8%
Good	24.9%
Fair	7.8%
Poor	3.1%
This service does not exist in your community [DO NOT READ]	0.0%
Not sure [DO NOT READ]	31.8%
Refused [DO NOT READ]	0.2%

<b>F. Easily understandable and helpful local hospital or clinic answering services</b>	<b>Total</b>
Excellent	21.4%
Very good	21.6%
Good	31.0%
Fair	7.3%
Poor	3.3%
This service does not exist in your community [DO NOT READ]	0.0%
Not sure [DO NOT READ]	15.2%
Refused [DO NOT READ]	0.2%

### **Social Participation, Inclusion and Education Opportunities**

**Next I would like to ask you some questions about social and educational activities in your community.**

**Q20. How often do you have contact with family, friends, or neighbors who do not live with you?**

	<b>Total</b>
Everyday	46.8%
Several times a week	34.5%
Once a week	10.4%
Once every 2 or 3 weeks	2.5%
Once a month	2.6%
Less than monthly	1.5%
Never	1.1%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.2%

**Q21. Would you rate your community as excellent, very good, good, fair, or poor on having the following?**

<b>A. Conveniently located entertainment venues</b>	<b>Total</b>
Excellent	26.5%
Very good	24.3%
Good	27.1%
Fair	9.3%
Poor	6.3%
This feature does not exist in your community [DO NOT READ]	1.3%
Not sure [DO NOT READ]	5.3%
Refused [DO NOT READ]	0.0%

<b>B. Activities geared specifically towards older adults</b>	<b><u>Total</u></b>
Excellent	12.7%
Very good	15.7%
Good	30.1%
Fair	15.0%
Poor	7.4%
This feature does not exist in your community [DO NOT READ]	1.1%
Not sure [DO NOT READ]	17.7%
Refused [DO NOT READ]	0.3%

<b>C. Activities that offer senior discounts</b>	<b><u>Total</u></b>
Excellent	12.3%
Very good	18.3%
Good	29.2%
Fair	10.1%
Poor	5.2%
This feature does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	24.1%
Refused [DO NOT READ]	0.3%

<b>D. Activities that are affordable to all residents</b>	<b><u>Total</u></b>
Excellent	12.0%
Very good	17.6%
Good	33.7%
Fair	21.0%
Poor	3.7%
This feature does not exist in your community [DO NOT READ]	0.2%
Not sure [DO NOT READ]	11.8%
Refused [DO NOT READ]	0.0%

<b>E. Activities that involve both younger and older people</b>	<b><u>Total</u></b>
Excellent	14.5%
Very good	18.6%
Good	32.4%
Fair	12.3%
Poor	6.3%
This feature does not exist in your community [DO NOT READ]	0.8%
Not sure [DO NOT READ]	14.8%
Refused [DO NOT READ]	0.3%

<b>F. A variety of cultural activities for diverse populations</b>	<b><u>Total</u></b>
Excellent	18.4%
Very good	23.3%
Good	29.2%
Fair	10.0%
Poor	4.9%
This feature does not exist in your community [DO NOT READ]	0.5%
Not sure [DO NOT READ]	13.5%
Refused [DO NOT READ]	0.2%

<b>G. Local schools that involve older adults in events and activities</b>	<b><u>Total</u></b>
Excellent	12.3%
Very good	14.7%
Good	24.2%
Fair	12.9%
Poor	8.8%
This feature does not exist in your community [DO NOT READ]	1.2%
Not sure [DO NOT READ]	25.5%
Refused [DO NOT READ]	0.3%

<b>H. Continuing education classes or social clubs to pursue new interests, hobbies or passions</b>	<b><u>Total</u></b>
Excellent	21.6%
Very good	22.8%
Good	25.0%
Fair	11.7%
Poor	4.7%
This feature does not exist in your community [DO NOT READ]	0.7%
Not sure [DO NOT READ]	13.1%
Refused [DO NOT READ]	0.3%

<b>I. Driver education or refresher courses</b>	<b><u>Total</u></b>
Excellent	7.6%
Very good	11.7%
Good	27.1%
Fair	10.2%
Poor	7.4%
This feature does not exist in your community [DO NOT READ]	1.4%
Not sure [DO NOT READ]	34.3%
Refused [DO NOT READ]	0.3%

### **Volunteering and Civic Engagement**

**Q22. Now I am going to ask you about volunteering in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?**

<b>A. A range of volunteer activities to choose from</b>	<b><u>Total</u></b>
Excellent	18.8%
Very good	23.0%
Good	26.1%
Fair	8.1%
Poor	4.5%
This feature does not exist in your community [DO NOT READ]	0.1%
Not sure [DO NOT READ]	19.4%
Refused [DO NOT READ]	0.0%

<b>B. Volunteer training opportunities to help people perform better in their volunteer roles</b>	<b>Total</b>
Excellent	9.8%
Very good	15.7%
Good	28.3%
Fair	8.8%
Poor	4.2%
This feature does not exist in your community [DO NOT READ]	0.1%
Not sure [DO NOT READ]	33.0%
Refused [DO NOT READ]	0.2%

<b>C. Opportunities for older adults to participate in decision making bodies such as community councils or committees</b>	<b>Total</b>
Excellent	13.4%
Very good	19.1%
Good	23.7%
Fair	12.2%
Poor	4.6%
This feature does not exist in your community [DO NOT READ]	0.2%
Not sure [DO NOT READ]	26.7%
Refused [DO NOT READ]	0.0%

<b>D. Easy to find information on available local volunteer opportunities</b>	<b>Total</b>
Excellent	16.3%
Very good	20.0%
Good	29.7%
Fair	12.3%
Poor	4.9%
This feature does not exist in your community [DO NOT READ]	0.0%
Not sure [DO NOT READ]	16.8%
Refused [DO NOT READ]	0.0%

<b>E. Transportation to and from volunteer activities for those who need it</b>	<b>Total</b>
Excellent	9.3%
Very good	12.5%
Good	23.3%
Fair	9.0%
Poor	5.9%
This feature does not exist in your community [DO NOT READ]	0.1%
Not sure [DO NOT READ]	39.9%
Refused [DO NOT READ]	0.0%

## **Job Opportunities**

**Q23. Next I am going to ask you about jobs in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?**

<b>A. A range of flexible job opportunities for older adults</b>	<b>Total</b>
Excellent	9.1%
Very good	11.0%
Good	25.8%
Fair	17.9%
Poor	11.7%
This feature does not exist in your community [DO NOT READ]	0.7%
Not sure [DO NOT READ]	23.7%
Refused [DO NOT READ]	0.1%

<b>B. Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work</b>	<b>Total</b>
Excellent	6.3%
Very good	8.0%
Good	25.7%
Fair	17.4%
Poor	10.4%
This feature does not exist in your community [DO NOT READ]	0.5%
Not sure [DO NOT READ]	31.2%
Refused [DO NOT READ]	0.5%

<b>C. Jobs that are adapted to meet the needs of people with disabilities</b>	<b>Total</b>
Excellent	9.5%
Very good	16.7%
Good	24.1%
Fair	15.7%
Poor	8.8%
This feature does not exist in your community [DO NOT READ]	0.6%
Not sure [DO NOT READ]	24.4%
Refused [DO NOT READ]	0.2%

<b>D. Policies that ensure older adults can continue to have equal opportunity to work for as long as they want or need to regardless of their age</b>	<b>Total</b>
Excellent	9.0%
Very good	13.7%
Good	25.6%
Fair	16.1%
Poor	7.5%
This feature does not exist in your community [DO NOT READ]	0.4%
Not sure [DO NOT READ]	27.5%
Refused [DO NOT READ]	0.2%

## Community Information

Now I am going to ask you about getting community information.

**Q24. Would you rate your community as excellent, very good, good, fair, or poor on having the following?**

<b>A. Access to community information in one central source</b>	<b><u>Total</u></b>
Excellent	12.7%
Very good	10.9%
Good	28.1%
Fair	12.7%
Poor	7.3%
This feature does not exist in your community [DO NOT READ]	1.3%
Not sure [DO NOT READ]	26.9%
Refused [DO NOT READ]	0.0%

<b>B. Clearly displayed printed community information with large lettering</b>	<b><u>Total</u></b>
Excellent	7.7%
Very good	10.3%
Good	28.1%
Fair	16.7%
Poor	8.9%
This feature does not exist in your community [DO NOT READ]	1.6%
Not sure [DO NOT READ]	26.5%
Refused [DO NOT READ]	0.2%

<b>C. Free access to computers and the Internet in public places such as the library, senior centers or government buildings</b>	<b><u>Total</u></b>
Excellent	24.4%
Very good	23.0%
Good	34.7%
Fair	8.1%
Poor	2.8%
This feature does not exist in your community [DO NOT READ]	1.0%
Not sure [DO NOT READ]	5.9%
Refused [DO NOT READ]	0.0%

<b>D. Community information that is delivered in person to people who may have difficulty or may not be able to leave their home</b>	<b><u>Total</u></b>
Excellent	7.8%
Very good	5.6%
Good	24.6%
Fair	12.5%
Poor	9.9%
This feature does not exist in your community [DO NOT READ]	0.7%
Not sure [DO NOT READ]	38.9%
Refused [DO NOT READ]	0.0%

**E. Community information that is available in a number of different languages**

	<b>Total</b>
Excellent	7.5%
Very good	14.5%
Good	31.2%
Fair	11.4%
Poor	4.1%
This feature does not exist in your community [DO NOT READ]	1.7%
Not sure [DO NOT READ]	29.4%
Refused [DO NOT READ]	0.2%

**Demographics****D1. What is your current marital status? Are you...?**

	<b>Total</b>
Single, never married	15.7%
Married	45.8%
Not married, living with your partner or significant other	1.4%
Separated	1.1%
Divorced	17.1%
or Widowed	17.8%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.1%

**D2. D2. [IF D1 = 2 ASK: "Are you or your spouse currently a member of A-A-R-P?" IF D1 = 3 ASK: "Are you or your partner currently a member of AARP?" OTHERWISE ASK "Are you currently a member of AARP?"]**

	<b>Total</b>
Yes	31.0%
No	67.4%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	1.1%

**D3. In general would you say your health is...?**

	<b>Total</b>
Excellent	22.5%
Very good	31.6%
Good	32.3%
Fair	10.8%
Poor	2.1%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.8%

**D4. [IF D1 = 2 ASK: "Does any disability, handicap, or chronic disease keep you or your spouse from participating fully in work, school, housework, or other activities?"]**

	<b>Total</b>
Yes, myself	19.7%
Yes, my spouse or partner	2.4%
Yes, both me and my spouse or partner	3.9%
No	72.9%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.8%

<b>D5. What is the highest level of education that you completed?</b>	<b>Total</b>
0 to 12th grade, but with no diploma	2.5%
High school graduate or equivalent	19.3%
Post high school education, but with no degree	17.9%
2 year degree (Associate, Vocational)	16.9%
4 year degree (Bachelor)	24.5%
Post graduate study, but with no degree	4.1%
Graduate or professional degree	13.6%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.9%

<b>D6. Which of the following best describes your current employment status?</b>	<b>Total</b>
Self-employed full-time	4.0%
Self-employed part-time	3.0%
Employed full-time	23.4%
Employed part-time	7.1%
Retired and not working at all	49.5%
Unemployed and looking for work	1.1%
Or are you not in the labor force for other reasons	10.7%
Not sure [DO NOT READ]	0.3%
Refused [DO NOT READ]	0.8%

<b>D7. Are you of Hispanic, Spanish, or Latino origin or descent?</b>	<b>Total</b>
Yes [ASK QUESTION D8]	4.0%
No [SKIP TO QUESTION D9]	95.2%
Not sure [DO NOT READ] [SKIP TO QUESTION D9]	0.0%
Refused [DO NOT READ] [SKIP TO QUESTION D9]	0.8%

<b>D8. Which of the following best represents the language you speak at home? (n=48)</b>	<b>Total</b>
English only	29.1%
English most of the time	14.7%
English and Spanish equally but prefer English	14.4%
English and Spanish equally but prefer Spanish	0.0%
English and Spanish equally and do not have a preference	27.5%
Spanish only	0.0%
Spanish most of the time	14.3%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

<b>D9. [ASK ONLY IF D 7 = NO, NOT SURE, OR REFUSED.] What race do you consider yourself? (n=456)</b>	<b>Total</b>
Black	17.8%
White or Caucasian	77.4%
Asian	0.6%
Native American or Alaskan Native	0.5%
Native Hawaiian or Pacific Islander	0.0%
Or are you some other race? [RECORD] _____	1.5%
Not sure [DO NOT READ]	0.1%
Refused [DO NOT READ]	2.2%



**D10. Thinking about your state elections for Michigan Governor and Legislators in the last 10 years, which of the following best describes your voting behavior? Would you say you vote always, most of the time, about half of the time, seldom, or would you say you never vote?**

	<b>Total</b>
Always	64.4%
Most of the time	25.1%
About half of the time	6.2%
Seldom	1.3%
Never	1.0%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	1.6%

**D11. Which political party do you most identify with?**

	<b>Total</b>
Democrat	39.8%
Republican	27.1%
Independent	24.7%
Something else [RECORD]	0.7%
Not sure [DO NOT READ]	3.9%
Refused [DO NOT READ]	3.9%

**D12. We realize income is a private matter and so rather than ask you anything specific about your income, I'd like to ask you to please stop me when I get to the category that includes your household's income before taxes in 2015. Was it**

	<b>Total</b>
Less than \$10,000	4.8%
\$10,000 but less than \$20,000	13.9%
\$20,000 but less than \$30,000	13.7%
\$30,000 but less than \$50,000	19.3%
\$50,000 but less than \$75,000	17.3%
\$75,000 but less than \$100,000	9.2%
\$100,000 but less than \$150,000	5.5%
\$150,000 or more	1.3%
Not sure [DO NOT READ]	3.2%
Refused [DO NOT READ]	11.8%