

Gap Analysis Addendum  
 Livability for All: The 2016 Age-Friendly Community Survey  
 of Fort Worth AARP Members Age 50-plus

Which Community Features Are Important  
 Versus Which Ones Exist by Domain

(Need Gap = % Extremely/Very/Somewhat Important - % Yes/Exists)

*Items within each domain sorted in descending order by size of the gap.*

Housing (n=613)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
A home repair service for low-income and older adults that helps with things like roof or window repairs	76%	90%	14%	61%
Well-maintained and safe low-income housing	65%	87%	22%	50%
Seasonal services such as lawn work or snow removal for low-income and older adults	58%	90%	32%	42%
Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	57%	85%	28%	49%
Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces.	56%	87%	31%	40%
Home repair contractors who are trustworthy, do quality work and are affordable	50%	94%	44%	40%
Well-maintained homes and properties	22%	95%	73%	10%

Outdoor Space and Buildings (n=613)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Well-maintained public restrooms that are accessible to people of different physical abilities	67%	92%	25%	35%
Separate pathways for bicyclists and pedestrians	59%	87%	28%	16%
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	56%	95%	39%	12%
Public parks with enough benches	49%	87%	38%	21%
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	49%	95%	46%	28%
Neighborhood watch programs	40%	94%	54%	26%
Well-maintained and safe parks that are within walking distance of your home	39%	89%	50%	9%

<b>Transportation and Streets (n=613)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Audio/visual pedestrian crossings	59%	91%	32%	29%
Driver education/refresher courses	57%	85%	28%	47%
Safe public transportation stops or areas	56%	91%	35%	35%
Affordable public parking	51%	91%	40%	29%
Well-maintained public transportation vehicles	49%	92%	43%	33%
Affordable public transportation	48%	92%	44%	28%
Reliable public transportation	48%	92%	44%	28%
Accessible and convenient public transportation	45%	93%	48%	14%
Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	44%	95%	51%	16%
Special transportation services for people with disabilities and older adults	41%	93%	52%	29%
Public parking lots, spaces and areas to park	40%	93%	53%	19%
Well-maintained streets	40%	96%	56%	8%
Enforced speed limits	31%	95%	64%	13%
Easy to read traffic signs	20%	95%	75%	8%

<b>Health and Wellness (n=613)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Affordable home health care providers	66%	95%	29%	52%
A service that helps seniors find and access health and supportive services	66%	94%	28%	52%
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	60%	92%	32%	47%
Easy to find information on local health and supportive services	60%	95%	35%	44%
Well-trained certified home health care providers	57%	95%	38%	44%
Home care services including health, personal care and housekeeping	55%	95%	40%	41%
Fitness activities specifically geared towards older adults	51%	94%	43%	37%
Conveniently located health and social services	51%	94%	43%	35%
Easily understandable and helpful local hospital or clinic answering services	50%	95%	45%	38%
Health care professionals who speak different languages	41%	83%	42%	45%
Conveniently located emergency care centers	36%	95%	59%	20%
Respectful and helpful hospital and clinic staff	35%	96%	61%	26%
A variety of health care professionals including specialists	32%	96%	64%	20%
Well-maintained hospitals and health care facilities	27%	97%	70%	14%

<b>Social Participation, Inclusion and Education Opportunities (n=613)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Accurate and widely publicized information about social activities	62%	91%	29%	40%
Local schools that involve older adults in events and activities	59%	81%	22%	52%
Activities that are affordable to all residents	57%	90%	33%	45%
Activities that involve both younger and older people	56%	90%	34%	44%
A variety of cultural activities for diverse populations	56%	86%	30%	44%
Activities specifically geared towards older adults	55%	90%	35%	39%
Activities that offer senior discounts	50%	92%	42%	35%
Social clubs such as book, gardening, craft or hobby	48%	85%	37%	42%
Continuing education classes	43%	83%	40%	36%
Conveniently located venues for entertainment	41%	87%	46%	22%

<b>Volunteering and Civic Engagement (n=613)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Transportation to and from volunteer activities for those who need it	78%	91%	13%	62%
Volunteer training opportunities to help people perform better in their volunteer roles	69%	89%	20%	59%
Easy to find information on available local volunteer opportunities	69%	89%	20%	56%
Opportunities for older adults to participate in decision making bodies such as community councils or committees	63%	91%	28%	53%
A range of volunteer activities to choose from	57%	90%	33%	46%

<b>Job Opportunities (n=613)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	78%	89%	11%	62%
Jobs that are adapted to meet the needs of people with disabilities	74%	90%	16%	61%
A range of flexible job opportunities for older adults	72%	85%	13%	59%

<b>Community Information (n=613)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	76%	90%	14%	68%
Clearly displayed printed community information with large lettering	75%	90%	15%	58%
An automated community information source that is easy to understand like a toll-free telephone number	71%	89%	18%	60%
Access to community information in one central source	68%	89%	21%	58%
Community information that is available in a number of different languages	59%	80%	21%	64%
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	30%	88%	58%	29%