

Gap Analysis Addendum
 Livability for All: The 2016 Age-Friendly Community Survey
 of Dallas AARP Members Age 50-plus

Which Community Features Are Important
 Versus Which Ones Exist by Domain

(Need gap = % Extremely/Very/Somewhat Important - % Yes/Exists)

Items within each domain sorted in descending order by size of the gap.

Housing (n=553)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
A home repair service for low-income and older adults that helps with things like roof or window repairs	72%	88%	16%	54%
Well-maintained and safe low-income housing	61%	81%	20%	43%
Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces.	57%	87%	30%	37%
Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	56%	86%	30%	41%
Seasonal services such as lawn work or snow removal for low-income and older adults	50%	86%	36%	35%
Home repair contractors who are trustworthy, do quality work and are affordable	46%	93%	47%	34%
Well-maintained homes and properties	19%	95%	76%	8%

Outdoor Space and Buildings (n=553)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Well-maintained public restrooms that are accessible to people of different physical abilities	66%	91%	25%	34%
Separate pathways for bicyclists and pedestrians	65%	89%	24%	17%
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	55%	96%	41%	12%
Public parks with enough benches	51%	88%	37%	21%
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	48%	95%	47%	26%
Well-maintained and safe parks that are within walking distance of your home	37%	90%	53%	8%
Neighborhood watch programs	29%	94%	65%	18%

Transportation and Streets (n=553)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Audio/visual pedestrian crossings	55%	88%	33%	26%
Driver education/refresher courses	53%	83%	30%	46%
Well-maintained streets	49%	96%	47%	8%
Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	47%	96%	49%	16%
Affordable public transportation	45%	92%	47%	25%
Affordable public parking	45%	92%	47%	25%
Safe public transportation stops or areas	42%	93%	51%	31%
Enforced speed limits	38%	95%	57%	12%
Special transportation services for people with disabilities and older adults	38%	96%	58%	29%
Public parking lots, spaces and areas to park	36%	94%	58%	19%
Well-maintained public transportation vehicles	34%	94%	60%	28%
Reliable public transportation	29%	93%	64%	23%
Accessible and convenient public transportation	21%	94%	73%	10%
Easy to read traffic signs	20%	96%	76%	6%

Health and Wellness (n=553)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Affordable home health care providers	64%	95%	31%	50%
A service that helps seniors find and access health and supportive services	63%	95%	32%	50%
Easy to find information on local health and supportive services	59%	96%	37%	44%
Well-trained certified home health care providers	58%	95%	37%	49%
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	54%	92%	38%	41%
Home care services including health, personal care and housekeeping	53%	95%	42%	44%
Fitness activities specifically geared towards older adults	49%	95%	46%	36%
Easily understandable and helpful local hospital or clinic answering services	46%	94%	48%	35%
Health care professionals who speak different languages	34%	83%	49%	39%
Conveniently located health and social services	26%	96%	70%	16%
Conveniently located emergency care centers	26%	96%	70%	16%
Respectful and helpful hospital and clinic staff	25%	96%	71%	19%
A variety of health care professionals including specialists	25%	96%	71%	17%
Well-maintained hospitals and health care facilities	17%	96%	79%	10%

Social Participation, Inclusion and Education Opportunities (n=553)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Activities that are affordable to all residents	62%	92%	30%	43%
Local schools that involve older adults in events and activities	59%	82%	23%	53%
Accurate and widely publicized information about social activities	56%	88%	32%	39%
Activities specifically geared towards older adults	56%	88%	32%	39%
Activities that involve both younger and older people	53%	89%	36%	41%
A variety of cultural activities for diverse populations	49%	85%	36%	42%
Activities that offer senior discounts	46%	91%	45%	31%
Social clubs such as book, gardening, craft or hobby	44%	86%	42%	39%
Continuing education classes	39%	84%	45%	36%
Conveniently located venues for entertainment	38%	87%	49%	20%

Volunteering and Civic Engagement (n=553)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Transportation to and from volunteer activities for those who need it	69%	88%	19%	58%
Volunteer training opportunities to help people perform better in their volunteer roles	65%	88%	23%	55%
Easy to find information on available local volunteer opportunities	63%	88%	25%	50%
Opportunities for older adults to participate in decision making bodies such as community councils or committees	62%	88%	26%	52%
A range of volunteer activities to choose from	50%	88%	38%	42%

Job Opportunities (n=553)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	73%	86%	13%	59%
Jobs that are adapted to meet the needs of people with disabilities	70%	86%	16%	60%
A range of flexible job opportunities for older adults	67%	82%	15%	56%

Community Information (n=553)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	74%	87%	13%	67%
Clearly displayed printed community information with large lettering	73%	85%	12%	58%
An automated community information source that is easy to understand like a toll-free telephone number	73%	87%	14%	58%
Access to community information in one central source	73%	87%	14%	58%
Community information that is available in a number of different languages	60%	78%	18%	63%
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	36%	87%	51%	34%