

2016 Charlotte-Matthews, NC Livable Community Survey
50+ General Population / Survey Sample N = 411
Weighted N = 390; Sampling Error = +/- 4.8%

Q1. How would you rate your community as a place for people to live as they age?	Total	Combined
Excellent	19.1%	66.0%
Very good	46.9%	
Good	22.2%	22.2%
Fair	9.2%	10.8%
Poor	1.7%	
No response	0.9%	0.9%

Q2. What is the name of your community?	Total
4th Ward	<0.5%
Acts Retirement Life	<0.5%
Amber Leigh	0.0%
Arbor Hills	<0.5%
Arboretum	<0.5%
Ashford Place	<0.5%
Ashley Farms	<0.5%
Ashley Park	<0.5%
Avington	<0.5%
Back Creek Downs	<0.5%
Barclay Douns	<0.5%
Baucon Ridge	<0.5%
Beachwood Acres	<0.5%
Bellmore Hall	<0.5%
Belmont	<0.5%
Belmont Community	<0.5%
Bennington Place	<0.5%
Beverly Woods	<0.5%
Bexley Creekside	<0.5%
Braddock Green	<0.5%
Brandon Oaks	<0.5%
Briar Creek Community	<0.5%
Bright Moor	1.2%
Brightmoore	<0.5%
Brook Valley	<0.5%
Brookedale Carriage Club	<0.5%
Brookestone	<0.5%
Brown Road	<0.5%
Burning Tree	<0.5%
Callanwood	<0.5%
Camel 2	<0.5%
Cameron Wood	<0.5%
Canel Place	<0.5%
Carmel	0.5%
Carmel Forest	<0.5%

Carmel South	<0.5%
Carsons Pond	<0.5%
Charlotte	14.0%
Christenbury	<0.5%
Clantan Park	<0.5%
Clanton Park	<0.5%
Claybrooke	<0.5%
Clinton Park	<0.5%
Cobble Creek	<0.5%
College Downs	<0.5%
Cotswald	1.2%
Cotsworld	<0.5%
Cypress of Charlotte	<0.5%
Darker Heights	1.1%
Darling Acres	<0.5%
Davis Lake	1.6%
Deer Creek	<0.5%
Derita	0.5%
Druid Hill	1.1%
Druid Hills	<0.5%
Eastfield	0.8%
Eastway Park	0.9%
Emerald Lake	<0.5%
Fairfield Plantation	<0.5%
Fairington Apts.	<0.5%
Falcow Ridge	<0.5%
Forest Pond	<0.5%
Forgotten part of city	<0.5%
Fountain Grove	<0.5%
Fourthward	<0.5%
Foxglen	0.9%
Geneses Park	<0.5%
Glenvies Community	<0.5%
Governors Square	<0.5%
Greenville Estates	<0.5%
Grey Gate	<0.5%
Grier Height	<0.5%
Hamlin Park	<0.5%
Hampton Place	<0.5%
Heather Glen	<0.5%
Hemby Woods	<0.5%
Hidden Valley	<0.5%
High View Estates	0.9%
Highland Creek	1.5%
Historic Camp Greene	<0.5%
Holland Creek	<0.5%
Home Akes	<0.5%
Houston Farms	<0.5%
Hunley Creek	0.0%

Huntingtowne Farms	<0.5%
Indian Trail	<0.5%
Jackson Park	1.1%
Johns Towne	<0.5%
Kilborne Acres	<0.5%
King Park Apartments	0.9%
Lockwood	<0.5%
Mallard Ridge	1.1%
Mathews	1.4%
Mathews Plantation	<0.5%
Matthews	6.9%
Meckburg	<0.5%
Mecklenburg	0.6%
Mecklenburg County	<0.5%
Merit Lake Village	<0.5%
Merry Oaks	<0.5%
Midland Commons	<0.5%
Mint Hill	<0.5%
Montclair	<0.5%
Myers Park	<0.5%
Newell	<0.5%
Newell South	<0.5%
Oak Brook	1.5%
Oak Hurst	0.6%
Oakbrook	<0.5%
Oakhurst	<0.5%
Oaks Condominiums	<0.5%
Old Providence	2.5%
Old Stone Crossing	0.9%
Paces Commons	<0.5%
Pine Valley	<0.5%
Pineville	<0.5%
Pinville	<0.5%
Plantatice	<0.5%
Plaza Midwood	<0.5%
Plaza Rd.	0.5%
Ponderson	<0.5%
Poplar Springs	<0.5%
Prescott Village	<0.5%
Presley Ridge	<0.5%
Prosperity Ridge	1.2%
Providena Park	0.0%
Providence Hills	0.9%
Quail View	<0.5%
Regency Retirement Village	<0.5%
Renaissance Gardens	<0.5%
Revolution Park	1.1%
Rockwell Park	<0.5%
Rosedale Apartments	<0.5%

Royden	<0.5%
Royden	<0.5%
Sardis Forest	0.0%
Sardis Plantation	<0.5%
Seaville	<0.5%
Shannamara	1.0%
Sharon View Place	<0.5%
Shorts Landing	<0.5%
Smallwood	<0.5%
Somersby	<0.5%
South Charlotte	0.7%
South Monroe	<0.5%
South Park	1.7%
Southeast Charlotte	<0.5%
Southminister	<0.5%
Spring Park	<0.5%
Spring Water	<0.5%
Springs Village	1.4%
Stallings,NC	<0.5%
Stamut	0.0%
Starmount	0.8%
Steele Creek	2.9%
Stimelhook	<0.5%
Stone Haven	<0.5%
Stone Laven	<0.5%
Stonehaven	<0.5%
Sugar Springs	<0.5%
Summerfield	<0.5%
Summerfield Community	<0.5%
Suntrace Community	0.9%
The Magnolias	<0.5%
The Retreat	<0.5%
The Settlements	<0.5%
Thomasboro	<0.5%
Todd Park	<0.5%
Tyvola Centre	<0.5%
University	<0.5%
University City	1.0%
Walden Court	0.0%
Wanda Wood	<0.5%
Weddington	<0.5%
Wellington Woods	<0.5%
Wesley Heights	<0.5%
Wessex Square	<0.5%
West Boulevard	<0.5%
West Charlotte	<0.5%
Westerly Hills	0.5%
Wexford	0.9%
Willowhurst	<0.5%

Wimbledon	<0.5%
Windsor Park	<0.5%
Windstone Apartments	<0.5%
Windswept	<0.5%
Wingate	1.1%
Yorkmont	<0.5%
Yorkwood	0.9%
No response	8.5%

Q3. What is your 5-digit ZIP code?

	<u>Total</u>
24676	<0.5%
25210	<0.5%
25226	<0.5%
28079	<0.5%
28104	4.8%
28105	14.5%
28114	<0.5%
28126	<0.5%
28173	-
28202	<0.5%
28205	6.8%
28206	4.3%
28208	9.1%
28210	8.1%
28211	5.2%
28213	2.8%
28215	<0.5%
28217	5.2%
28226	11.2%
28228	<0.5%
28261	<0.5%
28262	4.6%
28265	<0.5%
28266	0.0%
28269	15.3%
28273	4.6%
58270	<0.5%
No response	1.4%

Q4. How long have you lived in this community?

	<u>Total</u>
Less than 5 years	14.1%
5 years but less than 15 years	29.3%
15 years but less than 25 years	26.0%
25 years but less than 35 years	12.3%
35 years but less than 45 years	9.0%
45 years or more	8.7%
No response	0.7%

Q5. How long have you lived in your county?	Total
Less than 5 years	5.9%
5 years but less than 15 years	16.0%
15 years but less than 25 years	16.9%
25 years but less than 35 years	14.1%
35 years but less than 45 years	9.5%
45 years or more	37.7%
No response	-

Q6. Some people reside in places outside of their state for part of the year. Which of the following describes how you reside in your state?	Total
Year round, do not reside anywhere outside of my state	96.5%
Seasonally, reside outside of my state during Winter, Spring, Summer, or Fall on a regular basis	2.8%
No response	0.7%

Q7. Thinking about your retirement years when you do not work at all for pay, how likely is it that you will move to a different home in your community?	Total	Combined
Extremely likely	5.0%	14.4%
Very likely	9.4%	
Somewhat likely	14.6%	14.6%
Not very likely	25.4%	54.7%
Not at all likely	29.3%	
Not sure	9.0%	16.3%
No response	7.3%	

Q8. Thinking about your retirement years when you do not work at all for pay, how likely is it that you will move to a different home outside of your community?	Total	Combined
Extremely likely	8.8%	23.2%
Very likely	14.4%	
Somewhat likely	21.0%	21.0%
Not very likely	16.7%	41.4%
Not at all likely	24.6%	
Not sure	7.0%	14.4%
No response	7.4%	

Q9. If you were to consider moving out of your community during your retirement when you do not work at all, would the following factors impact your decision to move?	Total
A. Looking for a different home size that meets your needs	
Yes	52.8%
No	26.2%
Not sure	8.2%
No response	12.8%

B. Maintaining your current home will be too expensive	Total
Yes	30.1%
No	38.8%
Not sure	17.5%
No response	13.6%

C. Fearing for your personal safety or security concerns	<u>Total</u>
Yes	23.3%
No	53.2%
Not sure	8.5%
No response	14.9%
D. Looking for a home that will help you live independently as you age	<u>Total</u>
Yes	55.5%
No	24.7%
Not sure	5.9%
No response	14.0%
E. Wanting to move to an area that has better health care facilities	<u>Total</u>
Yes	17.4%
No	54.6%
Not sure	13.5%
No response	14.5%
F. Wanting to be closer to family	<u>Total</u>
Yes	31.0%
No	42.2%
Not sure	12.5%
No response	14.2%
G. Needing more access to public transportation	<u>Total</u>
Yes	15.5%
No	57.0%
Not sure	12.4%
No response	15.1%
H. Wanting to live in a different climate	<u>Total</u>
Yes	21.4%
No	56.5%
Not sure	8.5%
No response	13.6%
I. Looking for an area that has a lower cost of living	<u>Total</u>
Yes	40.0%
No	30.9%
Not sure	11.5%
No response	17.5%
J. Other	<u>Total</u>
Yes	8.4%
No	2.7%
Not sure	-
No response	88.9%

Q10. How important is it for you to remain in your community as you age?	Total	Combined
Extremely important	15.1%	42.2%
Very important	27.1%	
Somewhat important	26.9%	26.9%
Not very important	19.9%	25.0%
Not at all important	5.1%	
No response	5.9%	5.9%

Q11. Do you own or rent your primary home or do you have some other type of living arrangement like living with a family member or friend?	Total
Own	74.6%
Rent	19.9%
Other type of living arrangement	1.5%
No response	4.0%

Q12. What type of home is your primary home?	Total
Single family home	72.4%
Mobile home	1.1%
Town home or duplex	6.3%
Apartment	10.9%
Condominium or coop	4.0%
Other	1.2%
No response	4.1%

Q13. How important is it for you to be able to live independently in your own home as you age?	Total	Combined
Extremely important	48.5%	85.4%
Very important	36.9%	
Somewhat important	5.3%	5.3%
Not very important	4.5%	4.7%
Not at all important	<0.5%	
No response	4.6%	4.6%

Q14. Do you think you will need to make the following types of modifications or improvements to your home to enable you to stay there as you age?	Total
A. Easier access into or within your home such as a ramp, chairlift or elevator, or wider doorways	
Yes	19.8%
No	53.1%
Not sure	19.7%
No response	7.4%

B. Bathroom modifications such as grab bars, handrails, higher toilet or non-slip tile	Total
Yes	35.4%
No	42.8%
Not sure	14.4%
No response	7.4%

C. Putting a bedroom, bathroom and kitchen on the first floor	Total
Yes	17.0%
No	66.0%
Not sure	8.4%
No response	8.7%

D. Improving lighting	Total
Yes	20.4%
No	60.5%
Not sure	9.6%
No response	9.5%

E. Installing a medical emergency response system that notifies others in case of emergency	Total
Yes	27.8%
No	41.9%
Not sure	20.0%
No response	10.3%

F. Other	Total
Yes	3.6%
No	4.8%
Not sure	<0.5%
No response	91.1%

Q15. How important do you think it is to have the following in your community?

A. Home repair contractors who are trustworthy, do quality work and are affordable	Total	Combined
Extremely important	59.2%	88.3%
Very important	29.1%	
Somewhat important	4.1%	4.1%
Not very important	1.9%	4.3%
Not at all important	2.4%	
No response	3.3%	3.3%

B. Well-maintained homes and properties	Total	Combined
Extremely important	53.4%	92.8%
Very important	39.4%	
Somewhat important	2.0%	2.0%
Not very important	0.6%	1.1%
Not at all important	0.5%	
No response	4.0%	4.0%

C. A home repair service for low-income and older adults that helps with things like roof or window repairs	Total	Combined
Extremely important	42.0%	73.1%
Very important	31.1%	
Somewhat important	16.2%	16.2%
Not very important	3.8%	6.3%
Not at all important	2.5%	
No response	4.5%	4.5%

D. Seasonal services such as lawn work or snow removal for low-income and older	<u>Total</u>	<u>Combined</u>
Extremely important	41.0%	71.6%
Very important	30.6%	
Somewhat important	17.8%	17.8%
Not very important	4.5%	6.8%
Not at all important	2.3%	
No response	3.9%	3.9%

E. Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces.	<u>Total</u>	<u>Combined</u>
Extremely important	38.7%	73.6%
Very important	34.9%	
Somewhat important	12.7%	12.7%
Not very important	7.0%	10.9%
Not at all important	3.9%	
No response	2.8%	2.8%

F. Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	<u>Total</u>	<u>Combined</u>
Extremely important	34.0%	66.9%
Very important	32.9%	
Somewhat important	22.2%	22.2%
Not very important	4.5%	8.2%
Not at all important	3.7%	
No response	2.7%	2.7%

G. Well-maintained and safe low-income housing	<u>Total</u>	<u>Combined</u>
Extremely important	39.1%	61.8%
Very important	22.6%	
Somewhat important	20.3%	20.3%
Not very important	7.9%	13.7%
Not at all important	5.8%	
No response	4.2%	4.2%

Q16. Does the community where you live have the following?

A. Home repair contractors who are trustworthy, do quality work and are affordable	<u>Total</u>
Yes	52.2%
No	14.3%
Not sure	29.8%
No response	3.8%

B. Well-maintained homes and properties	<u>Total</u>
Yes	80.7%
No	8.7%
Not sure	3.9%
No response	6.6%

C. A home repair service for low-income and older adults that helps with things like roof or window repairs	Total
Yes	22.0%
No	30.7%
Not sure	42.4%
No response	4.8%

D. Seasonal services such as lawn work or snow removal for low-income and older	Total
Yes	44.0%
No	27.1%
Not sure	25.2%
No response	3.7%

E. Affordable home options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces	Total
Yes	36.2%
No	31.5%
Not sure	29.0%
No response	3.3%

F. Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	Total
Yes	37.8%
No	23.8%
Not sure	34.4%
No response	4.1%

G. Well-maintained and safe low-income housing	Total
Yes	28.8%
No	35.3%
Not sure	31.8%
No response	4.1%

Q17. How important do you think it is to have the following in your community?

A. Well-maintained and safe parks that are within walking distance of your home	Total	Combined
Extremely important	32.7%	67.4%
Very important	34.7%	
Somewhat important	19.7%	19.7%
Not very important	8.4%	10.7%
Not at all important	2.3%	
No response	2.3%	2.3%

B. Public parks with enough benches	Total	Combined
Extremely important	29.1%	65.3%
Very important	36.2%	
Somewhat important	21.1%	21.1%
Not very important	7.2%	10.4%
Not at all important	3.2%	
No response	3.2%	3.2%

C. Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	Total	Combined
Extremely important	48.3%	82.8%
Very important	34.5%	
Somewhat important	10.4%	10.4%
Not very important	3.0%	4.9%
Not at all important	1.9%	
No response	2.0%	2.0%

D. Well-maintained public buildings and facilities that are accessible to people of different physical abilities	Total	Combined
Extremely important	45.1%	82.9%
Very important	37.7%	
Somewhat important	11.1%	11.1%
Not very important	1.5%	3.6%
Not at all important	2.1%	
No response	2.4%	2.4%

E. Separate pathways for bicyclists and pedestrians	Total	Combined
Extremely important	33.6%	68.0%
Very important	34.4%	
Somewhat important	17.8%	17.8%
Not very important	5.7%	8.9%
Not at all important	3.2%	
No response	5.3%	5.3%

F. Well-maintained public restrooms that are accessible to people of different physical abilities	Total	Combined
Extremely important	44.5%	72.0%
Very important	27.5%	
Somewhat important	15.3%	15.3%
Not very important	5.7%	8.5%
Not at all important	2.8%	
No response	4.3%	4.3%

G. Neighborhood watch programs	Total	Combined
Extremely important	48.5%	77.5%
Very important	29.0%	
Somewhat important	15.6%	15.6%
Not very important	3.3%	4.3%
Not at all important	1.0%	
No response	2.6%	2.6%

Q18. Does the community where you live have the following?

A. Well-maintained and safe parks that are within walking distance of your home	Total
Yes	43.8%
No	46.9%
Not sure	7.6%
No response	1.7%

B. Public parks with enough benches	<u>Total</u>
Yes	35.3%
No	41.3%
Not sure	19.6%
No response	3.7%

C. Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	<u>Total</u>
Yes	53.2%
No	36.0%
Not sure	7.2%
No response	3.6%

D. Well-maintained public buildings and facilities that are accessible to people of different physical abilities	<u>Total</u>
Yes	51.0%
No	24.2%
Not sure	21.6%
No response	3.2%

E. Separate pathways for bicyclists and pedestrians	<u>Total</u>
Yes	32.7%
No	51.6%
Not sure	12.8%
No response	2.9%

F. Well-maintained public restrooms that are accessible to people of different physical abilities	<u>Total</u>
Yes	32.6%
No	36.4%
Not sure	27.8%
No response	3.2%

G. Neighborhood watch programs	<u>Total</u>
Yes	57.5%
No	21.3%
Not sure	18.1%
No response	3.1%

Q19. Do you get around for things like shopping, visiting the doctor, running errands, or going to other places in the following ways?

A. Drive yourself	<u>Total</u>
Yes	88.8%
No	7.8%
No response	3.4%

B. Have others drive you	<u>Total</u>
Yes	18.9%
No	71.7%
No response	9.4%

C. Walk	<u>Total</u>
Yes	37.6%
No	53.0%
No response	9.4%

D. Ride a bike	<u>Total</u>
Yes	15.9%
No	74.0%
No response	10.1%

E. Use public transportation	<u>Total</u>
Yes	13.6%
No	77.8%
No response	8.6%

F. Take a taxi/cab	<u>Total</u>
Yes	6.6%
No	82.8%
No response	10.6%

G. Use a special transportation service, such as one for seniors or persons with disabilities	<u>Total</u>
Yes	5.1%
No	79.9%
No response	15.0%

H. Other	<u>Total</u>
Yes	2.4%
No	4.1%
No response	93.4%

Q20. How important do you think it is to have the following in your community?

A. Accessible and convenient public transportation	<u>Total</u>	<u>Combined</u>
Extremely important	35.9%	70.9%
Very important	35.1%	
Somewhat important	15.2%	15.2%
Not very important	8.9%	10.5%
Not at all important	1.6%	
No response	3.4%	3.4%

B. Affordable public transportation	<u>Total</u>	<u>Combined</u>
Extremely important	37.2%	72.8%
Very important	35.7%	
Somewhat important	14.8%	14.8%
Not very important	7.0%	8.5%
Not at all important	1.5%	
No response	3.8%	3.8%

C. Well-maintained public transportation vehicles	Total	Combined
Extremely important	38.0%	75.9%
Very important	37.9%	
Somewhat important	11.7%	11.7%
Not very important	7.1%	8.8%
Not at all important	1.8%	
No response	3.6%	3.6%
D. Reliable public transportation	Total	Combined
Extremely important	41.4%	76.8%
Very important	35.4%	
Somewhat important	10.3%	10.3%
Not very important	7.1%	8.7%
Not at all important	1.5%	
No response	4.2%	4.2%
E. Safe public transportation stops or areas	Total	Combined
Extremely important	42.4%	76.7%
Very important	34.4%	
Somewhat important	11.7%	11.7%
Not very important	6.2%	7.7%
Not at all important	1.5%	
No response	3.9%	3.9%
F. Special transportation services for people with disabilities and older adults	Total	Combined
Extremely important	45.4%	79.0%
Very important	33.5%	
Somewhat important	14.1%	14.1%
Not very important	3.0%	3.7%
Not at all important	0.7%	
No response	3.2%	3.2%
G. Well-maintained streets	Total	Combined
Extremely important	48.3%	89.9%
Very important	41.6%	
Somewhat important	6.1%	6.1%
Not very important	<0.5%	0.9%
Not at all important	<0.5%	
No response	3.1%	3.1%
H. Easy to read traffic signs	Total	Combined
Extremely important	50.7%	92.4%
Very important	41.7%	
Somewhat important	4.2%	4.2%
Not very important	-	0.5%
Not at all important	0.5%	
No response	2.8%	2.8%

I. Enforced speed limits	Total	Combined
Extremely important	44.2%	85.1%
Very important	40.9%	
Somewhat important	9.7%	9.7%
Not very important	1.8%	2.8%
Not at all important	1.0%	
No response	2.4%	2.4%
J. Public parking lots, spaces and areas to park	Total	Combined
Extremely important	44.8%	83.0%
Very important	38.2%	
Somewhat important	8.1%	8.1%
Not very important	4.3%	5.8%
Not at all important	1.5%	
No response	3.2%	3.2%
K. Affordable public parking	Total	Combined
Extremely important	39.6%	81.1%
Very important	41.5%	
Somewhat important	7.9%	7.9%
Not very important	5.2%	7.1%
Not at all important	1.9%	
No response	3.9%	3.9%
L. Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	Total	Combined
Extremely important	53.7%	90.0%
Very important	36.3%	
Somewhat important	5.9%	5.9%
Not very important	<0.5%	1.1%
Not at all important	0.9%	
No response	2.9%	2.9%
M. Audio/visual pedestrian crossings	Total	Combined
Extremely important	40.7%	70.2%
Very important	29.5%	
Somewhat important	18.3%	18.3%
Not very important	6.6%	8.1%
Not at all important	1.4%	
No response	3.4%	3.4%
N. Driver education/refresher courses	Total	Combined
Extremely important	25.8%	53.2%
Very important	27.5%	
Somewhat important	25.3%	25.3%
Not very important	14.3%	17.6%
Not at all important	3.4%	
No response	3.9%	3.9%

Q21. Does the community where you live have the following?

A. Accessible and convenient public transportation	Total
Yes	55.2%
No	32.0%
Not sure	11.6%
No response	1.2%
B. Affordable public transportation	Total
Yes	51.6%
No	23.6%
Not sure	22.5%
No response	2.3%
C. Well-maintained public transportation vehicles	Total
Yes	52.9%
No	18.2%
Not sure	26.3%
No response	2.6%
D. Reliable public transportation	Total
Yes	53.1%
No	20.2%
Not sure	25.2%
No response	1.5%
E. Safe public transportation stops or areas	Total
Yes	49.7%
No	22.1%
Not sure	24.9%
No response	3.3%
F. Special transportation services for people with disabilities and older adults	Total
Yes	58.3%
No	14.1%
Not sure	25.7%
No response	1.9%
G. Well-maintained streets	Total
Yes	75.6%
No	18.1%
Not sure	4.5%
No response	1.8%
H. Easy to read traffic signs	Total
Yes	83.2%
No	10.9%
Not sure	3.5%
No response	2.5%

I. Enforced speed limits		<u>Total</u>	
Yes		65.8%	
No		22.3%	
Not sure		9.6%	
No response		2.4%	
J. Public parking lots, spaces and areas to park		<u>Total</u>	
Yes		59.7%	
No		26.0%	
Not sure		10.9%	
No response		3.4%	
K. Affordable public parking		<u>Total</u>	
Yes		48.7%	
No		27.9%	
Not sure		20.2%	
No response		3.3%	
L. Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)		<u>Total</u>	
Yes		59.9%	
No		26.3%	
Not sure		11.5%	
No response		2.3%	
M. Audio/visual pedestrian crossings		<u>Total</u>	
Yes		40.9%	
No		38.6%	
Not sure		18.0%	
No response		2.6%	
N. Driver education/refresher courses		<u>Total</u>	
Yes		24.1%	
No		27.4%	
Not sure		45.1%	
No response		3.5%	
Q22. In general, when compared to most people your age, how would you rate your		<u>Total</u>	<u>Combined</u>
Excellent		22.0%	61.9%
Very good		40.0%	
Good		26.6%	26.6%
Fair		5.6%	9.4%
Poor		3.8%	
No response		2.1%	2.1%

Q23. How often do you engage in some form of physical exercise (such as walking, running, biking, swimming, sports, strength training, yoga, stretching)?	Total
Everyday	24.3%
Several times a week, but not everyday	40.3%
About once a week	18.0%
About once every other week	5.2%
About once a month	1.5%
Less than once a month	6.3%
Never	3.1%
No response	1.4%

Q24. How important is it to you to remain physically active for as long as possible?	Total	Combined
Extremely important	79.3%	97.7%
Very important	18.4%	
Somewhat important	1.7%	1.7%
Not very important	-	-
Not at all important	-	
No response	0.6%	0.6%

Q25. How important do you think it is to have the following in your community?

A. Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	Total	Combined
Extremely important	35.2%	75.4%
Very important	40.2%	
Somewhat important	19.2%	19.2%
Not very important	3.9%	4.3%
Not at all important	<0.5%	
No response	1.1%	1.1%

B. Fitness activities specifically geared towards older adults	Total	Combined
Extremely important	37.6%	82.7%
Very important	45.1%	
Somewhat important	13.6%	13.6%
Not very important	1.7%	2.1%
Not at all important	<0.5%	
No response	1.6%	1.6%

C. Conveniently located health and social services	Total	Combined
Extremely important	39.8%	83.2%
Very important	43.4%	
Somewhat important	12.0%	12.0%
Not very important	2.2%	3.1%
Not at all important	0.9%	
No response	1.7%	1.7%

D. A service that helps seniors find and access health and supportive services	Total	Combined
Extremely important	40.4%	81.4%
Very important	41.1%	
Somewhat important	15.5%	15.5%
Not very important	1.5%	2.0%
Not at all important	0.5%	
No response	1.0%	1.0%

E. Conveniently located emergency care centers	Total	Combined
Extremely important	49.3%	89.9%
Very important	40.6%	
Somewhat important	7.4%	7.4%
Not very important	0.5%	0.6%
Not at all important	<0.5%	
No response	2.0%	2.0%

F. Easy to find information on local health and supportive services	Total	Combined
Extremely important	43.8%	86.3%
Very important	42.5%	
Somewhat important	10.0%	10.0%
Not very important	1.3%	1.7%
Not at all important	<0.5%	
No response	2.0%	2.0%

G. Home care services including health, personal care and housekeeping	Total	Combined
Extremely important	40.7%	80.2%
Very important	39.5%	
Somewhat important	14.4%	14.4%
Not very important	3.4%	4.3%
Not at all important	0.9%	
No response	1.1%	1.1%

H. Well-trained certified home health care providers	Total	Combined
Extremely important	40.7%	82.4%
Very important	41.7%	
Somewhat important	13.8%	13.8%
Not very important	1.6%	2.6%
Not at all important	1.0%	
No response	1.2%	1.2%

I. Affordable home health care providers	Total	Combined
Extremely important	45.7%	85.1%
Very important	39.4%	
Somewhat important	10.9%	10.9%
Not very important	1.4%	1.9%
Not at all important	0.6%	
No response	2.0%	2.0%

J. Well-maintained hospitals and health care facilities	Total	Combined
Extremely important	61.3%	94.6%
Very important	33.3%	
Somewhat important	3.1%	3.1%
Not very important	0.5%	1.1%
Not at all important	0.6%	
No response	1.2%	1.2%

K. A variety of health care professionals including specialists	Total	Combined
Extremely important	57.4%	93.6%
Very important	36.1%	
Somewhat important	3.6%	3.6%
Not very important	0.6%	1.5%
Not at all important	0.9%	
No response	1.3%	1.3%

L. Health care professionals who speak different languages	Total	Combined
Extremely important	29.3%	60.3%
Very important	31.0%	
Somewhat important	16.0%	16.0%
Not very important	13.5%	21.1%
Not at all important	7.6%	
No response	2.5%	2.5%

M. Easily understandable and helpful local hospital or clinic answering services	Total	Combined
Extremely important	44.8%	85.7%
Very important	40.9%	
Somewhat important	9.1%	9.1%
Not very important	2.5%	3.5%
Not at all important	1.0%	
No response	1.7%	1.7%

N. Respectful and helpful hospital and clinic staff	Total	Combined
Extremely important	54.1%	89.5%
Very important	35.4%	
Somewhat important	7.1%	7.1%
Not very important	1.0%	2.4%
Not at all important	1.4%	
No response	1.0%	1.0%

Q26. Does the community where you live have the following?

A. Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	Total
Yes	42.0%
No	18.1%
Not sure	37.5%
No response	2.4%

B. Fitness activities specifically geared towards older adults	<u>Total</u>
Yes	48.4%
No	18.5%
Not sure	31.1%
No response	1.9%
C. Conveniently located health and social services	<u>Total</u>
Yes	57.2%
No	18.0%
Not sure	22.7%
No response	2.1%
D. A service that helps seniors find and access health and supportive services	<u>Total</u>
Yes	27.6%
No	20.3%
Not sure	50.1%
No response	2.1%
E. Conveniently located emergency care centers	<u>Total</u>
Yes	73.3%
No	11.9%
Not sure	12.6%
No response	2.2%
F. Easy to find information on local health and supportive services	<u>Total</u>
Yes	42.7%
No	14.5%
Not sure	39.0%
No response	3.8%
G. Home care services including health, personal care and housekeeping	<u>Total</u>
Yes	45.0%
No	13.8%
Not sure	38.1%
No response	3.1%
H. Well-trained certified home health care providers	<u>Total</u>
Yes	38.4%
No	13.0%
Not sure	46.2%
No response	2.4%
I. Affordable home health care providers	<u>Total</u>
Yes	33.3%
No	12.0%
Not sure	51.7%
No response	3.1%

J. Well-maintained hospitals and health care facilities	<u>Total</u>
Yes	81.7%
No	6.0%
Not sure	10.1%
No response	2.2%

K. A variety of health care professionals including specialists	<u>Total</u>
Yes	74.3%
No	7.7%
Not sure	14.9%
No response	3.1%

L. Health care professionals who speak different languages	<u>Total</u>
Yes	41.2%
No	7.7%
Not sure	48.3%
No response	2.8%

M. Easily understandable and helpful local hospital or clinic answering services	<u>Total</u>
Yes	55.3%
No	9.5%
Not sure	32.5%
No response	2.6%

N. Respectful and helpful hospital and clinic staff	<u>Total</u>
Yes	74.7%
No	5.9%
Not sure	17.7%
No response	1.7%

Q27. About how frequently do you interact with your friends, family or neighbors in your community? This interaction could be by phone, in person, email, or social media like Facebook.	<u>Total</u>
More than once a day	32.1%
About once a day	21.2%
Several times a week	26.7%
Once a week	8.6%
Once every 2 or 3 weeks	3.7%
Once a month	<0.5%
Less than monthly	3.6%
Never	2.5%
No response	1.2%

Q28. Where do you typically go for continuing education or self-improvement classes/workshops in your community?

	Total
University/Community College	20.5%
Department of Parks and Recreation	9.5%
Faith community	24.6%
Local organizations or businesses	7.5%
Community center	4.7%
Senior center	9.8%
Offerings through my work	8.5%
Online programs	14.4%
Other, please specify	11.9%
I do NOT participate in any continuing education/self-improvement classes	41.7%
No response	1.6%

Q29. How important do you think it is to have the following in your community?

A. Conveniently located venues for entertainment	Total	Combined
Extremely important	23.8%	67.8%
Very important	44.0%	
Somewhat important	22.0%	22.0%
Not very important	5.3%	6.6%
Not at all important	1.4%	
No response	3.6%	3.6%

B. Activities specifically geared towards older adults	Total	Combined
Extremely important	22.1%	62.6%
Very important	40.5%	
Somewhat important	26.9%	26.9%
Not very important	5.0%	7.2%
Not at all important	2.2%	
No response	3.2%	3.2%

C. Activities that offer senior discounts	Total	Combined
Extremely important	37.7%	75.6%
Very important	37.9%	
Somewhat important	17.0%	17.0%
Not very important	1.3%	3.3%
Not at all important	2.0%	
No response	4.1%	4.1%

D. Activities that are affordable to all residents	Total	Combined
Extremely important	36.4%	82.9%
Very important	46.4%	
Somewhat important	8.8%	8.8%
Not very important	1.5%	3.4%
Not at all important	2.0%	
No response	4.9%	4.9%

E. Activities that involve both younger and older people	Total	Combined
Extremely important	32.2%	73.9%
Very important	41.6%	
Somewhat important	14.1%	14.1%
Not very important	4.5%	8.1%
Not at all important	3.6%	
No response	4.0%	4.0%
F. Accurate and widely publicized information about social activities	Total	Combined
Extremely important	32.6%	78.8%
Very important	46.2%	
Somewhat important	12.9%	12.9%
Not very important	2.0%	5.2%
Not at all important	3.2%	
No response	3.1%	3.1%
G. A variety of cultural activities for diverse populations	Total	Combined
Extremely important	29.6%	62.1%
Very important	32.5%	
Somewhat important	23.9%	23.9%
Not very important	5.4%	10.3%
Not at all important	4.9%	
No response	3.7%	3.7%
H. Local schools that involve older adults in events and activities	Total	Combined
Extremely important	22.1%	59.8%
Very important	37.7%	
Somewhat important	21.4%	21.4%
Not very important	11.8%	15.2%
Not at all important	3.4%	
No response	3.6%	3.6%
I. Continuing education classes	Total	Combined
Extremely important	25.1%	64.6%
Very important	39.5%	
Somewhat important	20.5%	20.5%
Not very important	6.0%	9.6%
Not at all important	3.6%	
No response	5.3%	5.3%
J. Social clubs such as book, gardening, craft or hobby	Total	Combined
Extremely important	24.4%	60.6%
Very important	36.3%	
Somewhat important	24.3%	24.3%
Not very important	6.6%	10.2%
Not at all important	3.6%	
No response	4.9%	4.9%

Q30. Does the community where you live have the following?

A. Conveniently located venues for entertainment	Total
Yes	50.1%
No	32.7%
Not sure	12.6%
No response	4.6%
B. Activities specifically geared towards older adults	Total
Yes	37.9%
No	25.8%
Not sure	33.4%
No response	2.9%
C. Activities that offer senior discounts	Total
Yes	42.7%
No	22.0%
Not sure	31.3%
No response	4.0%
D. Activities that are affordable to all residents	Total
Yes	34.4%
No	21.3%
Not sure	40.4%
No response	3.8%
E. Activities that involve both younger and older people	Total
Yes	44.6%
No	20.5%
Not sure	31.7%
No response	3.2%
F. Accurate and widely publicized information about social activities	Total
Yes	34.2%
No	34.4%
Not sure	28.2%
No response	3.2%
G. A variety of cultural activities for diverse populations	Total
Yes	32.3%
No	22.5%
Not sure	40.3%
No response	4.9%
H. Local schools that involve older adults in events and activities	Total
Yes	27.2%
No	20.8%
Not sure	48.6%
No response	3.4%

I. Continuing education classes	Total
Yes	47.3%
No	17.6%
Not sure	31.6%
No response	3.5%

J. Social clubs such as book, gardening, craft or hobby	Total
Yes	40.8%
No	17.0%
Not sure	37.4%
No response	4.8%

Q31. How important do you think it is to have the following in your community?

A. A range of volunteer activities to choose from	Total	Combined
Extremely important	21.4%	66.6%
Very important	45.2%	
Somewhat important	24.0%	24.0%
Not very important	2.7%	6.1%
Not at all important	3.3%	
No response	3.3%	3.3%

B. Volunteer training opportunities to help people perform better in their volunteer roles	Total	Combined
Extremely important	21.2%	63.7%
Very important	42.5%	
Somewhat important	28.3%	28.3%
Not very important	2.1%	4.6%
Not at all important	2.4%	
No response	3.5%	3.5%

C. Opportunities for older adults to participate in decision making bodies such as community councils or committees	Total	Combined
Extremely important	26.9%	67.5%
Very important	40.6%	
Somewhat important	24.2%	24.2%
Not very important	3.1%	5.2%
Not at all important	2.2%	
No response	3.0%	3.0%

D. Easy to find information on available local volunteer opportunities	Total	Combined
Extremely important	25.8%	71.5%
Very important	45.8%	
Somewhat important	19.6%	19.6%
Not very important	3.3%	5.8%
Not at all important	2.5%	
No response	3.1%	3.1%

E. Transportation to and from volunteer activities for those who need it	Total	Combined
Extremely important	29.1%	68.0%
Very important	38.9%	
Somewhat important	20.0%	20.0%
Not very important	5.5%	8.2%
Not at all important	2.7%	
No response	3.8%	3.8%

Q32. Does the community where you live have the following?

A. A range of volunteer activities to choose from	Total
Yes	38.9%
No	23.4%
Not sure	34.4%
No response	3.2%

B. Volunteer training opportunities to help people perform better in their volunteer roles	Total
Yes	21.5%
No	25.4%
Not sure	50.0%
No response	3.1%

C. Opportunities for older adults to participate in decision making bodies such as community councils or committees	Total
Yes	28.2%
No	20.8%
Not sure	47.1%
No response	3.9%

D. Easy to find information on available local volunteer opportunities	Total
Yes	22.4%
No	26.5%
Not sure	47.5%
No response	3.6%

E. Transportation to and from volunteer activities for those who need it	Total
Yes	10.3%
No	25.3%
Not sure	60.4%
No response	3.9%

Q33. Which of the following best describes your current employment status?	Total
Self-employed, part-time [GO TO Question 34]	4.8%
Self-employed, full-time [GO TO Question 34]	3.1%
Employed, part-time [GO TO Question 34]	6.5%
Employed, full-time [GO TO Question 34]	29.9%
Unemployed, but looking for work [GO TO Question 34]	3.4%
Retired, not working at all [GO TO Question 35]	36.8%
Not in labor force for other reasons [GO TO Question 35]	5.3%
No response	10.2%

Q34. How likely is it that you will continue to work as long as possible, rather than choosing to retire and no longer work for pay? (N=226)

	<u>Total</u>	<u>Combined</u>
Extremely likely	40.0%	66.5%
Very likely	26.6%	
Somewhat likely	9.4%	9.4%
Not very likely	11.2%	19.8%
Not at all likely	8.6%	
Not sure	2.0%	4.2%
No response	2.2%	

Q35. How important do you think it is to have the following in your community?

A. A range of flexible job opportunities for older adults

	<u>Total</u>	<u>Combined</u>
Extremely important	35.6%	73.3%
Very important	37.7%	
Somewhat important	15.4%	15.4%
Not very important	2.6%	7.3%
Not at all important	4.6%	
No response	4.0%	4.0%

B. Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work

	<u>Total</u>	<u>Combined</u>
Extremely important	34.6%	68.5%
Very important	33.9%	
Somewhat important	21.5%	21.5%
Not very important	2.3%	6.8%
Not at all important	4.5%	
No response	3.2%	3.2%

C. Jobs that are adapted to meet the needs of people with disabilities

	<u>Total</u>	<u>Combined</u>
Extremely important	37.1%	74.2%
Very important	37.0%	
Somewhat important	14.3%	14.3%
Not very important	2.3%	8.5%
Not at all important	6.2%	
No response	3.0%	3.0%

Q36. Does the community where you live have the following?

A. A range of flexible job opportunities for older adults

	<u>Total</u>
Yes	15.7%
No	27.0%
Not sure	55.2%
No response	2.1%

B. Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work

	<u>Total</u>
Yes	13.0%
No	26.0%
Not sure	58.9%
No response	2.0%

C. Jobs that are adapted to meet the needs of people with disabilities	<u>Total</u>
Yes	14.6%
No	25.2%
Not sure	58.2%
No response	2.0%

Q37. Would you turn to the following resources if you, a family member or friend needed information about services for older adults such as caregiving services, home delivered meals, home repair, medical transport, or social activities?

A. Local Senior Citizens	<u>Total</u>
Yes	78.6%
No	16.4%
No response	5.0%

B. Local Area Agency on Aging (AAA)	<u>Total</u>
Yes	58.2%
No	31.3%
No response	10.6%

C. Family or friends	<u>Total</u>
Yes	90.2%
No	5.3%
No response	4.4%

D. Local nonprofit organizations	<u>Total</u>
Yes	67.9%
No	22.9%
No response	9.1%

E. AARP	<u>Total</u>
Yes	70.4%
No	21.7%
No response	7.9%

F. Faith-based organizations like churches or synagogues	<u>Total</u>
Yes	80.2%
No	15.0%
No response	4.8%

G. Internet	<u>Total</u>
Yes	71.8%
No	21.4%
No response	6.8%

H. Phone book	<u>Total</u>
Yes	52.6%
No	38.7%
No response	8.7%

I. Your doctor or other health care professional	<u>Total</u>
Yes	87.6%
No	7.9%
No response	4.5%

J. Local government offices like the Health Department	<u>Total</u>
Yes	66.0%
No	26.8%
No response	7.2%

K. Library	<u>Total</u>
Yes	66.6%
No	25.5%
No response	8.0%

Q38. How important do you think it is to have the following in your community?

A. Access to community information in one central source	<u>Total</u>	<u>Combined</u>
Extremely important	31.2%	69.8%
Very important	38.6%	
Somewhat important	21.7%	21.7%
Not very important	1.8%	4.7%
Not at all important	2.8%	
No response	3.8%	3.8%

B. Clearly displayed printed community information with large lettering	<u>Total</u>	<u>Combined</u>
Extremely important	26.0%	65.4%
Very important	39.5%	
Somewhat important	25.0%	25.0%
Not very important	2.8%	6.5%
Not at all important	3.6%	
No response	3.1%	3.1%

C. An automated community information source that is easy to understand like a toll-free telephone number	<u>Total</u>	<u>Combined</u>
Extremely important	29.4%	61.7%
Very important	32.3%	
Somewhat important	25.2%	25.2%
Not very important	7.2%	9.9%
Not at all important	2.8%	
No response	3.3%	3.3%

D. Free access to computers and the Internet in public places such as the library, senior centers or government buildings	<u>Total</u>	<u>Combined</u>
Extremely important	35.9%	72.5%
Very important	36.6%	
Somewhat important	17.8%	17.8%
Not very important	4.6%	6.2%
Not at all important	1.5%	
No response	3.5%	3.5%

E. Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	Total	Combined
Extremely important	33.6%	66.6%
Very important	33.1%	
Somewhat important	20.9%	20.9%
Not very important	7.8%	9.4%
Not at all important	1.6%	
No response	3.0%	3.0%

F. Community information that is available in a number of different languages	Total	Combined
Extremely important	28.5%	52.3%
Very important	23.9%	
Somewhat important	24.9%	24.9%
Not very important	12.9%	18.2%
Not at all important	5.2%	
No response	4.6%	4.6%

Q39. Does the community where you live have the following?

A. Access to community information in one central source	Total
Yes	19.9%
No	23.8%
Not sure	53.6%
No response	2.8%

B. Clearly displayed printed community information with large lettering	Total
Yes	14.9%
No	33.6%
Not sure	49.7%
No response	1.8%

C. An automated community information source that is easy to understand like a toll-free telephone number	Total
Yes	18.2%
No	27.3%
Not sure	51.6%
No response	2.9%

D. Free access to computers and the Internet in public places such as the library, senior centers or government buildings	Total
Yes	55.1%
No	13.9%
Not sure	27.6%
No response	3.4%

E. Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	Total
Yes	13.8%
No	24.2%
Not sure	60.0%
No response	1.9%

F. Community information that is available in a number of different languages	<u>Total</u>
Yes	17.4%
No	20.1%
Not sure	60.2%
No response	2.4%
QD1. Are you male or female?	<u>Total</u>
Male	45.1%
Female	54.9%
No response	-
QD2. What is your age as of your last birthday?	<u>Total</u>
50-59	44.5%
60-74	40.2%
75+	15.3%
No response	-
QD3. What is your current marital status?	<u>Total</u>
Married	46.7%
Not married, living with partner	3.4%
Separated	2.4%
Divorced	19.8%
Widowed	15.3%
Never married	12.2%
No response	<0.5%
QD4. Are you or your spouse or partner currently a member of AARP?	<u>Total</u>
Yes	33.6%
No	66.4%
No response	-
QD5. Besides you, do you have any of the following people living in your household?	
A. Child/children under 18	<u>Total</u>
Yes	13.0%
No	68.8%
No response	18.2%
B. Child/children 18 or older	<u>Total</u>
Yes	17.4%
No	62.0%
No response	0.205
C. Child/children away at college	<u>Total</u>
Yes	8.4%
No	64.5%
No response	27.1%

D. Parents	<u>Total</u>
Yes	2.2%
No	67.0%
No response	0.307

E. Other adult relative or friend 18 or older	<u>Total</u>
Yes	15.0%
No	64.6%
No response	20.5%

QD6. Do you have any of the following kinds of health care coverage?

A. Insurance through a current or former employer of yours or your spouses	<u>Total</u>
Yes	51.3%
No	40.8%
Not sure	1.0%
No response	6.9%

B. Insurance purchased directly from an insurance company (not through an employer)	<u>Total</u>
Yes	34.8%
No	55.9%
Not sure	1.5%
No response	7.7%

C. Medicare, for people 65 and older or people with certain disabilities	<u>Total</u>
Yes	42.4%
No	47.2%
Not sure	2.9%
No response	7.5%

D. Medicaid or any kind of government assistance plan for those with low incomes or a disability	<u>Total</u>
Yes	10.5%
No	75.3%
Not sure	3.9%
No response	10.3%

E. Veterans Administration or other military health care	<u>Total</u>
Yes	9.4%
No	77.2%
Not sure	4.2%
No response	9.2%

F. Any other insurance coverage	<u>Total</u>
Yes	18.1%
No	67.3%
Not sure	3.4%
No response	11.2%

QD7. Does any disability, handicap, or chronic disease keep you and your spouse or partner from participating fully in work, school, housework, or other activities?	Total
Yes, myself	19.3%
Yes, my spouse or partner	3.6%
Yes, both me and my spouse or partner	3.1%
No	72.5%
No response	1.5%

QD8. Are you of Hispanic, Spanish, Latino origin or descent?	Total
Yes [GO TO Question D9]	2.2%
No [GO TO QUESTION D10]	89.9%
No response	8.0%

QD9. If you are Hispanic or Latino, please indicate which one best represents the language(s) you speak at home. (N=8)	Total
Spanish only	-
Spanish most of the time	25.0%
Spanish and English equally but prefer Spanish	-
Spanish and English equally and do not have a preference	39.1%
Spanish and English equally but prefer English	20.2%
English most of the time	5.3%
English only	10.3%
No response	-

QD10. What is your race?	Total
White or Caucasian	61.4%
Black or African American	34.9%
American Indian or Alaska Native	1.6%
Asian	<0.5%
Native Hawaiian or other Pacific Islander	<0.5%
Other, please specify	0.6%
No response	3.1%

QD11. What is the highest level of education you have completed?	Total
K-12th grade (no diploma)	8.2%
High school graduate, GED or equivalent	15.6%
Post-high school education/training (no degree)	15.9%
2-year college degree	14.0%
4-year college degree	21.5%
Post-graduate study (no degree)	7.4%
Graduate or professional degree(s)	13.8%
No response	3.6%

QD12. Thinking about state elections for your state Governor and Legislators in the last five years, how often would you say you vote?	Total	Combined
Always	61.5%	84.6%
Most of the time	23.0%	
About half of the time	2.0%	2.0%
Seldom	5.7%	12.7%
Never	7.0%	
No response	0.8%	0.8%

QD13. Do you consider yourself to be a Democrat, a Republican, an Independent, or something else?	Total
Democrat	46.3%
Republican	27.3%
Independent	14.2%
Something else	7.9%
No response	4.3%

QD14. In general, how often do you go online to access the Internet for things like sending or receiving email, getting news and information, paying bills or managing finances or buying products or services? This includes access from home, work, a mobile device (such as a smart phone), or someplace else.	Total
Several times a day	54.1%
About once a day	13.8%
3-6 days a week	7.3%
1-2 days a week	3.6%
Once every few weeks	1.8%
Once a month or less	2.4%
Never go online	16.5%
No response	0.7%

QD15. What was your annual household income before taxes in 2014?	Total
Less than \$10,000	11.0%
\$10,000 to \$19,999	11.9%
\$20,000 to \$29,999	9.5%
\$30,000 to \$49,999	17.6%
\$50,000 to \$74,999	12.1%
\$75,000 to \$99,999	9.2%
\$100,000 to \$149,999	11.3%
\$150,000 or more	6.6%
No response	10.8%

QD16. Please use the space below for any additional comments.