

## Gap Analysis Addendum

### Livability for All in Brownsville:

#### The 2016 Age-Friendly Community Survey of Residents Age 50-plus

#### Which Community Features Are Important Versus Which Ones Exist by Domain

(Need Gap = % Extremely/Very/Somewhat Important - % Yes/Exists)

*Items within each domain sorted in descending order by size of the gap.*

<b>Housing (n=296)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
A home repair service for low-income and older adults that helps with things like roof or window repairs	68%	93%	25%	39%
Well-maintained and safe low-income housing	59%	91%	32%	35%
Home repair contractors who are trustworthy, do quality work and are affordable	57%	91%	34%	42%
Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	56%	88%	32%	37%
Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces.	53%	89%	36%	32%
Seasonal services such as lawn work or snow removal for low-income and older adults	53%	87%	34%	31%
Well-maintained homes and properties	42%	93%	51%	21%

<b>Outdoor Space and Buildings (n=296)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Neighborhood watch programs	72%	94%	22%	20%
Well-maintained public restrooms that are accessible to people of different physical abilities	67%	95%	28%	21%
Public parks with enough benches	64%	89%	25%	17%
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	64%	96%	32%	14%
Separate pathways for bicyclists and pedestrians	55%	93%	38%	12%
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	54%	94%	40%	22%
Well-maintained and safe parks that are within walking distance of your home	52%	91%	39%	5%

<b>Transportation and Streets (n=296)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Audio/visual pedestrian crossings	60%	96%	36%	23%
Driver education/refresher courses	58%	93%	35%	37%
Well-maintained streets	56%	98%	42%	10%
Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	54%	98%	44%	16%
Well-maintained public transportation vehicles	53%	97%	44%	27%
Affordable public parking	48%	92%	44%	24%
Safe public transportation stops or areas	48%	97%	49%	25%
Reliable public transportation	46%	97%	51%	26%
Public parking lots, spaces and areas to park	43%	93%	50%	19%
Special transportation services for people with disabilities and older adults	43%	96%	53%	26%
Affordable public transportation	39%	95%	56%	22%
Accessible and convenient public transportation	36%	96%	60%	13%
Enforced speed limits	33%	97%	64%	8%
Easy to read traffic signs	27%	97%	70%	7%

<b>Health and Wellness (n=296)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Affordable home health care providers	70%	97%	27%	43%
A service that helps seniors find and access health and supportive services	65%	94%	29%	45%
Fitness activities specifically geared towards older adults	63%	93%	30%	41%
Easy to find information on local health and supportive services	63%	94%	31%	42%
Well-trained certified home health care providers	59%	95%	36%	41%
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	57%	95%	38%	39%
Conveniently located health and social services	55%	94%	39%	34%
Easily understandable and helpful local hospital or clinic answering services	47%	97%	50%	29%
Conveniently located emergency care centers	45%	95%	50%	25%
Home care services including health, personal care and housekeeping	43%	95%	52%	31%
A variety of health care professionals including specialists	42%	97%	55%	22%
Well-maintained hospitals and health care facilities	35%	96%	61%	19%
Health care professionals who speak different languages	34%	92%	58%	24%
Respectful and helpful hospital and clinic staff	30%	96%	66%	19%

<b>Social Participation, Inclusion and Education Opportunities (n=296)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Activities that are affordable to all residents	73%	93%	20%	45%
Accurate and widely publicized information about social activities	73%	91%	18%	46%
Activities that involve both younger and older people	70%	93%	23%	44%
A variety of cultural activities for diverse populations	68%	88%	20%	45%
Activities specifically geared towards older adults	67%	92%	25%	39%
Activities that offer senior discounts	67%	92%	25%	44%
Local schools that involve older adults in events and activities	67%	87%	20%	49%
Social clubs such as book, gardening, craft or hobby	61%	87%	26%	46%
Conveniently located venues for entertainment	53%	88%	35%	28%
Continuing education classes	52%	88%	36%	40%

<b>Volunteering and Civic Engagement (n=296)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Volunteer training opportunities to help people perform better in their volunteer roles	76%	91%	15%	50%
Easy to find information on available local volunteer opportunities	76%	90%	14%	49%
Transportation to and from volunteer activities for those who need it	75%	91%	16%	47%
Opportunities for older adults to participate in decision making bodies such as community councils or committees	74%	91%	17%	49%
A range of volunteer activities to choose from	68%	90%	22%	45%

<b>Job Opportunities (n=296)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	82%	91%	9%	49%
A range of flexible job opportunities for older adults	77%	88%	11%	46%
Jobs that are adapted to meet the needs of people with disabilities	76%	90%	14%	48%

<b>Community Information (n=296)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Clearly displayed printed community information with large lettering	80%	91%	11%	46%
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	77%	89%	12%	52%
An automated community information source that is easy to understand like a toll-free telephone number	76%	87%	11%	50%
Access to community information in one central source	76%	89%	13%	52%
Community information that is available in a number of different languages	62%	88%	26%	47%
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	41%	90%	49%	27%