

2016 City of Augusta, ME Age-Friendly Community Survey

50+ Residents (n=316)

Margin of Error = +/- 5.5%

S5. [RECORD RESPONDENT'S GENDER. ASK ONLY IF ABSOLUTELY NECESSARY.] To ensure it is recorded accurately, could you please state your gender?

	<u>Total</u>
Male	42.5%
Female	57.5%
Refused [DO NOT READ]	0.0%

S6/S7. Could you please tell me your age as of your last birthday? [IN YEARS] [IF REFUSED IN S6 READ] I understand. Some people are not comfortable giving their age, but would you let me know which of the following age ranges you fall into?

	<u>Total</u>
50-54	11.4%
55-64	41.9%
65-74	22.1%
75-84	15.8%
85 or older	7.9%
Refused [DO NOT READ]	0.9%

Your Home and Community

First, I'd like to ask you some questions about where you currently live.

Q1. Which community do you live in? For some people, this would mean the town or village in which they live, or it could be their neighborhood. For some people, it could be their subdivision or development. By local community I mean your area of the city, metro area, or county, just around where you live.

	<u>Total</u>
22 GREEN STREET	0.6%
37 GAGE STREET RIGHT NEXT TO THE BRIDGE	0.5%
ACROSS FROM THE VETERAN HOSPITAL ON THE OUTSKIRTS OF AUGUSTA	0.2%
APARTMENT BUILDING IN MIDDLE OF TOWN OF AUGUSTA	0.3%
ARCH BETA HOUSING FOR ELDERLY AND HANDICAPPED	0.2%
ASSISTED LIVING	0.3%
AUGUSTA	47.2%
BECK COUNTY	0.2%
BEER RIDGE MOBILE HOME COMMUNITY	0.2%
BELGRADE	0.0%
BENTON	0.0%
BINGHAM COMMUNITY	0.2%
CANNIBAET	0.2%
CAPITAL DISTRICT	0.6%
CENTRAL	0.6%
CHELSEA	0.3%
CHINA	0.0%
CHURCH ROADS	0.2%
CHURCHILL ROAD	0.3%
CLINTON	0.0%
COUNTRYSIDE IN MANCHESTER	0.5%
DEVELOPMENT, NEW LAND	0.2%
DISTRICT 3	0.3%
EAST SIDE OF AUGUSTA	3.4%

EAST VASSALBORO	0.0%
EASTERN AVENUE	0.2%
FARMINGDALE	0.0%
FAYETTE	0.0%
FIVE MILES FROM DOWNTOWN AUGUSTA	0.2%
FREMONT POND	0.0%
GARDINER	0.2%
GLEN STREET AUGUSTA	0.3%
GRAND VIEW NEIGHBORHOOD IN THE CITY OF AUGUSTA	0.5%
GRANITE HILLS ESTATES FOR SENIOR CITIZENS IN AN INDEPENDANT COTTAGE THERE	0.3%
HALLOWELL	0.2%
HISTORICAL SECTION	0.2%
IN A NEIGHBORHOOD BY TOWNSEND ROAD UP BY MARKET PLACE AND BY NORTHERN AVENUE	0.6%
IN THE 55 AND OLDER MOBILE HOME PARK	0.2%
IN THE COUNTRY	0.6%
IN THE COUNTRY OR 2 AND HALF MILES FROM OAKLAND	0.0%
IN THE COUNTRY OUTSIDE OF TOWN OF MANCHESTER	0.0%
IN THE WOODS JUST OUTSIDE AUGUSTA. EAST OF AUGUSTA	0.0%
IN TOWN	0.4%
INGRAHAM MOUNTAIN	0.6%
INNER CITY AUGUSTA	0.2%
JEANEEZ COUNTY	0.5%
JOHN MANOR	0.2%
JUST OUTSIDE DOWNTOWN	0.2%
KENNEBEC COUNTY	2.8%
LITCHFIELD	0.0%
MANCHESTER	0.2%
MANCHESTER VILLAGE	0.0%
MAPLE STREET	0.2%
MAYFAIR	1.5%
MEADOW PARK	0.6%
METRO AREA	0.2%
METRO AREA WATERVILLE	0.0%
MOBILE HOME PARK	0.5%
MONMOUTH	0.0%
MOUNT AUGUSTA	0.2%
MOUNT VERNON AVENUE	0.6%
NEAR SHAW'S GROCERY STORE IN A SENIOR LIVING ARRANGEMENT ON THE WEST SIDE OF THE CITY	0.3%
NEIGHBORHOOD	1.8%
NEW LAND NEIGHBORHOOD	0.2%
NORTH AUGUSTA	0.6%
NORTH AUGUSTA EAST	0.6%
NORTH BELGRADE	0.5%
NORTH END	0.4%
NORTH MONMOUTH	0.0%
NORTHERN AVENUE IN AUGUSTA	0.6%
NORTHERN PART OF AUGUSTA	1.0%
NOT TOO FAR FROM THE GOV'S OFFICE	0.4%
OAKLAND	0.2%

OAKLAND MAIN	0.0%
OLD CITY AREA OF AUGUSTA (RIGHT IN THE CENTER OF THE TOWN OF AUGUSTA)	0.2%
OUTSIDE OF OAKLAND	0.0%
OUTSKIRTS	0.5%
OUTSKIRTS OF AUGUSTA BY THE VA HOSPITAL TOGUS	0.2%
OXFORD STREET	0.3%
PITTSTON	0.0%
RANDOLPH	0.2%
READFIELD	0.0%
RESIDENTIAL AREA	0.2%
RIVERSIDE DRIVE	0.8%
RONCALLI APARTMENTS	0.2%
ROUTE 104	0.2%
ROUTE 11 TO OAKLAND ROAD. THE OAKLAND ROAD IS IN BELGRADE, MAINE. THIS IS 15 MILES FRC	0.0%
RURAL AREA OF AUGUSTA	3.9%
RURAL COMMUNITY	0.6%
SAND HILL	2.1%
SENIOR HOUSING	0.2%
SIDNEY	1.0%
SMALL TOWN IN KENNEBEC COUNTY	0.0%
SOUTH CHINA	0.2%
SOUTH GARDINER	0.0%
SUBURB	0.3%
THE EAST SIDE	0.2%
THE MIDDLE PART OF THE CITY OF AUGUSTA IN SENIOR LIVING APARTMENTS	0.2%
THE MIGRATE CHASE SMITH'S HOUSE APARTMENT RUN BY THE VOLUNTEERS OF AMERICA	0.3%
THE RIDGES HALLOWELL	0.0%
TO THE EAST OF CITY LIMITS	0.2%
TOGUS POND	0.5%
TOGUS STREAM	0.2%
TOWN	0.0%
URBAN AREA	0.2%
VASSALBORO	0.6%
VILLAGE READFIELD	0.0%
WATERLOO	0.0%
WATERVILLE	0.6%
WATERVILLE SOUTH END	0.2%
WAYNE	0.0%
WEEKS MILLS	0.0%
WEST GARDINER	0.0%
WEST SIDE OF AUGUSTA	4.7%
WILLOW STREET OFF BANGOR	0.2%
WINDSOR	0.0%
WINSLOW	0.2%
WINSLOW MAIN	0.0%
WINTHROP	0.0%
WOODLAND CENTER	0.3%
Not sure [DO NOT READ]	4.2%
Refused [DO NOT READ]	0.9%

Q2. How long have you lived in your community?	Total
Less than 15 years	27.8%
15 years but less than 25 years	16.0%
25 years or more	55.3%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.5%

Q3. How long have you lived in your current residence?	Total
Less than 15 years	41.0%
15 years but less than 25 years	18.8%
25 years or more	39.9%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.3%

Q4. How would you rate your current community as a place for people to live as they age? Would you say your community is...?	Total
Excellent	11.5%
Very good	34.6%
Good	30.7%
Fair	15.5%
Poor	7.1%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.0%

Q5. How important is it for you to remain in your current community for as long as possible? Is it...?	Total
Extremely important	26.9%
Very important	36.7%
Somewhat important	20.8%
Not very important	5.5%
Not at all important	9.6%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

Q6. How important is it for you to remain in your current residence for as long as possible? Is it...?	Total
Extremely important	33.2%
Very important	30.6%
Somewhat important	17.3%
Not very important	5.9%
Not at all important	12.1%
Not sure [DO NOT READ]	0.9%
Refused [DO NOT READ]	0.0%

Q7. Thinking about your future years, are you more likely to...?	Total
Move to a different community	21.7%
Move into a different residence within your current community	15.3%
Stay in your current residence and never move	56.6%
Not sure [DO NOT READ]	6.2%
Refused [DO NOT READ]	0.3%

Q8. Some people find that they need or want to move out of their home as they get older. If you were to consider moving out of your current residence, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?

A. Wanting a smaller size home	Total
A major factor	24.8%
A minor factor	20.4%
Not a factor at all	52.7%
Not sure [DO NOT READ]	1.5%
Refused [DO NOT READ]	0.7%

B. Wanting a larger size home	Total
A major factor	4.3%
A minor factor	11.0%
Not a factor at all	83.5%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.7%

C. The cost of maintaining your current residence	Total
A major factor	35.9%
A minor factor	23.1%
Not a factor at all	38.6%
Not sure [DO NOT READ]	1.6%
Refused [DO NOT READ]	0.8%

D. Wanting a home that will help you live independently as you age, for example a home without stairs	Total
A major factor	46.8%
A minor factor	14.1%
Not a factor at all	35.4%
Not sure [DO NOT READ]	3.0%
Refused [DO NOT READ]	0.7%

Q9. Some people find that they need or want to move out of their community as they get older. If you were to consider moving out of your current community, would the following be a major factor, a minor factor, or not a factor at all in your decision to move?

A. Your personal safety or security concerns	Total
A major factor	35.2%
A minor factor	12.0%
Not a factor at all	51.9%
Not sure [DO NOT READ]	0.5%
Refused [DO NOT READ]	0.4%

B. Wanting to move to an area that has better health care facilities	Total
A major factor	22.4%
A minor factor	19.8%
Not a factor at all	56.1%
Not sure [DO NOT READ]	1.3%
Refused [DO NOT READ]	0.4%

C. Wanting to be closer to family	<u>Total</u>
A major factor	31.5%
A minor factor	15.7%
Not a factor at all	50.9%
Not sure [DO NOT READ]	1.0%
Refused [DO NOT READ]	1.0%

D. Needing more access to public transportation	<u>Total</u>
A major factor	29.6%
A minor factor	23.2%
Not a factor at all	45.5%
Not sure [DO NOT READ]	1.3%
Refused [DO NOT READ]	0.4%

E. Wanting to live in a different climate	<u>Total</u>
A major factor	16.6%
A minor factor	22.7%
Not a factor at all	59.3%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.7%

F. Wanting to live in an area that has a lower cost of living	<u>Total</u>
A major factor	34.3%
A minor factor	26.4%
Not a factor at all	38.0%
Not sure [DO NOT READ]	0.9%
Refused [DO NOT READ]	0.4%

Q10. Which of the following types of homes best describes where you currently live? Do you live in...?	<u>Total</u>
A single family house	67.6%
A two family house that has two separate living units	7.9%
A townhouse or row house	0.6%
An apartment	13.4%
A condominium or coop	3.1%
A mobile home	3.6%
Senior housing or assisted living facility	3.4%
Or do you live in some other type of living arrangement? [RECORD ANSWER]	0.3%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

Q11. Do you own or rent your residence?	<u>Total</u>
Own	77.6%
Rent	21.5%
Live with adult child or others [DO NOT READ]	0.7%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.2%

Q12. Some people find that they need to make modifications to their residence to enable them to stay there for as long as possible. Does your current residence need any major repairs, modifications, or changes to enable you to stay there for as long as possible?

	Total
Yes	18.5%
No	80.2%
Not sure [DO NOT READ]	1.3%
Refused [DO NOT READ]	0.0%

Homes, Public Buildings, and Spaces

Q13. Now I am going to ask you to rate your community on providing certain types of home services that can help people remain in their homes for as long as possible. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Home modification and repair contractors who are trustworthy, do quality work, and are affordable

	Total
Excellent	15.1%
Very good	20.6%
Good	25.2%
Fair	13.5%
Poor	5.8%
This service does not exist in your community [DO NOT READ]	1.9%
Not sure [DO NOT READ]	17.9%
Refused [DO NOT READ]	0.0%

B. A home repair service for low-income and older adults that helps with things like roof or window repairs

	Total
Excellent	12.8%
Very good	7.9%
Good	15.8%
Fair	13.0%
Poor	10.6%
This service does not exist in your community [DO NOT READ]	4.8%
Not sure [DO NOT READ]	35.1%
Refused [DO NOT READ]	0.0%

C. Seasonal services such as lawn work or snow removal for low-income and older adults

	Total
Excellent	13.6%
Very good	15.2%
Good	26.2%
Fair	8.9%
Poor	9.9%
This service does not exist in your community [DO NOT READ]	4.8%
Not sure [DO NOT READ]	21.3%
Refused [DO NOT READ]	0.0%

Q14. Now I am going to ask you about the sidewalks and streets in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Sidewalks that are in good condition, safe for pedestrians, and accessible for wheelchairs or other assistive mobility devices	<u>Total</u>
Excellent	10.3%
Very good	19.6%
Good	24.9%
Fair	18.5%
Poor	19.4%
This service does not exist in your community [DO NOT READ]	5.4%
Not sure [DO NOT READ]	1.9%
Refused [DO NOT READ]	0.0%

B. Well-lit, accessible, safe streets and intersections for all users	<u>Total</u>
Excellent	13.4%
Very good	23.4%
Good	33.0%
Fair	17.2%
Poor	9.7%
This service does not exist in your community [DO NOT READ]	2.0%
Not sure [DO NOT READ]	1.3%
Refused [DO NOT READ]	0.0%

C. Audio and visual pedestrian crossings	<u>Total</u>
Excellent	11.4%
Very good	14.4%
Good	35.7%
Fair	17.7%
Poor	7.2%
This service does not exist in your community [DO NOT READ]	8.6%
Not sure [DO NOT READ]	5.1%
Refused [DO NOT READ]	0.0%

D. Separate pathways for bicyclists and pedestrians	<u>Total</u>
Excellent	7.6%
Very good	10.7%
Good	28.7%
Fair	14.0%
Poor	20.1%
This service does not exist in your community [DO NOT READ]	13.8%
Not sure [DO NOT READ]	5.0%
Refused [DO NOT READ]	0.0%

E. Well-maintained streets	<u>Total</u>
Excellent	11.6%
Very good	19.9%
Good	30.2%
Fair	25.2%
Poor	11.8%
This service does not exist in your community [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.5%

F. Easy to read traffic signs	<u>Total</u>
Excellent	18.7%
Very good	26.0%
Good	41.6%
Fair	7.9%
Poor	4.1%
This service does not exist in your community [DO NOT READ]	0.6%
Not sure [DO NOT READ]	1.1%
Refused [DO NOT READ]	0.0%

G. Enforced speed limits	<u>Total</u>
Excellent	14.6%
Very good	19.6%
Good	33.2%
Fair	14.1%
Poor	13.5%
This service does not exist in your community [DO NOT READ]	1.1%
Not sure [DO NOT READ]	3.9%
Refused [DO NOT READ]	0.0%

Q15. Next I am going to ask you about homes and public buildings and spaces in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Well-maintained homes and properties	<u>Total</u>
Excellent	11.5%
Very good	21.9%
Good	48.2%
Fair	9.8%
Poor	6.0%
This feature does not exist in your community [DO NOT READ]	0.2%
Not sure [DO NOT READ]	2.2%
Refused [DO NOT READ]	0.2%

B. Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces	Total
Excellent	8.5%
Very good	13.2%
Good	25.8%
Fair	20.1%
Poor	13.1%
This feature does not exist in your community [DO NOT READ]	2.1%
Not sure [DO NOT READ]	17.3%
Refused [DO NOT READ]	0.0%

C. Homes that are built with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	Total
Excellent	5.8%
Very good	6.1%
Good	23.4%
Fair	17.4%
Poor	12.3%
This feature does not exist in your community [DO NOT READ]	2.6%
Not sure [DO NOT READ]	32.1%
Refused [DO NOT READ]	0.2%

D. Well-maintained, safe low-income housing	Total
Excellent	8.0%
Very good	13.1%
Good	27.8%
Fair	16.9%
Poor	11.7%
This feature does not exist in your community [DO NOT READ]	3.6%
Not sure [DO NOT READ]	19.0%
Refused [DO NOT READ]	0.0%

E. Well-maintained parks with enough benches	Total
Excellent	11.6%
Very good	22.3%
Good	36.5%
Fair	11.1%
Poor	7.1%
This feature does not exist in your community [DO NOT READ]	1.9%
Not sure [DO NOT READ]	9.6%
Refused [DO NOT READ]	0.0%

F. Safe parks	Total
Excellent	13.4%
Very good	22.5%
Good	37.1%
Fair	13.4%
Poor	4.7%
This feature does not exist in your community [DO NOT READ]	2.4%
Not sure [DO NOT READ]	6.5%
Refused [DO NOT READ]	0.0%

G. Public buildings and spaces including restrooms that are accessible to people of different physical abilities	Total
Excellent	15.0%
Very good	21.2%
Good	34.1%
Fair	14.4%
Poor	5.6%
This feature does not exist in your community [DO NOT READ]	1.8%
Not sure [DO NOT READ]	7.9%
Refused [DO NOT READ]	0.0%

H. Conveniently located emergency care centers	Total
Excellent	15.8%
Very good	27.6%
Good	30.9%
Fair	12.1%
Poor	8.3%
This feature does not exist in your community [DO NOT READ]	2.8%
Not sure [DO NOT READ]	2.5%
Refused [DO NOT READ]	0.0%

I. Well-maintained hospitals and health care facilities	Total
Excellent	31.2%
Very good	33.1%
Good	21.8%
Fair	5.9%
Poor	5.2%
This feature does not exist in your community [DO NOT READ]	1.8%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.3%

J. Neighborhood watch programs	Total
Excellent	6.5%
Very good	6.1%
Good	17.4%
Fair	12.9%
Poor	12.1%
This feature does not exist in your community [DO NOT READ]	22.6%
Not sure [DO NOT READ]	22.4%
Refused [DO NOT READ]	0.0%

K. Conveniently located public parking lots and areas to park including handicapped parking	Total
Excellent	14.0%
Very good	26.5%
Good	32.9%
Fair	14.8%
Poor	8.2%
This feature does not exist in your community [DO NOT READ]	2.9%
Not sure [DO NOT READ]	0.7%
Refused [DO NOT READ]	0.0%

L. Affordable public parking	Total
Excellent	14.7%
Very good	16.5%
Good	41.8%
Fair	9.4%
Poor	6.9%
This feature does not exist in your community [DO NOT READ]	3.9%
Not sure [DO NOT READ]	6.8%
Refused [DO NOT READ]	0.2%

Transportation

The next few questions are about transportation in your community.

Q16. How do you usually get around your community for things like shopping visiting the doctor, running errands, or other things? Do you...?

A. Walk	Total
Yes	42.9%
No	57.1%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

B. Drive yourself	Total
Yes	85.8%
No	14.2%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

C. Have others drive you	Total
Yes	31.1%
No	68.9%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

D. Take a taxi	Total
Yes	12.2%
No	87.8%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

E. Use a special transportation service, such as one for seniors or persons with disabilities	Total
Yes	5.1%
No	94.9%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

F. Use public transportation	Total
Yes	8.0%
No	92.0%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

G. Ride a bike	Total
Yes	9.1%
No	90.9%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

H. Some other way	Total
Yes	2.8%
No	97.2%
I do not get out of the house [DO NOT READ]	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

Q17. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Accessible and convenient public transportation	Total
Excellent	5.3%
Very good	8.6%
Good	26.5%
Fair	14.2%
Poor	22.5%
This service does not exist in your community [DO NOT READ]	3.5%
Not sure [DO NOT READ]	19.4%
Refused [DO NOT READ]	0.0%

B. Affordable public transportation	Total
Excellent	7.5%
Very good	11.9%
Good	29.1%
Fair	8.2%
Poor	13.9%
This service does not exist in your community [DO NOT READ]	3.5%
Not sure [DO NOT READ]	25.8%
Refused [DO NOT READ]	0.0%

C. Well-maintained public transportation vehicles	Total
Excellent	5.7%
Very good	9.4%
Good	32.2%
Fair	9.7%
Poor	15.2%
This service does not exist in your community [DO NOT READ]	4.5%
Not sure [DO NOT READ]	23.2%
Refused [DO NOT READ]	0.0%

D. Timely public transportation	Total
Excellent	5.8%
Very good	6.7%
Good	20.7%
Fair	14.4%
Poor	19.8%
This service does not exist in your community [DO NOT READ]	2.5%
Not sure [DO NOT READ]	30.1%
Refused [DO NOT READ]	0.0%

E. Safe public transportation stops or areas that are accessible to people of varying physical abilities	Total
Excellent	7.7%
Very good	13.7%
Good	24.6%
Fair	13.1%
Poor	17.6%
This service does not exist in your community [DO NOT READ]	3.4%
Not sure [DO NOT READ]	19.6%
Refused [DO NOT READ]	0.2%

F. Special transportation services for people with disabilities and older adults	Total
Excellent	7.6%
Very good	13.2%
Good	28.7%
Fair	13.1%
Poor	12.8%
This service does not exist in your community [DO NOT READ]	2.5%
Not sure [DO NOT READ]	22.1%
Refused [DO NOT READ]	0.0%

Health and Wellness

Q18. Thinking now about health care professionals in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?

	<u>Total</u>
A. Well-trained certified home health care providers	
Excellent	10.8%
Very good	18.0%
Good	25.5%
Fair	8.0%
Poor	1.8%
This feature does not exist in your community [DO NOT READ]	1.6%
Not sure [DO NOT READ]	34.3%
Refused [DO NOT READ]	0.0%
B. Affordable home health care providers	
Excellent	7.3%
Very good	12.5%
Good	26.1%
Fair	5.4%
Poor	6.8%
This feature does not exist in your community [DO NOT READ]	1.3%
Not sure [DO NOT READ]	40.5%
Refused [DO NOT READ]	0.0%
C. A variety of health care professionals including specialists	
Excellent	17.8%
Very good	25.3%
Good	31.9%
Fair	12.8%
Poor	5.2%
This feature does not exist in your community [DO NOT READ]	0.9%
Not sure [DO NOT READ]	6.2%
Refused [DO NOT READ]	0.0%
D. Health care professionals who speak different languages	
Excellent	4.8%
Very good	6.2%
Good	18.5%
Fair	9.7%
Poor	7.4%
This feature does not exist in your community [DO NOT READ]	1.2%
Not sure [DO NOT READ]	52.3%
Refused [DO NOT READ]	0.0%
E. Respectful and helpful hospital and clinic staff	
Excellent	27.0%
Very good	32.1%
Good	28.1%
Fair	6.6%
Poor	1.8%
This feature does not exist in your community [DO NOT READ]	1.0%
Not sure [DO NOT READ]	3.3%
Refused [DO NOT READ]	0.0%

Q19. Thinking now about health and wellness services in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Affordable health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	<u>Total</u>
Excellent	11.3%
Very good	17.5%
Good	35.3%
Fair	5.7%
Poor	6.1%
This service does not exist in your community [DO NOT READ]	2.2%
Not sure [DO NOT READ]	22.0%
Refused [DO NOT READ]	0.0%
B. Affordable fitness activities specifically geared towards older adults	<u>Total</u>
Excellent	6.6%
Very good	13.6%
Good	31.2%
Fair	12.8%
Poor	10.8%
This service does not exist in your community [DO NOT READ]	1.0%
Not sure [DO NOT READ]	24.0%
Refused [DO NOT READ]	0.0%
C. Conveniently located health and social services	<u>Total</u>
Excellent	9.6%
Very good	16.9%
Good	40.9%
Fair	11.6%
Poor	7.1%
This service does not exist in your community [DO NOT READ]	0.9%
Not sure [DO NOT READ]	12.9%
Refused [DO NOT READ]	0.0%
D. A service that provides people to help seniors easily find and access health and supportive services	<u>Total</u>
Excellent	8.4%
Very good	12.5%
Good	33.9%
Fair	11.3%
Poor	6.9%
This service does not exist in your community [DO NOT READ]	0.8%
Not sure [DO NOT READ]	26.2%
Refused [DO NOT READ]	0.0%
E. Affordable home care services including personal care and housekeeping	<u>Total</u>
Excellent	6.4%
Very good	7.5%
Good	26.7%
Fair	9.5%
Poor	7.2%
This service does not exist in your community [DO NOT READ]	1.0%
Not sure [DO NOT READ]	41.7%
Refused [DO NOT READ]	0.0%

F. Easily understandable and helpful local hospital or clinic answering services	<u>Total</u>
Excellent	13.1%
Very good	20.0%
Good	37.5%
Fair	12.1%
Poor	3.0%
This service does not exist in your community [DO NOT READ]	1.6%
Not sure [DO NOT READ]	12.8%
Refused [DO NOT READ]	0.0%

Social Participation, Inclusion and Education Opportunities

Next I would like to ask you some questions about social and educational activities in your community.

Q20. How often do you have contact with family, friends, or neighbors who do not live with you?

	<u>Total</u>
Everyday	47.0%
Several times a week	31.6%
Once a week	10.3%
Once every 2 or 3 weeks	4.3%
Once a month	2.7%
Less than monthly	2.8%
Never	0.8%
Not sure [DO NOT READ]	0.4%
Refused [DO NOT READ]	0.0%

Q21. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Conveniently located entertainment venues	<u>Total</u>
Excellent	8.2%
Very good	13.0%
Good	44.4%
Fair	16.2%
Poor	10.7%
This feature does not exist in your community [DO NOT READ]	1.3%
Not sure [DO NOT READ]	6.3%
Refused [DO NOT READ]	0.0%

B. Activities geared specifically towards older adults	<u>Total</u>
Excellent	4.3%
Very good	10.8%
Good	29.8%
Fair	21.1%
Poor	10.0%
This feature does not exist in your community [DO NOT READ]	2.6%
Not sure [DO NOT READ]	21.3%
Refused [DO NOT READ]	0.0%

C. Activities that offer senior discounts	Total
Excellent	8.3%
Very good	15.4%
Good	38.1%
Fair	13.5%
Poor	8.2%
This feature does not exist in your community [DO NOT READ]	1.8%
Not sure [DO NOT READ]	14.8%
Refused [DO NOT READ]	0.0%

D. Activities that are affordable to all residents	Total
Excellent	6.7%
Very good	13.8%
Good	37.1%
Fair	18.0%
Poor	10.5%
This feature does not exist in your community [DO NOT READ]	0.6%
Not sure [DO NOT READ]	13.2%
Refused [DO NOT READ]	0.0%

E. Activities that involve both younger and older people	Total
Excellent	4.2%
Very good	9.4%
Good	35.4%
Fair	15.9%
Poor	10.5%
This feature does not exist in your community [DO NOT READ]	1.7%
Not sure [DO NOT READ]	22.9%
Refused [DO NOT READ]	0.0%

F. A variety of cultural activities for diverse populations	Total
Excellent	3.4%
Very good	12.9%
Good	22.3%
Fair	19.2%
Poor	20.0%
This feature does not exist in your community [DO NOT READ]	4.7%
Not sure [DO NOT READ]	17.5%
Refused [DO NOT READ]	0.0%

G. Local schools that involve older adults in events and activities	Total
Excellent	5.4%
Very good	7.7%
Good	28.8%
Fair	15.0%
Poor	10.7%
This feature does not exist in your community [DO NOT READ]	1.6%
Not sure [DO NOT READ]	30.2%
Refused [DO NOT READ]	0.5%

H. Continuing education classes or social clubs to pursue new interests, hobbies or passions

	<u>Total</u>
Excellent	10.0%
Very good	20.9%
Good	41.5%
Fair	12.4%
Poor	5.2%
This feature does not exist in your community [DO NOT READ]	1.5%
Not sure [DO NOT READ]	7.7%
Refused [DO NOT READ]	0.7%

I. Driver education or refresher courses

	<u>Total</u>
Excellent	6.1%
Very good	6.7%
Good	31.4%
Fair	10.8%
Poor	4.3%
This feature does not exist in your community [DO NOT READ]	3.3%
Not sure [DO NOT READ]	36.9%
Refused [DO NOT READ]	0.5%

Volunteering and Civic Engagement

Q22. Now I am going to ask you about volunteering in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. A range of volunteer activities to choose from

	<u>Total</u>
Excellent	8.0%
Very good	16.4%
Good	36.3%
Fair	8.4%
Poor	12.3%
This feature does not exist in your community [DO NOT READ]	0.2%
Not sure [DO NOT READ]	18.2%
Refused [DO NOT READ]	0.2%

B. Volunteer training opportunities to help people perform better in their volunteer roles

	<u>Total</u>
Excellent	3.8%
Very good	11.7%
Good	24.9%
Fair	5.5%
Poor	8.7%
This feature does not exist in your community [DO NOT READ]	0.7%
Not sure [DO NOT READ]	44.4%
Refused [DO NOT READ]	0.2%

C. Opportunities for older adults to participate in decision making bodies such as community councils or committees	<u>Total</u>
Excellent	8.3%
Very good	14.3%
Good	28.6%
Fair	10.6%
Poor	11.1%
This feature does not exist in your community [DO NOT READ]	0.7%
Not sure [DO NOT READ]	26.4%
Refused [DO NOT READ]	0.0%

D. Easy to find information on available local volunteer opportunities	<u>Total</u>
Excellent	7.6%
Very good	11.8%
Good	31.1%
Fair	10.8%
Poor	12.1%
This feature does not exist in your community [DO NOT READ]	0.2%
Not sure [DO NOT READ]	26.5%
Refused [DO NOT READ]	0.0%

E. Transportation to and from volunteer activities for those who need it	<u>Total</u>
Excellent	2.9%
Very good	3.1%
Good	18.0%
Fair	12.4%
Poor	18.3%
This feature does not exist in your community [DO NOT READ]	1.8%
Not sure [DO NOT READ]	43.6%
Refused [DO NOT READ]	0.0%

Job Opportunities

Q23. Next I am going to ask you about jobs in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. A range of flexible job opportunities for older adults	<u>Total</u>
Excellent	2.2%
Very good	4.5%
Good	20.4%
Fair	22.5%
Poor	19.8%
This feature does not exist in your community [DO NOT READ]	1.0%
Not sure [DO NOT READ]	29.7%
Refused [DO NOT READ]	0.0%

B. Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	<u>Total</u>
Excellent	2.3%
Very good	3.8%
Good	19.2%
Fair	17.7%
Poor	16.9%
This feature does not exist in your community [DO NOT READ]	1.9%
Not sure [DO NOT READ]	38.2%
Refused [DO NOT READ]	0.0%

C. Jobs that are adapted to meet the needs of people with disabilities	<u>Total</u>
Excellent	3.8%
Very good	8.7%
Good	24.4%
Fair	20.9%
Poor	12.7%
This feature does not exist in your community [DO NOT READ]	0.9%
Not sure [DO NOT READ]	28.6%
Refused [DO NOT READ]	0.0%

D. Policies that ensure older adults can continue to have equal opportunity to work for as long as they want or need to regardless of their age	<u>Total</u>
Excellent	4.5%
Very good	8.4%
Good	24.5%
Fair	15.9%
Poor	17.0%
This feature does not exist in your community [DO NOT READ]	1.3%
Not sure [DO NOT READ]	28.4%
Refused [DO NOT READ]	0.0%

Community Information

Now I am going to ask you about getting community information.

Q24. Would you rate your community as excellent, very good, good, fair, or poor on having the following?

A. Access to community information in one central source	<u>Total</u>
Excellent	7.5%
Very good	8.8%
Good	24.1%
Fair	13.1%
Poor	14.5%
This feature does not exist in your community [DO NOT READ]	1.7%
Not sure [DO NOT READ]	29.8%
Refused [DO NOT READ]	0.3%

B. Clearly displayed printed community information with large lettering	Total
Excellent	4.6%
Very good	5.7%
Good	25.7%
Fair	13.3%
Poor	19.4%
This feature does not exist in your community [DO NOT READ]	2.7%
Not sure [DO NOT READ]	28.6%
Refused [DO NOT READ]	0.0%

C. Free access to computers and the Internet in public places such as the library, senior centers or government buildings	Total
Excellent	19.9%
Very good	21.8%
Good	40.3%
Fair	6.5%
Poor	3.9%
This feature does not exist in your community [DO NOT READ]	0.5%
Not sure [DO NOT READ]	7.1%
Refused [DO NOT READ]	0.0%

D. Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	Total
Excellent	3.4%
Very good	4.1%
Good	14.5%
Fair	14.9%
Poor	16.3%
This feature does not exist in your community [DO NOT READ]	2.6%
Not sure [DO NOT READ]	44.2%
Refused [DO NOT READ]	0.0%

E. Community information that is available in a number of different languages	Total
Excellent	1.8%
Very good	2.9%
Good	16.6%
Fair	13.2%
Poor	17.5%
This feature does not exist in your community [DO NOT READ]	4.9%
Not sure [DO NOT READ]	43.2%
Refused [DO NOT READ]	0.0%

Demographics

D1. What is your current marital status? Are you...?	<u>Total</u>
Single, never married	15.2%
Married	47.3%
Not married, living with your partner or significant other	3.6%
Separated	0.8%
Divorced	16.1%
or Widowed	15.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.9%

D2. D2. [IF D1 = 2 ASK: “Are you or your spouse currently a member of A-A-R-P?” IF D1 = 3 ASK: “Are you or your partner currently a member of AARP?” OTHERWISE ASK “Are you currently a member of AARP?”]	<u>Total</u>
Yes	39.0%
No	59.8%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.1%

D3. In general would you say your health is...?	<u>Total</u>
Excellent	18.4%
Very good	29.5%
Good	28.7%
Fair	16.6%
Poor	5.6%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.2%

D4. [IF D1 = 2 ASK: “Does any disability, handicap, or chronic disease keep you or your spouse from participating fully in work, school, housework, or other activities?”]	<u>Total</u>
Yes, myself	20.9%
Yes, my spouse or partner	5.1%
Yes, both me and my spouse or partner	5.0%
No	67.5%
Not sure [DO NOT READ]	0.6%
Refused [DO NOT READ]	0.9%

D5. What is the highest level of education that you completed?	<u>Total</u>
0 to 12th grade, but with no diploma	1.9%
High school graduate or equivalent	31.1%
Post high school education, but with no degree	14.0%
2 year degree (Associate, Vocational)	18.2%
4 year degree (Bachelor)	22.1%
Post graduate study, but with no degree	0.6%
Graduate or professional degree	10.3%
Not sure [DO NOT READ]	0.9%
Refused [DO NOT READ]	0.9%

D6. Which of the following best describes your current employment status?	Total
Self-employed full-time	6.0%
Self-employed part-time	2.5%
Employed full-time	15.1%
Employed part-time	4.0%
Retired and not working at all	59.1%
Unemployed and looking for work	1.3%
Or are you not in the labor force for other reasons	11.1%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.9%

D7. Are you of Hispanic, Spanish, or Latino origin or descent?	Total
Yes [ASK QUESTION D8]	0.2%
No [SKIP TO QUESTION D9]	99.0%
Not sure [DO NOT READ] [SKIP TO QUESTION D9]	0.8%
Refused [DO NOT READ] [SKIP TO QUESTION D9]	0.8%

D8. Which of the following best represents the language you speak at home? (n=1)	Total
English only	61.3%
English most of the time	0.0%
English and Spanish equally but prefer English	38.7%
English and Spanish equally but prefer Spanish	0.0%
English and Spanish equally and do not have a preference	0.0%
Spanish only	0.0%
Spanish most of the time	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.0%

D9. [ASK ONLY IF D 7 = NO, NOT SURE, OR REFUSED.] What race do you consider yourself? (n=500)	Total
Black	0.0%
White or Caucasian	97.6%
Asian	0.0%
Native American or Alaskan Native	0.8%
Native Hawaiian or Pacific Islander	0.0%
Or are you some other race? [RECORD] _____	0.0%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	1.6%

D10. Thinking about your state elections for Maine Governor and Legislators in the last 10 years, which of the following best describes your voting behavior? Would you say you vote always, most of the time, about half of the time, seldom, or would you say you never vote?	Total
Always	60.0%
Most of the time	29.8%
About half of the time	2.9%
Seldom	2.0%
Never	4.4%
Not sure [DO NOT READ]	0.0%
Refused [DO NOT READ]	0.9%

D11. Which political party do you most identify with?	Total
Democrat	31.2%
Republican	27.8%
Independent	35.7%
Something else [RECORD]	0.4%
Not sure [DO NOT READ]	1.5%
Refused [DO NOT READ]	3.5%

D12. We realize income is a private matter and so rather than ask you anything specific about your income, I'd like to ask you to please stop me when I get to the category that includes your household's income before taxes in 2015. Was it

	Total
Less than \$10,000	4.8%
\$10,000 but less than \$20,000	10.9%
\$20,000 but less than \$30,000	14.6%
\$30,000 but less than \$50,000	23.2%
\$50,000 but less than \$75,000	14.1%
\$75,000 but less than \$100,000	5.9%
\$100,000 but less than \$150,000	5.7%
\$150,000 or more	3.5%
Not sure [DO NOT READ]	4.0%
Refused [DO NOT READ]	13.4%