

Gap Analysis Addendum
 Livability for All: The 2016 Age-Friendly Community Survey
 of Southeast and Southwest Atlanta AARP Members Age 50-plus

Which Community Features Are Important Versus Which Ones Exist by Domain

(Need Gap = % Extremely/Very/Somewhat Important - % Yes/Exists)

Items within each domain sorted in descending order by size of the gap.

Housing (n=502)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
A home repair service for low-income and older adults	67	88	21	45
Seasonal services such as lawn work or snow removal for low-income and older adults	59	89	30	34
Well-maintained and safe low-income housing	59	89	30	32
Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	58	88	30	37
Affordable housing options for adults of varying income levels	55	90	35	29
Home repair contractors who are trustworthy, do quality work and are affordable	54	91	37	37
Well-maintained homes and properties	28	92	64	10

Outdoor Space and Buildings (n=502)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Well-maintained public restrooms that are accessible to people of different physical abilities	68	94	26	29
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchair or other assistive mobility devices	58	96	38	9
Separate pathways for bicyclists and pedestrians	55	90	35	15
Public parks with enough benches	55	92	37	18
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	51	96	45	24
Neighborhood watch programs	51	96	45	24
Well-maintained and safe parks that are within walking distance of your home	35	95	60	10

Transportation and Streets (n=502)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Driver education/refresher courses	61	88	27	42
Audio/visual pedestrian crossings	51	94	43	18
Affordable public parking	50	94	44	21
Well-lit, safe streets and intersections for all users	46	96	50	11
Well-maintained streets	45	96	51	7
Enforced speed limits	42	95	53	13
Public parking lots, spaces and areas to park	39	95	56	13
Safe public transportation stops or areas	37	94	57	19
Special transportation services for people with disabilities and older adults	31	96	65	22
Well-maintained public transportation vehicles	28	95	67	18
Reliable public transportation	24	95	71	12
Easy to read traffic signs	22	96	74	6
Affordable public transportation	21	95	74	11
Accessible and convenient public transportation	15	95	80	5

Health and Wellness (n=502)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Affordable home health care providers	72	95	23	50
Well-trained certified home health care providers	69	95	26	47
Home care services including health, personal care and housekeeping	68	96	28	44
Easy to find information on local health and supportive services	65	96	31	38
A service that helps seniors find and access health and supportive services	63	96	33	43
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	58	95	37	37
Health care professionals who speak different languages	56	89	33	46
Fitness activities specifically geared towards older adults	55	98	43	30
Easily understandable and helpful local hospital or clinic answering services	53	96	43	35
Conveniently located health and social services	52	97	45	29
Conveniently located emergency care centers	45	96	51	21
A variety of health care professionals including specialist	43	96	53	25
Respectful and helpful hospital and clinic staff	40	96	56	24
Well-maintained hospitals and health care facilities	36	96	60	19

Social Participation, Inclusion and Education Opportunities (n=502)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Local schools that involve older adults in events and activities	69	87	18	47
Activities that are affordable to all residents	65	92	27	42
Accurate and widely publicized information about social activities	61	91	30	35
A variety of cultural activities for diverse populations	61	89	28	39
Activities that involve both younger and older people	60	91	31	39
Activities that offer senior discounts	59	93	34	32
Activities specifically geared towards older adults	57	91	34	32
Continuing education classes	57	88	31	41
Social clubs such as book, gardening, craft or hobby	54	88	34	37
Conveniently located venues for entertainment	43	86	43	22

Volunteering and Civic Engagement (n=502)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Volunteer training opportunities to help people perform better in their volunteer roles	76	91	15	52
Transportation to and from volunteer activities for those who need it	75	92	17	53
Easy to find information on available local volunteer opportunities	72	91	19	48
Opportunities for older adults to participate in decision making bodies such as community councils or committees	66	93	27	46
A range of volunteer activities to choose from	66	92	26	42

Job Opportunities (n=502)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	79	90	11	53
Job that are adapted to meet the needs of people with disabilities	78	91	13	53
A range of flexible job opportunities for older adults	72	83	11	50

Community Information (n=502)	Gap	Extremely, Very, or Somewhat Important	Yes, Characteristic or Service Exists	Not sure, Characteristic or Service Exists
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	77	92	15	53
Clearly displayed printed community information with large lettering	77	92	15	44
Access to community information in one central source	74	92	18	50
Community information that is available in a number of different languages	73	88	15	57
An automated community information source that is easy to understand like a toll-free telephone number	72	89	17	46
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	33	92	59	26