

The majority (76%) of U.S. consumers have experienced some type of fraud

Over a third have experienced fraud when seeking to **buy a product through an online ad.**



One in four have **had a package stolen** from outside their door.



39% say they received **a donation request** in the past 12 months that seemed fake or fraudulent.

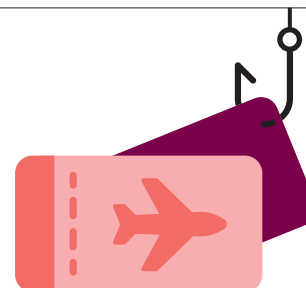


29% have received a notification from someone saying they are from USPS, FedEx, or UPS about **a shipment issue**, and it turned out to be fraudulent.

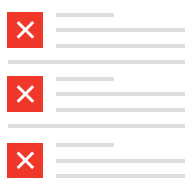
1 in 4 have given or received a **gift card with no balance.**



15% of travelers experienced **fraud when booking a trip.**



Shopping Quiz



More than 3 in 4 U.S. consumers age 18-plus failed a 9-question safe-shopping quiz, indicating they may be susceptible to scammers' tactics.



63% incorrectly think (or aren't sure) that online retailers will request their login information to provide customer support.