



Fraud Watch Network

WHO'S REALLY ON THE LINE? AN AARP WASHINGTON SURVEY OF ADULTS 18+ ABOUT ROBOCALLS AND SPOOFING



SCAMMERS SPOOF PHONE NUMBERS TO MAKE US MORE LIKELY TO PICK UP A CALL — AND IT WORKS.

202-622-5000
Internal Revenue Service



3 in 5

Washington adults pickup calls from a local area code.

48%

pickup calls from an area code where family and friends live.

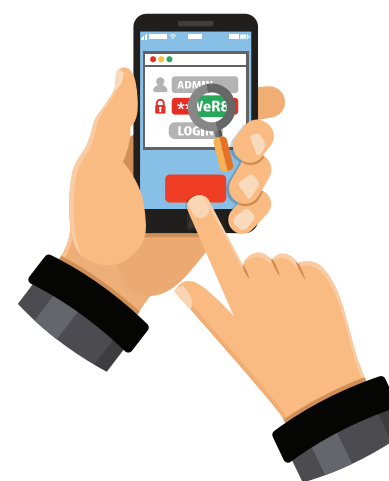
OVER HALF OF ALL WASHINGTON ADULTS WOULD LIKELY RESPOND TO A SCAM CALL.

FEW WASHINGTON ADULTS ARE TAKING ACTION TO LESSEN THE BARRAGE OF FAKE AND MISLEADING ROBOCALLS.



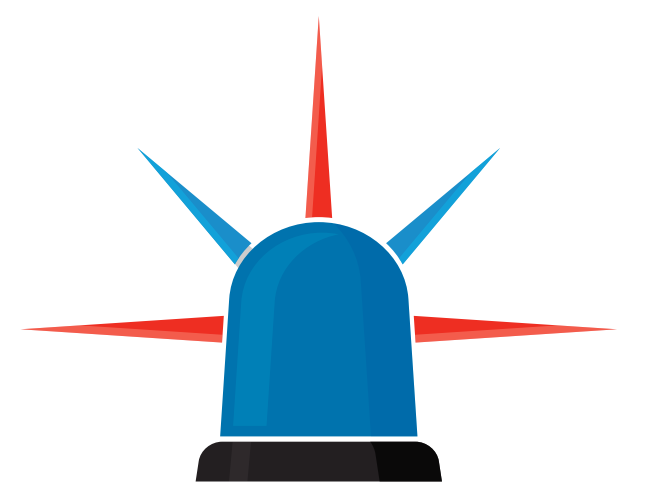
57%

of Washington adults say they are somewhat or very likely to ask for more information about at least one scam call scenario, with the likelihood rising if the message threatens losses vs. promises rewards.



9%

use a robocall blocking service.



19%

report attempted phone scams.



Only 51% have signed up for the National Do Not Call Registry (and 22% aren't sure).