



## **Who's Really on the Line? An AARP Pennsylvania Survey of Adults 18+ about Robocalls and Spoofing**

### **Annotated Questionnaire**

Conducted by NORC at the University of Chicago for AARP

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*Interviews: 4/8-4/19/2019*

*1,852 adults, national*

*827 adults, Pennsylvania residents*

*Margin of error:*

*3.30 percentage points at the 95% confidence level among all adults*

*4.05 percentage points at the 95% confidence level among Pennsylvania residents*

*NOTE: All results show percentages among all respondents, unless otherwise labeled.*

*Percentages may not always sum to 100%.*

*"\*" indicates less than 0.5%*

*"-" indicates 0%*

**Q1. Which of the following types of phones do you have?**

[SELECT ALL THAT APPLY]

<i>4/8-4/19/2019</i>	National	Pennsylvania
Landline phone	39	51
Mobile phone or smart phone (e.g., Android, iPhone, Blackberry or other device)	97	95
Other, please specify	2	1
SKIPPED ON WEB	*	-
	<i>n=1,852</i>	<i>n=827</i>

**Q2. Do any of the phones that you have allow you to see the name, phone number or other kinds of information about who is calling you?**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Yes	97	94
No	3	6
SKIPPED ON WEB	*	1
	<i>n=1,852</i>	<i>n=827</i>

**Q3. Do you subscribe to a caller ID service on any of your phones?**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Yes	35	42
No	51	44
Not sure	13	13
SKIPPED ON WEB	*	1
	<i>n=1,852</i>	<i>n=827</i>

**Q4. To your best recollection, when was the last time you answered a call or received a voicemail that started with a pre-recorded message?**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Within the last 24 hours	53	55
More than 24 hours ago, but within the last week	25	21
More than a week ago, but within the last month	12	10
More than a month ago, but within the last year	5	5
More than a year ago	2	3
Never	3	6
SKIPPED ON WEB	*	-
	<i>n=1,852</i>	<i>n=827</i>

**Q5. How likely are you to answer an incoming call if your phone displayed the following caller information?**

**[GRID ITEMS RANDOMIZED]**

<i>National</i> 4/8-4/19/2019	Very likely	Somewhat likely	Not too likely	Not at all likely	SKIPPED ON WEB
A toll-free number	5	13	25	56	1
A local area code	20	39	19	21	1
An area code (different from your own) where close friends and/or family live	14	30	24	31	1
An area code and prefix (i.e., the first 6 numbers) that match your telephone number	13	23	22	41	1
The name of a business or organization with whom <u>you have</u> a relationship	44	42	7	5	1
The name of a business or organization with whom <u>you do not</u> have a relationship	7	12	33	47	1
The name and number of a family member or friend	77	15	3	3	1

*n=1,852*

<i>Pennsylvania</i> 4/8-4/19/2019	Very likely	Somewhat likely	Not too likely	Not at all likely	SKIPPED ON WEB
A toll-free number	6	12	26	56	*
A local area code	17	37	21	25	*
An area code (different from your own) where close friends and/or family live	15	28	23	34	*
An area code and prefix (i.e., the first 6 numbers) that match your telephone number	12	23	22	43	-
The name of a business or organization with whom <u>you have</u> a relationship	41	41	10	7	*
The name of a business or organization with whom <u>you do not</u> have a relationship	6	13	30	50	*
The name and number of a family member or friend	72	20	3	4	*

*n=827*

**Q6. How likely are you to answer an incoming call if the following messages were displayed on your phone?**

**[GRID ITEMS RANDOMIZED]**

<i>National</i> 4/8-4/19/2019	Very likely	Somewhat likely	Not too likely	Not at all likely	SKIPPED ON WEB
"Unknown Name/Number"	5	8	16	70	1
"No Caller ID"	5	9	17	69	1
"Number Withheld"	4	6	15	74	1
"Restricted"	5	7	15	73	1
"Private Number"	5	10	15	69	1

*n=1,852*

<i>Pennsylvania</i> 4/8-4/19/2019	Very likely	Somewhat likely	Not too likely	Not at all likely	SKIPPED ON WEB
"Unknown Name/Number"	4	10	17	68	*
"No Caller ID"	3	8	18	70	1
"Number Withheld"	3	6	18	73	*
"Restricted"	4	7	17	72	*
"Private Number"	3	10	20	67	*

*n=827*

*Has phone that shows caller information in Q2 or in Q3 has caller ID, not sure, or web skip*

**Q7. How often, if at all, do you answer incoming calls from phone numbers that you do not know or recognize?**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Always	4	4
Usually	8	8
About half the time	16	14
Seldom	45	45
Never	27	29
SKIPPED ON WEB	1	*

*n=1,814*

*n=797*

**Q8. Imagine you have answered the telephone. For each of the following scenarios, please indicate how likely you would be to ask for more information.**

**[GRID ITEMS RANDOMIZED]**

<i>National 4/8-4/19/2019</i>	Very likely	Somewh at likely	Not too likely	Not at all likely	SKIPPED ON WEB
I have good news! You have been selected as the winner of the lottery.	11	6	13	70	1
There is a warrant out for your arrest for missing jury duty.	14	8	10	68	1
There was an error on your tax return and you are actually owed money from the IRS.	13	8	10	67	1
We believe that your credit card has been compromised.	20	19	15	45	1
You qualify for a one-time all-inclusive trip of your choice to one of our Caribbean resorts.	10	8	12	69	1
Your social security number has been compromised and may be associated with a crime.	14	14	14	56	1
You qualify for a lower interest rate on your credit card.	10	10	13	66	1
Microsoft has detected suspicious activity running on your computer.	10	9	15	66	1
The IRS is investigating mistakes with your previous tax return.	12	10	12	65	1
You can earn extra income as an Amazon Affiliate.	7	10	17	65	1
You are eligible for a new government program that can reduce your energy bill by 14%.	8	12	16	64	1
You are eligible for a free back or knee brace paid by the government.	7	6	11	75	1
You were selected for a free entry into tonight's \$200 cash giveaway of your choice to Wal-Mart, Target, or Walgreens. All you need to do is answer some basic lifestyle questions.	7	11	12	69	1
This is an automated call from Google security. We have detected over 25 suspicious login attempts and over 100 attempts to reset the password on your account in the last 24 hours.	10	15	15	59	1

*n=1,852*

<i>Pennsylvania</i> 4/8-4/19/2019	Very likely	Somewh at likely	Not too likely	Not at all likely	SKIPPED ON WEB
I have good news! You have been selected as the winner of the lottery.	12	8	13	68	*
There is a warrant out for your arrest for missing jury duty.	16	7	10	66	*
There was an error on your tax return and you are actually owed money from the IRS.	15	9	13	63	*
We believe that your credit card has been compromised.	20	18	17	45	-
You qualify for a one-time all-inclusive trip of your choice to one of our Caribbean resorts.	10	10	11	68	*
Your social security number has been compromised and may be associated with a crime.	16	12	14	57	1
You qualify for a lower interest rate on your credit card.	9	11	15	65	1
Microsoft has detected suspicious activity running on your computer.	10	11	13	66	1
The IRS is investigating mistakes with your previous tax return.	12	10	10	67	1
You can earn extra income as an Amazon Affiliate.	8	12	17	61	2
You are eligible for a new government program that can reduce your energy bill by 14%.	8	11	17	63	*
You are eligible for a free back or knee brace paid by the government.	6	7	13	74	*
You were selected for a free entry into tonight's \$200 cash giveaway of your choice to Wal-Mart, Target, or Walgreens. All you need to do is answer some basic lifestyle questions.	9	9	15	66	*
This is an automated call from Google security. We have detected over 25 suspicious login attempts and over 100 attempts to reset the password on your account in the last 24 hours.	12	15	13	61	*

n=827

**Q9. In a typical week, how many robocalls would you estimate you get, whether you answer them or not?**

**[HALF SAMPLE SHOWN RESPONSE OPTIONS IN REVERSE ORDER]**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Eleven or more	28	32
Seven to ten	21	25
Three to six	29	21
One or two	17	17
None	5	5
SKIPPED ON WEB	*	*

*n=1,852*                      *n=827*

*Receives robocalls weekly in Q9*

**Q10. And, in a typical week how many of these robocalls would you estimate you answer and/or listen to on voicemail, even briefly?**

**[HALF SAMPLE SHOWN RESPONSE OPTIONS IN REVERSE ORDER]**

<i>4/8-4/19/2019</i>	National	Pennsylvania
All	4	4
Most	8	8
Some	14	12
A few	38	35
None	36	41
SKIPPED ON WEB	1	*

*n=1,760*                      *n=784*

**Q11. When was the last time you received a robocall?**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Within the last 24 hours	49	55
More than 24 hours ago, but within the last week	29	24
More than a week ago, but within the last month	12	12
More than a month ago, but within the last year	6	5
More than a year ago	1	1
Never received a robocall	2	3
SKIPPED ON WEB	*	*

*n=1,852*                      *n=827*

Received robocall within last month in Q11

**Q12. Thinking about the robocalls you have received in the last 30 days, which two words below best characterize your experiences with robocalls?**

**[SELECT TWO THAT APPLY]**

4/8-4/19/2019	National	Pennsylvania
Annoying	94	94
Informative	3	4
Disruptive	90	87
Helpful	2	3
Harmful	9	10
Beneficial	3	2
SKIPPED ON WEB	*	-
	<i>n=1,686</i>	<i>n=760</i>

Has phone that shows caller information in Q2 or in Q3 has caller ID, not sure, or web skip

**Q13. Generally, how frequently do you “block” phone numbers that you do not know or recognize?**

4/8-4/19/2019	National	Pennsylvania
Always	20	20
Usually	22	20
About half the time	17	20
Seldom	23	22
Never	18	18
SKIPPED ON WEB	*	-
	<i>n=1,814</i>	<i>n=797</i>

Has phone that shows caller information in Q2 or in Q3 has caller ID, not sure, or web skip

**Q14. Thinking about calls you receive that have names and/or numbers you do not recognize; in your opinion, how likely are the area codes and pre-fixes shown on your phone the actual area codes and pre-fixes that the calls originate from?**

**[HALF SAMPLE SHOWN RESPONSE OPTIONS IN REVERSE ORDER]**

4/8-4/19/2019	National	Pennsylvania
Very likely	6	6
Somewhat likely	22	21
Not very likely	44	42
Not at all likely	27	31
SKIPPED ON WEB	1	1
	<i>n=1,814</i>	<i>n=797</i>



Has phone that shows caller information in Q2 or in Q3 has caller ID, not sure, or web skip and has received robocall within last month in Q11

**Q15. In the last 30 days, have you received a call that appeared to come from a local area code and prefix, but turned out to be a robocall from a solicitor?**

4/8-4/19/2019	National	Pennsylvania
Yes	74	74
No	8	10
Not sure	17	16
SKIPPED ON WEB	*	*

n=1,655                      n=738

Received robocall within last month in Q11

**Q16. Among the robocalls that you received in the last 30 days, what were they about?**

**[SELECT ALL THAT APPLY/RESPONSE OPTIONS RANDOMIZED]**

4/8-4/19/2019	National	Pennsylvania
Sales calls for a product or service (e.g., health insurance, money making opportunity, car warranties)	50	47
Offers for a free estimate (e.g., free estimates for solar panels, free home security check)	25	19
Notifying you about products or programs for which you may qualify (e.g., lower credit card interest rate, student loan forgiveness program, program to reduce your electric bill costs, free back or knee brace)	57	49
Notifying you about something you have won or were selected for (e.g., a free trip, a free gift card, a chance to enter a lottery)	34	29
Notifying you about a loss or theft (e.g., someone stole your Social Security card)	13	9
A charitable solicitation	26	27
Notifying you about something wrong with your computer or computer software (e.g., you have a computer virus)	22	23
A debt collection (e.g., money you owe the IRS)	24	19
Notifying you about an upcoming event (e.g., a school delay or closing, a teletown hall with a politician)	10	10
Information from an organization of which you are a member	6	5
A request to respond to a survey	17	17
Other, please specify	9	8
Did not listen closely enough/cannot remember	20	21
None of the above	2	2
SKIPPED ON WEB	*	*

n=1,686                      n=760

Has ever received a robocall in Q11

**Q17. Thinking about all the robocalls you have ever received, which of the following would you say best characterizes the majority of their messages?**

**[RESPONSE OPTIONS RANDOMIZED]**

4/8-4/19/2019	National	Pennsylvania
The messages claimed something <u>bad</u> has happened or will happen if you don't respond (for example, you owe money, your credit card was compromised, you are in legal trouble)	25	22
The messages claimed something <u>good</u> has happened or will happen if you do respond (for example, you have won a prize, you are eligible for a lower interest rate, you are eligible for a travel offer)	36	30
The messages were <u>neutral</u> in nature (for example, notifying you about an upcoming meeting, informing you about a school delay or closing).	11	13
Not Applicable: I received an equal proportion of all three types of messages.	26	34
SKIPPED ON WEB	1	1

n=1,807

n=809

Received robocall within last month in Q11

**Q18. Thinking about all the robocalls you have received in the last 30 days, how many of them did you suspect were scams?**

**[HALF SAMPLE SHOWN RESPONSE OPTIONS IN REVERSE ORDER]**

4/8-4/19/2019	National	Pennsylvania
All	51	50
Most	31	32
Some	11	10
A few	5	4
None	1	3
SKIPPED ON WEB	*	*

n=1,686

n=760

Has ever received a robocall in Q11

**Q19. Now, thinking about all of the robocalls you have answered or called back, did you ever give out personal information (either accidentally or intentionally) to the caller?**

4/8-4/19/2019	National	Pennsylvania
Yes	3	5
No	92	91
Not sure	5	4
SKIPPED ON WEB	*	-
	<i>n=1,807</i>	<i>n=809</i>

Gave out personal information in Q19

**Q20. After giving the caller some of your personal information, either accidentally or intentionally, did you ever worry later that you might have put your identity or credit at risk?**

4/8-4/19/2019	National	Pennsylvania
Yes	67	54
No	31	38
Not sure	1	3
SKIPPED ON WEB	2	5
	<i>n=49</i>	<i>n=34</i>

**Q21. Do you currently use a robocall blocking service?**

4/8-4/19/2019	National	Pennsylvania
Yes	14	13
No	77	74
Not sure	9	12
SKIPPED ON WEB	1	1
	<i>N=1,852</i>	<i>n=827</i>

Has phone that shows caller information in Q2 or in Q3 has caller ID, not sure, or web skip

**Q22. How often, if at all, do you look up a telephone number you do not recognize on a website to determine if the call is a scam?**

4/8-4/19/2019	National	Pennsylvania
Always	11	11
Usually	13	17
About half the time	18	19
Seldom	31	25
Never	26	28
SKIPPED ON WEB	1	-
	<i>n=1,814</i>	<i>n=797</i>

**Q23. Are any of your current phone numbers registered with the National Do Not Call Registry?**

4/8-4/19/2019	National	Pennsylvania
Yes, all of them are	35	42
Yes, some of them are	16	17
No	26	23
Not sure	23	17
SKIPPED ON WEB	1	1
	<i>n=1,852</i>	<i>n=827</i>

*Has ever received a robocall in Q11*

**Q24. Have you ever contacted any of the following agencies to report a telemarketing robocall you received because they called you repeatedly, even after you asked them to stop calling?**

**[SELECT ALL THAT APPLY/RESPONSE OPTIONS RANDOMIZED]**

4/8-4/19/2019	National	Pennsylvania
National Do Not Call Registry	15	15
Federal Trade Commission	3	3
Federal Communications Commission	4	4
Attorney General's Office	3	5
Other, please specify	1	2
I have not contacted any agency to report a telemarketing robocall	79	77
SKIPPED ON WEB	1	*
	<i>n=1,807</i>	<i>n=809</i>

*Has phone that shows caller information in Q2 or in Q3 has caller ID, not sure, or web skip*

**Q25. Have you ever contacted any of the following agencies to report a call with a fake or misleading displayed number?**

**[SELECT ALL THAT APPLY/RESPONSE OPTIONS RANDOMIZED]**

4/8-4/19/2019	National	Pennsylvania
National Do Not Call Registry	7	9
Federal Trade Commission	3	3
Federal Communications Commission	3	4
Attorney General's Office	3	4
Other, please specify	1	2
I have not contacted any agency to report a call with a fake or misleading displayed number	85	83
SKIPPED ON WEB	2	1
	<i>n=1,814</i>	<i>n=797</i>

**Q26. And, have you ever contacted any of the following agencies to report an attempted telephone scam?**

**[SELECT ALL THAT APPLY/RESPONSE OPTIONS RANDOMIZED]**

<i>4/8-4/19/2019</i>	National	Pennsylvania
National Do Not Call Registry	7	10
Federal Trade Commission	3	3
Federal Communications Commission	3	2
Attorney General's Office	3	4
Other, please specify	2	3
I have not contacted any agency to report an attempted telephone scam	84	82
SKIPPED ON WEB	2	1
	<i>n=1,852</i>	<i>n=827</i>

**Q27. Have you ever been a victim of a telephone scam?**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Yes	11	9
No	79	82
Not sure	9	9
SKIPPED ON WEB	1	-
	<i>n=1,852</i>	<i>n=827</i>

**Q28. To what extent do you agree or disagree that lawmakers should do more to help reduce the number of fake or misleading robocalls that consumers receive on their home and cellular phones?**

**[HALF SAMPLE SHOWN RESPONSE OPTIONS IN REVERSE ORDER]**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Strongly agree	67	69
Somewhat agree	23	23
Somewhat disagree	5	4
Strongly disagree	4	3
SKIPPED ON WEB	1	1
	<i>n=1,852</i>	<i>n=827</i>

**SURV\_LANG. Survey interview language**

<i>4/8-4/19/2019</i>	National	Pennsylvania
English	100	100
Spanish	-	-
	<i>n=1,852</i>	<i>n=827</i>

**SURV\_MODE. Survey interview mode**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Online	100	100
Phone	-	-
	<i>n=1,852</i>	<i>n=827</i>

**DEVICE. Device**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Desktop	38	38
Smartphone	55	55
Tablet	6	6
Unknown	-	-
	<i>n=1,852</i>	<i>n=827</i>

**GENDER. Gender**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Male	48	48
Female	52	52
	<i>n=1,852</i>	<i>n=827</i>

**AGE4. Age – 4 categories**

<i>4/8-4/19/2019</i>	National	Pennsylvania
18-29	18	21
30-44	29	22
45-59	24	24
60+	29	33
	<i>n=1,852</i>	<i>n=827</i>

**AGE7. Age – 7 categories**

<i>4/8-4/19/2019</i>	National	Pennsylvania
18-24	8	14
25-34	21	14
35-44	17	15
45-54	15	17
55-64	18	17
65-74	16	17
75+	5	6
	<i>n=1,852</i>	<i>n=827</i>

**RACETHNICITY. Combined race/ethnicity**

<i>4/8-4/19/2019</i>	National	Pennsylvania
White, non-Hispanic	65	76
Black, non-Hispanic	12	10
Other, non-Hispanic	1	1
Hispanic	16	6
2+, non-Hispanic	2	3
Asian, non-Hispanic	4	4
	<i>n=1,852</i>	<i>n=827</i>

**EDUC. Education (highest degree received)**

<i>4/8-4/19/2019</i>	National	Pennsylvania
No formal education	-	-
1 <sup>st</sup> , 2 <sup>nd</sup> , 3 <sup>rd</sup> , or 4 <sup>th</sup> grade	*	-
5 <sup>th</sup> or 6 <sup>th</sup> grade	*	-
7 <sup>th</sup> or 8 <sup>th</sup> grade	*	*
9 <sup>th</sup> grade	1	1
10 <sup>th</sup> grade	1	1
11 <sup>th</sup> grade	2	1
12 <sup>th</sup> grade, no diploma	2	3
High school graduate – high school diploma or equivalent (GED)	33	39
Some college, no degree	19	15
Associate degree	9	9
Bachelor’s degree	19	21
Master’s degree	9	8
Professional or doctorate degree	4	3
	<i>n=1,852</i>	<i>n=827</i>

**EDUC4. 4-level education**

<i>4/8-4/19/2019</i>	National	Pennsylvania
No high school diploma	6	5
High school graduate or equivalent	33	39
Some college	28	23
Bachelor’s degree or above	32	32
	<i>n=1,852</i>	<i>n=827</i>

**MARITAL. Marital status**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Married	52	49
Widowed	5	6
Divorced	12	7
Separated	2	1
Never married	21	27
Living with partner	8	10
	<i>n=1,852</i>	<i>n=827</i>

**EMPLOY. Current employment status**

<i>4/8-4/19/2019</i>	National	Pennsylvania
<b>Working (NET)</b>	<b>63</b>	<b>50</b>
Working – as a paid employee	55	43
Working – self-employed	8	7
<b>Not working (NET)</b>	<b>37</b>	<b>50</b>
Not working – on temporary layoff from a job	1	1
Not working – looking for work	5	7
Not working – retired	19	23
Not working – disabled	6	10
Not working – other	6	9
	<i>n=1,852</i>	<i>n=827</i>

**INCOME. Household income**

<i>4/8-4/19/2019</i>	National	Pennsylvania
<b>Less than \$50,000 (NET)</b>	<b>41</b>	<b>47</b>
Less than \$5,000	3	4
\$5,000 to \$9,999	4	3
\$10,000 to \$14,999	4	5
\$15,000 to \$19,999	3	4
\$20,000 to \$24,999	5	6
\$25,000 to \$29,999	6	5
\$30,000 to \$34,999	5	7
\$35,000 to \$39,999	4	5
\$40,000 to \$49,999	8	8
<b>\$50,000 or more (NET)</b>	<b>59</b>	<b>53</b>
\$50,000 to \$59,999	10	10
\$60,000 to \$74,999	10	10
\$75,000 to \$84,999	7	5
\$85,000 to \$99,999	10	8



\$100,000 to \$124,999	9	8
\$125,000 to \$149,999	5	4
\$150,000 to \$174,999	3	3
\$175,000 to \$199,999	1	1
\$200,000 or more	3	3
	<i>n=1,852</i>	<i>n=827</i>

**REGION4. Region – 4 level**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Northeast	18	100
Midwest	21	-
South	38	-
West	24	-
	<i>n=1,852</i>	<i>n=827</i>

**REGION9. Region – 9 level**

<i>4/8-4/19/2019</i>	National	Pennsylvania
New England	6	-
Mid-Atlantic	12	100
East North Central	14	-
West North Central	7	-
South Atlantic	21	-
East South Central	6	-
West South Central	11	-
Mountain	8	-
Pacific	16	-
	<i>n=1,852</i>	<i>n=827</i>

**STATE. State of residence**

<i>4/8-4/19/2019</i>	National	Pennsylvania
AK Alaska	*	-
AL Alabama	2	-
AR Arkansas	*	-
AZ Arizona	2	-
CA California	13	-
CO Colorado	3	-
CT Pennsylvania	1	-
DC District of Columbia	-	-
DE Delaware	*	-
FL Florida	9	-

GA Georgia	3	-
HI Hawaii	*	-
IA Iowa	1	-
ID Idaho	1	-
IL Illinois	3	-
IN Indiana	2	-
KS Kansas	1	-
KY Kentucky	2	-
LA Louisiana	1	-
MA Massachusetts	2	-
MD Maryland	1	-
ME Maine	1	-
MI Michigan	3	-
MN Minnesota	2	-
MO Missouri	2	-
MS Mississippi	*	-
MT Montana	*	-
NC North Carolina	4	-
ND North Dakota	*	-
NE Nebraska	1	-
NH New Hampshire	1	-
NJ New Jersey	3	-
NM New Mexico	1	-
NV Nevada	*	-
NY New York	5	-
OH Ohio	4	-
OK Oklahoma	1	-
OR Oregon	*	-
PA Pennsylvania	4	100
RI Rhode Island	*	-
SC South Carolina	1	-
SD South Dakota	1	-
TN Tennessee	2	-
TX Texas	9	-
UT Utah	1	-
VA Virginia	2	-
VT Vermont	*	-
WA Washington	2	-
WI Wisconsin	2	-
WV West Virginia	*	-
WY Wyoming	*	-

*n*=1,852

*n*=827

**METRO. Metropolitan area flag**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Non-metro area	12	12
Metro area	88	88
SKIPPED ON WEB	-	-
	<i>n=1,852</i>	<i>n=827</i>

**INTERNET. Household internet access**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Non-internet household	9	8
Internet household	91	92
	<i>n=1,852</i>	<i>n=827</i>

**HOUSING. Home ownership**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Owned or being bought by you or someone in your household	70	69
Rented for cash	28	29
Occupied without payment of cash rent	2	3
	<i>n=1,852</i>	<i>n=827</i>

**HOME\_TYPE. Type of building of panelists' residence**

<i>4/8-4/19/2019</i>	National	Pennsylvania
A one-family house detached from any other house	69	60
A one-family house attached to one or more houses	9	20
A building with 2 or more apartments	19	16
A mobile home or trailer	4	3
Boat, RV, van, etc.	*	1
	<i>n=1,852</i>	<i>N=827</i>

**PHONESERVICE. Telephone service for the household**

<i>4/8-4/19/2019</i>	National	Pennsylvania
Landline telephone only	5	6
Have a landline, but mostly use cellphone	29	32
Have a cellphone, but mostly use landline	10	20
Cellphone only	54	42
No telephone service	1	*
	<i>n=1,852</i>	<i>n=827</i>

**HHSIZE. Household size (including children)**

<i>4/8-4/19/2019</i>	National	Pennsylvania
1	15	21
2	30	37
3	18	18
4	13	11
5	9	5
6+	15	7
	<i>n=1,852</i>	<i>n=827</i>

**HH01. Number of HH members age 0-1**

<i>4/8-4/19/2019</i>	National	Pennsylvania
0	96	97
1	4	3
2	*	*
	<i>n=1,852</i>	<i>n=827</i>

**HH25. Number of HH members age 2-5**

<i>4/8-4/19/2019</i>	National	Pennsylvania
0	86	90
1	7	7
2	5	3
3	1	*
4	1	-
5	*	-
	<i>n=1,852</i>	<i>n=827</i>

**HH612. Number of HH members age 6-12**

<i>4/8-4/19/2019</i>	National	Pennsylvania
0	81	86
1	9	9
2	8	4
3	1	1
4	1	1
5	*	*
6	*	*
	<i>n=1,852</i>	<i>n=827</i>

**HH1317. Number of HH members age 13-17**

<i>4/8-4/19/2019</i>	National	Pennsylvania
0	85	87
1	8	8
2	5	4
3	1	1
4	1	*
5	*	*

*n=1,852*

*n=827*

**HH180V. Number of HH members age 18+**

<i>4/8-4/19/2019</i>	National	Pennsylvania
1	19	24
2	47	52
3	19	17
4	8	5
5	4	1
7	1	1
6	1	*
8	*	*
9	*	-
10	*	-

*n=1,852*

*n=827*

**P\_Panel. Panel Source**

<i>4/8-4/19/2019</i>	National	Pennsylvania
AmeriSpeak	100	26
Dynata	-	74

*n=1,852*

*n=827*