

# **Up for Grabs: Taking Charge of Your Digital Identity**

AARP Illinois Survey of Internet Users Age 18+

## **Annotated Questionnaire**

Fielded by GfK Knowledge Panel®



**GfK CUSTOM RESEARCH NORTH AMERICA - AARP Digital Identity**

*Weighted posted questionnaire among adults ages 18+ Illinois sample*

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
<b>Table 1</b>				
S02. Would you like to conduct this interview in English or in Spanish?				
Base = Total Respondents				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
English	96	96	97	98
Spanish	4	4	3	2
Total mentions	100	100	100	100
 <b>Table 2</b>				
QSTATE. In which state do you live?				
Base = Total Respondents				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Illinois	100	100	100	100
Total mentions	100	100	100	100
 <b>Table 3</b>				
PPREG4. Region 4 - Based on State of Residence				
Base = Total Respondents				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Northeast	0	0	0	0
Midwest	100	100	100	100
South	0	0	0	0
West	0	0	0	0
Total mentions	100	100	100	100
 <b>Table 4</b>				
PPGENDER. Gender				
Base = Total Respondents				

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Male	48	48	46	49
Female	52	52	54	51
Total mentions	100	100	100	100

Table 5  
PPAGE. Age  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
18-49 (Net)	53	100	0	0
19	2	4	0	0
21	1	2	0	0
22	1	2	0	0
23	2	3	0	0
24	1	3	0	0
25	1	2	0	0
26	2	3	0	0
27	4	8	0	0
28	3	5	0	0
29	2	4	0	0
30	1	1	0	0
31	1	2	0	0
32	2	4	0	0
33	2	4	0	0
34	1	3	0	0
35	2	5	0	0
36	1	3	0	0
37	2	4	0	0
38	1	2	0	0
39	4	7	0	0
40	1	1	0	0
41	2	3	0	0
42	2	3	0	0
43	2	4	0	0
44	2	4	0	0
45	1	2	0	0
46	1	2	0	0
47	2	4	0	0
48	2	3	0	0
49	1	2	0	0
50-64 (Net)	29	0	100	0
50	2	0	7	0
51	2	0	6	0
52	2	0	8	0

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
53	2	0	7	0
54	2	0	6	0
55	1	0	4	0
56	2	0	6	0
57	3	0	11	0
58	2	0	5	0
59	2	0	8	0
60	2	0	7	0
61	2	0	5	0
62	1	0	5	0
63	3	0	9	0
64	2	0	6	0
65+ (Net)	18	0	0	100
65	2	0	0	9
66	1	0	0	6
67	1	0	0	8
68	2	0	0	10
69	1	0	0	7
70	1	0	0	7
71	1	0	0	8
72	1	0	0	6
73	1	0	0	5
74	1	0	0	5
75	1	0	0	5
76	1	0	0	4
77	0	0	0	1
78	0	0	0	2
79	0	0	0	2
80	0	0	0	2
81	0	0	0	2
82	0	0	0	2
83	0	0	0	1
84	0	0	0	2
85	0	0	0	2
86	0	0	0	1
88	0	0	0	0
89	0	0	0	1
90	0	0	0	0
92	0	0	0	1
Total mentions	100	100	100	100
Mean	47.61	34.18	56.99	72.26
Std. Dev.	16.75	8.46	4.38	6.08
Std. Err.	0.66	0.57	0.28	0.45
Median	47	34	57	71
Table 6 PPETHM. Race / Ethnicity Base = Total Respondents				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
White, non-Hispanic	65	55	76	77
ETHNIC (NET)	35	45	24	23
Black, Non-Hispanic	13	15	8	14
Other, non-Hispanic	5	8	2	1
Hispanic	15	20	12	7
2+ Races, Non-Hispanic	2	2	1	1
Total mentions	100	100	100	100

Table 7  
PPEDUC. Education (Highest Degree Received)  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
SOME COLLEGE OR LESS (NET)	67	63	72	73
No formal education	0	0	0	0
1st, 2nd, 3rd, or 4th grade	0	0	0	0
5th or 6th grade	1	1	1	0
7th or 8th grade	1	1	0	1
9th grade	1	2	0	1
10th grade	2	2	3	1
11th grade	1	0	1	2
12th grade NO DIPLOMA	1	1	1	1
HIGH SCHOOL GRADUATE - high school DIPLOMA or the equivalent (GE)	30	24	32	42
Some college, no degree	20	20	22	18
Associate degree	11	12	12	6
GRADUATED COLLEGE OR MORE (NET)	33	37	28	27
Bachelor's degree	19	23	16	10
Master's degree	10	10	7	13
Professional or Doctorate degree	4	3	5	4
Refused	0	0	0	0
Total mentions	100	100	100	100

Table 8  
PPINCIMP. Household Income  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Under \$25K (Net)	15	16	14	12
Less than \$5,000	4	6	3	0
\$5,000 to \$7,499	1	2	1	0
\$7,500 to \$9,999	1	1	2	1
\$10,000 to \$12,499	2	2	2	1
\$12,500 to \$14,999	1	0	1	3

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
\$15,000 to \$19,999	1	1	1	2
\$20,000 to \$24,999	4	4	4	4
\$25K-\$49,999 (Net)	19	17	16	31
\$25,000 to \$29,999	5	6	3	5
\$30,000 to \$34,999	2	1	3	5
\$35,000 to \$39,999	3	3	3	4
\$40,000 to \$49,999	8	7	7	16
\$50K-\$74,999 (Net)	17	16	17	20
\$50,000 to \$59,999	8	9	4	9
\$60,000 to \$74,999	10	7	13	11
\$75K-\$99,999 (Net)	14	15	13	13
\$75,000 to \$84,999	7	8	7	5
\$85,000 to \$99,999	7	7	6	8
\$100K-\$149,999 (Net)	18	19	20	11
\$100,000 to \$124,999	12	13	13	8
\$125,000 to \$149,999	6	6	7	3
\$150K and over (Net)	17	17	20	14
\$150,000 to \$174,999	9	10	9	4
\$175,000 to \$199,999	3	3	4	4
\$200,000 to \$249,999	3	2	3	3
\$250,000 or more	3	3	4	3
\$25K-\$39,999 (Net)	11	10	9	14
\$40K-\$74,999 (Net)	26	23	24	36
Refused	0	0	0	0
Total mentions	100	100	100	100
Mean (in thousands)	86.9	85.81	93.85	78.89
Std. Dev.	63.6	62.32	66.88	61.26
Std. Err.	2.51	4.18	4.34	4.53
Median (in thousands)	66.28	68.71	71.9	53.55

Table 9

S1. Typically, how often do you go online or access the Internet, including sending or receiving email? Please do not include any time when you are participating in online surveys.

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Never	0	0	0	0
Less than once a month	1	2	0	0
Once a month	1	1	0	1
Several times a month	3	2	5	3
Several times a week	9	7	7	20
Every day	86	89	88	75
Don't Know	0	0	0	0
Refused	0	0	0	0
Total mentions	100	100	100	100

Table 10

Q1. Which of the following devices do you use to access the Internet?

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base = Total Respondents				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Smartphone like an iPhone, Android, Blackberry, or Windows phone	77	90	70	50
Laptop computer	59	61	63	50
Desktop computer	44	35	52	56
Tablet, such as an iPad, Kindle, or Android tablet	37	35	41	36
TV or SmartTV	16	22	12	6
Some other type of device	0	0	1	0
Refused	0	0	0	0
Total mentions	234	243	240	199

Table 11  
Q3. With which of the following social media sites do you have an account?  
- Summary of 'Yes'  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Facebook	73	77	70	67
Instagram	35	49	23	13
Twitter	29	37	23	14
LinkedIn	39	42	38	30
Other social media sites not listed	18	28	9	5

Table 12  
Q3. With which of the following social media sites do you have an account?  
- Facebook  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	73	77	70	67
No	26	22	28	31
Refused	1	1	1	2
Total mentions	100	100	100	100

Table 13

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Q3. With which of the following social media sites do you have an account? - Instagram Base = Total Respondents				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	35	49	23	13
No	58	47	67	73
Refused	7	4	9	14
Total mentions	100	100	100	100

Table 14

Q3. With which of the following social media sites do you have an account?  
- Twitter  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	29	37	23	14
No	62	57	67	71
Refused	9	6	10	16
Total mentions	100	100	100	100

Table 15

Q3. With which of the following social media sites do you have an account?  
- LinkedIn  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	39	42	38	30
No	54	52	53	59
Refused	7	5	9	12
Total mentions	100	100	100	100

Table 16

Q3. With which of the following social media sites do you have an account?  
- Other social media sites not listed  
Base = Total Respondents



	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	18	28	9	5
No	66	60	71	73
Refused	16	12	20	22
Total mentions	100	100	100	100

Table 17

Q4a. Now, we are going to ask you a few questions specifically about the kinds of activities you perform on Facebook. For each activity listed, please indicate whether you have performed that activity on your Facebook account. - Summary of 'Yes'

Base = Have Facebook account

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	473	172	178	123
Base Weighted	471	263	131	77
Base Effective	304	125	147	105
Changed any of the privacy settings on your account from the default settings	68	79	70	27
Posted a status update on your account	66	78	63	30
Checked-in to show a place or location that you were visiting, for example a restaurant	49	58	46	26
Posted photos	82	92	80	55
Made your birthdate visible to others on your account	70	78	68	45
Commented on public Facebook groups that you follow	59	58	65	48
Used your Facebook account to log in to other accounts	49	58	42	34

Table 18

Q4a. Now, we are going to ask you a few questions specifically about the kinds of activities you perform on Facebook. For each activity listed, please indicate whether you have performed that activity on your Facebook account. - Changed any of the privacy settings on your account from the default settings

Base = Have Facebook account

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	473	172	178	123
Base Weighted	471	263	131	77
Base Effective	304	125	147	105
Yes	68	79	70	27
No	26	17	25	55
Not Sure	6	3	5	18
Total mentions	100	100	100	100

Table 19

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Q4a. Now, we are going to ask you a few questions specifically about the kinds of activities you perform on Facebook. For each activity listed, please indicate whether you have performed that activity on your Facebook account. - Posted a status update on your account Base = Have Facebook account				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	473	172	178	123
Base Weighted	471	263	131	77
Base Effective	304	125	147	105
Yes	66	78	63	30
No	30	21	33	58
Not Sure	4	1	4	12
Total mentions	100	100	100	100

Table 20

Q4a. Now, we are going to ask you a few questions specifically about the kinds of activities you perform on Facebook. For each activity listed, please indicate whether you have performed that activity on your Facebook account. - Checked-in to show a place or location that you were visiting, for example a restaurant, store, or city  
Base = Have Facebook account

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	473	172	178	123
Base Weighted	471	263	131	77
Base Effective	304	125	147	105
Yes	49	58	46	26
No	47	40	52	68
Not Sure	3	3	3	6
Total mentions	100	100	100	100

Table 21

Q4a. Now, we are going to ask you a few questions specifically about the kinds of activities you perform on Facebook. For each activity listed, please indicate whether you have performed that activity on your Facebook account. - Posted photos  
Base = Have Facebook account

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	473	172	178	123
Base Weighted	471	263	131	77
Base Effective	304	125	147	105
Yes	82	92	80	55
No	17	8	19	43
Not Sure	1	0	1	2
Total mentions	100	100	100	100

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Table 22				
Q4a. Now, we are going to ask you a few questions specifically about the kinds of activities you perform on Facebook. For each activity listed, please indicate whether you have performed that activity on your Facebook account. - Made your birthdate visible to others on your account				
Base = Have Facebook account				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	473	172	178	123
Base Weighted	471	263	131	77
Base Effective	304	125	147	105
Yes	70	78	68	45
No	26	20	28	45
Not Sure	4	2	4	10
Total mentions	100	100	100	100
Table 23				
Q4a. Now, we are going to ask you a few questions specifically about the kinds of activities you perform on Facebook. For each activity listed, please indicate whether you have performed that activity on your Facebook account. - Commented on public Facebook groups that you follow				
Base = Have Facebook account				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	473	172	178	123
Base Weighted	471	263	131	77
Base Effective	304	125	147	105
Yes	59	58	65	48
No	38	38	31	47
Not Sure	4	4	4	4
Total mentions	100	100	100	100
Table 24				
Q4a. Now, we are going to ask you a few questions specifically about the kinds of activities you perform on Facebook. For each activity listed, please indicate whether you have performed that activity on your Facebook account. - Used your Facebook account to log in to other accounts				
Base = Have Facebook account				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	473	172	178	123
Base Weighted	471	263	131	77

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Effective	304	125	147	105
Yes	49	58	42	34
No	45	39	52	58
Not Sure	5	4	7	8
Total mentions	100	100	100	100

Table 25

Q4b. Please indicate whether you have performed this activity on your Facebook account. - Summary of 'Yes'

Base = Posted photos on Facebook account

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	366	157	140	69
Base Weighted	388	241	104	42
Base Effective	233	112	114	58
Posted photos of yourself	89	95	81	79
Posted your vacation photos while on vacation	54	58	48	48

Table 26

Q4b. Please indicate whether you have performed this activity on your Facebook account. - Posted photos of yourself

Base = Posted photos on Facebook account

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	366	157	140	69
Base Weighted	388	241	104	42
Base Effective	233	112	114	58
Yes	89	95	81	79
No	10	5	18	19
Not Sure	1	0	1	2
Total mentions	100	100	100	100

Table 27

Q4b. Please indicate whether you have performed this activity on your Facebook account. - Posted your vacation photos while on vacation

Base = Posted photos on Facebook account

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	366	157	140	69
Base Weighted	388	241	104	42
Base Effective	233	112	114	58
Yes	54	58	48	48
No	44	40	51	52
Not Sure	2	3	1	0
Total mentions	100	100	100	100

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Table 28				
Q5. Thinking about the things you post on Facebook, typically, can the public see your Facebook posts?				
Base = Took specific actions on Facebook				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	426	164	163	99
Base Weighted	435	251	120	63
Base Effective	273	118	134	84
Yes	28	23	33	43
No	61	72	54	31
Not sure	10	6	13	25
Refused	0	0	0	1
Total mentions	100	100	100	100

Table 29  
Q6. Thinking about all of your bank accounts-including your checking, savings, money market or CD accounts-have you set up online access to all, some, or none of your bank accounts?  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
None	15	10	16	29
Some	36	34	41	36
All	43	49	38	33
Not applicable - I do not have any bank accounts	5	6	3	3
Refused	1	1	2	0
Total mentions	100	100	100	100

Table 30  
Q7. Now, thinking more specifically about the bank account that you use most often-how often do you monitor the account online?  
Base = Have online access to bank accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	507	187	187	133
Base Weighted	509	284	146	79
Base Effective	324	134	149	113
Never	2	1	2	3
Less than once a month	6	6	6	7
Once a month	7	5	10	6
Several times a month	23	19	31	25
Several times a week	43	47	36	43

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Everyday	19	21	16	14
Refused	0	0	0	1
Total mentions	100	100	100	100

Table 31

Q8. Now, what about all of your other bank accounts, not including the bank account you use most often-how often would you say you typically monitor those accounts online?

Base = Have online access to bank accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	507	187	187	133
Base Weighted	509	284	146	79
Base Effective	324	134	149	113
Never	8	6	10	8
Less than once a month	10	8	16	9
Once a month	16	15	18	20
Several times a month	28	31	26	24
Several times a week	23	23	21	25
Everyday	8	10	6	6
Not applicable - I only have one account	6	7	4	8
Refused	0	0	0	1
Total mentions	100	100	100	100

Table 32

Q9. Switching to credit cards. About how many credit cards do you currently have, including those that you are actively using and those that you are not actively using?

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
0	15	21	8	7
1-2	35	38	30	35
3-4	21	18	24	22
5+	27	20	35	34
Refused	2	2	2	2
Total mentions	100	100	100	100
Mean	3.36	2.82	4.03	3.88
Standard Deviation	3.25	3.15	3.38	3.04
Standard Error	0.13	0.21	0.22	0.23
Median	2	2	3	3

Table 33

Q10. Focusing specifically on the credit cards that you use frequently, how many of these credit cards have you set up online access to?

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base = Actively using credit cards				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	562	181	212	169
Base Weighted	532	261	166	105
Base Effective	369	130	170	141
None of them	20	13	24	34
Some of them	25	23	26	32
All of them	54	65	49	34
Refused	1	0	2	0
Total mentions	100	100	100	100

Table 34

Q11. Again, focusing only on the credit cards that you use frequently, generally, how often do you monitor those credit card accounts online?

Base = Actively using credit cards and have online access to monitor

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	428	157	157	114
Base Weighted	421	228	124	69
Base Effective	278	112	124	94
Never	3	4	1	4
Less than once a month	6	5	7	7
Once a month	21	18	27	22
Several times a month	36	37	36	32
Several times a week	26	28	21	31
Everyday	7	8	8	2
Refused	0	0	0	1
Total mentions	100	100	100	100

Table 35

Q12. Now, thinking about other credit cards that you may have but rarely use-generally, how often do you monitor those accounts online?

Base = Actively using credit cards and have online access to monitor

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	428	157	157	114
Base Weighted	421	228	124	69
Base Effective	278	112	124	94
Never	15	10	21	23
Less than once a month	28	26	26	36
Once a month	22	18	29	19
Several times a month	17	24	9	9
Several times a week	7	8	6	7
Everyday	3	5	1	0
Not applicable - I don't have any credit cards that I rarely use	8	8	8	6

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Refused	0	1	0	0
Total mentions	100	100	100	100
<p>Table 36            Q13a_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - Summary of 'Yes'            Base = Has some/does not have online access to bank or credit card accounts</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
I don't trust the Internet	50	40	54	63
I am afraid that my personal information will get stolen	58	49	65	69
I feel safer without an online account	49	38	54	65
I am not tech-savvy	27	14	31	50
It is too much work to set up the account	26	21	30	33
I can't remember all of the passwords	33	31	33	38
I don't have time to set up online access for them	24	20	30	24
It is easier to monitor the paper statements	51	39	56	71
I don't use those accounts very often	52	45	59	55
<p>Table 37            Q13a_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - I don't trust the Internet            Base = Has some/does not have online access to bank or credit card accounts</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
Yes	50	40	54	63
No	46	55	43	34
Refused	4	5	3	3
Total mentions	100	100	100	100
<p>Table 38            Q13a_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - I am afraid that my personal information will get stolen            Base = Has some/does not have online access to bank or credit card accounts</p>				



	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
Yes	58	49	65	69
No	39	48	34	26
Refused	3	3	1	5
Total mentions	100	100	100	100

Table 39  
 Q13a\_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - I feel safer without an online account  
 Base = Has some/does not have online access to bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
Yes	49	38	54	65
No	48	60	44	29
Refused	3	3	1	6
Total mentions	100	100	100	100

Table 40  
 Q13a\_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - I am not tech-savvy  
 Base = Has some/does not have online access to bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
Yes	27	14	31	50
No	67	81	64	43
Refused	5	6	4	7
Total mentions	100	100	100	100

Table 41  
 Q13a\_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - It is too much work to set up the account

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base = Has some/does not have online access to bank or credit card accounts				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
Yes	26	21	30	33
No	69	74	66	61
Refused	5	5	4	7
Total mentions	100	100	100	100

Table 42

Q13a\_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - I can't remember all of the passwords

Base = Has some/does not have online access to bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
Yes	33	31	33	38
No	62	64	62	56
Refused	5	5	4	7
Total mentions	100	100	100	100

Table 43

Q13a\_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - I don't have time to set up online access for them

Base = Has some/does not have online access to bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
Yes	24	20	30	24
No	71	76	66	68
Refused	5	5	4	8
Total mentions	100	100	100	100

Table 44

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Q13a_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - It is easier to monitor the paper statements				
Base = Has some/does not have online access to bank or credit card accounts				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
Yes	51	39	56	71
No	45	56	41	25
Refused	4	4	4	5
Total mentions	100	100	100	100

Table 45

Q13a\_b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL/ANY of your financial accounts? - I don't use those accounts very often

Base = Has some/does not have online access to bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	405	118	152	135
Base Weighted	390	182	122	86
Base Effective	260	84	122	113
Yes	52	45	59	55
No	45	52	38	38
Refused	4	3	3	7
Total mentions	100	100	100	100

Table 46

Q13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - Summary of 'Yes'

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
I don't trust the Internet	41	34	45	53
I am afraid that my personal information will get stolen	50	44	56	56
I feel safer without an online account	41	34	45	52

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
I am not tech-savvy	21	12	25	39
It is too much work to set up the account	24	20	28	29
I can't remember all of the passwords	32	31	33	34
I don't have time to set up online access for them	24	21	31	21
It is easier to monitor the paper statements	45	34	50	65
I don't use those accounts very often	60	50	70	70

Table 47

Q13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - I don't trust the Internet

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
Yes	41	34	45	53
No	54	60	51	43
Refused	4	5	3	4
Total mentions	100	100	100	100

Table 48

Q13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - I am afraid that my personal information will get stolen

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
Yes	50	44	56	56
No	47	53	43	37
Refused	3	3	2	6
Total mentions	100	100	100	100

Table 49

Q13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - I feel safer without an online account

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
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	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
Yes	41	34	45	52
No	56	63	53	41
Refused	3	3	2	6
Total mentions	100	100	100	100

Table 50

Q13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - I am not tech-savvy

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
Yes	21	12	25	39
No	74	83	71	54
Refused	5	5	4	7
Total mentions	100	100	100	100

Table 51

Q13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - It is too much work to set up the account

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
Yes	24	20	28	29
No	71	75	69	63
Refused	5	5	3	7
Total mentions	100	100	100	100

Table 52

13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - I can't remember all of the passwords

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
Yes	32	31	33	34
No	63	64	63	59
Refused	5	5	4	7
Total mentions	100	100	100	100

Table 53

Q13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - I don't have time to set up online access for them

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
Yes	24	21	31	21
No	71	74	66	72
Refused	5	5	3	7
Total mentions	100	100	100	100

Table 54

Q13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - It is easier to monitor the paper statements

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
Yes	45	34	50	65
No	51	62	48	29
Refused	4	5	3	5
Total mentions	100	100	100	100

Table 55

Q13a. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ALL of your financial accounts? - I don't use those accounts very often

Base = Has online access to some of their bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	309	100	116	93
Base Weighted	305	155	94	56
Base Effective	195	71	92	77
Yes	60	50	70	70
No	37	48	28	24
Refused	3	2	2	6
Total mentions	100	100	100	100

Table 56

Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - Summary of 'Yes'

Base = Has no online access to bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
I don't trust the Internet	80	75	85	81
I am afraid that my personal information will get stolen	89	77	96	92
I feel safer without an online account	79	60	87	88
I am not tech-savvy	49	24	52	71
It is too much work to set up the account	35	27	39	39
I can't remember all of the passwords	37	31	34	45
I don't have time to set up online access for them	22	10	25	30
It is easier to monitor the paper statements	76	70	76	81
I don't use those accounts very often	23	20	21	28

Table 57

Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - I don't trust the Internet

Base = Has no online access to bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
Yes	80	75	85	81
No	17	23	13	17
Refused	2	2	2	3
Total mentions	100	100	100	100

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
<p>Table 58            Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - I am afraid that my personal information will get stolen            Base = Has no online access to bank or credit card accounts</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
Yes	89	77	96	92
No	8	18	4	5
Refused	3	6	0	3
Total mentions	100	100	100	100
<p>Table 59            Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - I feel safer without an online account            Base = Has no online access to bank or credit card accounts</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
Yes	79	60	87	88
No	19	40	13	5
Refused	2	0	0	6
Total mentions	100	100	100	100
<p>Table 60            Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - I am not tech-savvy            Base = Has no online access to bank or credit card accounts</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
Yes	49	24	52	71
No	45	71	42	24
Refused	6	6	6	6



	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Total mentions	100	100	100	100
<p>Table 61</p> <p>Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - It is too much work to set up the account</p> <p>Base = Has no online access to bank or credit card accounts</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
Yes	35	27	39	39
No	59	67	54	55
Refused	6	6	6	6
Total mentions	100	100	100	100
<p>Table 62</p> <p>Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - I can't remember all of the passwords</p> <p>Base = Has no online access to bank or credit card accounts</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
Yes	37	31	34	45
No	58	67	60	50
Refused	5	2	6	6
Total mentions	100	100	100	100
<p>Table 63</p> <p>Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - I don't have time to set up online access for them</p> <p>Base = Has no online access to bank or credit card accounts</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
Yes	22	10	25	30

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
No	72	88	68	61
Refused	6	2	6	9
Total mentions	100	100	100	100

Table 64

Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - It is easier to monitor the paper statements

Base = Has no online access to bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
Yes	76	70	76	81
No	20	28	17	16
Refused	4	2	6	3
Total mentions	100	100	100	100

Table 65

Q13b. Some people choose not to create online access to their financial accounts for a variety of reasons. Which of the following are reasons why you do not have online access to ANY of your financial accounts? - I don't use those accounts very often

Base = Has no online access to bank or credit card accounts

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	96	18	36	42
Base Weighted	85	28	28	30
Base Effective	67	13	30	37
Yes	23	20	21	28
No	70	76	73	63
Refused	6	4	6	9
Total mentions	100	100	100	100

Table 66

DOV\_FEAR. Fear

Base = Total Answering

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	280	66	109	105
Base Weighted	258	103	88	67
Base Effective	191	50	89	88
1	75	71	76	80
2	88	86	90	88

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
3	74	66	76	83
Total mentions	237	223	242	251

Table 67  
 Q14. Thinking about all of your online accounts, have you ever used the same password for more than one account?  
 Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	54	62	47	41
No	35	29	40	46
Not sure	10	8	12	12
Refused	1	1	1	1
Total mentions	100	100	100	100

Table 68  
 Q15. Compared with five years ago, generally, do you feel that your personal information is...?  
 Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Less secure	39	34	41	51
About as secure	44	44	46	40
More secure	16	21	13	10
Refused	1	1	0	0
Total mentions	100	100	100	100

Table 69  
 Q16. To the best of your knowledge, have you been impacted by a company's security breach, like the breaches with Facebook, Yahoo, Equifax, Ebay or Target?  
 Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	31	28	37	31
No	40	40	36	45
Not sure	29	32	26	23

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Refused	0	0	1	1
Total mentions	100	100	100	100

Table 70

Q17. Given the number of breaches that have occurred in the past five years, to what extent do you agree or disagree with the following statement: 'No matter what I do, it is inevitable that criminals will use my stolen identity to exploit my credit at some point'?

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Strongly/Somewhat agree (Net)	67	62	73	74
Strongly agree	17	17	16	18
Somewhat agree	50	45	56	57
Strongly/Somewhat disagree (Net)	32	37	27	26
Somewhat disagree	24	28	21	19
Strongly disagree	8	9	6	7
Refused	1	1	0	0
Total mentions	100	100	100	100

Table 71

Q18. To the best of your knowledge, have you ever...? - Summary of 'Yes'

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Noticed fraudulent charges on your credit or debit card	52	51	59	45
Had someone attempt to open a line of credit or apply for a loan using your	11	10	12	12
Had someone attempt to receive a tax refund using your name	4	4	5	2

Table 72

Q18. To the best of your knowledge, have you ever...? - Noticed fraudulent charges on your credit or debit card

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	52	51	59	45

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
No	43	44	38	51
Not Sure	4	5	3	4
Refused	1	1	1	0
Total mentions	100	100	100	100

Table 73

Q18. To the best of your knowledge, have you ever...? - Had someone attempt to open a line of credit or apply for a loan using your name

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	11	10	12	12
No	77	76	78	77
Not Sure	12	13	11	11
Refused	1	1	0	0
Total mentions	100	100	100	100

Table 74

Q18. To the best of your knowledge, have you ever...? - Had someone attempt to receive a tax refund using your name

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	4	4	5	2
No	89	89	90	90
Not Sure	6	5	5	9
Refused	1	1	1	0
Total mentions	100	100	100	100

Table 75

Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE. -

Summary of 'True'

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
When it comes to protecting yourself from fraud online, a debit card is just a	22	26	21	12

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
If you are concerned about your credit file, a fraud alert will prevent your credit file from being shared with potential creditors.	36	33	37	41
There are millions of Social Security numbers available for sale on the Internet.	30	31	33	24
A credit freeze occurs when the credit bureau freezes your account because you have a bad credit record.	43	47	39	39
Purchasing ID theft monitoring services prevents thieves from stealing your identity.	16	18	14	14
A scan of the dark web will confirm whether your personal information has been sold.	19	22	16	12
All consumers can obtain a free credit report from each of the major credit reporting agencies.	73	71	77	75
To identity thieves, children's identities are just as valuable as adults'.	74	72	78	75

Table 76

Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE. -

Summary of 'False'

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
When it comes to protecting yourself from fraud online, a debit card is just as safe as a credit card.	45	41	49	48
If you are concerned about your credit file, a fraud alert will prevent your credit file from being shared with potential creditors.	19	18	24	14
There are millions of Social Security numbers available for sale on the Internet.	7	8	5	4
A credit freeze occurs when the credit bureau freezes your account because you have a bad credit record.	20	17	22	23
Purchasing ID theft monitoring services prevents thieves from stealing your identity.	52	51	53	51
A scan of the dark web will confirm whether your personal information has been sold.	22	24	22	17
All consumers can obtain a free credit report from each of the major credit reporting agencies.	5	5	6	4
To identity thieves, children's identities are just as valuable as adults'.	5	6	3	4

Table 77

Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE? - When it comes to protecting yourself from fraud online, a debit card is just as safe as a credit card.

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
True	22	26	21	12
False	45	41	49	48
Not Sure	33	32	30	39
Refused	1	1	0	0
Total mentions	100	100	100	100

Table 78

Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE? - If you are concerned about your credit file, a fraud alert will prevent your credit file from being shared with potential creditors.

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base = Total Respondents				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
True	36	33	37	41
False	19	18	24	14
Not Sure	45	48	39	45
Refused	1	1	0	0
Total mentions	100	100	100	100
Table 79				
Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE? - There are millions of Social Security numbers available for sale on the Internet for as low as \$3 each.				
Base = Total Respondents				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
True	30	31	33	24
False	7	8	5	4
Not Sure	63	60	62	72
Refused	1	1	0	0
Total mentions	100	100	100	100
Table 80				
Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE? - A credit freeze occurs when the credit bureau freezes your account because someone has tried to access your credit file illegally.				
Base = Total Respondents				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
True	43	47	39	39
False	20	17	22	23
Not Sure	36	35	38	38
Refused	1	1	0	0
Total mentions	100	100	100	100

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
<p>Table 81</p> <p>Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE? - Purchasing ID theft monitoring services prevents thieves from stealing your identity.</p> <p>Base = Total Respondents</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
True	16	18	14	14
False	52	51	53	51
Not Sure	31	29	33	34
Refused	1	2	0	0
Total mentions	100	100	100	100
<p>Table 82</p> <p>Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE? - A scan of the dark web will confirm whether your personal information has been stolen.</p> <p>Base = Total Respondents</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
True	19	22	16	12
False	22	24	22	17
Not Sure	57	51	61	71
Refused	1	2	1	0
Total mentions	100	100	100	100
<p>Table 83</p> <p>Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE? - All consumers can obtain a free credit report from each of the major credit reporting agencies, whether or not they have had their identity stolen in the past.</p> <p>Base = Total Respondents</p>				
	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
True	73	71	77	75



	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
False	5	5	6	4
Not Sure	21	23	17	21
Refused	1	1	0	0
Total mentions	100	100	100	100

Table 84

Q19. Below are a series of statements. For each statement, please indicate whether the statement is TRUE, FALSE, or you are NOT SURE? - To identity thieves, children's identities are just as valuable as adults'.

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
True	74	72	78	75
False	5	6	3	4
Not Sure	20	21	18	21
Refused	1	1	0	0
Total mentions	100	100	100	100

Table 85

DOV\_SAFE. Safe

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
0	8	9	5	8
1	7	6	8	8
2	18	19	15	20
3	24	25	24	19
4	18	17	18	19
5	12	10	15	14
6	7	8	7	5
7	4	3	6	5
8	2	2	2	1
Total mentions	100	100	100	100

Table 86

Q20. Have you ever gotten a free annual credit report?

Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
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	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	66	66	66	68
No	33	33	34	31
Refused	0	1	0	1
Total mentions	100	100	100	100

Table 87

Q21. A security freeze means that your credit file cannot be shared with potential creditors. You will not be able to open new credit while a freeze is in place. A security freeze can help prevent identity theft because most businesses will not open credit accounts without checking a consumer's credit history first. Have you ever ordered a security freeze on your credit?  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	17	16	14	24
No	83	83	86	76
Refused	0	1	0	0
Total mentions	100	100	100	100

Table 88

Q22. Have you ever removed or temporarily lifted the freeze on your credit?  
Base = Have ordered a security freeze on credit

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	115	38	31	46
Base Weighted	109	55	26	28
Base Effective	71	26	23	40
Yes	45	39	61	40
No	54	58	39	60
Refused	2	4	0	0
Total mentions	100	100	100	100

Table 89

D4. Do you currently have children or any other family members living with you in your household?  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
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	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	56	63	55	37
No	43	36	45	62
Refused	1	1	0	0
Total mentions	100	100	100	100

Table 90

D5. Which of the following best describes your current employment status?  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Employed or self-employed full-time	50	61	53	8
Employed or self-employed part-time	13	12	16	12
Retired and not working at all	19	0	17	78
Unemployed and looking for work	7	11	5	1
Not in the labor force for some other reason	10	14	9	1
Refused	0	1	0	0
Total mentions	100	100	100	100

Table 91

D6. Do you currently serve, or have you ever served, in the United States  
Military?  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	13	11	9	25
No	87	89	91	75
Refused	0	0	0	0
Total mentions	100	100	100	100

Table 92

D9. Which of the following best describes your political views?  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Liberal	25	29	22	18
Moderate	47	52	45	38
Conservative	25	17	30	40
Refused	3	3	4	4
Total mentions	100	100	100	100

Table 93  
PPMARIT. Marital Status  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
MARRIED/LIVING WITH PARTNER (Net)	63	60	69	62
Married	56	48	68	61
Living with partner	7	11	2	1
Widowed	3	0	4	13
Divorced	11	6	16	15
Separated	2	2	1	2
Never married	21	33	9	7
Refused	0	0	0	0
Total mentions	100	100	100	100

Table 94  
PPHHHEAD. Household Head  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Yes	82	72	93	95
No	18	28	7	5
Refused	0	0	0	0
Total mentions	100	100	100	100

Table 95  
PPHHSIZE. Household Size  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
1	24	19	28	32
MORE THAN ONE (NET)	76	81	72	68
2	35	26	37	57
3	15	17	15	6
4	14	20	11	2
5	8	10	6	3
6	3	4	1	0
7	1	2	0	0
8	0	0	0	0
9	0	0	0	0
10	0	0	0	0
12	1	1	0	0
Total mentions	100	100	100	100
Mean	2.67	3.1	2.38	1.87
Standard deviation	1.63	1.81	1.37	0.86
Standard error	0.06	0.12	0.09	0.06
Median	2	3	2	2

Table 96  
AGEGROUP. Age Group  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
18-24	8	15	0	0
25-34	19	36	0	0
35-44	19	36	0	0
45-54	17	14	34	0
55-64	19	0	66	0
65-74	13	0	0	72
75 and over	5	0	0	28
Total mentions	100	100	100	100

Table 97  
PPWORK. Current Employment Status  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
WORKING (NET)	67	77	74	27
Working - as a paid employee	61	71	68	21
Working - self-employed	6	5	6	6
NOT WORKING (NET)	33	23	26	73

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Not working - on temporary layoff from a job	1	1	0	0
Not working - looking for work	7	10	3	2
Not working - retired	16	0	11	70
Not working - disabled	3	3	5	1
Not working - other	6	9	6	0
Refused	0	0	0	0
Total mentions	100	100	100	100

Table 98  
PPRENT. Ownership Status of Living Quarters  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
Owned or being bought by you or someone in your household	75	67	82	86
Rented for cash	24	32	17	13
Occupied without payment of cash rent	1	1	1	1
Refused	0	0	0	0
Total mentions	100	100	100	100

Table 99  
PPHOUSE. Housing Type  
Base = Total Respondents

	Illinois	Age 18 - 49	Age 50 - 64	Age 65+
Base Unweighted	643	222	238	183
Base Weighted	643	342	186	115
Base Effective	414	159	193	154
A one-family house detached from any other house	72	69	74	76
A one-family house attached to one or more houses	10	8	11	13
A building with 2 or more apartments	17	21	14	11
A mobile home	1	2	2	0
Boat, RV, van, etc.	0	0	0	0
Refused	0	0	0	0
Total mentions	100	100	100	100