WHAT HAPPENS WHEN YOU REPORT SUSPECTED ELDER ABUSE

1. APS receives a report of suspected abuse of an older adult

2. APS staff screen the case to determine whether it meets eligibility criteria

APS ELIGIBILITY CRITERIA
- Age of the victim
- Type of alleged elder abuse
- The victim’s vulnerability or dependence
- The victim’s relationship with the perpetrator

? ELIGIBLE • NO • • • YES

3. Case is assigned to an APS caseworker for investigation

4. Caseworker makes contact with older adult to assess any immediate risk, investigate the abuse allegations, and determine if abuse is substantiated

Law enforcement may be asked to assist with the investigation

5. APS may provide or arrange for a variety of services intended to ensure the older adult’s immediate safety and well-being

Substantiated cases involving criminal activity are referred to prosecutor

SERVICES MAY INCLUDE:
- Medical Care
- Emergency Placement
- Food Delivery
- Attendant Care

6. Once the investigation is complete, services may be extended for a limited time to ensure the victim’s safety and well-being

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