



May 10, 2023

The Honorable Jeff Duncan  
2229 Rayburn House Office Building  
House of Representatives  
Washington, DC 20515

The Honorable Suzan DelBene  
2330 Rayburn House Office Building  
House of Representatives  
Washington, DC 20515

Dear Representative Duncan and Representative DelBene:

AARP, on behalf of our nearly 38 million members and all older Americans nationwide, is pleased to endorse the Chronic Care Management Improvement Act of 2023 (HR 2829). Your bipartisan legislation would help ensure that Medicare beneficiaries with chronic conditions have greater access to coordinated care. By removing cost-sharing associated with the chronic care management (CCM) code, the bill reduces financial burdens and unexpected bills.

AARP has long supported the use of the chronic care management code in the Medicare physician fee schedule. However, we have been concerned with charging beneficiaries a co-insurance amount for non-face-to-face services. The CCM code reimburses providers for activity occurring outside of the office visit and without the beneficiary present. Unfortunately, people who agree to be a CCM patient have been receiving a monthly bill for services when they have not personally initiated any health care interaction or directly benefited in a way they can see. This has been confusing and surprising to beneficiaries seeking better coordinated care for their costly chronic conditions.

AARP believes greater use of CCM and other care management codes will help improve care coordination and can better incorporate family caregivers into care delivery. We applaud your continued leadership to remove beneficiary cost-sharing responsibilities for CCM services. If you have any questions, please feel free to contact me or have your staff contact Andrew Scholnick on our Government Affairs team at [ascholnick@aarp.org](mailto:ascholnick@aarp.org).

Sincerely,

A handwritten signature in purple ink, reading "Bob Sweeting", is shown over a light blue rectangular background.

Senior Vice President  
Government Affairs