

PHONE SCAMS

More than 2/3 of reported fraud attempts start with a phone call.

Source: Federal Trade Commission

RECOGNIZE



- An unsolicited call from a government agency or big company
- Threats of harm if you don't provide personal or financial info
- Product or travel offers that sound too good to be true

RESPOND

- **DON'T** answer calls from unknown numbers
- **DON'T** provide sensitive data to unknown callers
- **DON'T** follow instructions like "Press 1 to get off the call list"



REPORT

FTC: 877-382-4357 or <https://www.ftccomplaintassistant.gov>

FCC: 888-225-5322 or <https://consumercomplaints.fcc.gov/>

AARP Fraud Watch Network Helpline: 877-908-3360

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