



AARP Network of Age-Friendly States and Communities (NAFSC) Survey Support 2019

Every community enrolled in the AARP NAFSC has access to many resource options and opportunities throughout the age-friendly process, including varying levels of survey support.

For a comprehensive community needs assessment, it is recommended that communities conduct a survey and listening sessions. The following outlines methods for conducting a community survey. For information on how to conduct a listening session, “The AARP Roadmap to Livability: Listening Session Booklet” is available to download [here](#). It is important to engage numerous community partners in the community needs assessment, in order to get responses that represent your communities’ diversity (race, ethnicity, income, education, age, etc.) and geography.

Create Your Own Survey:

NAFSC communities are welcome to either create their own survey or use/adapt the current age-friendly [survey](#) created by AARP Research. Examples of such surveys from communities are available [online](#).

Pre-Populated AARP Age-Friendly Survey: *New for 2019*

All NAFSC communities may access a pre-populated AARP Age-Friendly Survey upon request. While the survey is created electronically, hard copies are available to ensure responses from community members that might not have on-line access. As this is the first year of this survey support, the surveys will be launched in two phases.

FAQs:

1. Is there a fee to use the survey?

No, there is no fee. This survey is available free for all communities enrolled in AARP’s NAFSC.

2. Can I customize the survey?

Given the large number of requests for surveys, the survey questions may not be edited. However, a title and community logo may be added to the survey header.

3. How can I request access to this survey?

To request a survey, complete and e-mail the NAFSC 2019 Research Survey Request Form to Bill Armbruster, Sr. Advisor Livable Communities at warmbruster@aarp.org. (A [test link](#) is available to view the survey – when using the test link, make sure to enter a zip-code that has the number 2 in it to move forward)

4. How can I access the data from the survey?

A summary report of the results and the survey data will be available within 2-3 weeks of the survey close date.

5. My question wasn’t answered here, who can I contact for more information?

For general inquiries regarding the survey, email Bill Armbruster, Sr. Advisor Livable Communities, at warmbruster@aarp.org.

For technical assistance for the survey, email Joanne Binette, Sr. Research Advisor, at jbinette@aarp.org.