Ms. Yelena Konkina  
Business Operations Analyst  
AARP  
222 N. LaSalle Drive, #710  
Chicago, IL  60601

Dear Ms. Konkina,

The Village of Arlington Heights Board of Trustees pledges to demonstrate that the Village of Arlington Heights is an Age Friendly Community in current practice and to achieve the World Health Organization and AARP certification designating our community as such.

We believe this process will help us inventory where we are at presently; learn what we can do better; develop a plan to address any services or infrastructure gaps and set that plan into motion. Once having done that, we will be proud to join the ranks of those sister communities who have already achieved this designation.

To that end, the Village of Arlington Heights will follow the formula for success spelled out in your tool kit:

1. We will solicit older residents' input in our research and engage them as active members of this Age Friendly Certification Task Force.
2. We will establish a baseline assessment of the age friendliness of our community.
3. We will use the above measurement to develop a Village-wide action plan.
4. We will measure our progress by comparing it against the action plan through the use of previously identified indicators.

The Village of Arlington Heights Board of Trustees is committed to support the Senior Citizens Commission as they pursue this project. At the 2010 Census, more than 35% of our residents were over age 50. We see this as an important step for our community.

The Village of Arlington Heights looks forward to working with AARP on this project.

Sincerely,

Thomas W. Hayes  
Village President  
Village of Arlington Heights