

Gap Analysis Addendum  
 Livability for All: The 2016 Age Friendly Community Survey  
 of San Antonio Residents Age 50-plus

Which Community Features Are Important  
 Versus Which Ones Exist by Domain

(Need Gap = % Extremely/Very/Somewhat Important - % Yes/Exists)

<b>Housing (n=398)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
A home repair service for low-income and older adults that helps with things like roof or window repairs	78%	97%	17%	53%
Homes that are equipped with things like a no step entrance, wider doorways, grab bars in bathrooms, and first floor bedrooms and bathrooms	70%	95%	22%	47%
Home repair contractors who are trustworthy, do quality work and are affordable	66%	99%	31%	46%
Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces.	62%	88%	27%	39%
Well-maintained and safe low-income housing	60%	87%	25%	43%
Seasonal services such as lawn work or snow removal for low-income and older adults	57%	84%	31%	38%
Well-maintained homes and properties	28%	92%	70%	11%

<b>Outdoor Space and Buildings (n=398)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Well-maintained public restrooms that are accessible to people of different physical abilities	72%	94%	22%	32%
Separate pathways for bicyclists and pedestrians	59%	90%	31%	18%
Public parks with enough benches	57%	89%	32%	20%
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	55%	95%	40%	27%
Well-maintained and safe parks that are within walking distance of your home	54%	92%	38%	8%
Neighborhood watch programs	53%	94%	40%	26%
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	51%	96%	45%	17%

<b>Transportation and Streets (n=398)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Driver education/refresher courses	62%	91%	29%	44%
Audio/visual pedestrian crossings	56%	91%	35%	27%
Affordable public parking	53%	89%	36%	31%
Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	51%	97%	46%	20%
Public parking lots, spaces and areas to park	49%	93%	44%	22%
Safe public transportation stops or areas	43%	92%	49%	29%
Enforced speed limits	43%	94%	51%	19%
Well-maintained streets	42%	94%	52%	12%
Well-maintained public transportation vehicles	37%	94%	57%	32%
Reliable public transportation	36%	93%	57%	30%
Special transportation services for people with disabilities and older adults	36%	94%	58%	30%
Affordable public transportation	28%	92%	63%	25%
Accessible and convenient public transportation	28%	93%	65%	16%
Easy to read traffic signs	25%	95%	70%	13%

<b>Health and Wellness (n=398)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Affordable home health care providers	70%	96%	26%	51%
Easy to find information on local health and supportive services	64%	96%	32%	47%
A service that helps seniors find and access health and supportive services	64%	95%	32%	50%
Well-trained certified home health care providers	63%	95%	32%	49%
Home care services including health, personal care and housekeeping	58%	94%	36%	43%
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	56%	95%	39%	40%
Fitness activities specifically geared towards older adults	54%	94%	40%	38%
Conveniently located health and social services	50%	95%	45%	37%
Easily understandable and helpful local hospital or clinic answering services	50%	96%	46%	36%
Respectful and helpful hospital and clinic staff	39%	97%	58%	29%
Health care professionals who speak different languages	38%	86%	49%	39%
Conveniently located emergency care centers	36%	97%	61%	20%
A variety of health care professionals including specialists	36%	97%	61%	28%
Well-maintained hospitals and health care facilities	32%	97%	65%	24%

<b>Social Participation, Inclusion and Education Opportunities (n=398)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Local schools that involve older adults in events and activities	68%	89%	21%	53%
Accurate and widely publicized information about social activities	67%	95%	28%	42%
Activities that are affordable to all residents	66%	95%	29%	49%
Activities that involve both younger and older people	64%	94%	29%	46%
Activities specifically geared towards older adults	64%	95%	30%	41%
A variety of cultural activities for diverse populations	64%	92%	28%	50%
Social clubs such as book, gardening, craft or hobby	62%	89%	28%	49%
Activities that offer senior discounts	57%	94%	38%	38%
Conveniently located venues for entertainment	49%	93%	44%	29%
Continuing education classes	42%	89%	48%	34%

<b>Volunteering and Civic Engagement (n=398)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Transportation to and from volunteer activities for those who need it	73%	90%	17%	56%
Volunteer training opportunities to help people perform better in their volunteer roles	71%	90%	19%	54%
Easy to find information on available local volunteer opportunities	70%	90%	20%	52%
Opportunities for older adults to participate in decision making bodies such as community councils or committees	67%	90%	23%	49%
A range of volunteer activities to choose from	59%	86%	27%	47%

<b>Job Opportunities (n=398)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	76%	89%	13%	63%
A range of flexible job opportunities for older adults	72%	87%	15%	61%
Jobs that are adapted to meet the needs of people with disabilities	71%	89%	19%	61%

<b>Community Information (n=398)</b>	<b>Gap</b>	<b>Extremely, Very, or Somewhat Important</b>	<b>Yes, Characteristic or Service Exists</b>	<b>Not sure, Characteristic or Service Exists</b>
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	81%	92%	11%	63%
Clearly displayed printed community information with large lettering	77%	91%	14%	56%
An automated community information source that is easy to understand like a toll-free telephone number	72%	89%	17%	58%
Access to community information in one central source	71%	91%	20%	55%
Community information that is available in a number of different languages	66%	86%	20%	60%
Free access to computers and the Internet in public places such as the library, senior centers or government buildings	44%	90%	46%	35%